

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,957	2,013	-3%
	Admits	428	380	13%
	Discharges	448	417	7%
	Service Hours	11,157	12,619	-12%

> 10% Over 1 Yr Ago    > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

(Based on 476 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		96%	80%	93%
✓ Overall		94%	80%	91%
✓ Participation in Treatment		94%	80%	92%
✓ General Satisfaction		92%	80%	92%
✓ Respect		92%	80%	91%
✓ Access		88%	80%	88%
✓ Outcome		88%	80%	83%
✓ Recovery		82%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
--------------	--------------------	---	---

### Addiction

Medication Assisted Treatment		1,957	100.0%
-------------------------------	--	-------	--------

## Client Demographics

### Age

Age	#	%	State Avg
18-25	38	2%	10%
26-34	476	24%	22%
35-44	629	32%	23%
45-54	395	20%	19%
55-64	298	15%	19%
65+	121	6%	8%

### Gender

Gender	#	%	State Avg
Male	1,244	64%	59%
Female	706	36%	41%
Transgender			0%

### Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	1,509	77%	68%
Hisp-Puerto Rican	191	10%	11%
Hispanic-Other	143	7%	8%
Unknown	113	6%	12%
Hispanic-Mexican	1	0%	1%
Hispanic-Cuban		0%	

### Race

Race	#	%	State Avg
White/Caucasian	1,673	85%	62%
Black/African American	139	7%	17%
Other	127	6%	13%
Am. Indian/Native Alaskan	6	0%	0%
Asian	6	0%	1%
Hawaiian/Other Pacific Islander	4	0%	0%
Unknown	2	0%	6%
Multiple Races			1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	802	831	-3%
Admits	172	146	18% <span style="color: green;">▲</span>
Discharges	206	184	12% <span style="color: green;">▲</span>
Service Hours	3,091	3,530	-12% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	48%	78%

Co-occurring	Actual	State Avg
MH Screen Complete	100%	87%
SA Screen Complete	100%	89%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 49%;"></div></div>	100	49%	50%	57%	-1%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div style="width: 100%;"><div style="width: 34%;"></div></div>	289	34%	40%	37%	-6%
Not Arrested	<div style="width: 100%;"><div style="width: 67%;"></div></div>	570	67%	75%	87%	-8%
Abstinence/Reduced Drug Use	<div style="width: 100%;"><div style="width: 38%;"></div></div>	322	38%	50%	61%	-12% <span style="color: red;">▼</span>
Stable Living Situation	<div style="width: 100%;"><div style="width: 65%;"></div></div>	550	65%	90%	82%	-25% <span style="color: red;">▼</span>
Self Help	<div style="width: 100%;"><div style="width: 33%;"></div></div>	276	33%	60%	53%	-27% <span style="color: red;">▼</span>

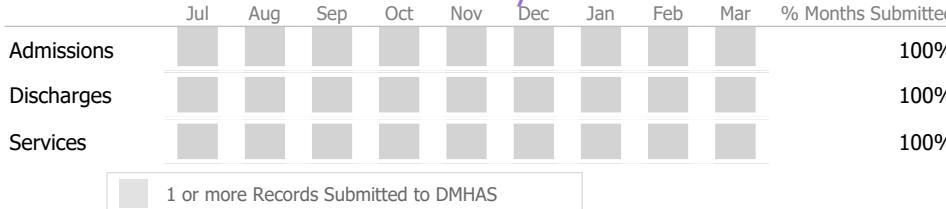
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div style="width: 100%;"><div style="width: 51%;"></div></div>	327	51%	90%	87%	-39% <span style="color: red;">▼</span>

## Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year	<div style="width: 100%;"><div style="width: 77%;"></div></div>	619	77%	50%	66%	27% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 34 Active Methadone Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	228	247	-8%
Admits	44	42	5%
Discharges	39	52	-25% ▼
Service Hours	2,410	3,470	-31% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
✓ Valid TEDS Data	100%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	99%	78%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	87%
✓ SA Screen Complete	100%	89%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		26	67%	50%	57%	17% ▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		228	99%	75%	87%	24% ▲
✓ Self Help		189	82%	60%	53%	22% ▲
✓ Abstinence/Reduced Drug Use		163	71%	50%	61%	21% ▲
✓ Employed		142	62%	40%	37%	22% ▲
✓ Stable Living Situation		227	99%	90%	82%	9%

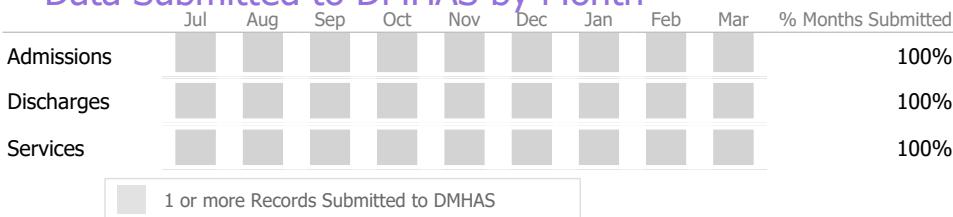
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		191	100%	90%	87%	10%

## Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		178	78%	50%	66%	28% ▲

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

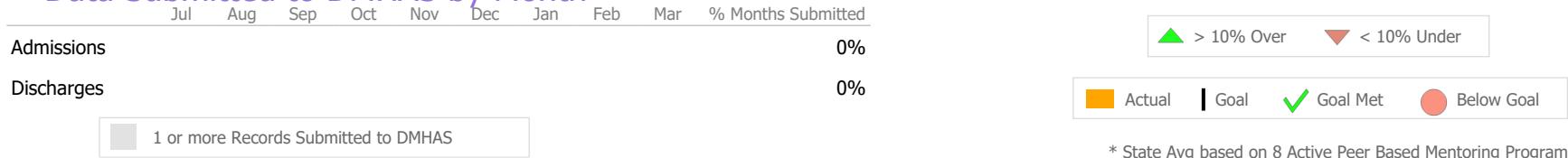
Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 34 Active Methadone Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	-	
Discharges	-	-	
Service Hours	26	51	-49% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	92%
✓ Valid TEDS Data	100%	90%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	50%	28%

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	76%
SA Screen Complete	N/A	93%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%

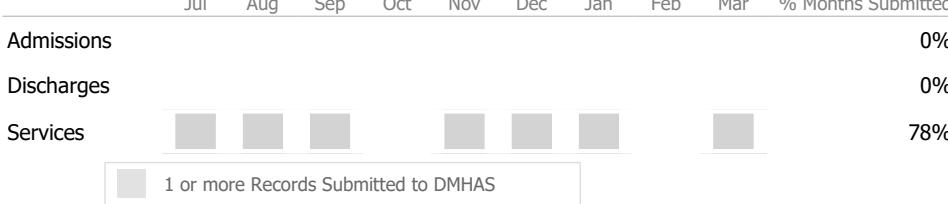
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	44%	N/A
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		2	100%	75%	66%	25% ▲
✓ Stable Living Situation		2	100%	95%	63%	5%
✓ Employed		1	50%	50%	22%	0%
● Abstinence/Reduced Drug Use		1	50%	55%	44%	-5%
● Self Help		0	0%	60%	15%	-60% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		1	50%	90%	38%	-40% ▼

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 20 Active Buprenorphine Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	932	936	0%
Admits	212	192	10%
Discharges	203	181	12% <span style="color: green;">▲</span>
Service Hours	5,631	5,569	1% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span>	Valid NOMS Data	99%	99%
<span style="color: green;">✓</span>	Valid TEDS Data	100%	99%
On-Time Periodic			
<span style="color: red;">●</span>	6 Month Updates	66%	78%
Co-occurring			
<span style="color: green;">✓</span>	MH Screen Complete	100%	87%
<span style="color: green;">✓</span>	SA Screen Complete	100%	89%
Diagnosis			
<span style="color: green;">✓</span>	Valid Axis I Diagnosis	100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Treatment Completed Successfully	<div style="width: 20%;"></div>	43	21%	50%	57%	-29% <span style="color: red;">▼</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Not Arrested	<div style="width: 76%;"></div>	749	76%	75%	87%	1% <span style="color: green;">▲</span>
<span style="color: red;">●</span> Abstinence/Reduced Drug Use	<div style="width: 44%;"></div>	432	44%	50%	61%	-6% <span style="color: red;">▼</span>
<span style="color: red;">●</span> Employed	<div style="width: 30%;"></div>	291	30%	40%	37%	-10% <span style="color: red;">▼</span>
<span style="color: red;">●</span> Stable Living Situation	<div style="width: 75%;"></div>	736	75%	90%	82%	-15% <span style="color: red;">▼</span>
<span style="color: red;">●</span> Self Help	<div style="width: 26%;"></div>	259	26%	60%	53%	-34% <span style="color: red;">▼</span>

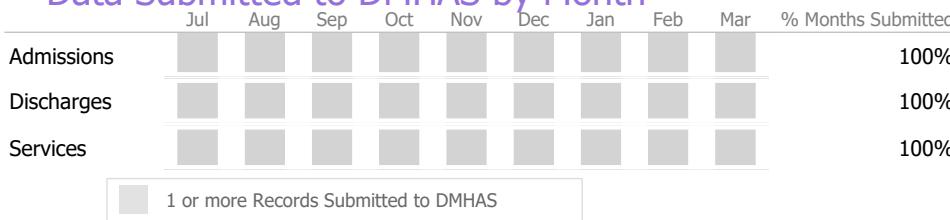
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Clients Receiving Services	<div style="width: 71%;"></div>	556	71%	90%	87%	-19% <span style="color: red;">▼</span>

## Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Length of Stay over 1 Year	<div style="width: 75%;"></div>	697	75%	50%	66%	25% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 34 Active Methadone Maintenance Programs