

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	10,760	9,562	13%
	Admits	5,913	4,684	26%
	Discharges	5,547	4,445	25%
	Service Hours	52,050	55,917	-7%
	Bed Days	17,137	16,412	4%
	S.Rehab/PHP/IOP	3,278	2,661	23%

> 10% Over 1 Yr Ago    > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

(Based on 1,197 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Participation in Treatment		94%	80%	92%
✓ Respect		93%	80%	91%
✓ Overall		92%	80%	91%
✓ Access		91%	80%	88%
✓ General Satisfaction		90%	80%	92%
✓ Outcome		80%	80%	83%
● Recovery		76%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
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## Mental Health

	Outpatient		7,048	53.9%
	Social Rehabilitation		473	3.6%
	Crisis Services		420	3.2%
	Community Support		394	3.0%
	ACT		200	1.5%
	Case Management		182	1.4%
	Employment Services		138	1.1%
	IOP		89	0.7%
	Residential Services		38	0.3%

## Addiction

	Outpatient		1,309	10.0%
	Medication Assisted Treatment		785	6.0%
	Recovery Support		234	1.8%
	Residential Services		208	1.6%

## Forensic SA

Forensics Community-based		1,128	8.6%
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## Forensic MH

Forensics Community-based		419	3.2%
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## Client Demographics

## Age

	#	%	State Avg
18-25	1,549	14%	10%
26-34	2,512	23%	22%
35-44	2,311	22%	23%
45-54	1,673	16%	19%
55-64	1,800	17%	19%
65+	896	8%	8%

## Gender

	#	%	State Avg
Male	5,809	54%	59%
Female	4,920	46%	41%

## Race

	#	%	State Avg
White/Caucasian	7,657	71%	62%
Black/African American	1,351	13%	17%
Other	1,118	10%	13%
Asian	370	3%	6%
Am. Indian/Native Alaskan	121	1%	1%
Hawaiian/Other Pacific Islander	98	1%	0%
Multiple Races	36	0%	0%
Hispanic-Cuban	9	0%	1%

## Ethnicity

	#	%	State Avg
Non-Hispanic	8,681	81%	68%
Hisp-Puerto Rican	1,050	10%	11%
Hispanic-Other	515	5%	8%
Unknown	441	4%	12%
Hispanic-Mexican	57	1%	1%
Hispanic-Cuban	16	0%	0%

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	69	73	-5%
Admits	11	17	-35% <span style="color: red;">▼</span>
Discharges	14	19	-26% <span style="color: red;">▼</span>
Service Hours	1,790	2,237	-20% <span style="color: red;">▼</span>

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 64%; background-color: orange; height: 10px;"></div>	9	64%	65%	48%	-1%
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%; background-color: orange; height: 10px;"></div>	13	100%	85%	96%	15% <span style="color: green;">▲</span>
● Follow-up within 30 Days of Discharge	<div style="width: 22%; background-color: orange; height: 10px;"></div>	2	22%	90%	42%	-68% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	84%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	20%	84%
Co-occurring	Actual	State Avg
MH Screen Complete	82%	95%
SA Screen Complete	82%	92%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%

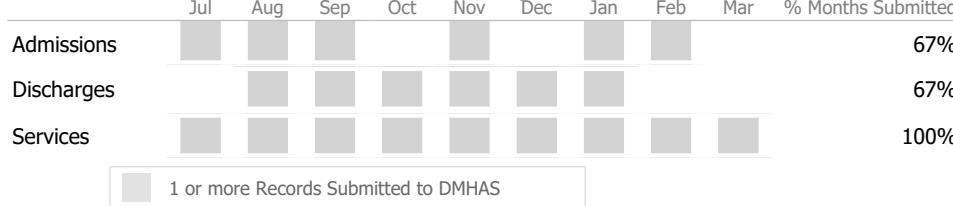
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 93%; background-color: orange; height: 10px;"></div>	64	93%	60%	91%	33% <span style="color: green;">▲</span>
● Social Support	<div style="width: 58%; background-color: orange; height: 10px;"></div>	40	58%	60%	79%	-2%
● Employed	<div style="width: 9%; background-color: orange; height: 10px;"></div>	6	9%	15%	17%	-6%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 98%; background-color: orange; height: 10px;"></div>	54	98%	90%	99%	8%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	89	78	14%	▲
Admits	78	76	3%	
Discharges	83	62	34%	▲
Service Hours		1	-87%	▼
Social Rehab/PHP/IOP Days	792	709	12%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	97%
On-Time Periodic 6 Month Updates	N/A	0%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	91%	82%
✓ SA Screen Complete	91%	82%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	98%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		71	86%	50%	84%	36% ▲
● Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

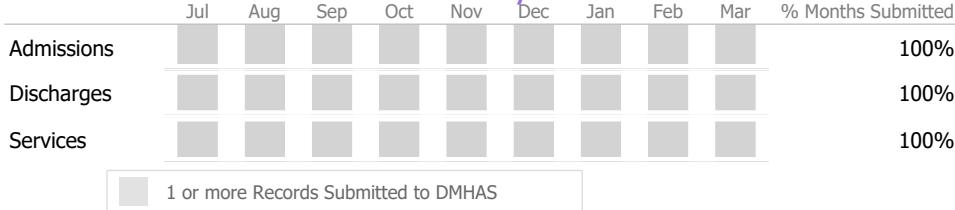
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		58	63%	60%	61%	3%
● Employed		23	25%	30%	24%	-5%
● Stable Living Situation		79	86%	95%	82%	-9%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	50%	10%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 3 Active Standard IOP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	656	692	-5%
Admits	166	155	7%
Discharges	161	171	-6%
Service Hours	3,891	4,264	-9%

## Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	96%	88%
	On-Time Periodic		
●	6 Month Updates	36%	53%
	Co-occurring		
✓	MH Screen Complete	99%	90%
✓	SA Screen Complete	99%	90%
	Diagnosis		
✓	Valid Axis I Diagnosis	100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		104	65%	50%	41%	15%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		174	26%	30%	25%	-4%
● Stable Living Situation		483	73%	95%	72%	-22%
● Social Support		248	37%	60%	61%	-23%

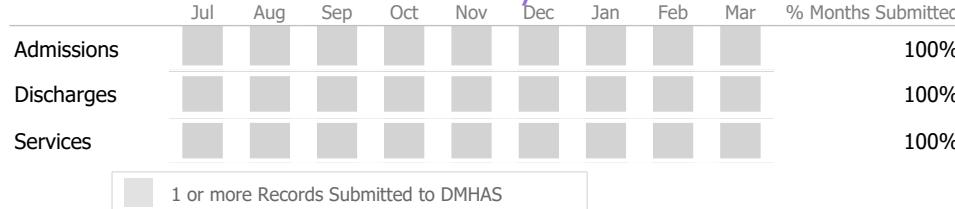
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		486	96%	90%	82%	6%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		141	85%	75%	78%	10%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2,762	2,596	6%
Admits	920	876	5%
Discharges	1,144	752	52% <span style="color: green;">▲</span>
Service Hours	10,400	10,888	-4%

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		95%	88%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		66%	53%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		96%	90%
✓ SA Screen Complete		95%	90%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		517	45%	50%	41%	-5%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		999	35%	30%	25%	5%
● Stable Living Situation		2,343	82%	95%	72%	-13% <span style="color: red;">▼</span>
● Social Support		1,103	39%	60%	61%	-21% <span style="color: red;">▼</span>

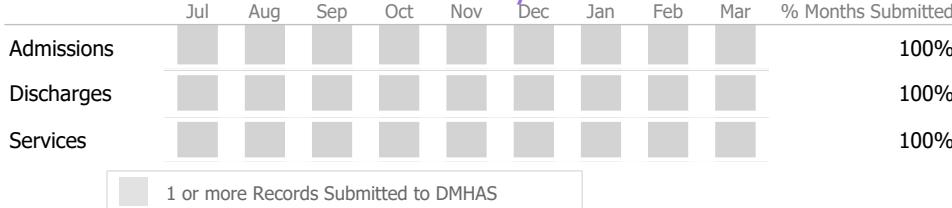
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		1,687	98%	90%	82%	8%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient		773	87%	75%	78%	12% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3,730	3,392	10%
Admits	1,019	1,011	1%
Discharges	1,054	813	30% <span style="color: green;">▲</span>
Service Hours	11,507	14,085	-18% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span>	Valid NOMS Data	<div style="width: 94%;">94%</div>	88%
On-Time Periodic		Actual	State Avg
<span style="color: red;">●</span>	6 Month Updates	<div style="width: 39%;">39%</div>	53%
Co-occurring		Actual	State Avg
<span style="color: green;">✓</span>	MH Screen Complete	<div style="width: 95%;">95%</div>	90%
<span style="color: green;">✓</span>	SA Screen Complete	<div style="width: 94%;">94%</div>	90%
Diagnosis		Actual	State Avg
<span style="color: green;">✓</span>	Valid Axis I Diagnosis	<div style="width: 100%;">100%</div>	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Treatment Completed Successfully	<div style="width: 19%;">19%</div>	197	19%	50%	41%	-31% <span style="color: red;">▼</span>
<b>Recovery</b>						
<span style="color: green;">✓</span> Employed	<div style="width: 33%;">33%</div>	1,259	33%	30%	25%	3%
<span style="color: red;">●</span> Stable Living Situation	<div style="width: 83%;">83%</div>	3,161	83%	95%	72%	-12% <span style="color: red;">▼</span>
<span style="color: red;">●</span> Social Support	<div style="width: 34%;">34%</div>	1,297	34%	60%	61%	-26% <span style="color: red;">▼</span>

## Service Utilization

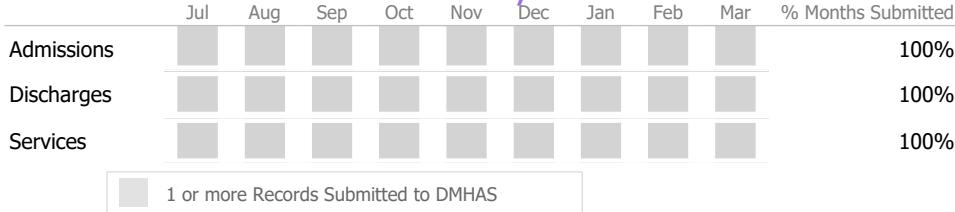
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Clients Receiving Services	<div style="width: 92%;">92%</div>	2,544	92%	90%	82%	2%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Outpatient	<div style="width: 82%;">82%</div>	821	82%	75%	78%	7%

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> 2 or more Services within 30 days	<div style="width: 82%;">82%</div>	821	82%	75%	78%	7%

## Data Submitted to DMHAS by Month


▲ > 10% Over    ▼ < 10% Under

█ Actual    █ Goal    █ Goal Met    █ Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	8	6	33%	▲
Admits	4	3	33%	▲
Discharges	2	2	0%	
Bed Days	1,779	772	130%	▲

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	75%	67%	25%
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	81%	15%
✓ Follow-up within 30 Days of Discharge		2	100%	90%	85%	10%

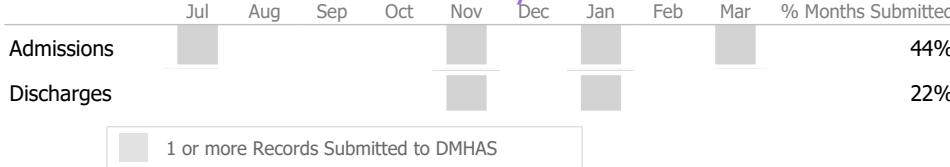
## Data Submission Quality

	Actual	State Avg
Valid NOMS Data		96%
On-Time Periodic		
6 Month Updates		67%
Co-occurring		
MH Screen Complete		50%
SA Screen Complete		50%
Diagnosis		
✓ Valid Axis I Diagnosis		100%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		9	423 days	0.5	125%	90%	89%	35%

## Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	-	8	-100% ▼
Discharges	2	-	
Service Hours	165	59	178% ▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		7	88%	85%	88%	3%

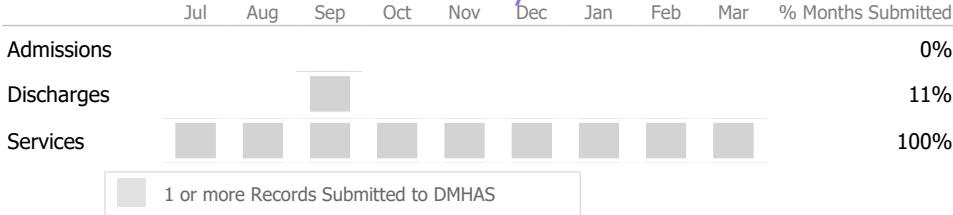
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		6	100%	90%	97%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
✓ On-Time Periodic		
✓ 6 Month Updates		100%
		96%
		83%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under



\* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	78	62	26% ▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	100%	10	100%	85%	95%	15% ▲

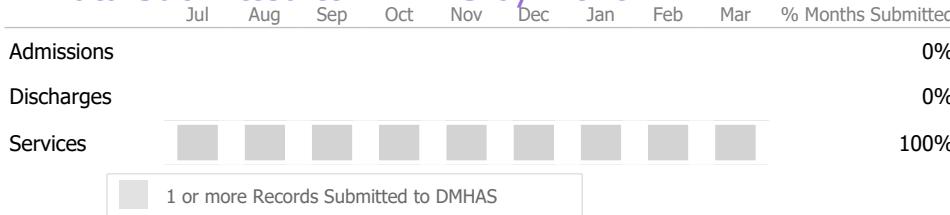
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	90%	9	90%	90%	96%	0% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%
On-Time Periodic		
6 Month Updates	60%	87%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 65 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	10	10%
Admits	2	-	
Discharges	2	1	100% <span style="color: green;">▲</span>
Service Hours	82	92	-12% <span style="color: red;">▼</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<span style="color: orange;">█</span>	10	91%	85%	95%	6%

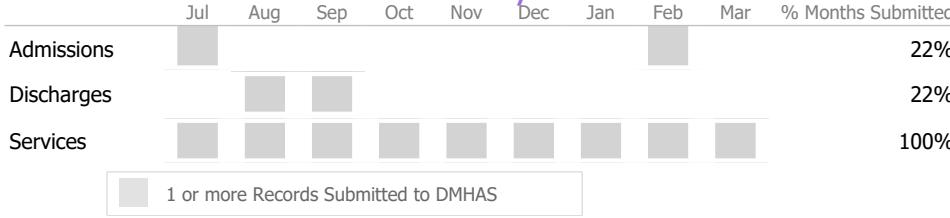
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<span style="color: orange;">█</span>	9	100%	90%	96%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<span style="color: orange;">█</span>	100% 99%
✓ On-Time Periodic 6 Month Updates	<span style="color: orange;">█</span>	88% 87%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

█ Actual   █ Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 65 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	52	63	-17%	▼
Admits	11	19	-42%	▼
Discharges	14	17	-18%	▼
Service Hours	2,214	3,428	-35%	▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 50%;"><div style="width: 7px; background-color: orange;"></div></div>	7	50%	65%	48%	-15%
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 14px; background-color: orange;"></div></div>	14	100%	85%	96%	15%
● Follow-up within 30 Days of Discharge	<div style="width: 14%;"><div style="width: 1px; background-color: orange;"></div></div>	1	14%	90%	42%	-76%

## Data Submission Quality

Data Entry		Actual	State Avg
 Valid NOMS Data		<div><div style="width: 99%; background-color: orange;"></div></div> 99%	84%
On-Time Periodic		Actual	State Avg
 6 Month Updates		<div><div style="width: 57%; background-color: orange;"></div></div> 57%	84%
Co-occurring		Actual	State Avg
MH Screen Complete		<div><div style="width: 27%; background-color: orange;"></div></div> 27%	95%
SA Screen Complete		<div><div style="width: 27%; background-color: orange;"></div></div> 27%	92%
Diagnosis		Actual	State Avg
 Valid Axis I Diagnosis		<div><div style="width: 100%; background-color: orange;"></div></div> 100%	98%

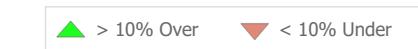
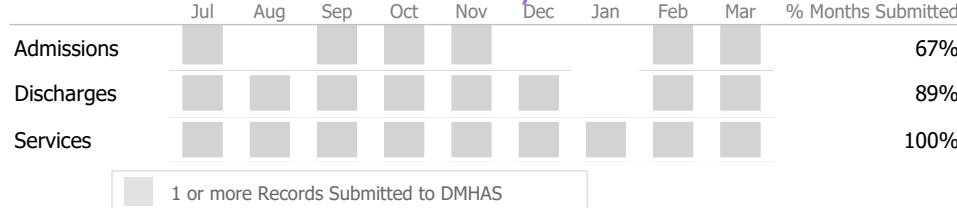
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div style="width: 49%;"></div></div>	49	94%	60%	91%	34% <span style="color: green;">▲</span>
✓ Social Support	<div><div style="width: 39%;"></div></div>	39	75%	60%	79%	15% <span style="color: green;">▲</span>
✓ Employed	<div><div style="width: 9%;"></div></div>	9	17%	15%	17%	2% <span style="color: orange;">▲</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 38%; background-color: orange;"></div>	38	100%	90%	99%	10%

## Data Submitted to DMHAS by Month



\* State Avg based on 23 Active Assertive Community Treatment Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	48		
Admits	48	-	
Discharges	5	-	
Service Hours	302	-	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	95%
On-Time Periodic		
6 Month Updates	25%	59%

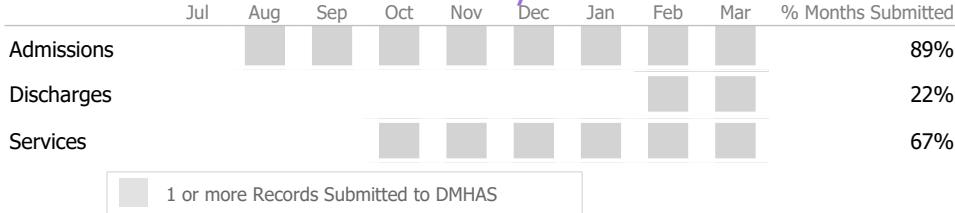
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	40%	50%	62%	-10%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		4	8%	20%	17%	-12%
Social Support		9	19%	60%	72%	-41%
Stable Living Situation		10	21%	80%	75%	-59%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		40	93%	90%	85%	3%

## Data Submitted to DMHAS by Month



&gt; 10% Over

&lt; 10% Under

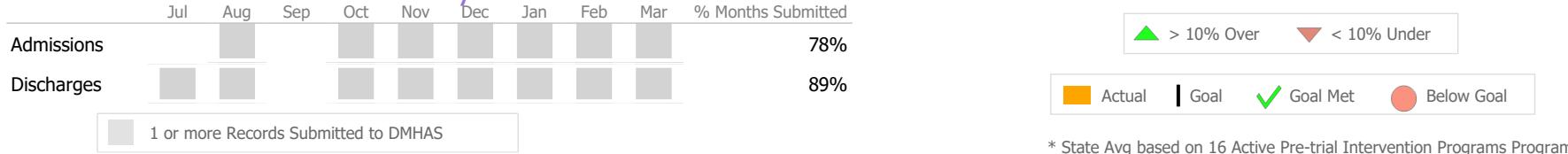
Actual      Goal      Goal Met      Below Goal

\* State Avg based on 30 Active Standard Case Management Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	77	43	79% <span style="color: green;">▲</span>
Admits	67	1	6600% <span style="color: green;">▲</span>
Discharges	56	26	115% <span style="color: green;">▲</span>

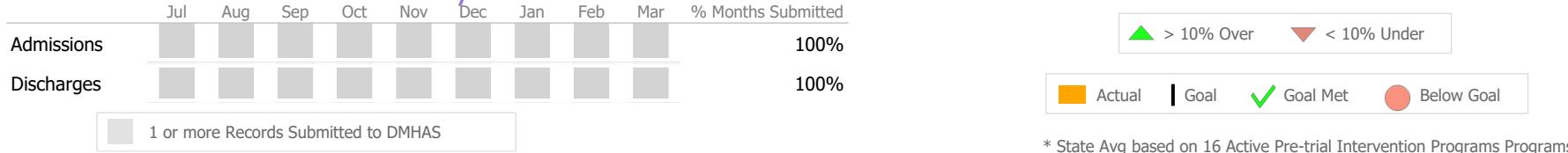
## Data Submitted to DMHAS by Month



## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	640	445	44%	▲
Admits	406	178	128%	▲
Discharges	477	259	84%	▲

## Data Submitted to DMHAS by Month



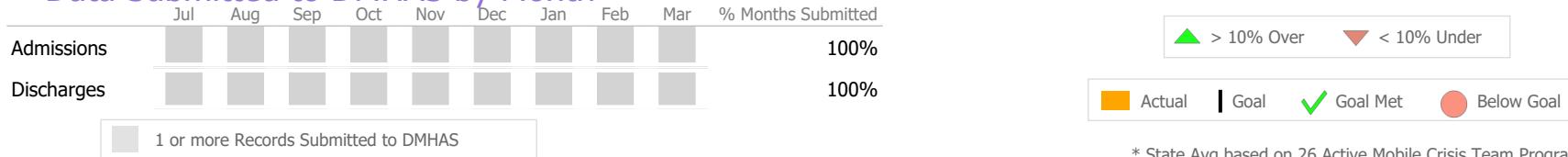
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	401	307	31% <span style="color: green;">▲</span>
Admits	460	396	16% <span style="color: green;">▲</span>
Discharges	460	396	16% <span style="color: green;">▲</span>

## Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request	<span style="color: orange;">█</span>	372	78%	75%	70%	3%
✓ Community Location Evaluation	<span style="color: orange;">█</span>	475	99%	80%	71%	19% <span style="color: green;">▲</span>
✓ Follow-up Service within 48 hours	<span style="color: orange;">█</span>	298	99%	90%	65%	9%

## Data Submitted to DMHAS by Month



\* State Avg based on 26 Active Mobile Crisis Team Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	53	60	-12%	▼
Admits	12	9	33%	▲
Discharges	16	20	-20%	▼
Service Hours	1,371	1,029	33%	▲

## Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	98%	84%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	91%	84%
Co-occurring		Actual	State Avg
MH Screen Complete		58%	96%
SA Screen Complete		58%	95%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%

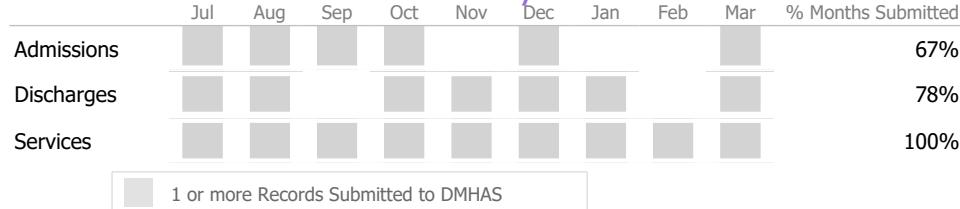
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		7	44%	65%	57%	-21%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		55	100%	80%	87%	20%
● Employed		6	11%	20%	14%	-9%
● Social Support		28	51%	60%	80%	-9%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		38	97%	90%	98%	7%

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 36 Active CSP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	233	244	-5%
Admits	51	42	21% <span style="color: green;">▲</span>
Discharges	56	54	4%
Service Hours	4,116	3,922	5%

## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span>	Valid NOMS Data	<div style="width: 98%;">98%</div>	84%
On-Time Periodic		Actual	State Avg
<span style="color: green;">✓</span>	6 Month Updates	<div style="width: 90%;">90%</div>	84%
Co-occurring		Actual	State Avg
<span style="color: green;">✓</span>	MH Screen Complete	<div style="width: 96%;">96%</div>	96%
<span style="color: green;">✓</span>	SA Screen Complete	<div style="width: 96%;">96%</div>	95%
Diagnosis		Actual	State Avg
<span style="color: green;">✓</span>	Valid Axis I Diagnosis	<div style="width: 100%;">100%</div>	98%

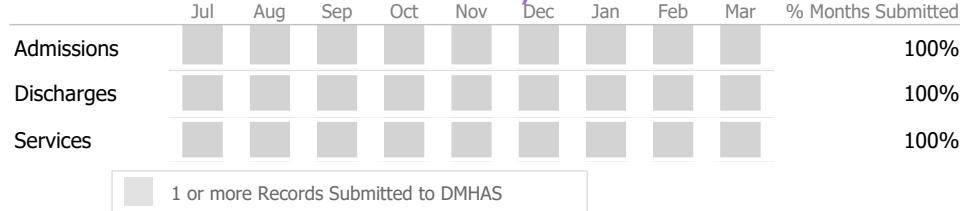
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Treatment Completed Successfully	<div style="width: 25%;">25%</div>	14	25%	65%	57%	-40% <span style="color: red;">▼</span>
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Stable Living Situation	<div style="width: 91%;">91%</div>	215	91%	80%	87%	11% <span style="color: green;">▲</span>
<span style="color: red;">●</span> Employed	<div style="width: 16%;">16%</div>	37	16%	20%	14%	-4%
<span style="color: red;">●</span> Social Support	<div style="width: 50%;">50%</div>	118	50%	60%	80%	-10%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Clients Receiving Services	<div style="width: 98%;">98%</div>	178	98%	90%	98%	8% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 36 Active CSP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	116	130	-11%	▼
Admits	28	22	27%	▲
Discharges	32	31	3%	
Service Hours	2,317	2,265	2%	

## Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	84%
	On-Time Periodic	Actual	State Avg
✓	6 Month Updates	88%	84%
	Co-occurring	Actual	State Avg
MH Screen Complete		79%	96%
SA Screen Complete		79%	95%
	Diagnosis	Actual	State Avg
✓	Valid Axis I Diagnosis	99%	98%

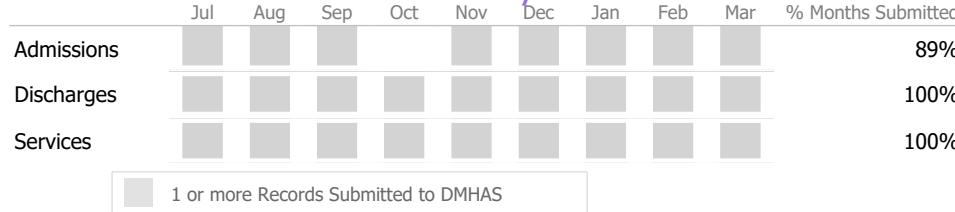
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		15	47%	65%	57%	-18% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		102	87%	80%	87%	7%
● Social Support		64	55%	60%	80%	-5%
● Employed		13	11%	20%	14%	-9%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		79	93%	90%	98%	3%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   |   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 36 Active CSP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	20	-10% ▼
Admits	-	20	-100% ▼
Discharges	1	2	-50% ▼
Service Hours	217	116	87% ▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	18	18	100%	85%	88%	15% ▲

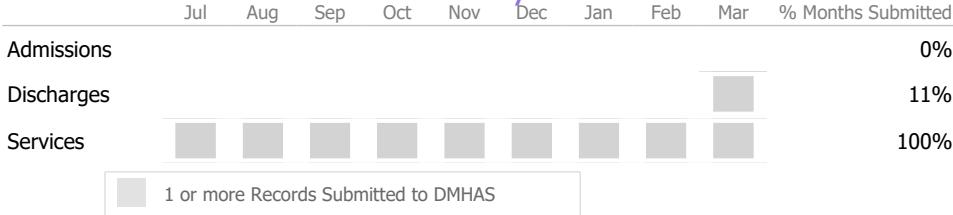
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	16	16	94%	90%	97%	4% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic		
✓ 6 Month Updates	94%	83%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	422	521	-19%	▼
Admits	300	325	-8%	
Discharges	183	330	-45%	▼
Service Hours	2,085	3,516	-41%	▼

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	92%	87%
✓ Valid TEDS Data	71%	85%
✓ On-Time Periodic		
✓ 6 Month Updates	32%	15%
Co-occurring		
✓ MH Screen Complete	99%	92%
✓ SA Screen Complete	99%	93%
Diagnosis		
Valid Axis I Diagnosis	96%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		76	42%	50%	50%	-8%
<b>Recovery</b>						
✓ Not Arrested		357	82%	75%	76%	7%
● Employed		212	49%	50%	33%	-1%
● Stable Living Situation		365	84%	95%	75%	-11% ▼
● Abstinence/Reduced Drug Use		156	36%	55%	42%	-19% ▼
● Self Help		33	8%	60%	15%	-52% ▼

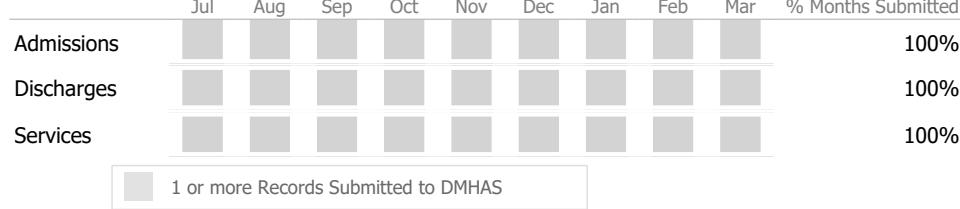
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		228	91%	90%	58%	1%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient						
✓ 2 or more Services within 30 days		222	76%	75%	65%	1%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 108 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	281	266	6%
Admits	93	101	-8%
Discharges	104	76	37% <span style="color: green;">▲</span>
Service Hours	868	1,381	-37% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	99%
Valid TEDS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	97%	78%
Co-occurring	Actual	State Avg
MH Screen Complete	99%	87%
SA Screen Complete	99%	89%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<span style="color: orange;"> </span>	43	41%	50%	57%	-9%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested	<span style="color: orange;"> </span>	264	89%	75%	87%	14% <span style="color: green;">▲</span>
Abstinence/Reduced Drug Use	<span style="color: orange;"> </span>	171	58%	50%	61%	8% <span style="color: green;">▲</span>
Employed	<span style="color: orange;"> </span>	109	37%	40%	37%	-3% <span style="color: red;">▼</span>
Stable Living Situation	<span style="color: orange;"> </span>	252	85%	90%	82%	-5% <span style="color: red;">▼</span>
Self Help	<span style="color: orange;"> </span>	45	15%	60%	53%	-45% <span style="color: red;">▼</span>

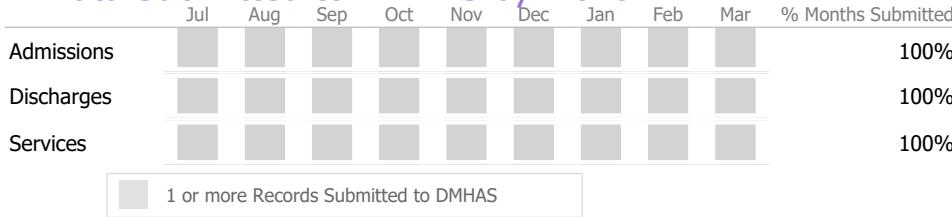
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<span style="color: orange;"> </span>	190	98%	90%	87%	8% <span style="color: green;">▲</span>

## Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year	<span style="color: orange;"> </span>	161	57%	50%	66%	7% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

| Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 34 Active Methadone Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	12	-17%	▼
Admits	-	-		
Discharges	-	2	-100%	▼
Service Hours	259	193	35%	▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	100%	10	100%	85%	88%	15%

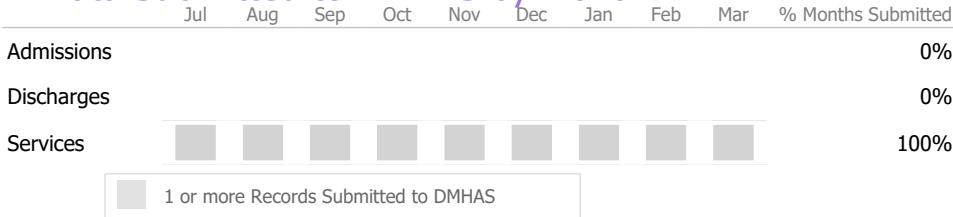
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100%	10	100%	90%	97%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	83%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	183	77	138% <span style="color: green;">▲</span>
Admits	136	5	2620% <span style="color: green;">▲</span>
Discharges	126	15	740% <span style="color: green;">▲</span>
Service Hours	176	-	

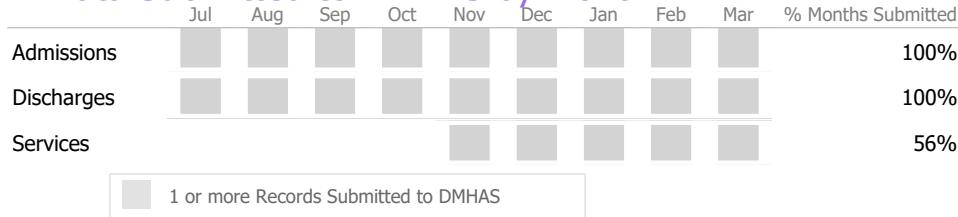
## Service Utilization

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<span style="background-color: orange; display: inline-block; width: 15px; height: 10px;"></span>	64	98%	90%	73%	8%

## Jail Diversion

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up Service within 48 hours	<span style="background-color: orange; display: inline-block; width: 15px; height: 10px;"></span>	40	43%	0%	61%	43% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual    Goal   ✓ Goal Met    Below Goal

\* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	242	152	59% <span style="color: green;">▲</span>
Admits	135	74	82% <span style="color: green;">▲</span>
Discharges	176	57	209% <span style="color: green;">▲</span>
Service Hours	167	-	

## Service Utilization

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<span style="color: green;">✓</span>	65	92%	90%	73%	2%

✓ Clients Receiving Services

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<span style="color: orange;">█</span>	65	92%	90%	73%	2%

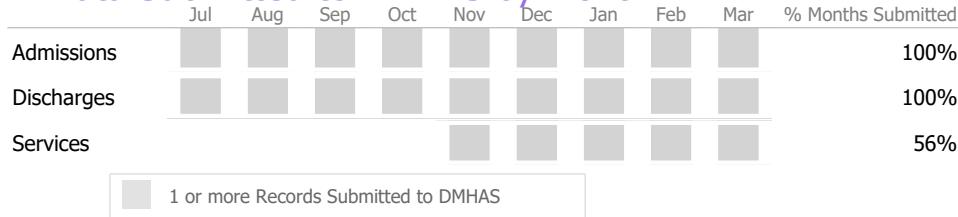
✓ Clients Receiving Services

## Jail Diversion

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up Service within 48 hours	<span style="color: green;">✓</span>	49	60%	0%	61%	60% <span style="color: green;">▲</span>

✓ Follow-up Service within 48 hours

## Data Submitted to DMHAS by Month

▲ > 10% Over   ▼ < 10% Under█ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	5	100%	▲
Admits	5	1	400%	▲
Discharges	1	1	0%	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	95%
Valid TEDS Data	100%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	33%	23%

Co-occurring	Actual	State Avg
MH Screen Complete	60%	79%
SA Screen Complete	60%	91%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	90%	99%

## Discharge Outcomes

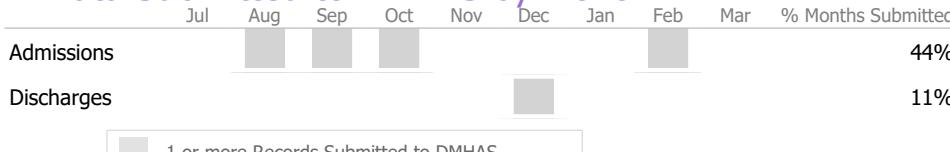
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	54%	-50% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		9	90%	75%	92%	15% ▲
Abstinence/Reduced Drug Use		6	60%	55%	65%	5%
Employed		5	50%	50%	47%	0%
Stable Living Situation		8	80%	95%	83%	-15% ▼
Self Help		3	30%	60%	38%	-30% ▼

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 6 Active Naltrexone Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	44	7%
Admits	15	11	36% <span style="color: green;">▲</span>
Discharges	12	13	-8% <span style="color: red;">▼</span>
Service Hours	216	184	17% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		96%	92%
✓ Valid TEDS Data		98%	90%
On-Time Periodic			
✓ 6 Month Updates		44%	28%
Co-occurring			
✓ MH Screen Complete		93%	76%
✓ SA Screen Complete		93%	93%
Diagnosis			
Valid Axis I Diagnosis		91%	100%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 58%;"><div style="width: 100%;"></div></div>	7	58%	50%	44%	8%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested	<div style="width: 83%;"><div style="width: 100%;"></div></div>	39	83%	75%	66%	8%
✓ Abstinence/Reduced Drug Use	<div style="width: 60%;"><div style="width: 100%;"></div></div>	28	60%	55%	44%	5%
● Employed	<div style="width: 34%;"><div style="width: 100%;"></div></div>	16	34%	50%	22%	-16% <span style="color: red;">▼</span>
● Stable Living Situation	<div style="width: 79%;"><div style="width: 100%;"></div></div>	37	79%	95%	63%	-16% <span style="color: red;">▼</span>
● Self Help	<div style="width: 23%;"><div style="width: 100%;"></div></div>	11	23%	60%	15%	-37% <span style="color: red;">▼</span>

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div style="width: 89%;"><div style="width: 100%;"></div></div>	31	89%	90%	38%	-1%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 20 Active Buprenorphine Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	19	-21% <span style="color: red;">▼</span>
Admits	14	17	-18% <span style="color: red;">▼</span>
Discharges	13	18	-28% <span style="color: red;">▼</span>
Bed Days	406	392	4% <span style="color: green;">▲</span>

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 50%;"></div></div>	13	100%	50%	81%	50% <span style="color: green;">▲</span>
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 50%;"></div></div>	13	100%	85%	91%	15% <span style="color: green;">▲</span>
● Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 20%;"></div></div>	4	31%	90%	71%	-59% <span style="color: red;">▼</span>

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	99%
✓ Valid TEDS Data	85%	99%

## Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	<div style="width: 100%;"><div style="width: 73%;"></div></div>	11	73%	70%	81%	3% <span style="color: green;">▲</span>

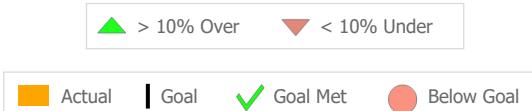
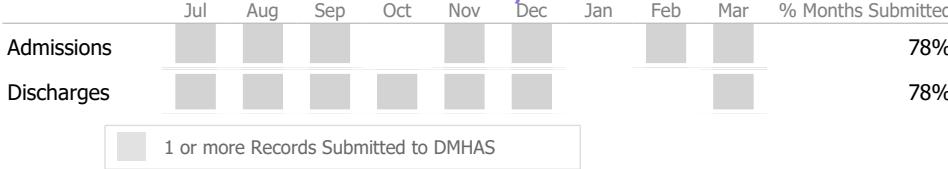
## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 100%;"><div style="width: 74%;"></div></div>	2	28 days	0.1	74%	90%	79%	-16% <span style="color: red;">▼</span>



	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis II Diagnosis	100%	100%

## Data Submitted to DMHAS by Month



\* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	88	74	19%	▲
Admits	81	67	21%	▲
Discharges	75	67	12%	▲
Bed Days	2,204	1,816	21%	▲

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		59	79%	50%	81%	29% ▲
✓ No Re-admit within 30 Days of Discharge		74	99%	85%	91%	14% ▲
● Follow-up within 30 Days of Discharge		37	63%	90%	71%	-27% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	99%
✓ Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Co-occurring		
✓ MH Screen Complete	100%	100%
✓ SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	95%	99%

## Recovery

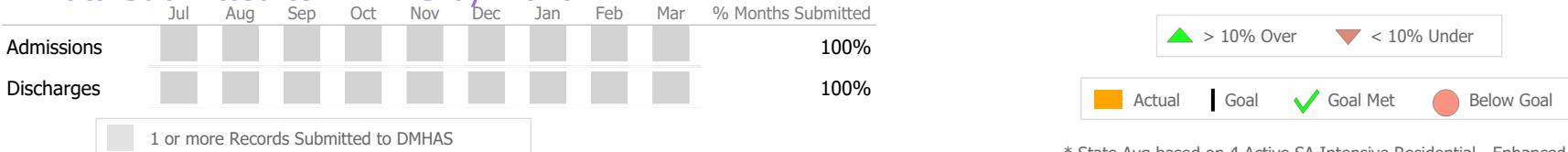
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		70	78%	70%	81%	8%

## Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		14	42 days	0.1	57%	90%	79%	-33% ▼

   
  < 90%  90-110%  >110%

## Data Submitted to DMHAS by Month



\* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	12	8%
Admits	10	8	25% <span style="color: green;">▲</span>
Discharges	10	8	25% <span style="color: green;">▲</span>
Bed Days	816	1,195	-32% <span style="color: red;">▼</span>

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 90%;"><div style="width: 70%;"></div></div>	9	90%	70%	69%	20% <span style="color: green;">▲</span>
✓ No Re-admit within 30 Days of Discharge	<div style="width: 90%;"><div style="width: 85%;"></div></div>	9	90%	85%	91%	5% <span style="color: green;">▲</span>
● Follow-up within 30 Days of Discharge	<div style="width: 89%;"><div style="width: 90%;"></div></div>	8	89%	90%	69%	-1% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	86%
✓ Valid TEDS Data	100%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	8%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	95%
✓ SA Screen Complete	100%	92%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%

## Recovery

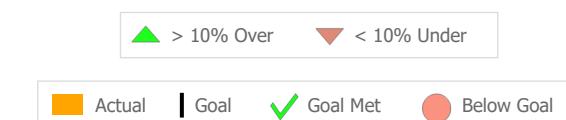
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use	<div style="width: 64%;"><div style="width: 70%;"></div></div>	9	64%	70%	66%	-6% <span style="color: red;">▼</span>

## Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 37%;"><div style="width: 90%;"></div></div>	8	92 days	0.4	37%	90%	89%	-53% <span style="color: red;">▼</span>



## Data Submitted to DMHAS by Month



\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	36	-19% <span style="color: red;">▼</span>
Admits	-	4	-100% <span style="color: red;">▼</span>
Discharges	4	6	-33% <span style="color: red;">▼</span>
Service Hours	740	795	-7% <span style="color: green;">▲</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<span style="width: 29%;">29</span>	29	100%	85%	88%	15% <span style="color: green;">▲</span>

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<span style="width: 25%;">25</span>	25	100%	90%	97%	10% <span style="color: green;">▲</span>

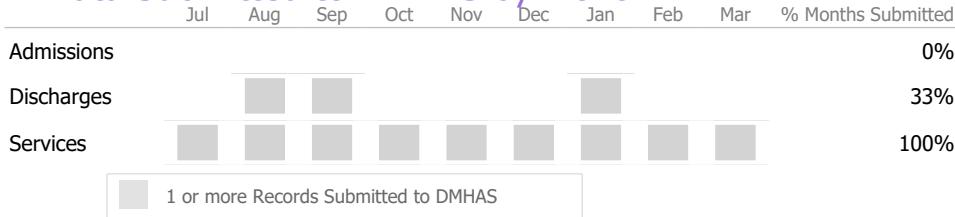
## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<span style="width: 98%;">98%</span>	96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<span style="width: 100%;">100%</span>	83%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

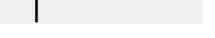
█ Actual   █ Goal   █ Goal Met   █ Below Goal

\* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	9	7	29%	▲
Admits	9	3	200%	▲
Discharges	1	7	-86%	▼

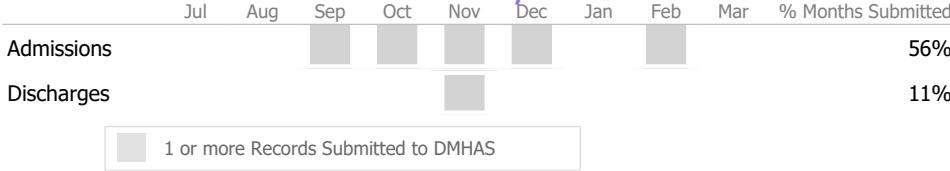
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	50%	62%	50%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	100%	80%	75%	20%
● Social Support		5	56%	60%	72%	-4%
● Employed		0	0%	20%	17%	-20%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		94%
On-Time Periodic		
6 Month Updates		0%
		59%

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

 Actual     Goal     Goal Met     Below Goal

\* State Avg based on 30 Active Standard Case Management Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	1	5	-80% ▼
Discharges	1	1	0%
Bed Days	2,135	1,870	14% ▲

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	80%	72%	20%
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	85%	88%	15% ▲
✓ Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	90%	67%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	89%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	86%
✓ SA Screen Complete	100%	95%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%

## Recovery

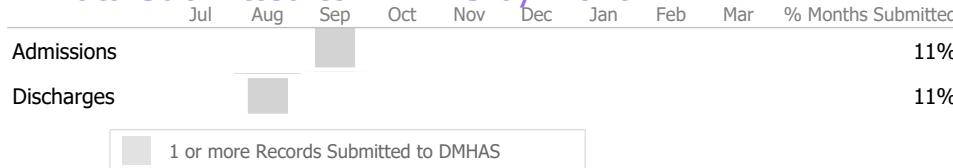
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation	<div style="width: 100%;"><div style="width: 100%;"></div></div>	8	89%	90%	98%	-1%
● Social Support	<div style="width: 100%;"><div style="width: 100%;"></div></div>	5	56%	60%	82%	-4%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 100%;"><div style="width: 100%;"></div></div>	8	422 days	0.3	97%	90%	87%	7%



## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

\* State Avg based on 24 Active Group Home Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	60	53	13% <span style="color: green;">▲</span>
Admits	57	52	10%
Discharges	61	54	13% <span style="color: green;">▲</span>
Bed Days	1,560	1,639	-5%

## Discharge Outcomes

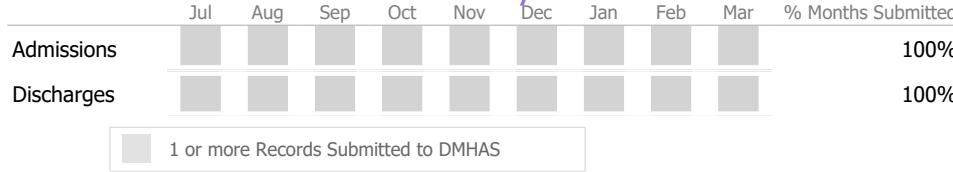
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 55%; background-color: orange;"></div>	55	90%	85%	79%	5%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 100%; background-color: cyan;"></div>	10	39 days	0.1	57%	90%	65%	-33% <span style="color: red;">▼</span>

█ < 90%   █ 90-110%   █ >110%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

█ Actual   █ Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 12 Active Recovery House Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	244	206	18%	▲
Admits	187	112	67%	▲
Discharges	153	134	14%	▲

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	94%	87%
✓ Valid TEDS Data	87%	85%
On-Time Periodic		
✓ 6 Month Updates	52%	15%
Co-occurring		
✓ MH Screen Complete	99%	92%
✓ SA Screen Complete	99%	93%
Diagnosis		
✓ Valid Axis I Diagnosis	99%	99%

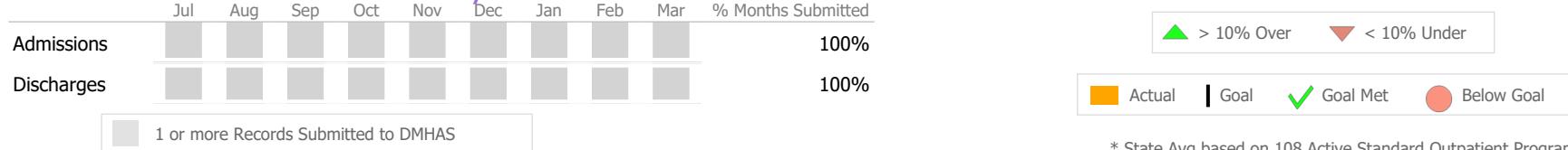
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		107	70%	50%	50%	20%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		216	83%	75%	76%	8%
✓ Employed		137	52%	50%	33%	2%
● Stable Living Situation		216	83%	95%	75%	-12% ▼
● Abstinence/Reduced Drug Use		102	39%	55%	42%	-16% ▼
● Self Help		40	15%	60%	15%	-45% ▼

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		152	86%	75%	65%	11% ▲

## Data Submitted to DMHAS by Month



\* State Avg based on 108 Active Standard Outpatient Programs

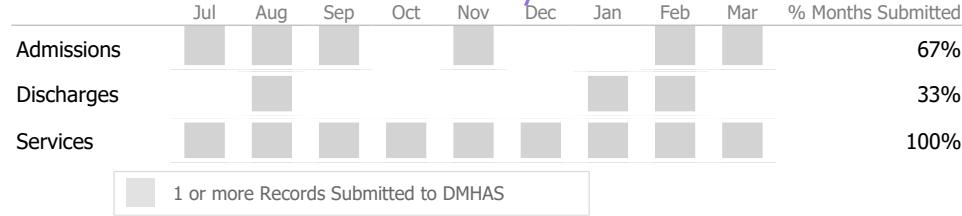
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	28	-32% ▼
Admits	10	15	-33% ▼
Discharges	7	12	-42% ▼
Service Hours	143	255	-44% ▼

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		10	100%	50%	94%	50% ▲

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over   ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 48 Active Outreach &amp; Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	16	0%
Admits	-	-	
Discharges	-	-	
Service Hours	314	256	23% 

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		16	100%	85%	88%	15% 

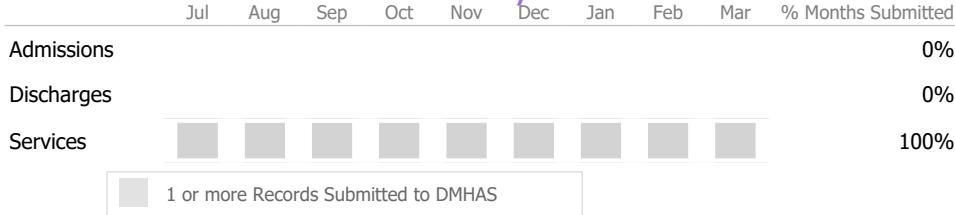
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		16	100%	90%	97%	10% 

## Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		99%	96%
On-Time Periodic			
✓ 6 Month Updates		100%	83%

## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

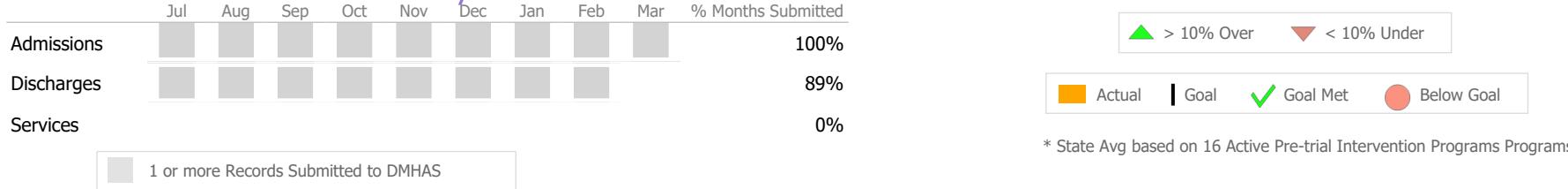
 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	425	222	91% <span style="color: green;">▲</span>
Admits	326	88	270% <span style="color: green;">▲</span>
Discharges	64	135	-53% <span style="color: red;">▼</span>
Service Hours	-	-	

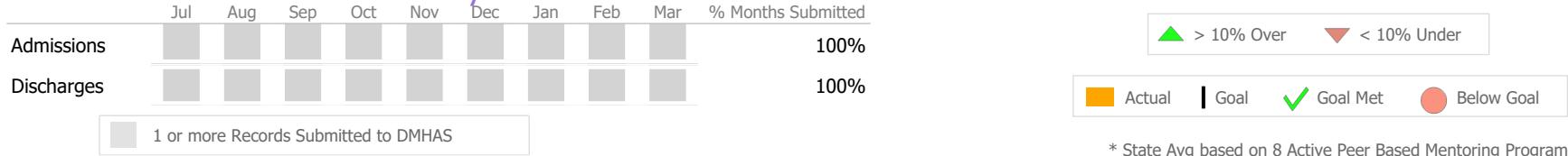
## Data Submitted to DMHAS by Month



## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	234	257	-9%
Admits	47	101	-53% 
Discharges	56	73	-23% 

## Data Submitted to DMHAS by Month



## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	26	6	333%	▲
Admits	40	4	900%	▲
Discharges	38	6	533%	▲
Bed Days	683	589	16%	▲

## Discharge Outcomes

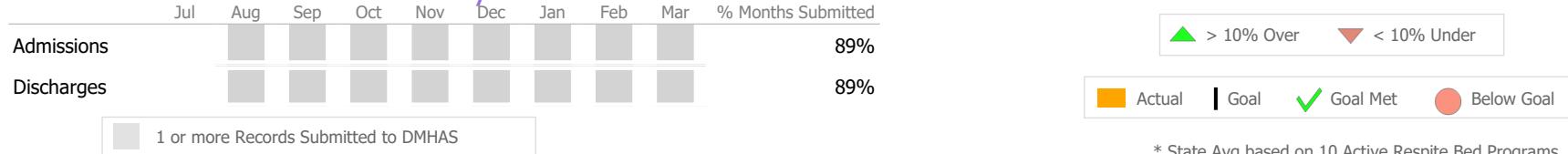
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %		Actual	Actual %	Goal %	State Avg	Actual vs Goal
								Actual % vs Goal %	Actual					
	No Re-admit within 30 Days of Discharge								26	68%	85%	90%	-17%	
	Follow-up within 30 Days of Discharge								30	100%	90%	79%	10%	

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	12 Months Trend		
									Actual	Goal	Actual vs Goal
	Avg Utilization Rate			6	44 days	0.2	42%	90%	53%		-48%



## Data Submitted to DMHAS by Month



\* State Avg based on 10 Active Respite Bed Programs

&gt; 10% Over &lt; 10% Under

Actual Goal Goal Met Below Goal

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	54	54	0%
Admits	43	46	-7%
Discharges	44	46	-4%
Bed Days	2,838	2,993	-5%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	   	34	77%	70%	69%	7%
✓ No Re-admit within 30 Days of Discharge	   	42	95%	85%	91%	10%
● Follow-up within 30 Days of Discharge	   	27	79%	90%	69%	-11% 

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	   	100% 86%
✓ Valid TEDS Data	   	100% 93%
On-Time Periodic		
6 Month Updates		N/A 8%
Co-occurring		
✓ MH Screen Complete	   	100% 95%
✓ SA Screen Complete	   	100% 92%
Diagnosis		
✓ Valid Axis I Diagnosis	   	100% 100%

## Recovery

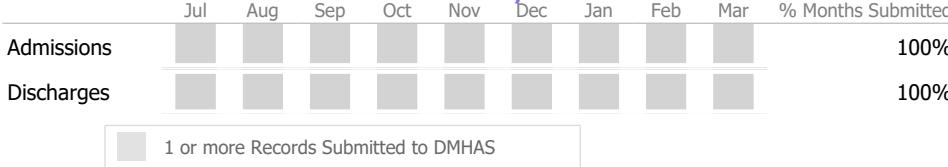
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	   	47	87%	70%	66%	17% 

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	   	14	72 days	0.2	74%	90%	89%	-16% 



## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

Actual  Goal  Goal Met  Below Goal 

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

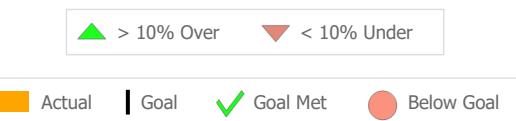
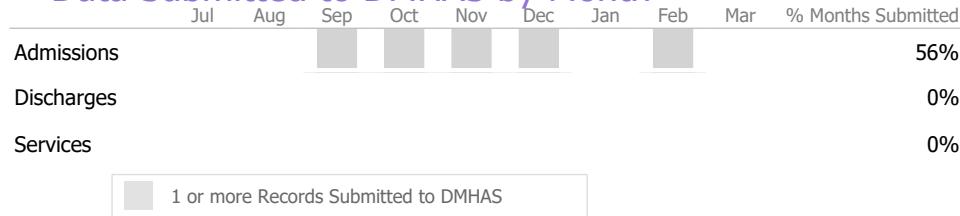
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10		
Admits	10	-	
Discharges	-	-	
Service Hours	55	-	

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		10	100%	50%	94%	50%

## Data Submitted to DMHAS by Month



\* State Avg based on 48 Active Outreach & Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	87	14	521%	▲
Admits	69	12	475%	▲
Discharges	54	-		

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	99%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	N/A	78%
Co-occurring		
MH Screen Complete	99%	87%
SA Screen Complete	99%	89%
Diagnosis		
Valid Axis I Diagnosis	97%	98%

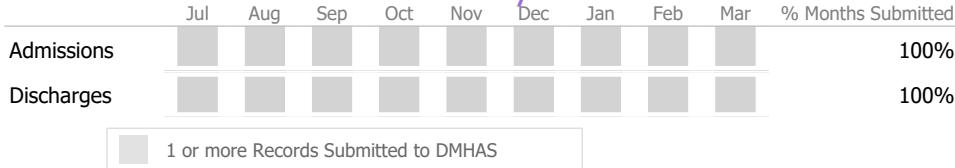
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		42	78%	50%	57%	28% ▲
<b>Recovery</b>						
National Recovery Measures (NOMS)						
✓ Abstinence/Reduced Drug Use		78	85%	50%	61%	35% ▲
✓ Not Arrested		78	85%	75%	87%	10%
● Self Help		27	29%	60%	53%	-31% ▼
● Employed		3	3%	40%	37%	-37% ▼
● Stable Living Situation		5	5%	90%	82%	-85% ▼

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year		3	3%	50%	66%	-47% ▼

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 34 Active Methadone Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	137	57	140%	▲
Admits	133	40	233%	▲
Discharges	117	35	234%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	99%
Valid TEDS Data	98%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	20%	78%

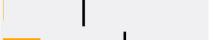
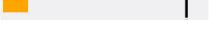
Co-occurring	Actual	State Avg
MH Screen Complete	98%	87%
SA Screen Complete	98%	89%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		82	70%	50%	57%	20%

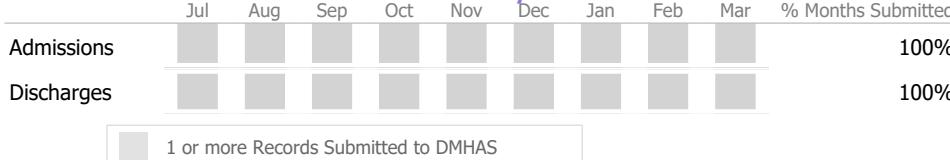
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		130	79%	50%	61%	29%
● Not Arrested		114	69%	75%	87%	-6%
● Employed		1	1%	40%	37%	-39%
● Self Help		31	19%	60%	53%	-41%
● Stable Living Situation		21	13%	90%	82%	-77%

## Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year		5	4%	50%	66%	-46%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 34 Active Methadone Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	56	1	5500%	▲
Admits	54	-		
Discharges	15	-		

## Data Submission Quality

	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	78%
Co-occurring		
MH Screen Complete	100%	87%
SA Screen Complete	100%	89%
Diagnosis		
Valid Axis I Diagnosis	95%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		15	100%	50%	57%	50%

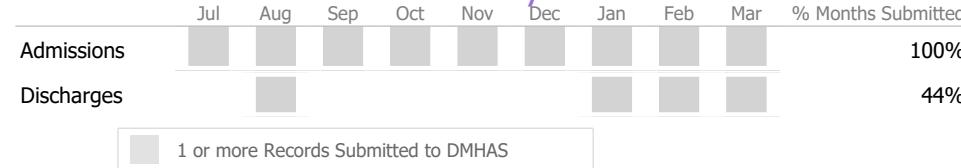
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		34	60%	50%	61%	10%
● Not Arrested		34	60%	75%	87%	-15% ▼
● Self Help		15	26%	60%	53%	-34% ▼
● Employed		0	0%	40%	37%	-40% ▼
● Stable Living Situation		0	0%	90%	82%	-90% ▼

## Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year		3	5%	50%	66%	-45% ▼

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 34 Active Methadone Maintenance Programs

1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	193	141	37% <span style="color: green;">▲</span>
Admits	137	112	22% <span style="color: green;">▲</span>
Discharges	107	76	41% <span style="color: green;">▲</span>

## Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data	98%	99%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	44%	78%
Co-occurring		
MH Screen Complete	99%	87%
SA Screen Complete	99%	89%
Diagnosis		
Valid Axis I Diagnosis	98%	98%

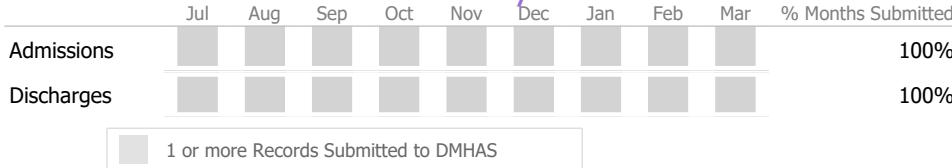
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		45	42%	50%	57%	-8%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		174	86%	50%	61%	36% <span style="color: green;">▲</span>
✓ Not Arrested		153	75%	75%	87%	0%
● Employed		3	1%	40%	37%	-39% <span style="color: red;">▼</span>
● Self Help		12	6%	60%	53%	-54% <span style="color: red;">▼</span>
● Stable Living Situation		7	3%	90%	82%	-87% <span style="color: red;">▼</span>

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Medication Assisted Treatment		26	13%	50%	66%	-37% <span style="color: red;">▼</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   |   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 34 Active Methadone Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	208	140	49%	▲
Admits	148	86	72%	▲
Discharges	154	81	90%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%
Valid TEDS Data	97%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	84%	78%

Co-occurring	Actual	State Avg
MH Screen Complete	74%	87%
SA Screen Complete	74%	89%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	▲
✓ Treatment Completed Successfully		140	91%	50%	57%	41%	▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	▲
✓ Abstinence/Reduced Drug Use		212	93%	50%	61%	43%	▲
✓ Not Arrested		202	88%	75%	87%	13%	▲
● Employed		0	0%	40%	37%	-40%	▼
● Self Help		13	6%	60%	53%	-54%	▼
● Stable Living Situation		35	15%	90%	82%	-75%	▼

## Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	▲
● Length of Stay over 1 Year		15	7%	50%	66%	-43%	▼

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 34 Active Methadone Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	-	-	
Discharges	-	-	
Bed Days	1,644	1,644	0%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	67%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	81%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	85%	N/A

## Data Submission Quality

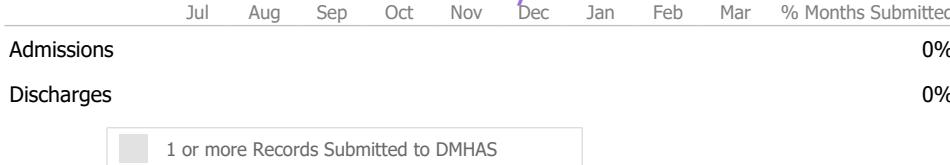
	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	100%	84%
Co-occurring		
MH Screen Complete	N/A	92%
SA Screen Complete	N/A	90%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	███████████	6	2,988 days	0.3	100%	90%	89%	10%



## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

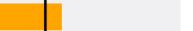
\* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	55	93	-41%	▼
Admits	44	57	-23%	▼
Discharges	20	77	-74%	▼
Service Hours	484	612	-21%	▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		25	43%	35%	47%	8%

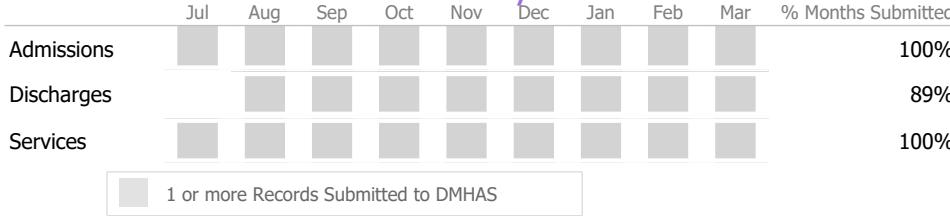
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		38	100%	90%	96%	10%

## Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		99%	92%
On-Time Periodic			
✓ 6 Month Updates		100%	91%

## Data Submitted to DMHAS by Month



 > 10% Over    < 10% Under

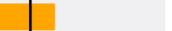
 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 39 Active Employment Services Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	83	63	32%	▲
Admits	37	34	9%	
Discharges	28	23	22%	▲
Service Hours	523	588	-11%	▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		39	47%	35%	47%	12% 

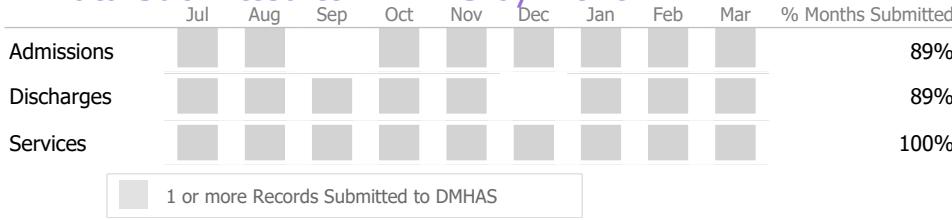
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		55	100%	90%	96%	10% 

## Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		98%	92%
On-Time Periodic			
✓ 6 Month Updates		94%	91%

## Data Submitted to DMHAS by Month


 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 39 Active Employment Services Programs

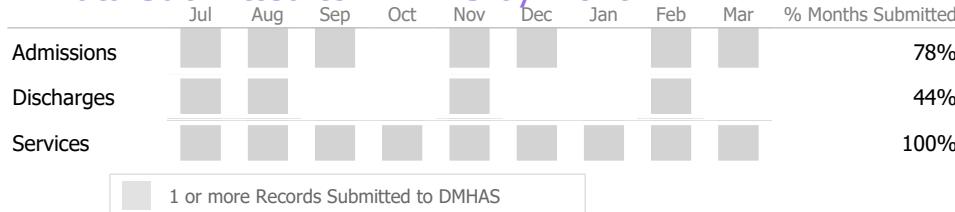
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	65	69	-6%
Admits	20	12	67% <span style="color: green;">▲</span>
Discharges	10	27	-63% <span style="color: red;">▼</span>
Service Hours	48	60	-20% <span style="color: red;">▼</span>
Social Rehab/PHP/IOP Days	1,124	470	139% <span style="color: green;">▲</span>

## Service Utilization

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<span style="color: green;">✓</span>	51	93%	90%	72%	3%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs

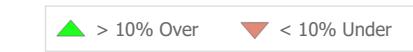
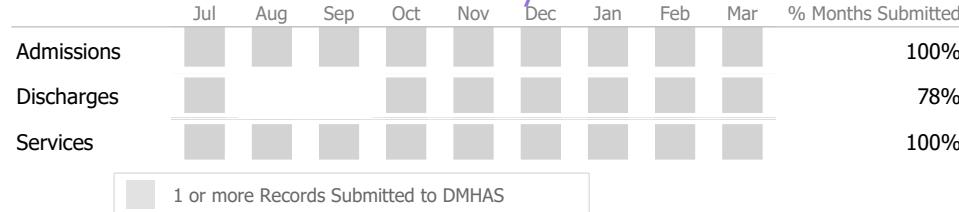
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	409	474	-14% <span style="color: red;">▼</span>
Admits	102	143	-29% <span style="color: red;">▼</span>
Discharges	28	80	-65% <span style="color: red;">▼</span>
Service Hours	3	2	45% <span style="color: green;">▲</span>
Social Rehab/PHP/IOP Days	1,362	1,482	-8% <span style="color: red;">▼</span>

## Service Utilization



## Data Submitted to DMHAS by Month



\* State Avg based on 34 Active Social Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	22	-9%
Admits	10	12	-17% ▼
Discharges	12	7	71% ▲
Bed Days	3,072	3,349	-8%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully			9	75%	60%	72%	15%	▲				
● Follow-up within 30 Days of Discharge			6	67%	90%	79%	-23%	▼				

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		11	52%	25%	12%	27% ▲
✓ Social Support		17	81%	60%	85%	21% ▲
✓ Stable Living Situation		20	95%	95%	95%	0%

## Bed Utilization

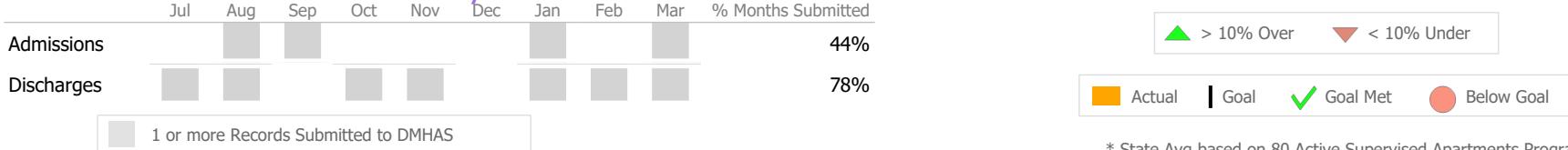
12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
								Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		23	317 days	0.6	96%	90%	92%	6%					



## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		78%
On-Time Periodic		
✓ 6 Month Updates		90%
Co-occurring		
MH Screen Complete		98%
SA Screen Complete		88%
Diagnosis		
✓ Valid Axis I Diagnosis		99%

## Data Submitted to DMHAS by Month



\* State Avg based on 80 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	719	629	14%	▲
Admits	447	291	54%	▲
Discharges	333	330	1%	
Service Hours	3,247	2,476	31%	▲

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	95%	87%
✓ Valid TEDS Data	68%	85%
✓ On-Time Periodic		
✓ 6 Month Updates	70%	15%
✓ Co-occurring		
✓ MH Screen Complete	99%	92%
✓ SA Screen Complete	99%	93%
Diagnosis		
Valid Axis I Diagnosis	98%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		143	43%	50%	50%	-7%
<b>Recovery</b>						
✓ Not Arrested		675	90%	75%	76%	15% ▲
● Employed		360	48%	50%	33%	-2%
● Stable Living Situation		663	89%	95%	75%	-6%
● Abstinence/Reduced Drug Use		293	39%	55%	42%	-16% ▼
● Self Help		90	12%	60%	15%	-48% ▼

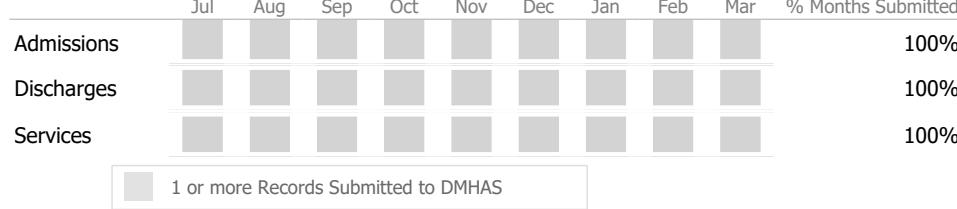
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		400	96%	90%	58%	6% ▲

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient						
✓ 2 or more Services within 30 days		353	82%	75%	65%	7% ▲

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 108 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	54	49	10%	▲
Admits	20	18	11%	▲
Discharges	20	13	54%	▲
Service Hours	2,831	1,984	43%	▲

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		14	70%	65%	48%	5%
● No Re-admit within 30 Days of Discharge		16	80%	85%	96%	-5%
● Follow-up within 30 Days of Discharge		7	50%	90%	42%	-40%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		88%
Co-occurring	Actual	State Avg
MH Screen Complete		75%
SA Screen Complete		75%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%

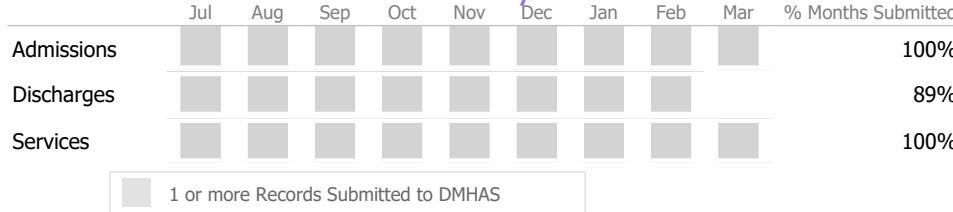
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		55	96%	60%	91%	36%
✓ Social Support		50	88%	60%	79%	28%
✓ Employed		25	44%	15%	17%	29%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		37	100%	90%	99%	10%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs

1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	26	8%
Admits	13	7	86% <span style="color: green;">▲</span>
Discharges	10	8	25% <span style="color: green;">▲</span>
Service Hours	1,441	1,167	23% <span style="color: green;">▲</span>

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 40%;"><div style="width: 65%;"></div></div>	4	40%	65%	48%	-25% <span style="color: red;">▼</span>
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 85%;"></div></div>	10	100%	85%	96%	15% <span style="color: green;">▲</span>
● Follow-up within 30 Days of Discharge	<div style="width: 25%;"><div style="width: 90%;"></div></div>	1	25%	90%	42%	-65% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data	<div style="width: 99%;"><div style="width: 99%;"></div></div>	99%	84%
On-Time Periodic	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100%	84%
6 Month Updates		Actual	State Avg
✓ 6 Month Updates	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100%	84%
Co-occurring		Actual	State Avg
MH Screen Complete	<div style="width: 92%;"><div style="width: 95%;"></div></div>	92%	95%
✓ SA Screen Complete	<div style="width: 92%;"><div style="width: 92%;"></div></div>	92%	92%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis	<div style="width: 100%;"><div style="width: 98%;"></div></div>	100%	98%

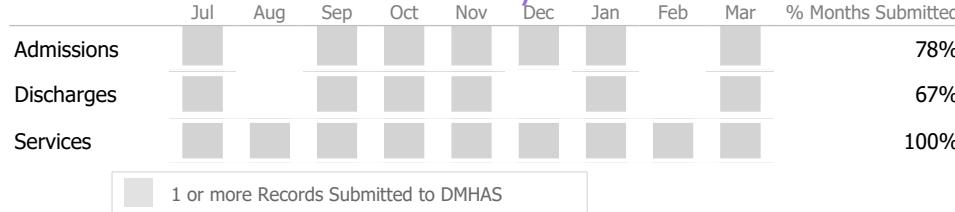
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 96%;"><div style="width: 60%;"></div></div>	27	96%	60%	91%	36% <span style="color: green;">▲</span>
✓ Employed	<div style="width: 46%;"><div style="width: 15%;"></div></div>	13	46%	15%	17%	31% <span style="color: green;">▲</span>
✓ Social Support	<div style="width: 89%;"><div style="width: 60%;"></div></div>	25	89%	60%	79%	29% <span style="color: green;">▲</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 90%;"></div></div>	19	100%	90%	99%	10% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month


▲ > 10% Over    ▼ < 10% Under

█ Actual    █ Goal    █ Goal Met    █ Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs