

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,164	1,126	3%
	Admits	646	653	-1%
	Discharges	606	663	-9%
	Service Hours	4,987	5,168	-3%
	Bed Days	8,039	7,756	4%
	S.Rehab/PHP/IOP	790	729	8%

> 10% Over 1 Yr Ago    > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		90%	80%	91%
✓ Quality and Appropriateness		85%	80%	93%
✓ General Satisfaction		82%	80%	92%
● Respect		77%	80%	91%
● Participation in Treatment		75%	80%	92%
● Recovery		74%	80%	79%
● Access		72%	80%	88%
● Outcome		66%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
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#### Addiction

Medication Assisted Treatment		603	44.1%
Case Management		318	23.2%
Outpatient		151	11.0%
Residential Services		120	8.8%
PHP		62	4.5%
IOP		42	3.1%
Recovery Support		40	2.9%

#### Mental Health

Case Management		32	2.3%
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### Client Demographics

#### Age

Age	#	%	State Avg
18-25	41	4%	10%
26-34	241	21%	22%
35-44	325	28%	23%
45-54	277	24%	19%
55-64	219	19%	19%
65+	57	5%	8%

#### Gender

Gender	#	%	State Avg
Male	751	65%	59%
Female	412	35%	41%
Transgender			0%

#### Race

Race	#	%	State Avg
Other	529	45%	13%
White/Caucasian	417	36%	62%
Black/African American	194	17%	17%
Unknown	9	1%	6%
Am. Indian/Native Alaskan	8	1%	0%
Asian	4	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%
Multiple Races	1	0%	1%

#### Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	608	52%	68%
Hisp-Puerto Rican	438	38%	11%
Hispanic-Other	86	7%	8%
Hispanic-Mexican	26	2%	1%
Unknown	5	0%	12%
Hispanic-Cuban	1	0%	0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	22	-5%
Admits	1	2	-50% <span style="color: red;">▼</span>
Discharges	1	2	-50% <span style="color: red;">▼</span>
Service Hours	25	183	-86% <span style="color: red;">▼</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<span style="background-color: orange; width: 20%;"> </span>	20	95%	85%	95%	10%

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<span style="background-color: orange; width: 6%;"> </span>	6	30%	90%	96%	-60% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<span style="background-color: orange; width: 99%;"> </span>	99%
On-Time Periodic		
✓ 6 Month Updates	<span style="background-color: orange; width: 100%;"> </span>	100%
		87%

## Data Submitted to DMHAS by Month


▲ > 10% Over    ▼ < 10% Under

  Actual      Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 65 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	-	-	
Discharges	-	-	
Service Hours	113	44	156% 

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		6	100%	85%	95%	15% 

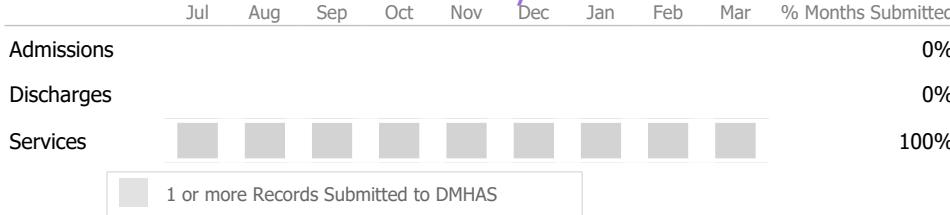
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		6	100%	90%	96%	10% 

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
On-Time Periodic		
✓ 6 Month Updates		100%

## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 65 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	14	17	-18%	▼
Admits	6	10	-40%	▼
Discharges	5	10	-50%	▼
Service Hours	-	67	-100%	▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	87%
✓ Valid TEDS Data	100%	85%
On-Time Periodic		
● 6 Month Updates	0%	15%
Co-occurring		
✓ MH Screen Complete	100%	92%
✓ SA Screen Complete	100%	93%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	60%	50%	50%	10% ▲
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		10	71%	55%	42%	16% ▲
✓ Not Arrested		12	86%	75%	76%	11% ▲
● Employed		4	29%	50%	33%	-21% ▼
● Stable Living Situation		8	57%	95%	75%	-38% ▼
● Self Help		1	7%	60%	15%	-53% ▼

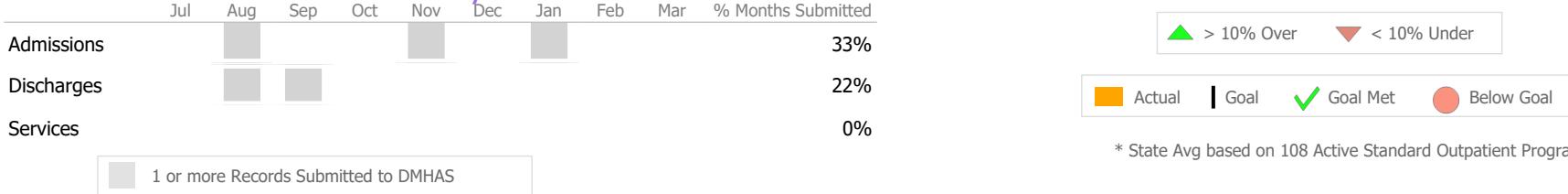
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	58%	N/A ▼

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient						
● 2 or more Services within 30 days		0	0%	75%	65%	-75% ▼

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	38	3%
Admits	34	36	-6%
Discharges	31	40	-23% <span style="color: red;">▼</span>
Bed Days	1,657	1,381	20% <span style="color: green;">▲</span>

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 87%; background-color: orange;"></div>	27	87%	85%	65%	2%
● No Re-admit within 30 Days of Discharge	<div style="width: 55%; background-color: orange;"></div>	17	55%	85%	82%	-30% <span style="color: red;">▼</span>
● Follow-up within 30 Days of Discharge	<div style="width: 78%; background-color: orange;"></div>	21	78%	90%	74%	-12% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%; background-color: orange;"></div>	100%	86%
✓ Valid TEDS Data	<div style="width: 100%; background-color: orange;"></div>	100%	87%
On-Time Periodic		Actual	State Avg
● 6 Month Updates	<div style="width: 0%; background-color: grey;"></div>	0%	33%
Co-occurring		Actual	State Avg
✓ MH Screen Complete	<div style="width: 100%; background-color: orange;"></div>	100%	98%
✓ SA Screen Complete	<div style="width: 100%; background-color: orange;"></div>	100%	98%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis	<div style="width: 100%; background-color: orange;"></div>	100%	100%

## Recovery

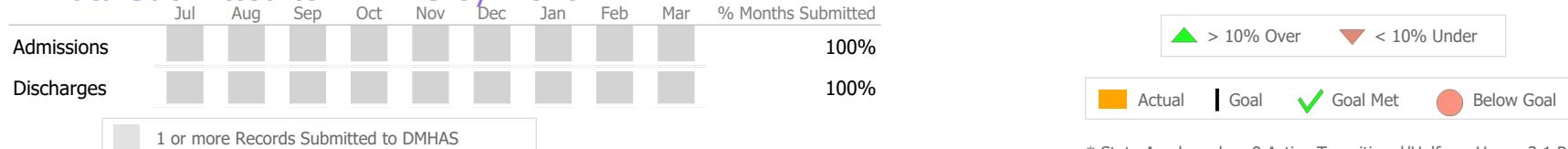
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	<div style="width: 95%; background-color: orange;"></div>	38	95%	70%	81%	25% <span style="color: green;">▲</span>
● Employed	<div style="width: 0%; background-color: grey;"></div>	0	0%	60%	36%	-60% <span style="color: red;">▼</span>

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 101%; background-color: grey;"></div>	6	96 days	0.1	101%	90%	84%	11% <span style="color: green;">▲</span>

█ < 90%  
 █ 90-110%  
 █ >110%

## Data Submitted to DMHAS by Month



\* State Avg based on 9 Active Transitional/Halfway House 3.1 Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	45	51	-12%	▼
Admits	39	42	-7%	
Discharges	38	42	-10%	
Service Hours	-	8	-100%	▼
Social Rehab/PHP/IOP Days	0	339	-100%	▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
							Actual % vs Goal %
✓ Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %
● No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %
● Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %

## Data Submission Quality

Data Entry		Actual	State Avg	
✓ Valid NOMS Data		99%	16%	
✓ Valid TEDS Data		100%	12%	
On-Time Periodic		Actual	State Avg	
● 6 Month Updates		0%	33%	
Co-occurring		Actual	State Avg	
✓ MH Screen Complete		100%	10%	
✓ SA Screen Complete		100%	10%	
Diagnosis		Actual	State Avg	
✓ Valid Axis I Diagnosis		98%	98%	

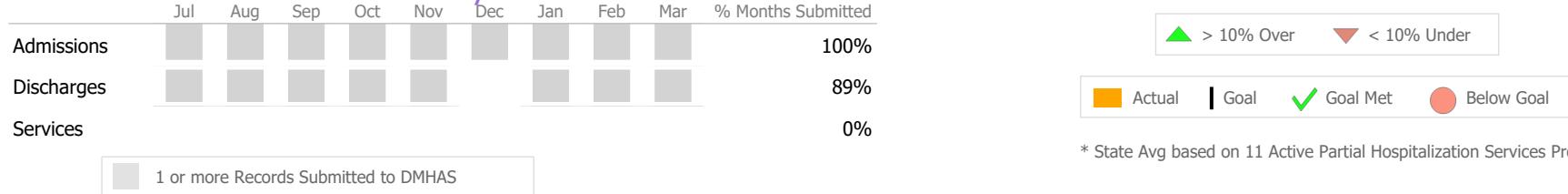
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Self Help	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
							Actual % vs Goal %
● Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	42	64	-34%	▼
Admits	31	40	-23%	▼
Discharges	36	49	-27%	▼
Service Hours	30	227	-87%	▼
Social Rehab/PHP/IOP Days	451	333	35%	▲

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	83%
✓ Valid TEDS Data		99%	86%
On-Time Periodic			
6 Month Updates		N/A	0%
Co-occurring			
✓ MH Screen Complete		100%	85%
✓ SA Screen Complete		100%	86%
Diagnosis			
✓ Valid Axis I Diagnosis		100%	100%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		24	67%	50%	55%	17%	▲					
● Follow-up within 30 Days of Discharge		17	71%	90%	66%	-19%	▼					

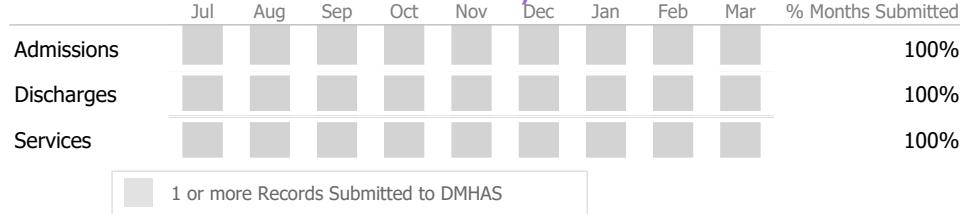
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		39	93%	75%	71%	18% ▲
✓ Abstinence/Reduced Drug Use		29	69%	55%	48%	14% ▲
✓ Stable Living Situation		41	98%	95%	85%	3% ▲
● Employed		6	14%	50%	30%	-36% ▼
● Self Help		5	12%	60%	13%	-48% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		6	100%	90%	54%	10% ▲

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 58 Active Standard IOP Programs

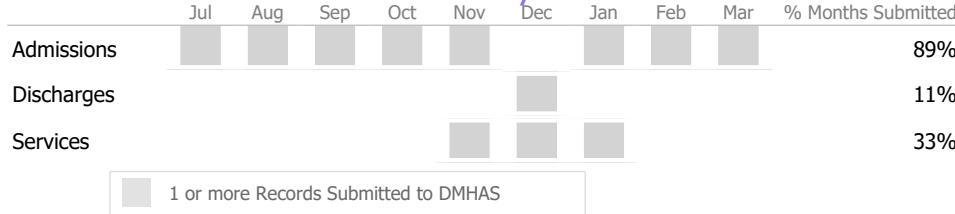
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	131	67	96% <span style="color: green;">▲</span>
Admits	63	32	97% <span style="color: green;">▲</span>
Discharges	1	-	
Service Hours	22	24	-6%

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<div style="width: 62%; background-color: orange;"></div>	62	100%	50%	87%	50% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 22 Active Outreach & Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	597	642	-7%
Admits	140	135	4%
Discharges	183	157	17% <span style="color: green;">▲</span>
Service Hours	2,888	3,082	-6%

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%
✓ Valid TEDS Data		100%	99%
On-Time Periodic			
✓ 6 Month Updates		96%	78%
Co-occurring			
✓ MH Screen Complete		100%	87%
✓ SA Screen Complete		100%	89%
Diagnosis			
✓ Valid Axis I Diagnosis		100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 70%;"><span style="width: 50%;"></span></div>	128	70%	50%	57%	20% <span style="color: green;">▲</span>

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	<div style="width: 88%;"><span style="width: 50%;"></span></div>	545	88%	50%	61%	38% <span style="color: green;">▲</span>
✓ Self Help	<div style="width: 91%;"><span style="width: 50%;"></span></div>	563	91%	60%	53%	31% <span style="color: green;">▲</span>
✓ Not Arrested	<div style="width: 100%;"><span style="width: 50%;"></span></div>	616	100%	75%	87%	25% <span style="color: green;">▲</span>
✓ Stable Living Situation	<div style="width: 96%;"><span style="width: 50%;"></span></div>	593	96%	90%	82%	6% <span style="color: green;">▲</span>
● Employed	<div style="width: 31%;"><span style="width: 50%;"></span></div>	192	31%	40%	37%	-9% <span style="color: red;">▼</span>

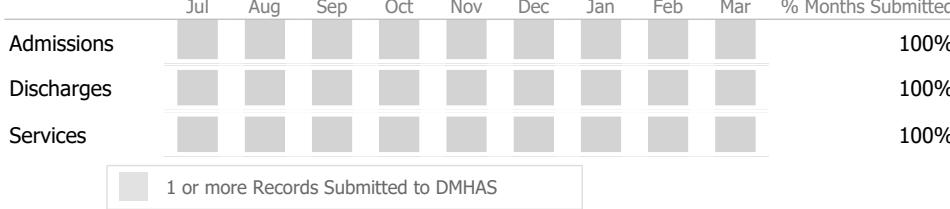
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 99%;"><span style="width: 50%;"></span></div>	429	99%	90%	87%	9% <span style="color: green;">▲</span>

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year	<div style="width: 71%;"><span style="width: 50%;"></span></div>	422	71%	50%	66%	21% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 34 Active Methadone Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	86	77	12%	▲
Admits	55	50	10%	
Discharges	42	51	-18%	▼
Service Hours	670	463	45%	▲

## Data Submission Quality

	Actual	State Avg
Valid NOMS Data	100%	87%
Valid TEDS Data	100%	85%
On-Time Periodic		
6 Month Updates	60%	15%
Co-occurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		30	71%	50%	50%	21% ▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		71	81%	55%	42%	26% ▲
✓ Not Arrested		87	99%	75%	76%	24% ▲
✓ Self Help		63	72%	60%	15%	12% ▲
✓ Stable Living Situation		86	98%	95%	75%	3%
● Employed		26	30%	50%	33%	-20% ▼

## Service Utilization

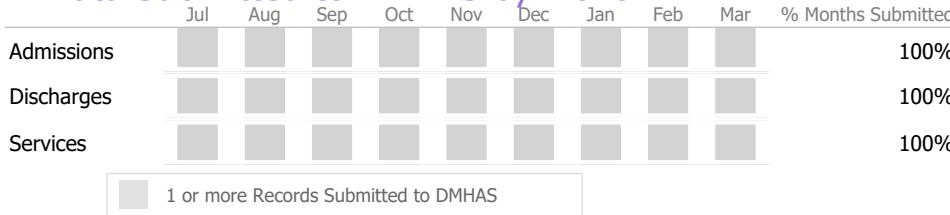
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		41	89%	90%	58%	-1%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient		42	76%	75%	65%	1%

✓ 2 or more Services within 30 days	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		42	76%	75%	65%	1%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

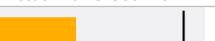
Actual Goal Goal Met Below Goal

\* State Avg based on 108 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	17	9	89%	▲
Admits	14	7	100%	▲
Discharges	9	7	29%	▲
Service Hours	101	21		
Social Rehab/PHP/IOP Days	339	57	495%	▲

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	   	8	89%	50%	60%	39% <span>▲</span>
✓ No Re-admit within 30 Days of Discharge	   	8	89%	85%	83%	4% <span>▲</span>
● Follow-up within 30 Days of Discharge	   	3	38%	90%	64%	-52% <span>▼</span>

## Data Submission Quality

	Actual	State Avg
Data Entry		
✓ Valid NOMS Data	   	99% <span>16%</span>
✓ Valid TEDS Data	   	100% <span>12%</span>
On-Time Periodic		
✓ 6 Month Updates	   	100% <span>33%</span>
Co-occurring		
✓ MH Screen Complete	   	100% <span>10%</span>
✓ SA Screen Complete	   	100% <span>10%</span>
Diagnosis		
✓ Valid Axis I Diagnosis	   	100% <span>98%</span>

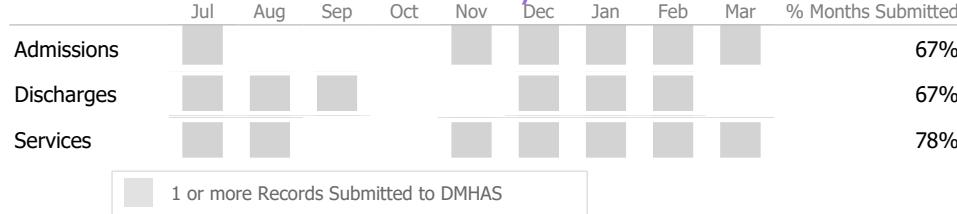
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help	   	12	71%	60%	37%	11% <span>▲</span>
● Stable Living Situation	   	14	82%	95%	81%	-13% <span>▼</span>
● Employed	   	4	24%	50%	34%	-26% <span>▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	   	7	88%	90%	35%	-2% <span>▼</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 11 Active Partial Hospitalization Services Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	▼
Admits	1	2	-50%	▼
Discharges	1	2	-50%	▼
Service Hours	-	8	-100%	▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	80%	4	80%	85%	95%	-5%

## Service Utilization

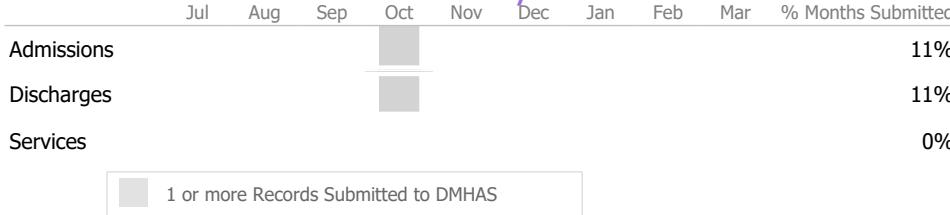
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	0%	0	0%	90%	96%	N/A

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	87%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

\* State Avg based on 65 Active Supportive Housing – Development Programs

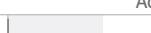
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	87	81	7%
Admits	83	85	-2%
Discharges	77	84	-8%
Bed Days	2,914	2,035	43% 

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Treatment Completed Successfully		59	77%	80%	69%	-3%
 No Re-admit within 30 Days of Discharge		73	95%	85%	88%	10%
 Follow-up within 30 Days of Discharge		48	81%	90%	63%	-9%

## Data Submission Quality

Data Entry	Actual	State Avg
 Valid NOMS Data		100% 88%
 Valid TEDS Data		100% 95%
On-Time Periodic	Actual	State Avg
 6 Month Updates		0% 0%
Co-occurring	Actual	State Avg
 MH Screen Complete		100% 94%
 SA Screen Complete		100% 94%
Diagnosis	Actual	State Avg
 Valid Axis I Diagnosis		100% 100%

## Recovery

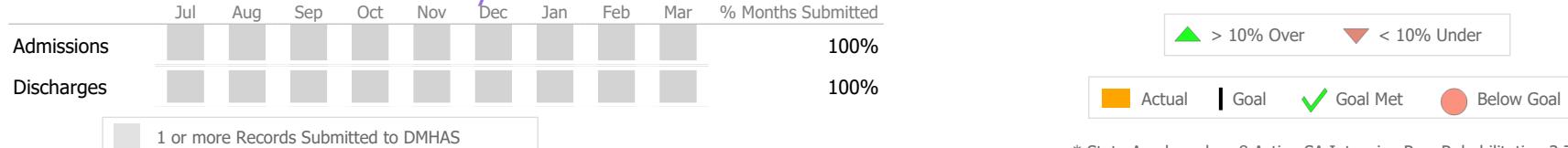
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Abstinence/Reduced Drug Use		76	84%	70%	41%	14% 
 Self Help		54	59%	60%	66%	-1%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
 Avg Utilization Rate		10	62 days	0.1	106%	90%	92%	16% 

 < 90%  90-110%  >110%

## Data Submitted to DMHAS by Month



\* State Avg based on 8 Active SA Intensive Res. Rehabilitation 3.7 Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9%
Admits	6	5	20% <span style="color: green;">▲</span>
Discharges	8	3	167% <span style="color: green;">▲</span>
Bed Days	1,842	2,137	-14% <span style="color: red;">▼</span>

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %		Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual					
Treatment Completed Successfully	<div style="width: 10%; background-color: orange;"></div>	1	12%	85%	31%	-73%	<div style="width: 10%; background-color: orange;"></div>	0	0%	90%	40%	-90%	<span style="color: red;">▼</span>
Follow-up within 30 Days of Discharge	<div style="width: 0%; background-color: grey;"></div>	0	0%	90%	40%	-90%	<div style="width: 0%; background-color: grey;"></div>	0	0%	90%	40%	-90%	<span style="color: red;">▼</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help	<div style="width: 10%; background-color: orange;"></div>	4	31%	60%	57%	-29% <span style="color: red;">▼</span>

## Bed Utilization

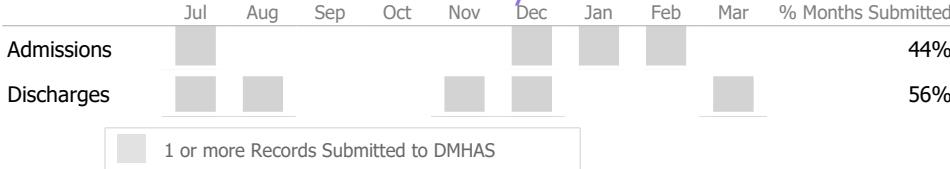
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %		
									Actual	Actual %	Goal %
Avg Utilization Rate	<div style="width: 100%; background-color: cyan;"></div>	10	462 days	0.4	67%	90%	83%	-23% <span style="color: red;">▼</span>	<div style="width: 100%; background-color: cyan;"></div>	<div style="width: 100%; background-color: cyan;"></div>	<div style="width: 100%; background-color: cyan;"></div>



## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div style="width: 100%; background-color: orange;"></div>	100% <span style="color: green;">✓</span>
On-Time Periodic 6 Month Updates	<div style="width: 0%; background-color: grey;"></div>	0% <span style="color: red;">▼</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    ✓ Goal Met    Below Goal

\* State Avg based on 3 Active AIDS Residential Programs

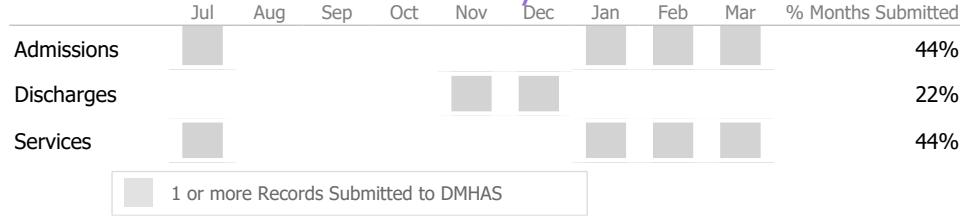
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	46	20	130%	▲
Admits	20	18	11%	▲
Discharges	21	3	600%	▲
Service Hours	32	77	-59%	▼

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		20	100%	50%	87%	50% ▲

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over   ▼ &lt; 10% Under

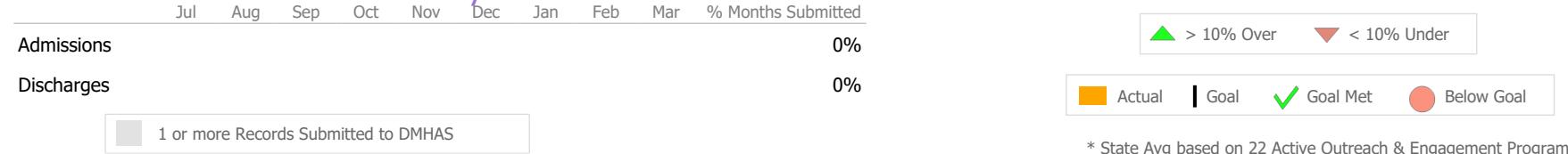
Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 22 Active Outreach &amp; Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	27	4%
Admits	21	19	11% <span style="color: green;">▲</span>
Discharges	12	17	-29% <span style="color: red;">▼</span>
Service Hours	149		-100% <span style="color: red;">▼</span>

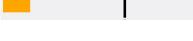
## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span>	Valid NOMS Data	100%	87%
<span style="color: green;">✓</span>	Valid TEDS Data	100%	85%
On-Time Periodic		Actual	State Avg
<span style="color: red;">●</span>	6 Month Updates	0%	15%
Co-occurring		Actual	State Avg
<span style="color: green;">✓</span>	MH Screen Complete	100%	92%
<span style="color: green;">✓</span>	SA Screen Complete	100%	93%
Diagnosis		Actual	State Avg
<span style="color: green;">✓</span>	Valid Axis I Diagnosis	100%	99%

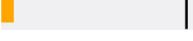
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Treatment Completed Successfully		8	67%	50%	50%	17% <span style="color: green;">▲</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Employed		22	76%	50%	33%	26% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Not Arrested		26	90%	75%	76%	15% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Abstinence/Reduced Drug Use		18	62%	55%	42%	7% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Stable Living Situation		28	97%	95%	75%	2% <span style="color: green;">▲</span>
<span style="color: red;">●</span> Self Help		4	14%	60%	15%	-46% <span style="color: red;">▼</span>

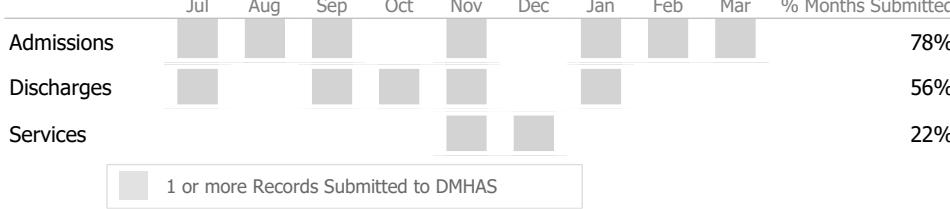
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Clients Receiving Services		1	6%	90%	58%	-84% <span style="color: red;">▼</span>

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> 2 or more Services within 30 days		0	0%	75%	65%	-75% <span style="color: red;">▼</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

\* State Avg based on 108 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	23	19	21%	▲
Admits	19	7	171%	▲
Discharges	19	16	19%	▲
Service Hours	256	91	181%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	87%
✓ Valid TEDS Data	97%	85%
On-Time Periodic		
6 Month Updates	N/A	15%
Co-occurring		
✓ MH Screen Complete	100%	92%
✓ SA Screen Complete	100%	93%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		13	68%	50%	50%	18%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		24	100%	75%	76%	25%
✓ Abstinence/Reduced Drug Use		19	79%	55%	42%	24%
✓ Stable Living Situation		24	100%	95%	75%	5%
● Employed		3	12%	50%	33%	-38% ▼
● Self Help		0	0%	60%	15%	-60% ▼

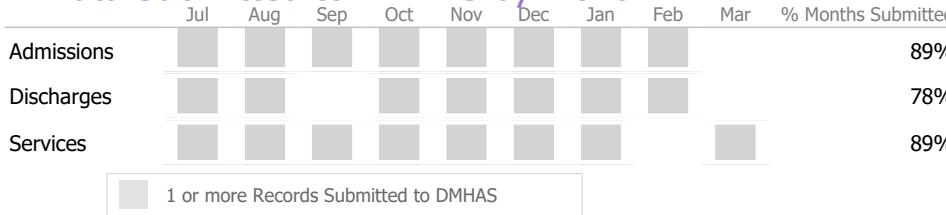
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		5	100%	90%	58%	10%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		18	95%	75%	65%	20% ▲

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

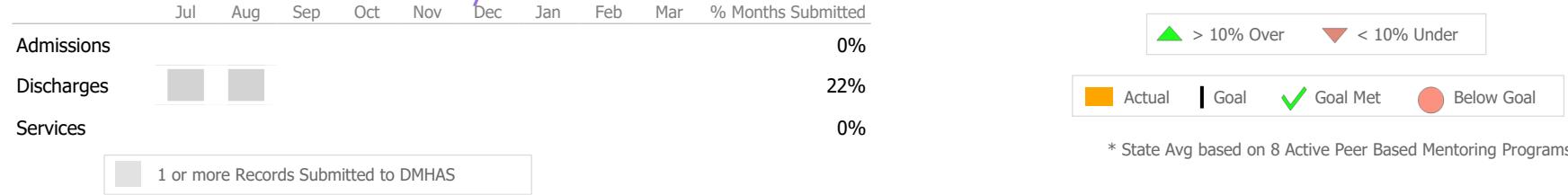
Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 108 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	40	78	-49%	▼
Admits	-	30	-100%	▼
Discharges	2	42	-95%	▼
Service Hours	-	11	-100%	▼

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	28	-4%
Admits	25	21	19% <span style="color: green;">▲</span>
Discharges	20	22	-9%
Bed Days	1,626	2,203	-26% <span style="color: red;">▼</span>

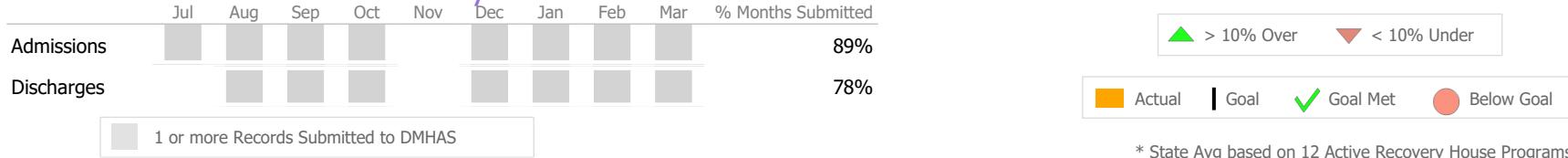
## Discharge Outcomes

	Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Bed Utilization

	Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
			10	183 days	0.3	59%	90%	65%	-31% <span style="color: red;">▼</span>

## Data Submitted to DMHAS by Month



\* State Avg based on 12 Active Recovery House Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	20	-65%	▼
Admits	-	11	-100%	▼
Discharges	-	14	-100%	▼
Service Hours	-	2	-100%	▼

## Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	N/A	92%	
Valid TEDS Data	N/A	90%	
On-Time Periodic	Actual	State Avg	
6 Month Updates	0%	28%	
Co-occurring	Actual	State Avg	
MH Screen Complete	N/A	76%	
SA Screen Complete	N/A	93%	
Diagnosis	Actual	State Avg	
Valid Axis I Diagnosis	100%	100%	

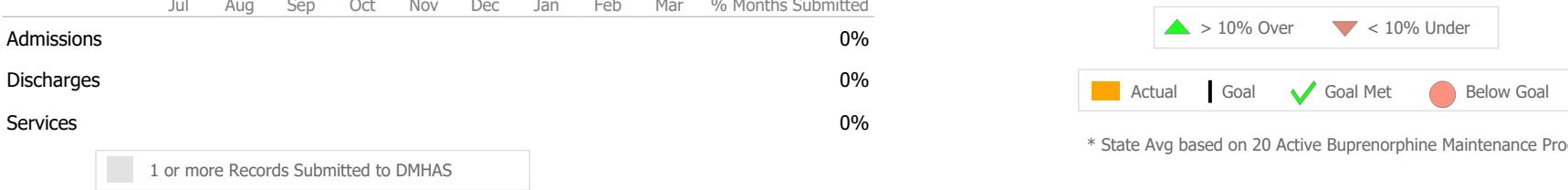
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	44%	N/A
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		4	57%	75%	66%	-18% ▼
Employed		0	0%	50%	22%	-50% ▼
Abstinence/Reduced Drug Use		0	0%	55%	44%	-55% ▼
Self Help		0	0%	60%	15%	-60% ▼
Stable Living Situation		2	29%	95%	63%	-66% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	38%	N/A ▼

## Data Submitted to DMHAS by Month

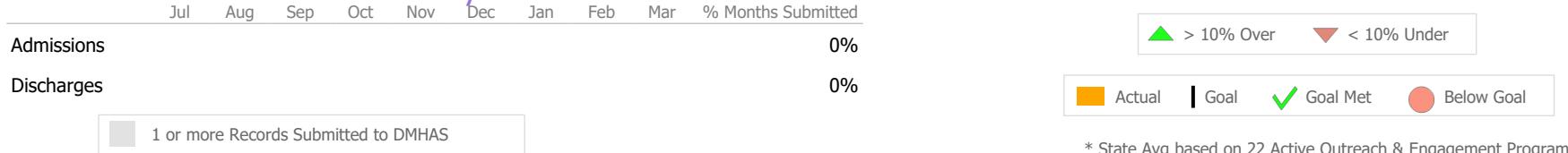


\* State Avg based on 20 Active Buprenorphine Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## Data Submitted to DMHAS by Month



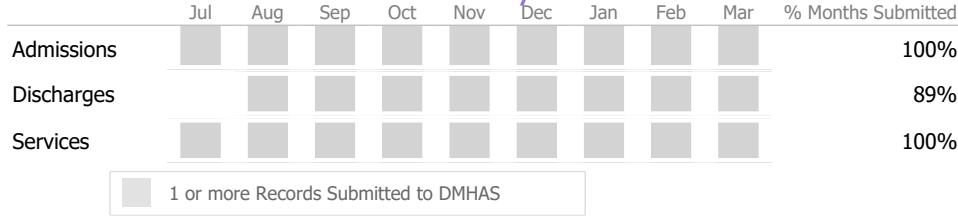
Variances in data may be indicative of operational adjustments related to the pandemic.

**Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	142	152	-7%
Admits	88	101	-13% <span style="color: red;">▼</span>
Discharges	100	102	-2%
Service Hours	850	711	20% <span style="color: green;">▲</span>

**Service Engagement**

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<div style="width: 85%; background-color: orange;"></div>	85	97%	50%	87%	47% <span style="color: green;">▲</span>

**Data Submitted to DMHAS by Month**

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 22 Active Outreach &amp; Engagement Programs