

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	218	181	20%	▲
	Admits	23	53	-57%	▼
	Discharges				
	Service Hours		-		

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 1 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
✓ Recovery		100%	80%	79%

Clients by Level of Care

Program Type	Level of Care Type	#	%
Other	Other	218	100.0%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	5	2%	10%
26-34	10	5%	22%
35-44	29	13%	23%
45-54	63	29%	19%
55-64	84	39%	19%
65+	27	12%	8%

Gender

	#	%	State Avg
Female	153	70%	41%
Male	65	30%	59%
Transgender			0%

Race

	#	%	State Avg
Other	94	43%	13%
White/Caucasian	90	41%	62%
Black/African American	26	12%	17%
Am. Indian/Native Alaskan	3	1%	0%
Unknown	2	1%	6%
Asian	1	0%	1%
Multiple Races	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

Ethnicity

	#	%	State Avg
Hisp-Puerto Rican	157	72%	11%
Non-Hispanic	37	17%	68%
Hispanic-Other	21	10%	8%
Hispanic-Cuban	2	1%	0%
Unknown	1	0%	12%
Hispanic-Mexican			1%

Variances in data may be indicative of operational adjustments related to the pandemic.

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	218	181	20%	▲
Admits	23	53	-57%	▼
Discharges	-	-		
Service Hours	-	-		

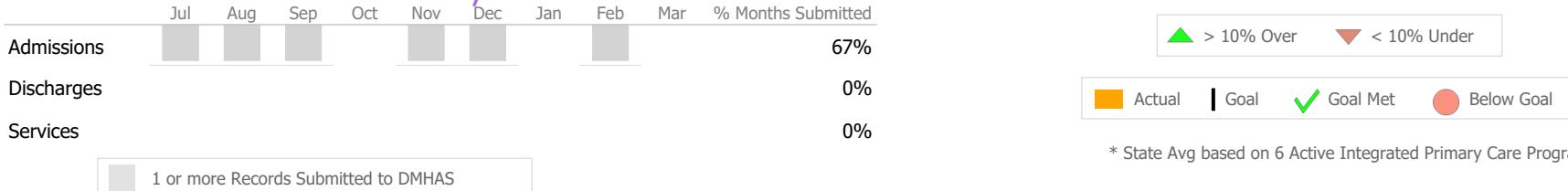
Data Submission Quality

Data Entry Actual State Avg

Co-occurring	Actual	State Avg
MH Screen Complete	26%	78%
SA Screen Complete	30%	87%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	94%

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.