

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	498	452	10%
	Admits	129	86	50%
	Discharges	111	62	79%
	Service Hours	21,630	21,743	-1%
	Bed Days	13,852	13,647	2%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		93%	80%	92%
✓ Quality and Appropriateness		93%	80%	93%
✓ Respect		93%	80%	91%
✓ Overall		93%	80%	91%
✓ Access		93%	80%	88%
✓ General Satisfaction		93%	80%	92%
✓ Outcome		88%	80%	83%
✓ Recovery		86%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	261	50.1%
	Residential Services	135	25.9%
	Other	48	9.2%
	Recovery Support	31	6.0%
Addiction			
	Case Management	46	8.8%

Client Demographics

Age	#	%	State Avg
18-25	62	12%	10%
26-34	56	11%	22%
35-44	81	16%	23%
45-54	108	22%	19%
55-64	157	32%	19%
65+	34	7%	8%

Gender	#	%	State Avg
Male	327	66%	59%
Female	171	34%	41%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	326	65%	62%
Black/African American	127	26%	17%
Other	28	6%	13%
Asian	7	1%	1%
Unknown	6	1%	6%
Am. Indian/Native Alaskan	2	0%	0%
Multiple Races	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	417	84%	68%
Hispanic-Other	41	8%	8%
Hisp-Puerto Rican	35	7%	11%
Unknown	4	1%	12%
Hispanic-Mexican	1	0%	1%
Hispanic-Cuban		0%	

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	9	22%	▲
Admits	2	9	-78%	▼
Discharges	2	-		
Service Hours	318	287	11%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		9	82%	85%	88%	-3%

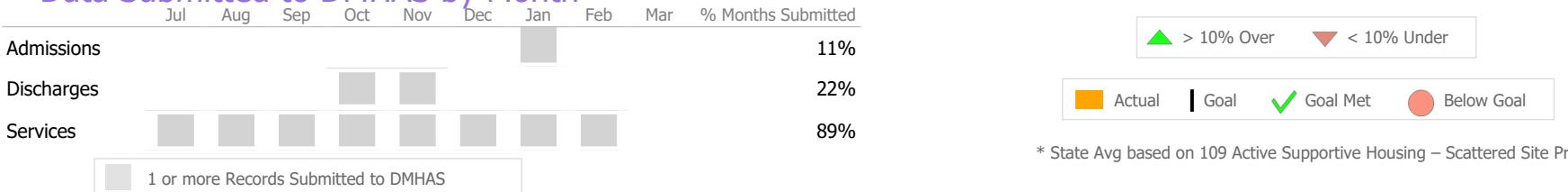
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		9	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	96%
On-Time Periodic		
6 Month Updates	100%	83%

Data Submitted to DMHAS by Month



* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	17	-6%
Admits	1	-	
Discharges	-	1	-100% ▼
Service Hours	754	836	-10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	16	100%	85%	88%	15%	▲

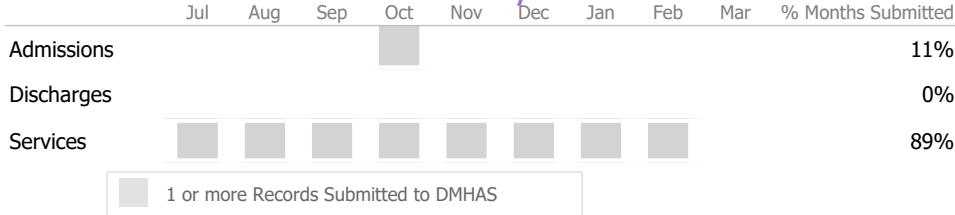
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	16	100%	90%	97%	10%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	83%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

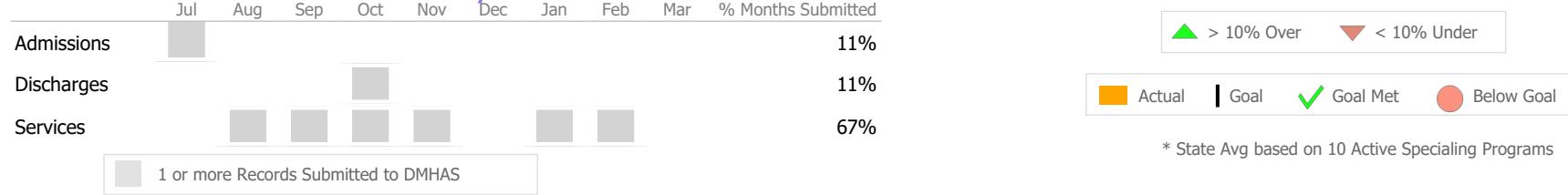
Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	1	1	0%
Discharges	1	-	
Service Hours	7	30	-75% ▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	75	62	21%	▲
Admits	16	4	300%	▲
Discharges	14	2	600%	▲
Service Hours	2,812	2,734	3%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	64	85%	85%	85%	88%	0%

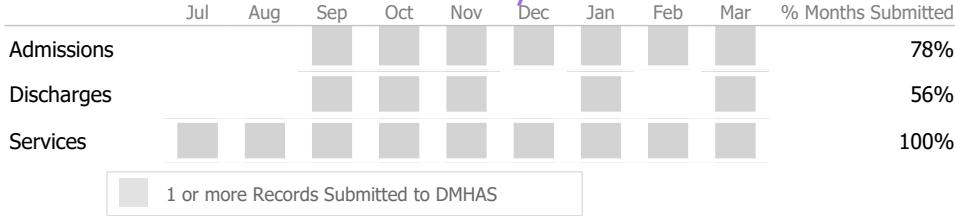
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	61	100%	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	83%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	38	33	15%	▲
Admits	8	4	100%	▲
Discharges	15	4	275%	▲
Service Hours	1,227	1,380	-11%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	79%	30	85%	88%	-6%	

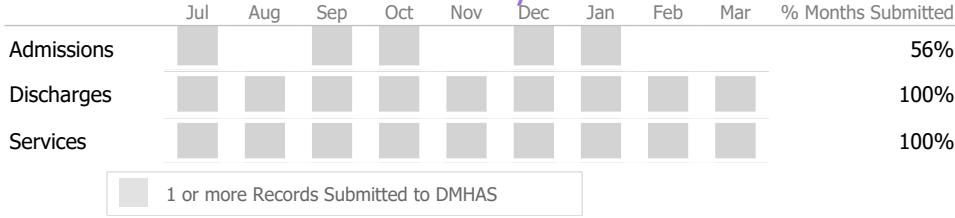
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
100%	23	90%	97%	10%		

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
On-Time Periodic		
6 Month Updates	100%	83%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	20	5%
Admits	3	3	0%
Discharges	6	3	100% ▲
Service Hours	658	791	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	█	20	95%	85%	88%	10%

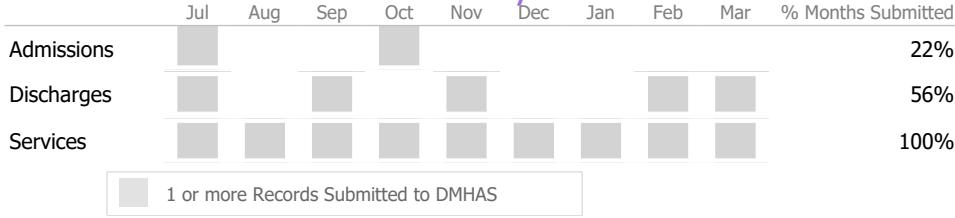
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	█	16	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	█	100% 96%
On-Time Periodic 6 Month Updates	█	100% 83%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	1	1	0%
Discharges	-	-	
Bed Days	2,108	1,998	6%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	67%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	81%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	85%	N/A

Data Submission Quality

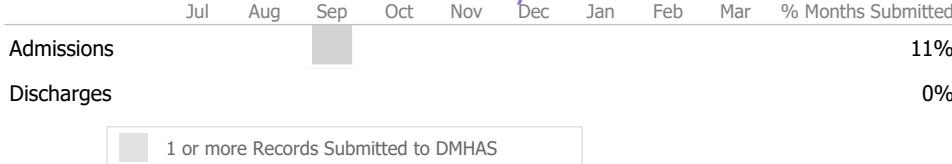
	Actual	State Avg
Valid NOMS Data	99%	99%
On-Time Periodic		
6 Month Updates	75%	84%
Co-occurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	90%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		8	1,629 days	0.3	96%	90%	89%	6%

< 90% 90-110% > 110%

Data Submitted to DMHAS by Month



> 10% Over
 < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	1	-	
Discharges	1	1	0%
Service Hours	16	58	-73% ▼
Bed Days	1,040	1,350	-23% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	75%	67%	-75% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	81%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	85%	N/A

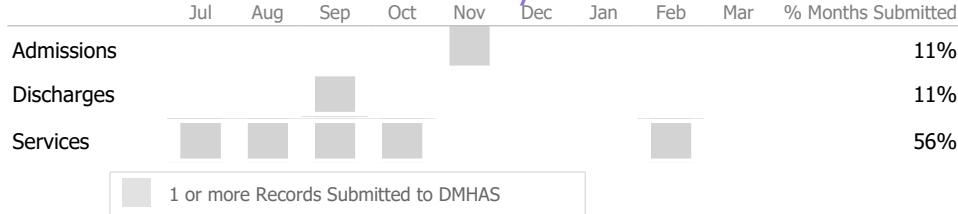
Data Submission Quality

	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic 6 Month Updates	100%	84%
MH Screen Complete	100%	92%
SA Screen Complete	100%	90%
Valid Axis I Diagnosis	100%	99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		5	2,296 days	0.4	76%	90%	89%	-14% ▼

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

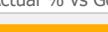
Actual Goal Goal Met Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	12	-17% ▼
Admits	5	4	25% ▲
Discharges	4	4	0%
Bed Days	1,926	1,944	-1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	75%	80%	72%	-5%
No Re-admit within 30 Days of Discharge		3	75%	85%	88%	-10%
Follow-up within 30 Days of Discharge		3	100%	90%	67%	10%

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data		98%	99%
On-Time Periodic	Actual	State Avg	
6 Month Updates		83%	89%
Co-occurring	Actual	State Avg	
MH Screen Complete		92%	86%
SA Screen Complete		100%	95%
Diagnosis	Actual	State Avg	
Valid Axis I Diagnosis		100%	100%

Recovery

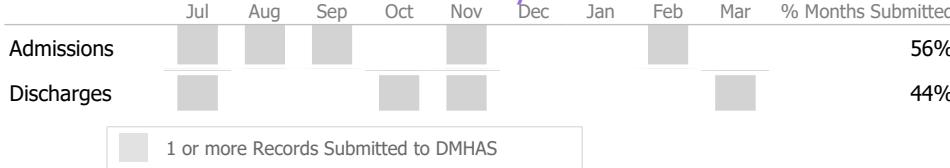
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		8	73%	60%	82%	13% ▲
Stable Living Situation		11	100%	90%	98%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		8	401 days	0.3	88%	90%	87%	-2%



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual ■ Goal ■ Goal Met ■ Below Goal

* State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	18	6%
Admits	2	4	-50% ▼
Discharges	4	2	100% ▲
Bed Days	4,559	4,288	6%

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	93%	78%
On-Time Periodic 6 Month Updates	93%	90%
Co-occurring	Actual	State Avg
MH Screen Complete	96%	98%
SA Screen Complete	96%	88%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	Actual % vs Goal %	4	100%	60%	72%	40% ▲
Follow-up within 30 Days of Discharge	Actual % vs Goal %	2	50%	90%	79%	-40% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	Actual % vs Goal %	19	100%	95%	95%	5% ▲
Employed	Actual % vs Goal %	5	26%	25%	12%	1% ▲
Social Support	Actual % vs Goal %	9	47%	60%	85%	-13% ▼

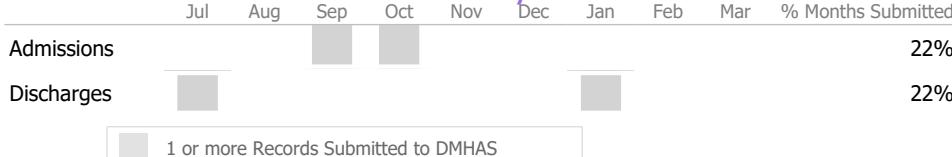
Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	12 Months Trend	8	1,170 days	0.1	208%	90%	92%	118% ▲



< 90% 90-110% >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

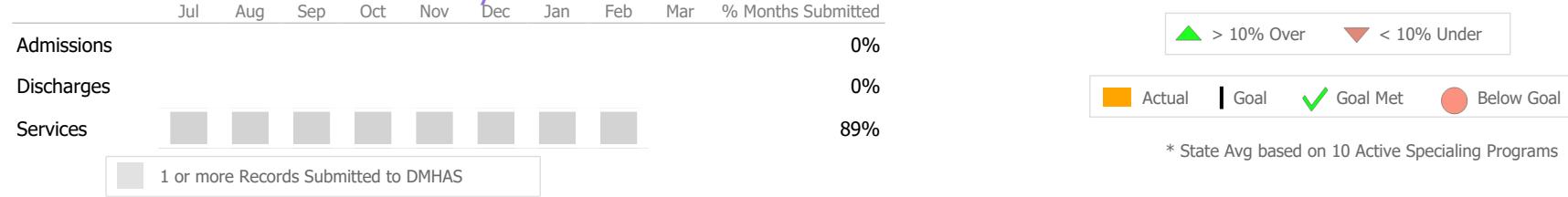
Actual | Goal | Goal Met | Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	-	-	
Discharges	-	-	
Service Hours	89	163	-45% 

Data Submitted to DMHAS by Month



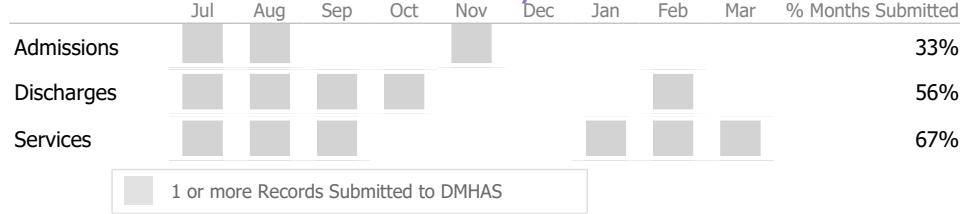
Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	21	14	50%	▲
Admits	13	6	117%	▲
Discharges	17	6	183%	▲
Service Hours	2	-		

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		10	77%	50%	94%	27% ▲

Data Submitted to DMHAS by Month


▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met Below Goal

* State Avg based on 48 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	10	10%
Admits	1	1	0%
Discharges	2	1	100% ▲
Service Hours	392	294	33% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	█	8	73%	85%	88%	-12% ▼

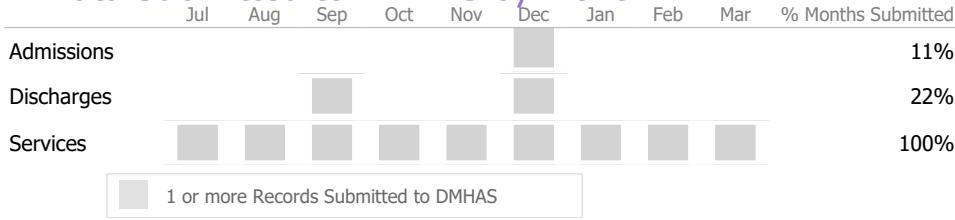
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	█	9	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	█	99%
On-Time Periodic		
✓ 6 Month Updates	█	100%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	38	5%
Admits	4	-	
Discharges	4	-	
Service Hours	1,716	1,801	-5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		39	98%	85%	88%	13% 

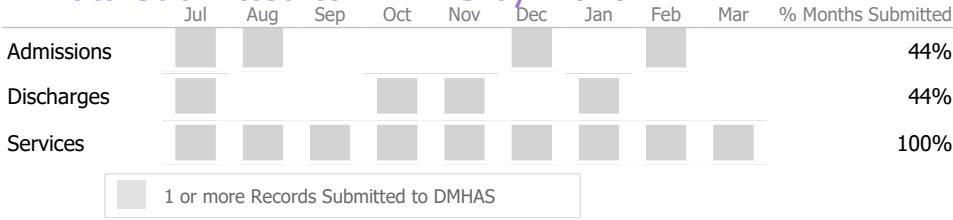
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		36	100%	90%	97%	10% 

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		99%	96%
On-Time Periodic			
✓ 6 Month Updates		100%	83%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	1	1	0%
Discharges	-	-	
Bed Days	1,483	1,597	-7%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 75%;"></div>	N/A	N/A	75%	67%	N/A
No Re-admit within 30 Days of Discharge	<div style="width: 85%;"></div>	N/A	N/A	85%	81%	N/A
Follow-up within 30 Days of Discharge	<div style="width: 90%;"></div>	N/A	N/A	90%	85%	N/A

Data Submission Quality

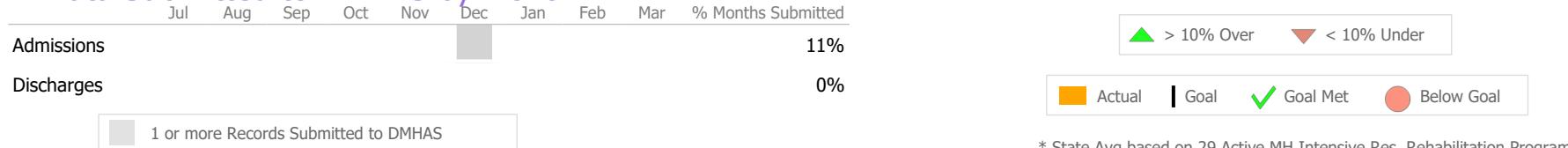
	Actual	State Avg
Valid NOMS Data	<div style="width: 100%;"></div> 100%	99%
On-Time Periodic		
6 Month Updates	<div style="width: 100%;"></div> 100%	84%
Co-occurring		
MH Screen Complete	<div style="width: 100%;"></div> 100%	92%
SA Screen Complete	<div style="width: 100%;"></div> 100%	90%
Diagnosis		
Valid Axis I Diagnosis	<div style="width: 100%;"></div> 100%	99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 108%;"></div>	5	1,834 days	0.3	108%	90%	89%	18% ▲

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	1	1	0%
Discharges	1	3	-67% ▼
Bed Days	1,092	826	32% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 75%;"></div></div>	1	100%	75%	67%	25% ▲
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 85%;"></div></div>	1	100%	85%	81%	15% ▲
✓ Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 90%;"></div></div>	1	100%	90%	85%	10%

Data Submission Quality

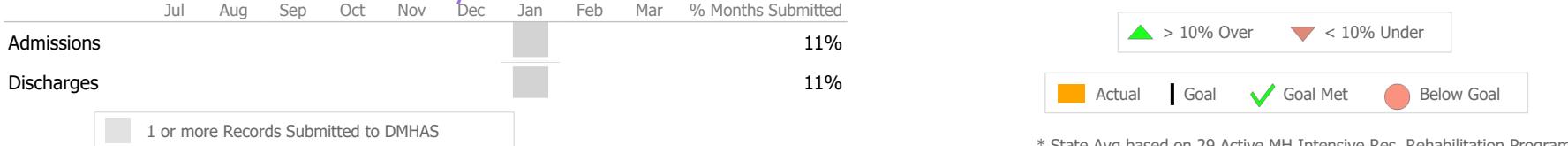
Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%;"><div style="width: 99%;"></div></div>	100% 99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div style="width: 100%;"><div style="width: 84%;"></div></div>	100% 84%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	<div style="width: 100%;"><div style="width: 92%;"></div></div>	100% 92%
✓ SA Screen Complete	<div style="width: 100%;"><div style="width: 90%;"></div></div>	100% 90%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	<div style="width: 100%;"><div style="width: 99%;"></div></div>	100% 99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 100%;"><div style="width: 90%;"></div></div>	4	1,295 days	0.3	100%	90%	89%	10%



Data Submitted to DMHAS by Month



* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

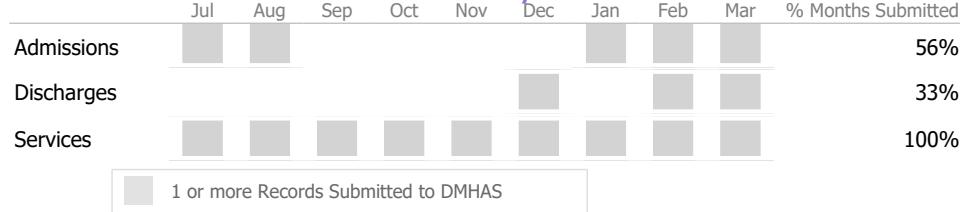
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	17	6%
Admits	7	6	17% ▲
Discharges	10	9	11% ▲
Service Hours	83	71	17% ▲

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<div style="width: 100%;"><div style="width: 60%; background-color: orange;"></div></div>	6	86%	50%	94%	36% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

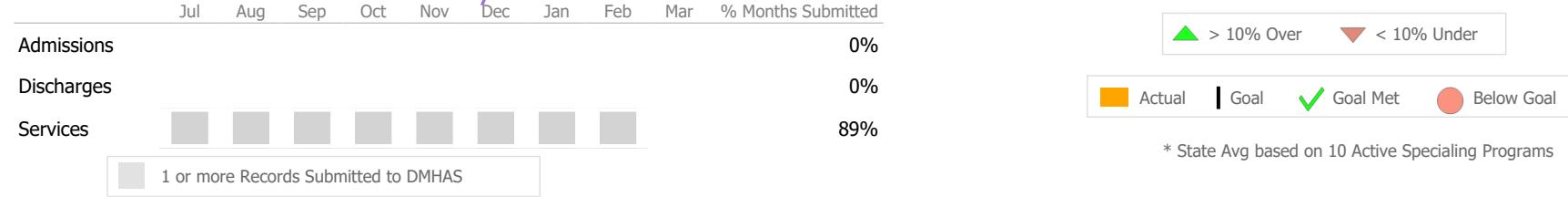
Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 48 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	-	
Discharges	-	-	
Service Hours	178	243	-27% 

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	20	17	18%	▲
Admits	4	4	0%	
Discharges	6	2	200%	▲
Service Hours	2,098	1,715	22%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	92%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	81%
SA Screen Complete	100%	82%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	95%

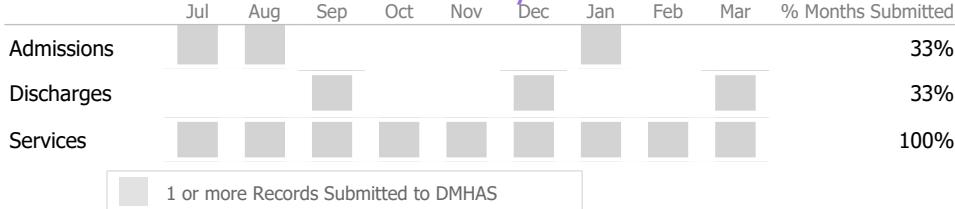
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	50%	50%	80%	0%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		18	90%	85%	96%	5%
✓ Social Support		12	60%	60%	85%	0%
● Employed		4	20%	25%	15%	-5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 25 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	39	34	15%	▲
Admits	6	3	100%	▲
Discharges	5	2	150%	▲
Service Hours	6,876	6,692	3%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	90%	92%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	97%	81%
✓ SA Screen Complete	97%	82%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	95%

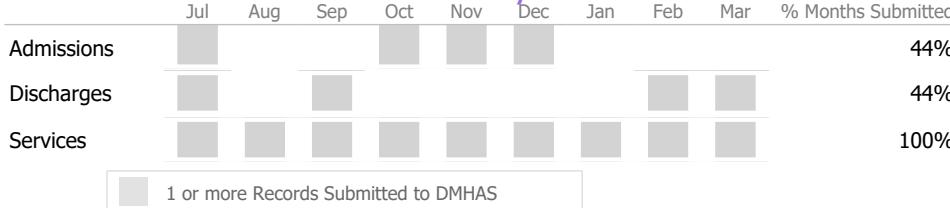
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		2	40%	50%	80%	-10% ▼
Recovery						
✓ Social Support		32	82%	60%	85%	22% ▲
✓ Stable Living Situation		35	90%	85%	96%	5%
● Employed		2	5%	25%	15%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		34	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	17	6%
Admits	3	-	
Discharges	1	3	-67% ▼
Service Hours	1,458	856	70% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	92%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	95%	81%
✓ SA Screen Complete	100%	82%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	94%	95%

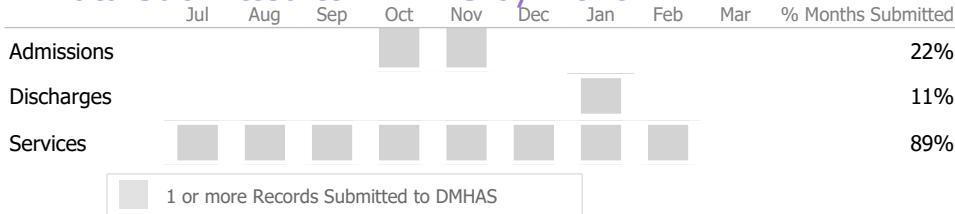
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	50%	80%	-50% ▼
Recovery						
✓ Social Support		17	94%	60%	85%	34% ▲
✓ Stable Living Situation		18	100%	85%	96%	15% ▲
● Employed		1	6%	25%	15%	-19% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		17	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	1	1	0%
Discharges	1	1	0%
Service Hours	610	613	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		12	100%	85%	95%	15% 

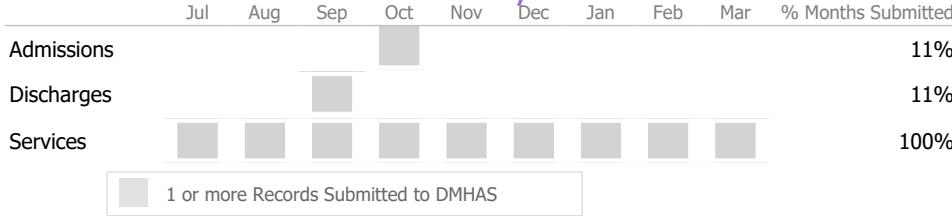
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		11	100%	90%	96%	10% 

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		100%	99%
On-Time Periodic			
✓ 6 Month Updates		100%	87%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	-	-	
Discharges	-	-	
Bed Days	822	822	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 100%;"></div>	N/A	N/A	75%	67%	N/A
No Re-admit within 30 Days of Discharge	<div style="width: 100%;"></div>	N/A	N/A	85%	81%	N/A
Follow-up within 30 Days of Discharge	<div style="width: 100%;"></div>	N/A	N/A	90%	85%	N/A

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	<div style="width: 98%;"></div>	98%
On-Time Periodic		
6 Month Updates	<div style="width: 100%;"></div>	100%
Co-occurring		
MH Screen Complete	<div style="width: 100%;"></div>	100%
SA Screen Complete	<div style="width: 100%;"></div>	100%
Diagnosis		
Valid Axis I Diagnosis	<div style="width: 100%;"></div>	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 100%;"></div>	3	1,448 days	0.3	100%	90%	89%	10%



Data Submitted to DMHAS by Month

	% Months Submitted
Admissions	0%
Discharges	0%

▲ > 10% Over ▼ < 10% Under

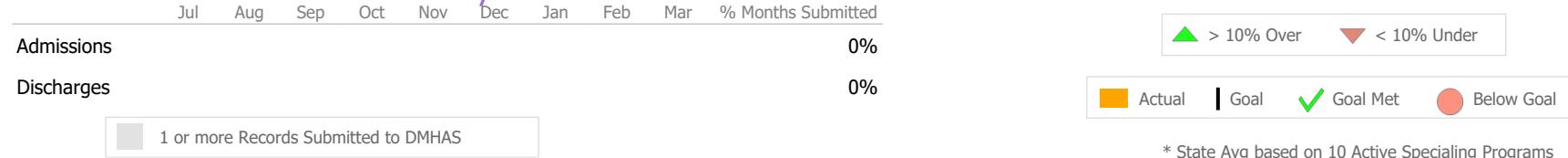
█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	2	50%	▲
Admits	3	-		
Discharges	-	2	-100%	▼
Service Hours	55	49	11%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		3	100%	85%	88%	15% 

Service Utilization

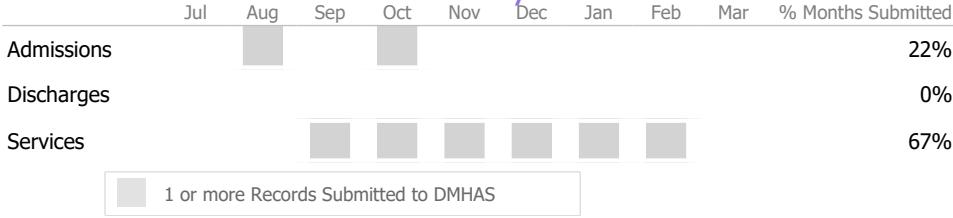
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		3	100%	90%	97%	10% 

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
		96%
On-Time Periodic	Actual	State Avg

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		100%
		83%

Data Submitted to DMHAS by Month



 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

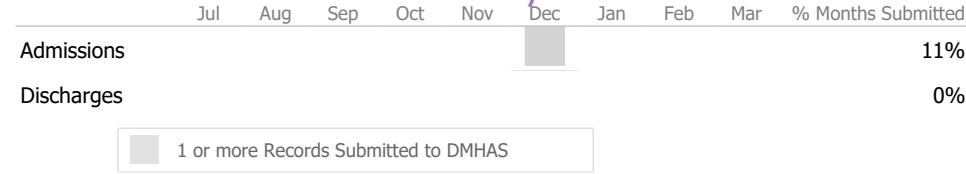
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	1	-	
Discharges	-	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		1	100%	50%	94%	50% 

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 48 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	46	37	24%	▲
Admits	28	15	87%	▲
Discharges	2	2	0%	
Service Hours	37	-		

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		21	75%	50%	87%	25% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met | Below Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
---------	--------	----------	------------

Unique Clients 0

Admits -

Discharges -

Service Hours -

Data Submission Quality

Data Entry	Actual	State Avg
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Valid NOMS Data N/A 95%

On-Time Periodic	Actual	State Avg
------------------	--------	-----------

6 Month Updates N/A 59%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	62%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	20%	17%	-20% 
Social Support		N/A	N/A	60%	72%	-60% 
Stable Living Situation		N/A	N/A	80%	75%	-80% 

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	85%	N/A 

Data Submitted to DMHAS by Month

Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
-----	-----	-----	-----	-----	-----	-----	-----	-----	--------------------

Admissions 0%

Discharges 0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

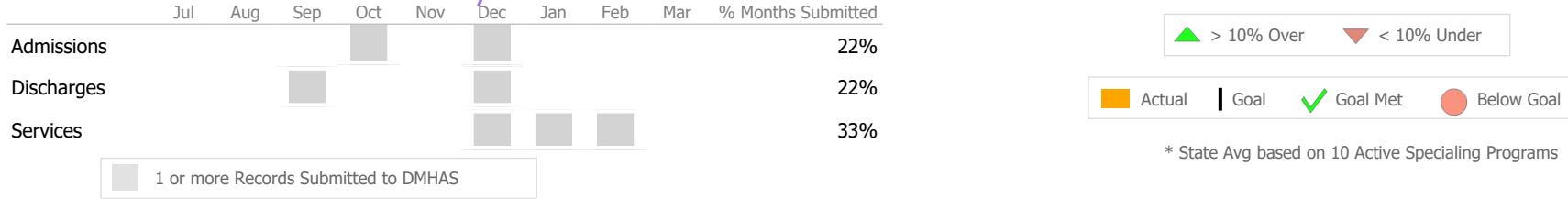
 Actual  Goal  Goal Met  Below Goal

* State Avg based on 30 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	7	43% ▲
Admits	3	-	
Discharges	7	-	
Service Hours	2	-	

Data Submitted to DMHAS by Month

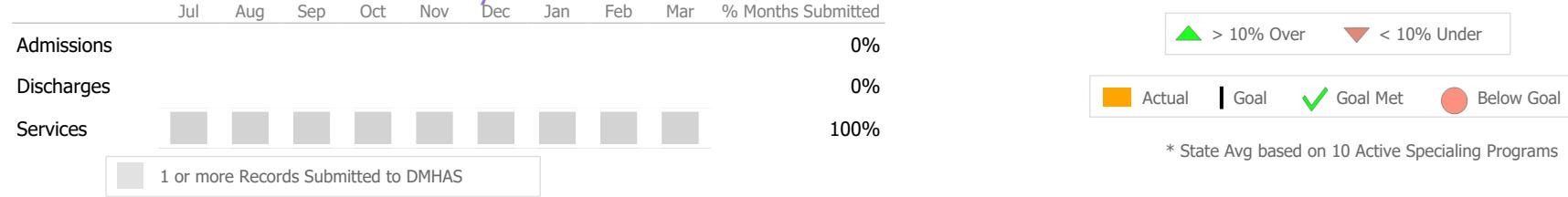


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	-	1	-100% ▼
Discharges	-	-	
Service Hours	1,446	2,221	-35% ▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	6	-17% ▼
Admits	-	1	-100% ▼
Discharges	-	1	-100% ▼
Service Hours	292	291	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	 	5	100%	85%	95%	15% ▲

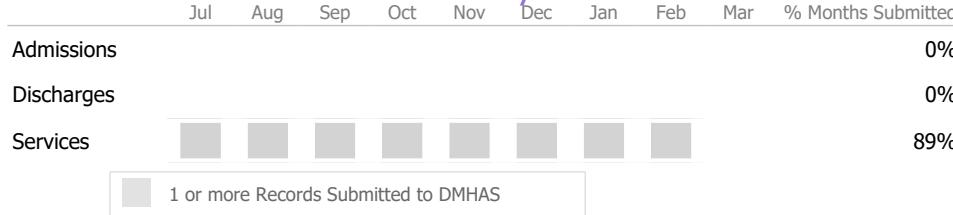
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	 	5	100%	90%	96%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	 	100%
✓ On-Time Periodic 6 Month Updates	 	100%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	-	-	
Discharges	-	-	
Bed Days	822	822	0%

Discharge Outcomes

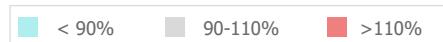
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 100%;"></div>	N/A	N/A	75%	67%	N/A
No Re-admit within 30 Days of Discharge	<div style="width: 100%;"></div>	N/A	N/A	85%	81%	N/A
Follow-up within 30 Days of Discharge	<div style="width: 100%;"></div>	N/A	N/A	90%	85%	N/A

Data Submission Quality

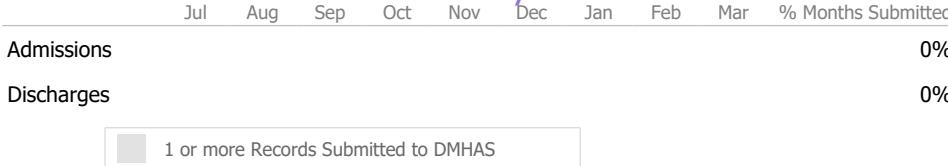
	Actual	State Avg
Valid NOMS Data	<div style="width: 100%;"></div> 100%	99%
On-Time Periodic		
6 Month Updates	<div style="width: 100%;"></div> 100%	84%
Co-occurring		
MH Screen Complete	<div style="width: 100%;"></div> 100%	92%
SA Screen Complete	<div style="width: 100%;"></div> 100%	90%
Diagnosis		
Valid Axis I Diagnosis	<div style="width: 100%;"></div> 100%	99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 100%;"></div> 3	1,202 days	0.3	100%	90%	89%	10%	



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

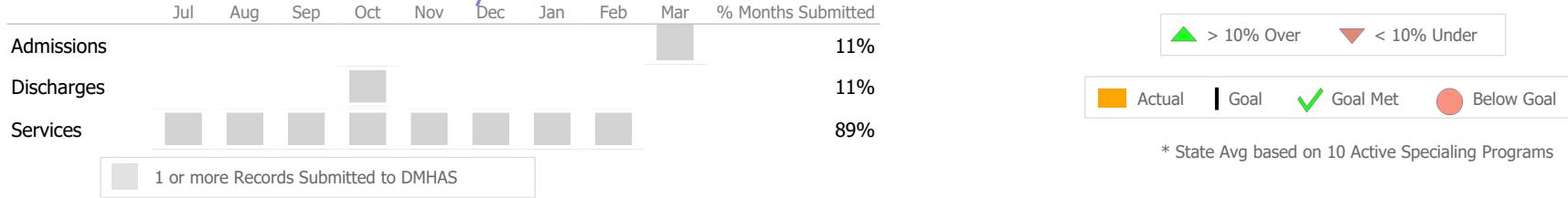
█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	1	3	-67% ▼
Discharges	1	2	-50% ▼
Service Hours	504	619	-19% ▼

Data Submitted to DMHAS by Month

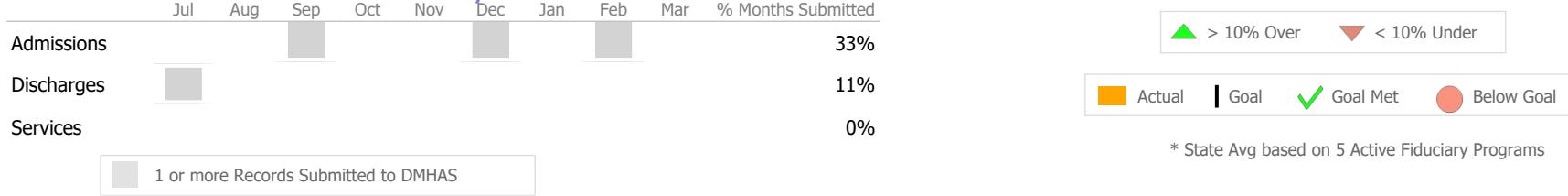


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	16	0%
Admits	4	4	0%
Discharges	1	4	-75% ▼
Service Hours	-	-	

Data Submitted to DMHAS by Month

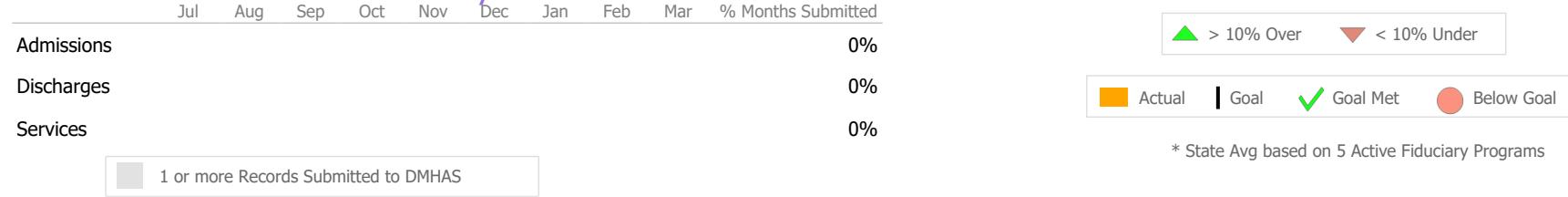


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	8	13%	▲
Admits	-	6	-100%	▼
Discharges	-	-		
Service Hours	-	-		

Data Submitted to DMHAS by Month

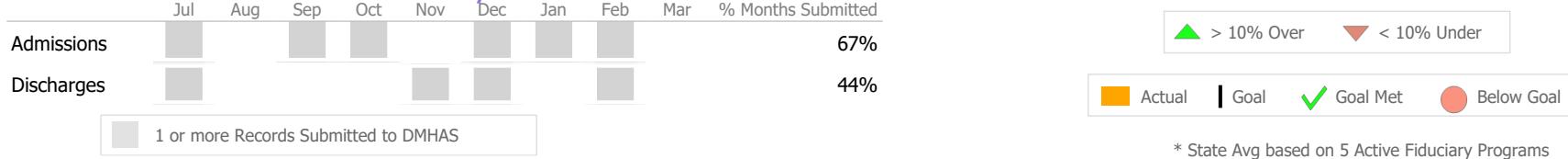


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	25	-4%
Admits	8	3	167% ▲
Discharges	6	7	-14% ▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.