

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,438	990	45%
	Admits	859	453	90%
	Discharges	834	492	70%
	Service Hours	247	591	-58%
	Bed Days	32,413	20,229	60%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		97%	80%	92%
✓ Outcome		93%	80%	83%
✓ Respect		93%	80%	91%
✓ Overall		91%	80%	91%
✓ Access		90%	80%	88%
✓ Quality and Appropriateness		90%	80%	93%
✓ Recovery		89%	80%	79%
✓ General Satisfaction		87%	80%	92%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Forensic SA

Forensics Community-based		1,109	77.0%
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Addiction

Residential Services		242	16.8%
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Outpatient		89	6.2%
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Client Demographics

Age

	#	%	State Avg
18-25	235	16%	10%
26-34	401	28%	22%
35-44	367	26%	23%
45-54	248	17%	19%
55-64	141	10%	19%
65+	35	2%	8%

Gender

	#	%	State Avg	
Male	1,137	79%		59%
Female	298	21%		41%
Transgender			0%	

Race

	#	%	State Avg	
White/Caucasian	1,088	76%		62%
Black/African American	272	19%		17%
Other	42	3%		13%
Asian	29	2%		1%
Unknown	6	0%		6%
Am. Indian/Native Alaskan	1	0%		0%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%

Ethnicity

	#	%	State Avg	
Non-Hispanic	934	65%	68%	
Hispanic-Other	434	30%		8%
Hisp-Puerto Rican	54	4%	11%	
Unknown	12	1%		12%
Hispanic-Mexican	4	0%	1%	
Hispanic-Cuban			0%	

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	24	21	14%	▲
Admits	13	10	30%	▲
Discharges	7	8	-13%	▼
Service Hours	186	149	25%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 10%;">█</div>	1	14%	75%	66%	-61% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%; background-color: orange; height: 10px; display: inline-block;"></div>	17	100%	90%	92%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	<div style="width: 69%; background-color: orange;"></div>	9	69%	75%	81%	-6%

Data Submission Quality

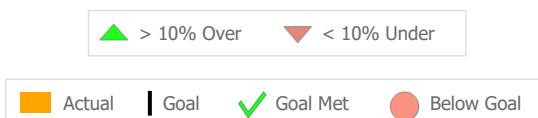
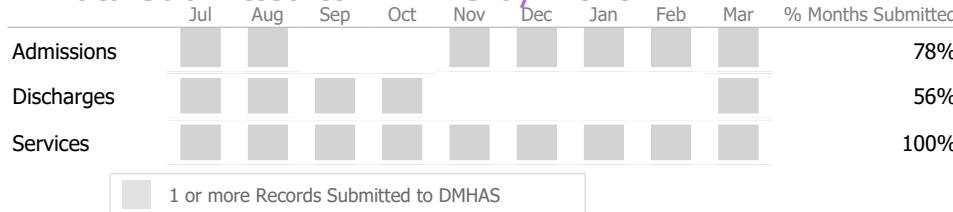
Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div style="width: 99%;"></div></div> 99%	93%
✓ Valid TEDS Data	<div><div style="width: 41%;"></div></div> 41%	24%

On-Time Periodic	Actual	State Avg
6 Month Updates	70%	74%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	44%
✓ SA Screen Complete		100%	50%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%

Data Submitted to DMHAS by Month



* State Avg based on 7 Active Gambling Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	108	92	17% ▲
Admits	102	86	19% ▲
Discharges	99	82	21% ▲
Bed Days	4,021	3,517	14% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 77%; background-color: orange;"></div>	77	78%	50%	81%	28% ▲
✓ No Re-admit within 30 Days of Discharge	<div style="width: 87%; background-color: orange;"></div>	87	89%	85%	91%	4% ▲
● Follow-up within 30 Days of Discharge	<div style="width: 61%; background-color: orange;"></div>	61	79%	90%	71%	-11% ▼

Data Submission Quality

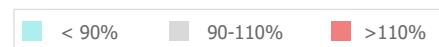
Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%
✓ Valid TEDS Data	100%	99%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use	<div style="width: 73%; background-color: orange;"></div>	73	63%	70%	81%	-7% ▼

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 73%; background-color: cyan;"></div>	20	44 days	0.1	73%	90%	79%	-17% ▼

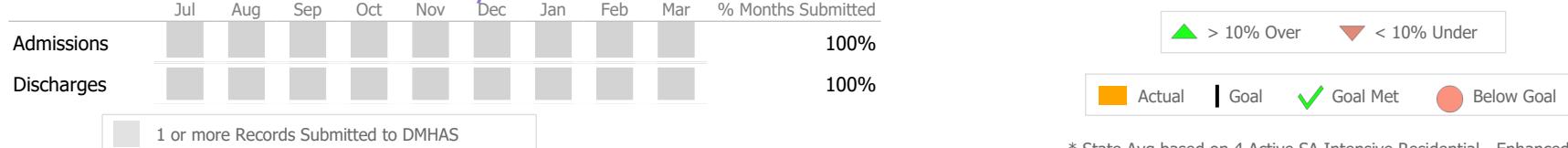


On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	100%
✓ SA Screen Complete	100%	100%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Data Submitted to DMHAS by Month



* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	105	-37% ▼
Admits	2	47	-96% ▼
Discharges	5	57	-91% ▼
Service Hours	61	442	-86% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	87%
Valid TEDS Data	71%	85%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	15%

Co-occurring	Actual	State Avg
MH Screen Complete	100%	92%
SA Screen Complete	100%	93%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	40% ▼	2	40%	50%	50%	-10% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use	36% ▼	24	36%	55%	42%	-19% ▼
Not Arrested	55% ▼	36	55%	75%	76%	-20% ▼
Employed	26% ▼	17	26%	50%	33%	-24% ▼
Stable Living Situation	58% ▼	38	58%	95%	75%	-37% ▼
Self Help	6% ▼	4	6%	60%	15%	-54% ▼

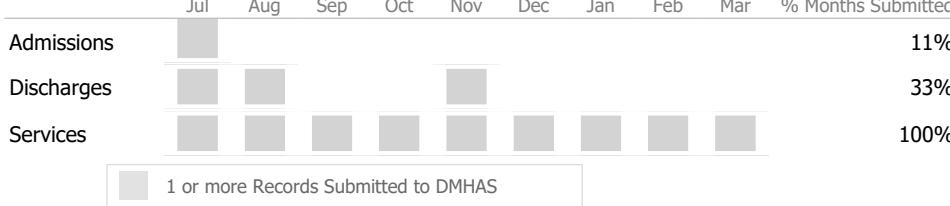
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	23% ▼	14	23%	90%	58%	-67% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	50% ▼	1	50%	75%	65%	-25% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

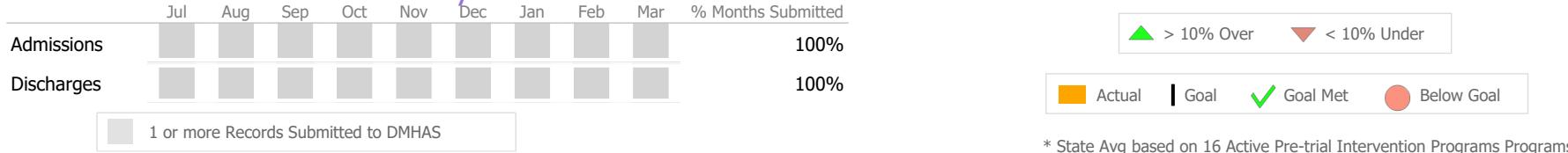
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 108 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,109	704	58% ▲
Admits	629	244	158% ▲
Discharges	621	291	113% ▲

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	134	75	79%	▲
Admits	113	66	71%	▲
Discharges	102	54	89%	▲
Bed Days	28,392	16,712	70%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		73	72%	70%	69%	2%
✓ No Re-admit within 30 Days of Discharge		95	93%	85%	91%	8%
● Follow-up within 30 Days of Discharge		31	42%	90%	69%	-48% 

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%
✓ Valid TEDS Data		100%
On-Time Periodic	Actual	State Avg
6 Month Updates		N/A
Co-occurring	Actual	State Avg
✓ MH Screen Complete		98%
✓ SA Screen Complete		98%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		99%

Recovery

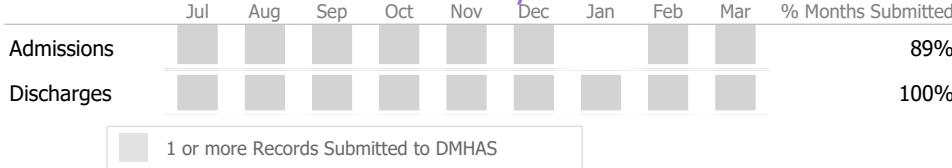
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		98	73%	70%	66%	3%

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		90	74 days	0.5	115%	90%	89%	25% 



Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs