

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	10,760	9,562	13% ▲
	Admits	5,913	4,684	26% ▲
	Discharges	5,547	4,445	25% ▲
	Service Hours	52,050	55,917	-7%
	Bed Days	17,137	16,412	4%
	S.Rehab/PHP/IOP	3,278	2,661	23% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 1,197 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Participation in Treatment		94%	80%	92%
✓ Respect		93%	80%	91%
✓ Overall		92%	80%	91%
✓ Access		91%	80%	88%
✓ General Satisfaction		90%	80%	92%
✓ Outcome		80%	80%	83%
● Recovery		76%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Outpatient	7,048	53.9%
	Social Rehabilitation	473	3.6%
	Crisis Services	420	3.2%
	Community Support	394	3.0%
	ACT	200	1.5%
	Case Management	182	1.4%
	Employment Services	138	1.1%
	IOP	89	0.7%
	Residential Services	38	0.3%
	<b>Addiction</b>	Outpatient	1,309
Medication Assisted Treatment		785	6.0%
Recovery Support		234	1.8%
Residential Services		208	1.6%
<b>Forensic SA</b>		Forensics Community-based	1,128
<b>Forensic MH</b>	Forensics Community-based	419	3.2%

### Client Demographics

Age	#	%	State Avg
18-25	1,549	14%	10%
26-34	2,512	23%	22%
35-44	2,311	22%	23%
45-54	1,673	16%	19%
55-64	1,800	17%	19%
65+	896	8%	8%

Gender	#	%	State Avg
Male	5,809	54%	59%
Female	4,920	46%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	8,681	81% ▲	68%
Hisp-Puerto Rican	1,050	10%	11%
Hispanic-Other	515	5%	8%
Unknown	441	4%	12%
Hispanic-Mexican	57	1%	1%
Hispanic-Cuban	16	0%	0%

Race	#	%	State Avg
White/Caucasian	7,657	71%	62%
Black/African American	1,351	13%	17%
Other	1,118	10%	13%
Unknown	370	3%	6%
Asian	121	1%	1%
Am. Indian/Native Alaskan	98	1%	0%
Hawaiian/Other Pacific Islander	36	0%	0%
Multiple Races	9	0%	1%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	69	73	-5%
Admits	11	17	-35% ▼
Discharges	14	19	-26% ▼
Service Hours	1,790	2,237	-20% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	84%
On-Time Periodic		
6 Month Updates	20%	84%
Co-occurring		
MH Screen Complete	82%	95%
SA Screen Complete	82%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	64%	65%	48%	-1%
No Re-admit within 30 Days of Discharge		13	100%	85%	96%	15% ▲
Follow-up within 30 Days of Discharge		2	22%	90%	42%	-68% ▼

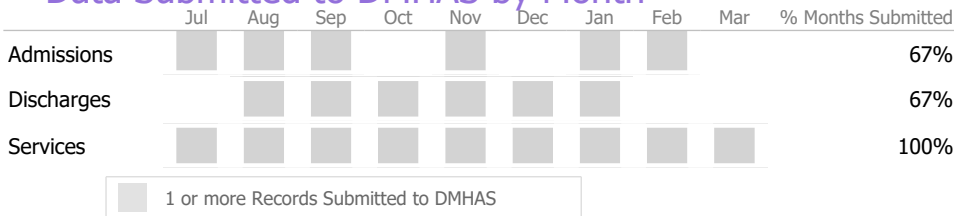
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		64	93%	60%	91%	33% ▲
Social Support		40	58%	60%	79%	-2%
Employed		6	9%	15%	17%	-6%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		54	98%	90%	99%	8%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	89	78	14% ▲
Admits	78	76	3%
Discharges	83	62	34% ▲
Service Hours		1	-87% ▼
Social Rehab/PHP/IOP Days	792	709	12% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	97%
On-Time Periodic		
6 Month Updates	N/A	0%
Co-occurring		
MH Screen Complete	91%	82%
SA Screen Complete	91%	82%
Diagnosis		
Valid Axis I Diagnosis	98%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		71	86%	50%	84%	36% ▲
Follow-up within 30 Days of Discharge		59	83%	90%	78%	-7%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		58	63%	60%	61%	3%
Employed		23	25%	30%	24%	-5%
Stable Living Situation		79	86%	95%	82%	-9%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		9	100%	90%	50%	10%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 3 Active Standard IOP Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	656	692	-5%
Admits	166	155	7%
Discharges	161	171	-6%
Service Hours	3,891	4,264	-9%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	88%
On-Time Periodic		
6 Month Updates	36%	53%
Co-occurring		
MH Screen Complete	99%	90%
SA Screen Complete	99%	90%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		104	65%	50%	41%	15% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		174	26%	30%	25%	-4%
Stable Living Situation		483	73%	95%	72%	-22% ▼
Social Support		248	37%	60%	61%	-23% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		486	96%	90%	82%	6%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		141	85%	75%	78%	10%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2,762	2,596	6%
Admits	920	876	5%
Discharges	1,144	752	52% ▲
Service Hours	10,400	10,888	-4%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	88%
On-Time Periodic		
6 Month Updates	66%	53%
Co-occurring		
MH Screen Complete	96%	90%
SA Screen Complete	95%	90%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		517	45%	50%	41%	-5%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		999	35%	30%	25%	5%
Stable Living Situation		2,343	82%	95%	72%	-13% ▼
Social Support		1,103	39%	60%	61%	-21% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1,687	98%	90%	82%	8%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		773	87%	75%	78%	12% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3,730	3,392	10%
Admits	1,019	1,011	1%
Discharges	1,054	813	30% ▲
Service Hours	11,507	14,085	-18% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	88%
On-Time Periodic		
6 Month Updates	39%	53%
Co-occurring		
MH Screen Complete	95%	90%
SA Screen Complete	94%	90%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		197	19%	50%	41%	-31% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		1,259	33%	30%	25%	3%
Stable Living Situation		3,161	83%	95%	72%	-12% ▼
Social Support		1,297	34%	60%	61%	-26% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		2,544	92%	90%	82%	2%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		821	82%	75%	78%	7%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	6	33% ▲
Admits	4	3	33% ▲
Discharges	2	2	0%
Bed Days	1,779	772	130% ▲

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	75%	67%	25% ▲
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	81%	15% ▲
✓ Follow-up within 30 Days of Discharge		2	100%	90%	85%	10%

### Data Submission Quality

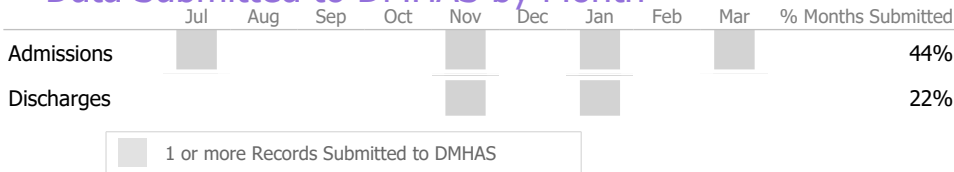
Data Entry	Actual	State Avg
Valid NOMS Data		96% 99%
On-Time Periodic	Actual	State Avg
6 Month Updates		67% 84%
Co-occurring	Actual	State Avg
MH Screen Complete		50% 92%
SA Screen Complete		50% 90%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% 99%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		9	423 days	0.5	125%	90%	89%	35% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	-	8	-100% ▼
Discharges	2	-	
Service Hours	165	59	178% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		7	88%	85%	88%	3%

### Service Utilization

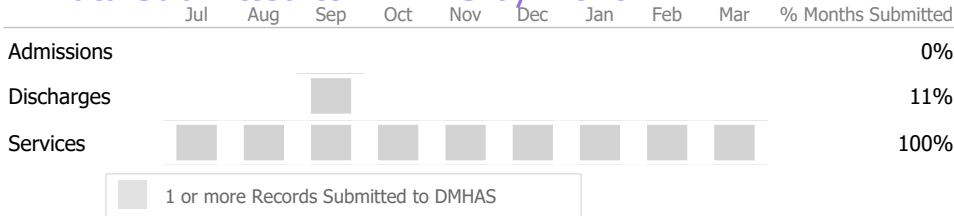
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		6	100%	90%	97%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		83%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 109 Active Supportive Housing – Scattered Site Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	78	62	26% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	100%	85%	95%	15% ▲

### Service Utilization

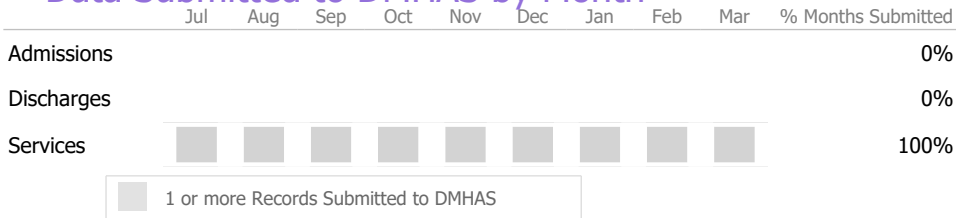
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	90%	90%	96%	0%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		87%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 65 Active Supportive Housing – Development Programs

# Center Street Apartments

Community Health Resources Inc.

Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - March 2022 (Data as of Jun 28, 2022)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	10	10%
Admits	2	-	
Discharges	2	1	100% ▲
Service Hours	82	92	-12% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	91%	85%	95%	6%

## Service Utilization

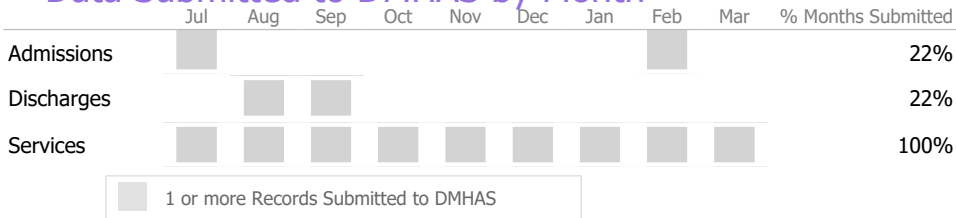
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	96%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		87%

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 65 Active Supportive Housing – Development Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52	63	-17% ▼
Admits	11	19	-42% ▼
Discharges	14	17	-18% ▼
Service Hours	2,214	3,428	-35% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	84%
On-Time Periodic		
6 Month Updates	57%	84%
Co-occurring		
MH Screen Complete	27%	95%
SA Screen Complete	27%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	50%	65%	48%	-15% ▼
No Re-admit within 30 Days of Discharge		14	100%	85%	96%	15% ▲
Follow-up within 30 Days of Discharge		1	14%	90%	42%	-76% ▼

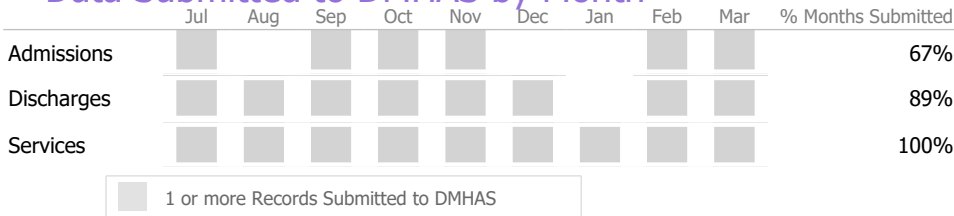
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		49	94%	60%	91%	34% ▲
Social Support		39	75%	60%	79%	15% ▲
Employed		9	17%	15%	17%	2%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		38	100%	90%	99%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	48		
Admits	48	-	
Discharges	5	-	
Service Hours	302	-	

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	95%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	25%	59%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		2	40%	50%	62%	-10% ▼

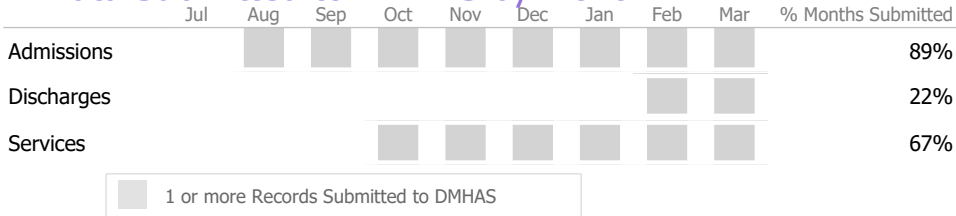
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		4	8%	20%	17%	-12% ▼
● Social Support		9	19%	60%	72%	-41% ▼
● Stable Living Situation		10	21%	80%	75%	-59% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		40	93%	90%	85%	3%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

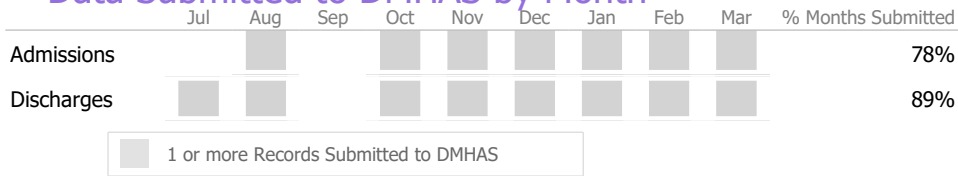
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 30 Active Standard Case Management Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	77	43	79% ▲
Admits	67	1	6600% ▲
Discharges	56	26	115% ▲

### Data Submitted to DMHAS by Month

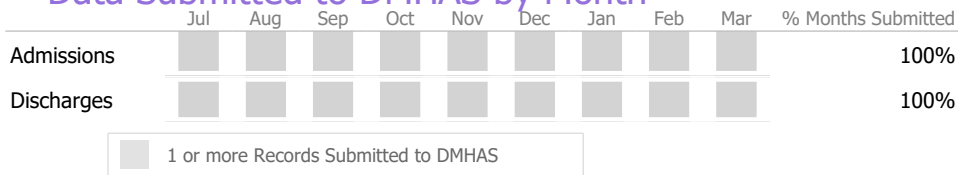


\* State Avg based on 16 Active Pre-trial Intervention Programs Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	640	445	44% ▲
Admits	406	178	128% ▲
Discharges	477	259	84% ▲

### Data Submitted to DMHAS by Month



\* State Avg based on 16 Active Pre-trial Intervention Programs Programs

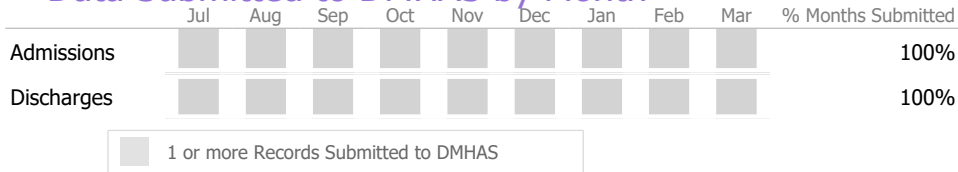
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	401	307	31% ▲
Admits	460	396	16% ▲
Discharges	460	396	16% ▲

### Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		372	78%	75%	70%	3%
✓ Community Location Evaluation		475	99%	80%	71%	19% ▲
✓ Follow-up Service within 48 hours		298	99%	90%	65%	9%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 26 Active Mobile Crisis Team Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53	60	-12% ▼
Admits	12	9	33% ▲
Discharges	16	20	-20% ▼
Service Hours	1,371	1,029	33% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	84%
On-Time Periodic		
6 Month Updates	91%	84%
Co-occurring		
MH Screen Complete	58%	96%
SA Screen Complete	58%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	44%	65%	57%	-21% ▼

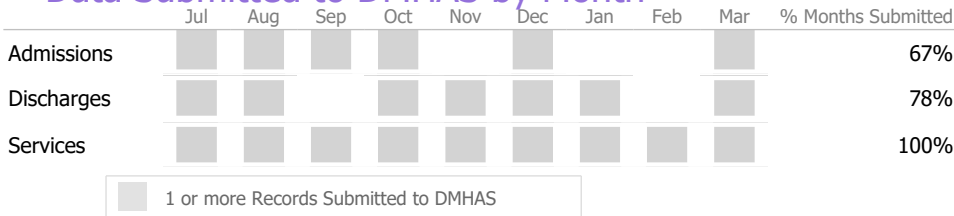
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		55	100%	80%	87%	20% ▲
Employed		6	11%	20%	14%	-9%
Social Support		28	51%	60%	80%	-9%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		38	97%	90%	98%	7%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 36 Active CSP Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	233	244	-5%
Admits	51	42	21% ▲
Discharges	56	54	4%
Service Hours	4,116	3,922	5%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	84%
On-Time Periodic		
6 Month Updates	90%	84%
Co-occurring		
MH Screen Complete	96%	96%
SA Screen Complete	96%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		14	25%	65%	57%	-40% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		215	91%	80%	87%	11% ▲
Employed		37	16%	20%	14%	-4%
Social Support		118	50%	60%	80%	-10%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		178	98%	90%	98%	8%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 36 Active CSP Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	116	130	-11% ▼
Admits	28	22	27% ▲
Discharges	32	31	3%
Service Hours	2,317	2,265	2%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	84%
On-Time Periodic		
6 Month Updates	88%	84%
Co-occurring		
MH Screen Complete	79%	96%
SA Screen Complete	79%	95%
Diagnosis		
Valid Axis I Diagnosis	99%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		15	47%	65%	57%	-18% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		102	87%	80%	87%	7%
Social Support		64	55%	60%	80%	-5%
Employed		13	11%	20%	14%	-9%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		79	93%	90%	98%	3%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■		■	■	■	■	■	89%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 36 Active CSP Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	20	-10%
Admits	-	20	-100% ▼
Discharges	1	2	-50% ▼
Service Hours	217	116	87% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		18	100%	85%	88%	15% ▲

### Service Utilization

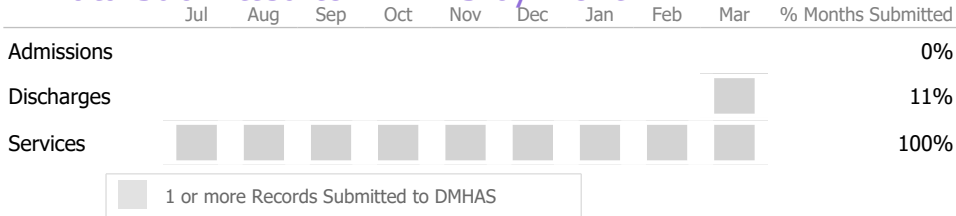
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		16	94%	90%	97%	4%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		83%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	422	521	-19% ▼
Admits	300	325	-8%
Discharges	183	330	-45% ▼
Service Hours	2,085	3,516	-41% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	87%
Valid TEDS Data	71%	85%
On-Time Periodic		
6 Month Updates	32%	15%
Co-occurring		
MH Screen Complete	99%	92%
SA Screen Complete	99%	93%
Diagnosis		
Valid Axis I Diagnosis	96%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		76	42%	50%	50%	-8%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		357	82%	75%	76%	7%
Employed		212	49%	50%	33%	-1%
Stable Living Situation		365	84%	95%	75%	-11% ▼
Abstinence/Reduced Drug Use		156	36%	55%	42%	-19% ▼
Self Help		33	8%	60%	15%	-52% ▼

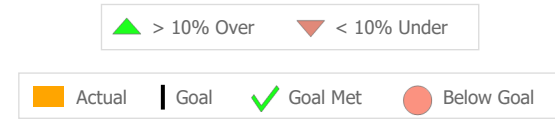
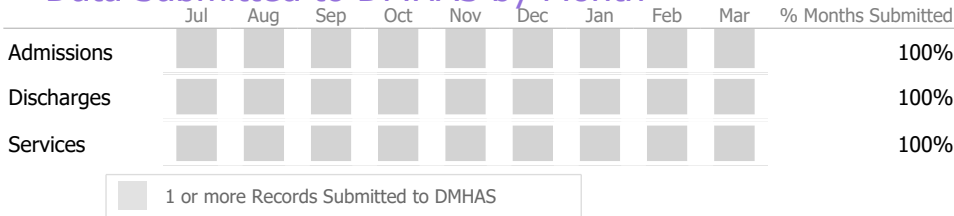
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		228	91%	90%	58%	1%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		222	76%	75%	65%	1%

### Data Submitted to DMHAS by Month



\* State Avg based on 108 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	281	266	6%
Admits	93	101	-8%
Discharges	104	76	37% ▲
Service Hours	868	1,381	-37% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	97%	78%
Co-occurring		
MH Screen Complete	99%	87%
SA Screen Complete	99%	89%
Diagnosis		
Valid Axis I Diagnosis	99%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		43	41%	50%	57%	-9%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		264	89%	75%	87%	14% ▲
Abstinence/Reduced Drug Use		171	58%	50%	61%	8%
Employed		109	37%	40%	37%	-3%
Stable Living Situation		252	85%	90%	82%	-5%
Self Help		45	15%	60%	53%	-45% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		190	98%	90%	87%	8%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		161	57%	50%	66%	7%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 34 Active Methadone Maintenance Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	12	-17% ▼
Admits	-	-	
Discharges	-	2	-100% ▼
Service Hours	259	193	35% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	100%	85%	88%	15% ▲

### Service Utilization

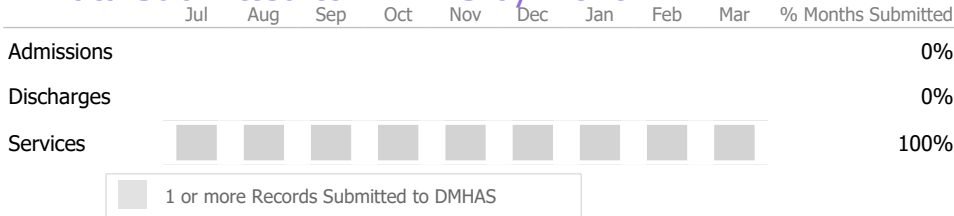
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	97%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		83%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

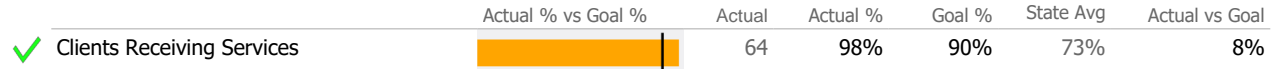
█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

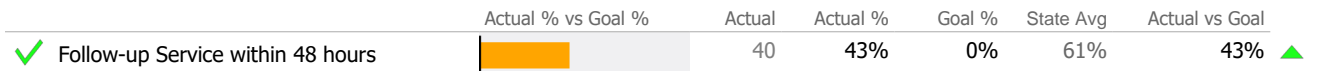
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	183	77	138% ▲
Admits	136	5	2620% ▲
Discharges	126	15	740% ▲
Service Hours	176	-	

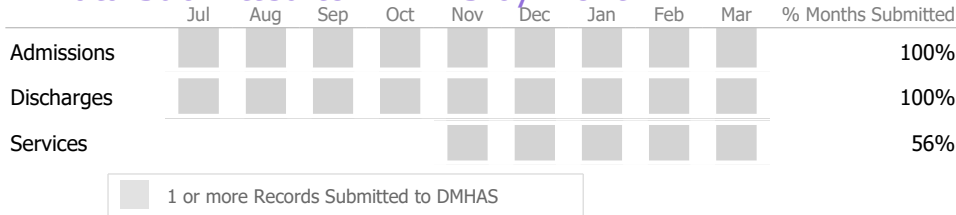
### Service Utilization



### Jail Diversion



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

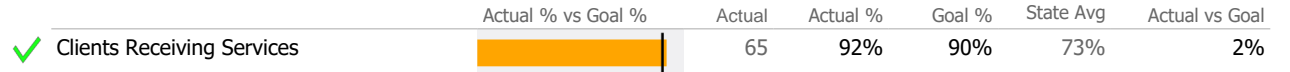
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

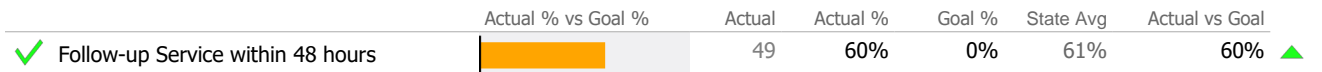
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	242	152	59% ▲
Admits	135	74	82% ▲
Discharges	176	57	209% ▲
Service Hours	167	-	

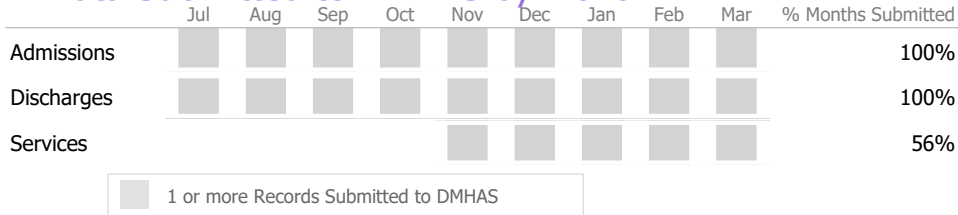
### Service Utilization



### Jail Diversion



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 19 Active Court Liaison-Jail Diversion Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	5	100% ▲
Admits	5	1	400% ▲
Discharges	1	1	0%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	95%
Valid TEDS Data	100%	93%
<b>On-Time Periodic</b>		
6 Month Updates	33%	23%
<b>Co-occurring</b>		
MH Screen Complete	60%	79%
SA Screen Complete	60%	91%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	90%	99%

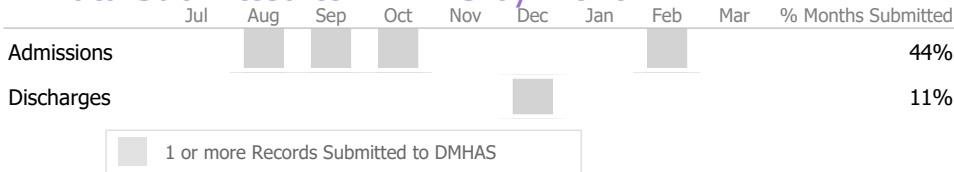
### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	54%	-50% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		9	90%	75%	92%	15% ▲
Abstinence/Reduced Drug Use		6	60%	55%	65%	5%
Employed		5	50%	50%	47%	0%
Stable Living Situation		8	80%	95%	83%	-15% ▼
Self Help		3	30%	60%	38%	-30% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 6 Active Naltrexone Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	44	7%
Admits	15	11	36% ▲
Discharges	12	13	-8%
Service Hours	216	184	17% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	92%
Valid TEDS Data	98%	90%
On-Time Periodic		
6 Month Updates	44%	28%
Co-occurring		
MH Screen Complete	93%	76%
SA Screen Complete	93%	93%
Diagnosis		
Valid Axis I Diagnosis	91%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	58%	50%	44%	8%

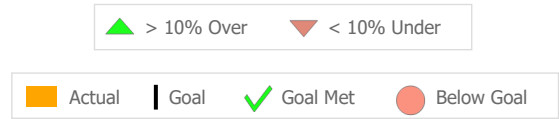
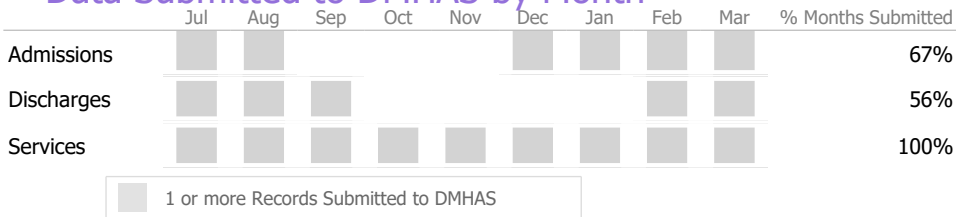
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		39	83%	75%	66%	8%
✓ Abstinence/Reduced Drug Use		28	60%	55%	44%	5%
● Employed		16	34%	50%	22%	-16% ▼
● Stable Living Situation		37	79%	95%	63%	-16% ▼
● Self Help		11	23%	60%	15%	-37% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		31	89%	90%	38%	-1%

### Data Submitted to DMHAS by Month



\* State Avg based on 20 Active Buprenorphine Maintenance Programs

# Milestone - CSSD

Community Health Resources Inc.

Addiction - Residential Services - SA Intensive Residential - Enhanced

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - March 2022 (Data as of Jun 28, 2022)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	19	-21% ▼
Admits	14	17	-18% ▼
Discharges	13	18	-28% ▼
Bed Days	406	392	4%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	85%	99%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	N/A
<b>Co-occurring</b>		
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		13	100%	50%	81%	50% ▲
✓ No Re-admit within 30 Days of Discharge		13	100%	85%	91%	15% ▲
● Follow-up within 30 Days of Discharge		4	31%	90%	71%	-59% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		11	73%	70%	81%	3%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		2	28 days	0.1	74%	90%	79%	-16% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■		■	■		■	■	78%
Discharges	■	■	■	■	■	■			■	78%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	88	74	19% ▲
Admits	81	67	21% ▲
Discharges	75	67	12% ▲
Bed Days	2,204	1,816	21% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	99%
Valid TEDS Data	99%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Co-occurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	95%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		59	79%	50%	81%	29% ▲
✓ No Re-admit within 30 Days of Discharge		74	99%	85%	91%	14% ▲
● Follow-up within 30 Days of Discharge		37	63%	90%	71%	-27% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		70	78%	70%	81%	8%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		14	42 days	0.1	57%	90%	79%	-33% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under  
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	12	8%
Admits	10	8	25% ▲
Discharges	10	8	25% ▲
Bed Days	816	1,195	-32% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	86%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	N/A	8%
Co-occurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		9	90%	70%	69%	20% ▲
✓ No Re-admit within 30 Days of Discharge		9	90%	85%	91%	5%
● Follow-up within 30 Days of Discharge		8	89%	90%	69%	-1%

### Recovery

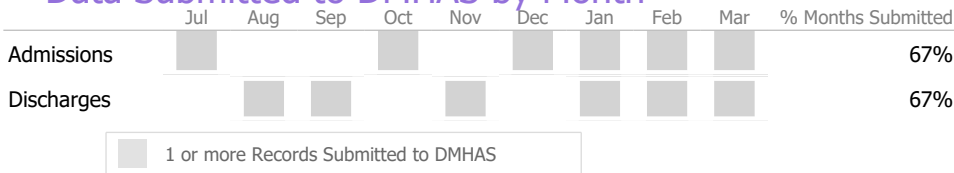
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		9	64%	70%	66%	-6%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		8	92 days	0.4	37%	90%	89%	-53% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month



Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual ■ Goal ✓ Goal Met ● Below Goal

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	36	-19% ▼
Admits	-	4	-100% ▼
Discharges	4	6	-33% ▼
Service Hours	740	795	-7%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		29	100%	85%	88%	15% ▲

### Service Utilization

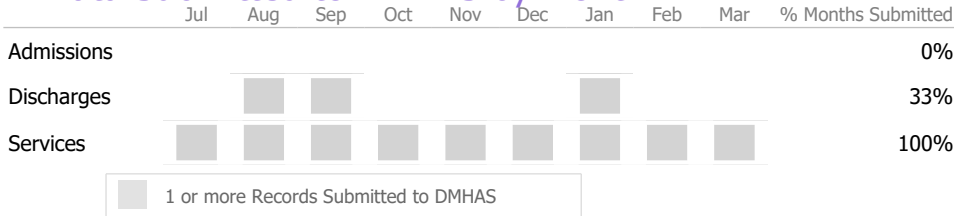
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		25	100%	90%	97%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		83%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	7	29% ▲
Admits	9	3	200% ▲
Discharges	1	7	-86% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	95%
On-Time Periodic 6 Month Updates	0%	59%

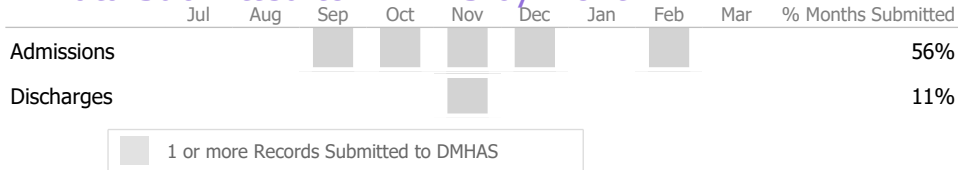
### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	50%	62%	50% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	100%	80%	75%	20% ▲
● Social Support		5	56%	60%	72%	-4%
● Employed		0	0%	20%	17%	-20% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 30 Active Standard Case Management Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	1	5	-80% ▼
Discharges	1	1	0%
Bed Days	2,135	1,870	14% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	89%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	86%
SA Screen Complete	100%	95%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	80%	72%	20% ▲
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	88%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	67%	10%

### Recovery

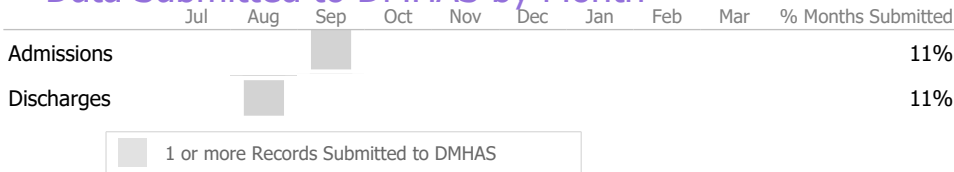
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		8	89%	90%	98%	-1%
● Social Support		5	56%	60%	82%	-4%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	422 days	0.3	97%	90%	87%	7%

Legend: ■ < 90%    ■ 90-110%    ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

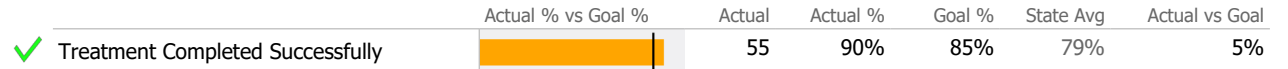
\* State Avg based on 24 Active Group Home Programs



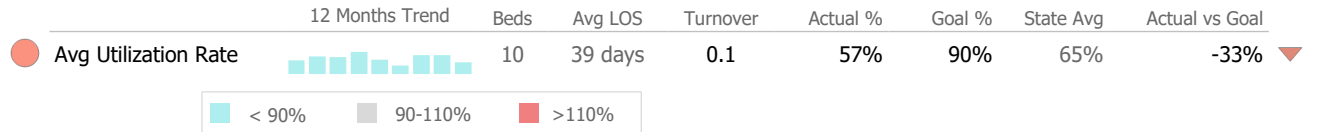
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	60	53	13% ▲
Admits	57	52	10%
Discharges	61	54	13% ▲
Bed Days	1,560	1,639	-5%

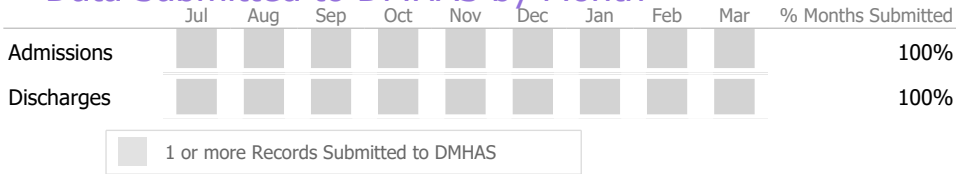
### Discharge Outcomes



### Bed Utilization



### Data Submitted to DMHAS by Month



\* State Avg based on 12 Active Recovery House Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	244	206	18% ▲
Admits	187	112	67% ▲
Discharges	153	134	14% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	87%
Valid TEDS Data	87%	85%
<b>On-Time Periodic</b>		
6 Month Updates	52%	15%
<b>Co-occurring</b>		
MH Screen Complete	99%	92%
SA Screen Complete	99%	93%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	99%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		107	70%	50%	50%	20% ▲

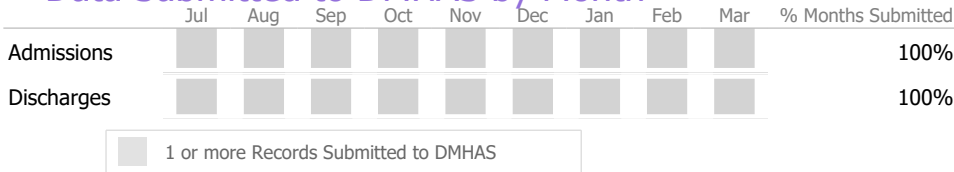
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		216	83%	75%	76%	8%
✓ Employed		137	52%	50%	33%	2%
● Stable Living Situation		216	83%	95%	75%	-12% ▼
● Abstinence/Reduced Drug Use		102	39%	55%	42%	-16% ▼
● Self Help		40	15%	60%	15%	-45% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		152	86%	75%	65%	11% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

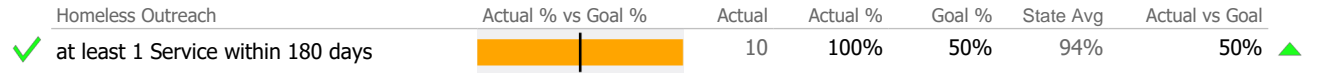
█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 108 Active Standard Outpatient Programs

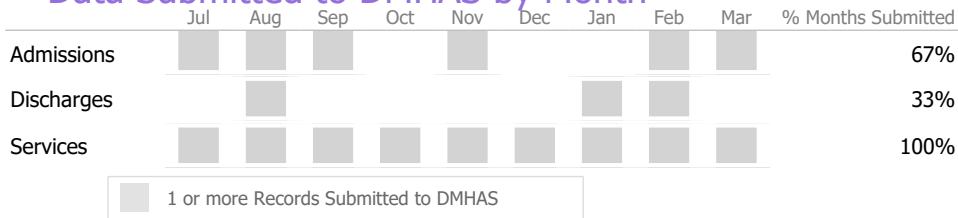
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	28	-32% ▼
Admits	10	15	-33% ▼
Discharges	7	12	-42% ▼
Service Hours	143	255	-44% ▼

### Service Engagement



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 48 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	16	0%
Admits	-	-	
Discharges	-	-	
Service Hours	314	256	23% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		16	100%	85%	88%	15% ▲

### Service Utilization

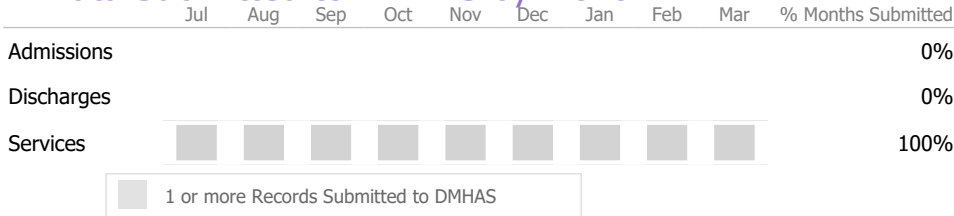
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		16	100%	90%	97%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		83%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

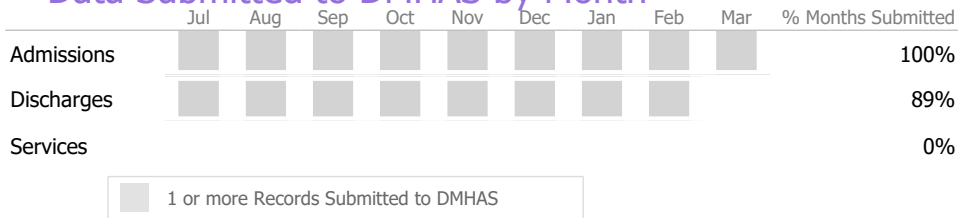
█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	425	222	91% ▲
Admits	326	88	270% ▲
Discharges	64	135	-53% ▼
Service Hours	-	-	

### Data Submitted to DMHAS by Month

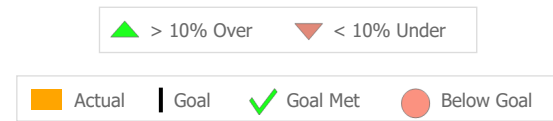
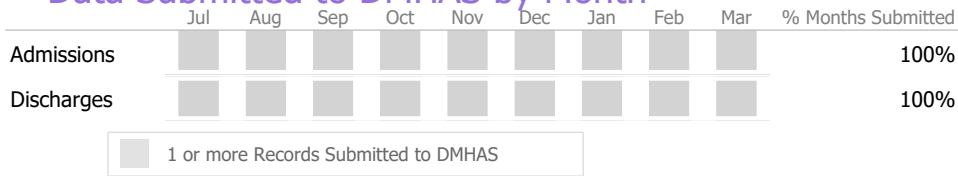


\* State Avg based on 16 Active Pre-trial Intervention Programs Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	234	257	-9%
Admits	47	101	-53% ▼
Discharges	56	73	-23% ▼

### Data Submitted to DMHAS by Month



\* State Avg based on 8 Active Peer Based Mentoring Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	6	333% ▲
Admits	40	4	900% ▲
Discharges	38	6	533% ▲
Bed Days	683	589	16% ▲

### Discharge Outcomes

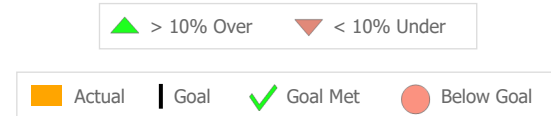
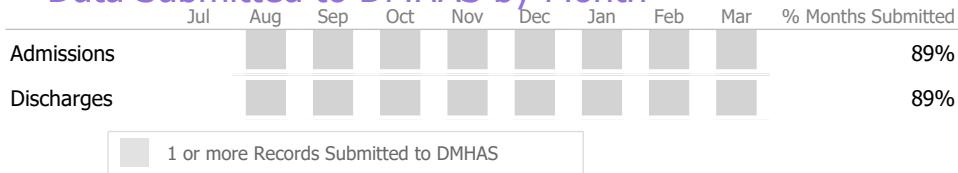
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● No Re-admit within 30 Days of Discharge		26	68%	85%	90%	-17% ▼
✓ Follow-up within 30 Days of Discharge		30	100%	90%	79%	10%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		6	44 days	0.2	42%	90%	53%	-48%

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month



\* State Avg based on 10 Active Respite Bed Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	54	54	0%
Admits	43	46	-7%
Discharges	44	46	-4%
Bed Days	2,838	2,993	-5%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	86%
Valid TEDS Data	100%	93%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	8%
<b>Co-occurring</b>		
MH Screen Complete	100%	95%
SA Screen Complete	100%	92%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		34	77%	70%	69%	7%
✓ No Re-admit within 30 Days of Discharge		42	95%	85%	91%	10%
● Follow-up within 30 Days of Discharge		27	79%	90%	69%	-11%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		47	87%	70%	66%	17%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		14	72 days	0.2	74%	90%	89%	-16%

Legend: ■ < 90%   ■ 90-110%   ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

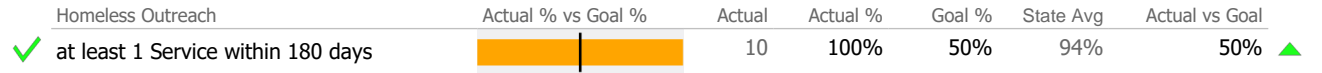
\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs



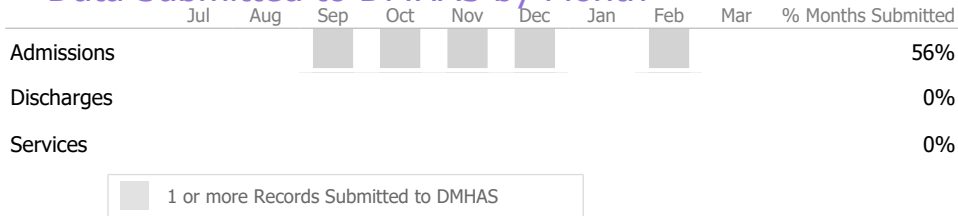
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10		
Admits	10	-	
Discharges	-	-	
Service Hours	55	-	

### Service Engagement



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 48 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	87	14	521% ▲
Admits	69	12	475% ▲
Discharges	54	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	99%
Valid TEDS Data	99%	99%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	78%
<b>Co-occurring</b>		
MH Screen Complete	99%	87%
SA Screen Complete	99%	89%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	97%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		42	78%	50%	57%	28% ▲

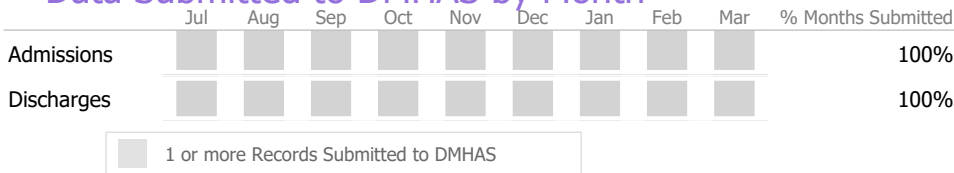
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		78	85%	50%	61%	35% ▲
✓ Not Arrested		78	85%	75%	87%	10%
● Self Help		27	29%	60%	53%	-31% ▼
● Employed		3	3%	40%	37%	-37% ▼
● Stable Living Situation		5	5%	90%	82%	-85% ▼

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year		3	3%	50%	66%	-47% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 34 Active Methadone Maintenance Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	137	57	140% ▲
Admits	133	40	233% ▲
Discharges	117	35	234% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	99%
Valid TEDS Data	98%	99%
<b>On-Time Periodic</b>		
6 Month Updates	20%	78%
<b>Co-occurring</b>		
MH Screen Complete	98%	87%
SA Screen Complete	98%	89%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		82	70%	50%	57%	20% ▲

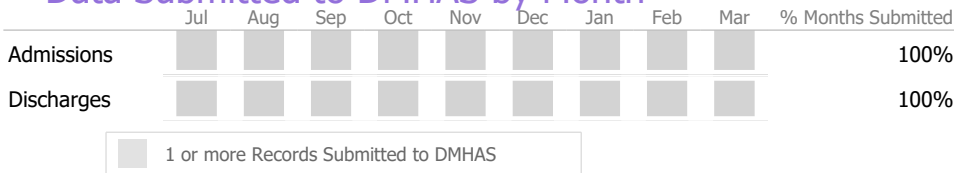
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		130	79%	50%	61%	29% ▲
● Not Arrested		114	69%	75%	87%	-6%
● Employed		1	1%	40%	37%	-39% ▼
● Self Help		31	19%	60%	53%	-41% ▼
● Stable Living Situation		21	13%	90%	82%	-77% ▼

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year		5	4%	50%	66%	-46% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 34 Active Methadone Maintenance Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	56	1	5500% ▲
Admits	54	-	
Discharges	15	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	99%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	78%
<b>Co-occurring</b>		
MH Screen Complete	100%	87%
SA Screen Complete	100%	89%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	95%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		15	100%	50%	57%	50% ▲

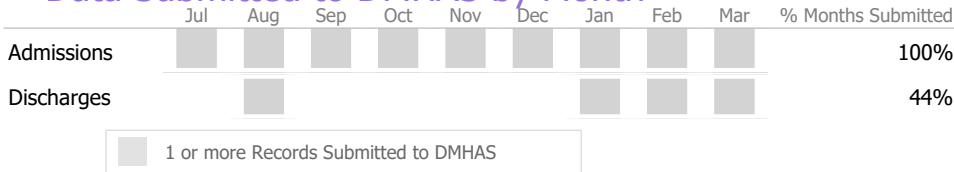
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		34	60%	50%	61%	10%
● Not Arrested		34	60%	75%	87%	-15% ▼
● Self Help		15	26%	60%	53%	-34% ▼
● Employed		0	0%	40%	37%	-40% ▼
● Stable Living Situation		0	0%	90%	82%	-90% ▼

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year		3	5%	50%	66%	-45% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 34 Active Methadone Maintenance Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	193	141	37% ▲
Admits	137	112	22% ▲
Discharges	107	76	41% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%
Valid TEDS Data	99%	99%
<b>On-Time Periodic</b>		
6 Month Updates	44%	78%
<b>Co-occurring</b>		
MH Screen Complete	99%	87%
SA Screen Complete	99%	89%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	98%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		45	42%	50%	57%	-8%

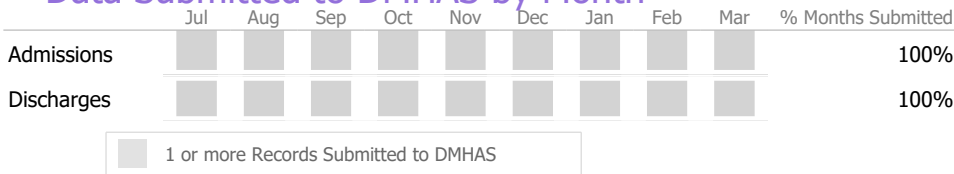
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		174	86%	50%	61%	36% ▲
Not Arrested		153	75%	75%	87%	0%
Employed		3	1%	40%	37%	-39% ▼
Self Help		12	6%	60%	53%	-54% ▼
Stable Living Situation		7	3%	90%	82%	-87% ▼

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		26	13%	50%	66%	-37% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 34 Active Methadone Maintenance Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	208	140	49% ▲
Admits	148	86	72% ▲
Discharges	154	81	90% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%
Valid TEDS Data	97%	99%
<b>On-Time Periodic</b>		
6 Month Updates	84%	78%
<b>Co-occurring</b>		
MH Screen Complete	74%	87%
SA Screen Complete	74%	89%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		140	91%	50%	57%	41% ▲

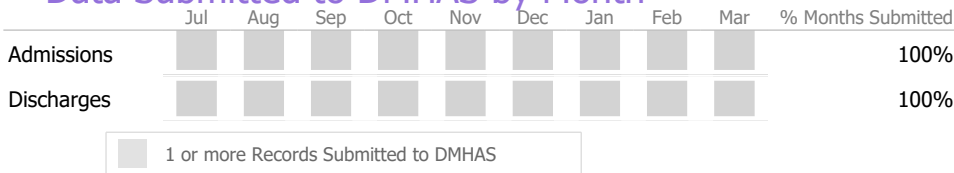
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		212	93%	50%	61%	43% ▲
✓ Not Arrested		202	88%	75%	87%	13% ▲
● Employed		0	0%	40%	37%	-40% ▼
● Self Help		13	6%	60%	53%	-54% ▼
● Stable Living Situation		35	15%	90%	82%	-75% ▼

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year		15	7%	50%	66%	-43% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 34 Active Methadone Maintenance Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	-	-	
Discharges	-	-	
Bed Days	1,644	1,644	0%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	100%	84%
Co-occurring		
MH Screen Complete	N/A	92%
SA Screen Complete	N/A	90%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	67%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	81%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	85%	N/A

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		6	2,988 days	0.3	100%	90%	89%	10%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

> 10% Over    < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

# Supported Employment - Enfield 620222

Community Health Resources Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - March 2022 (Data as of Jun 28, 2022)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	55	93	-41% ▼
Admits	44	57	-23% ▼
Discharges	20	77	-74% ▼
Service Hours	484	612	-21% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		25	43%	35%	47%	8%

## Service Utilization

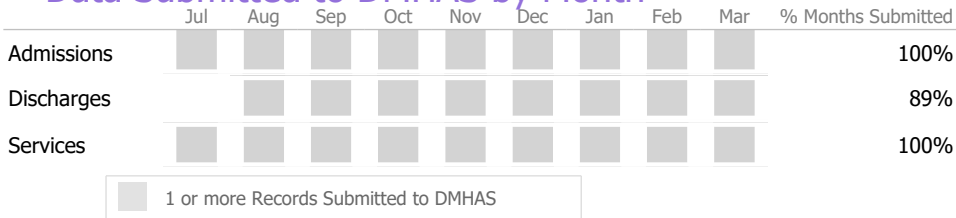
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		38	100%	90%	96%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		92%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		91%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

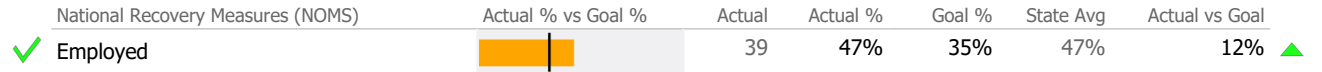
\* State Avg based on 39 Active Employment Services Programs



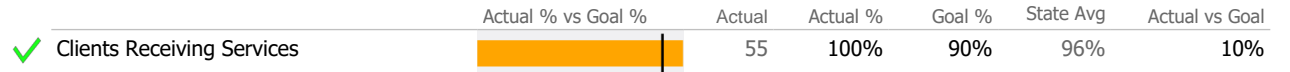
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	83	63	32% ▲
Admits	37	34	9%
Discharges	28	23	22% ▲
Service Hours	523	588	-11% ▼

### Recovery



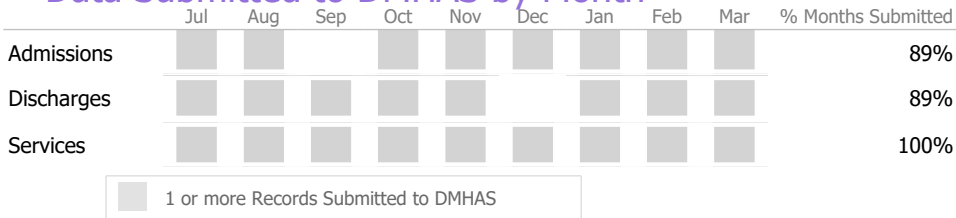
### Service Utilization



### Data Submission Quality



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

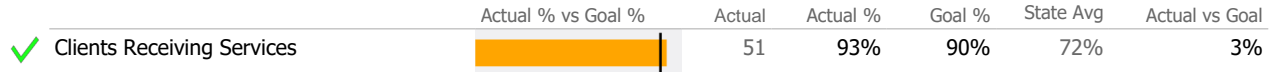
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 39 Active Employment Services Programs

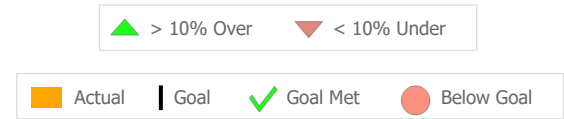
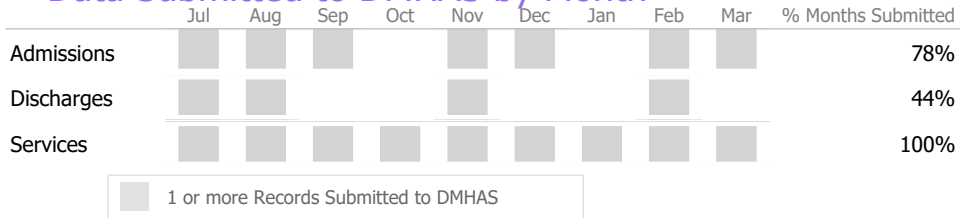
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	65	69	-6%
Admits	20	12	67% ▲
Discharges	10	27	-63% ▼
Service Hours	48	60	-20% ▼
Social Rehab/PHP/IOP Days	1,124	470	139% ▲

### Service Utilization



### Data Submitted to DMHAS by Month

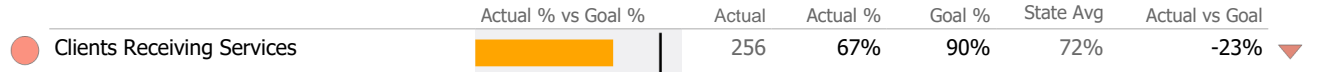


\* State Avg based on 34 Active Social Rehabilitation Programs

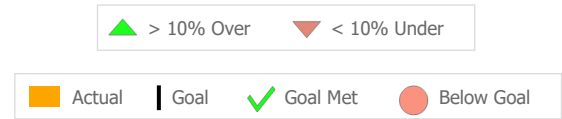
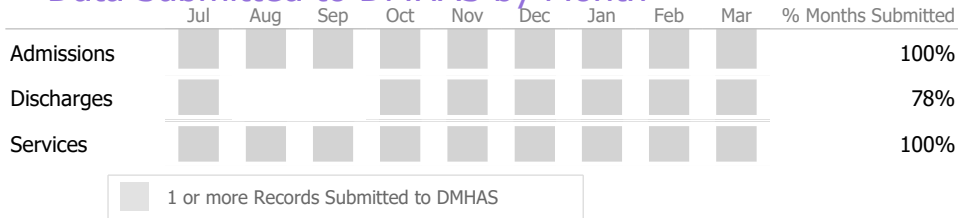
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	409	474	-14% ▼
Admits	102	143	-29% ▼
Discharges	28	80	-65% ▼
Service Hours	3	2	45% ▲
Social Rehab/PHP/IOP Days	1,362	1,482	-8%

### Service Utilization



### Data Submitted to DMHAS by Month



\* State Avg based on 34 Active Social Rehabilitation Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	22	-9%
Admits	10	12	-17% ▼
Discharges	12	7	71% ▲
Bed Days	3,072	3,349	-8%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	78%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	90%
Co-occurring	Actual	State Avg
MH Screen Complete	80%	98%
SA Screen Complete	80%	88%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		9	75%	60%	72%	15% ▲
● Follow-up within 30 Days of Discharge		6	67%	90%	79%	-23% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		11	52%	25%	12%	27% ▲
✓ Social Support		17	81%	60%	85%	21% ▲
✓ Stable Living Situation		20	95%	95%	95%	0%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		23	317 days	0.6	96%	90%	92%	6%

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions		■	■				■		■	44%
Discharges	■	■		■	■		■	■	■	78%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 80 Active Supervised Apartments Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	719	629	14% ▲
Admits	447	291	54% ▲
Discharges	333	330	1%
Service Hours	3,247	2,476	31% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	87%
Valid TEDS Data	68%	85%
On-Time Periodic		
6 Month Updates	70%	15%
Co-occurring		
MH Screen Complete	99%	92%
SA Screen Complete	99%	93%
Diagnosis		
Valid Axis I Diagnosis	98%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		143	43%	50%	50%	-7%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		675	90%	75%	76%	15% ▲
Employed		360	48%	50%	33%	-2%
Stable Living Situation		663	89%	95%	75%	-6%
Abstinence/Reduced Drug Use		293	39%	55%	42%	-16% ▼
Self Help		90	12%	60%	15%	-48% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		400	96%	90%	58%	6%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		353	82%	75%	65%	7%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 108 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	54	49	10% ▲
Admits	20	18	11% ▲
Discharges	20	13	54% ▲
Service Hours	2,831	1,984	43% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	84%
On-Time Periodic		
6 Month Updates	88%	84%
Co-occurring		
MH Screen Complete	75%	95%
SA Screen Complete	75%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		14	70%	65%	48%	5%
No Re-admit within 30 Days of Discharge		16	80%	85%	96%	-5%
Follow-up within 30 Days of Discharge		7	50%	90%	42%	-40%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		55	96%	60%	91%	36% ▲
Social Support		50	88%	60%	79%	28% ▲
Employed		25	44%	15%	17%	29% ▲

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		37	100%	90%	99%	10%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■		89%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	26	8%
Admits	13	7	86% ▲
Discharges	10	8	25% ▲
Service Hours	1,441	1,167	23% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	84%
On-Time Periodic		
6 Month Updates	100%	84%
Co-occurring		
MH Screen Complete	92%	95%
SA Screen Complete	92%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	40%	65%	48%	-25% ▼
No Re-admit within 30 Days of Discharge		10	100%	85%	96%	15% ▲
Follow-up within 30 Days of Discharge		1	25%	90%	42%	-65% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		27	96%	60%	91%	36% ▲
Employed		13	46%	15%	17%	31% ▲
Social Support		25	89%	60%	79%	29% ▲

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		19	100%	90%	99%	10%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■		■	■	■	■	■		■	78%
Discharges	■		■	■	■		■		■	67%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs