Beth El Center Inc.
Milford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2021 - March 2022   (Data as of Jun 27, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	5	5	0%	
	Admits	1			
	Discharges		1	-100%	▼
	Service Hours	65	72	-9%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	5	100.0%

Consumer Satisfaction Survey   (Based on 3 FY21 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Participation in Treatment		100%	80%	92%
✓	Respect		100%	80%	91%
●	Quality and Appropriateness		67%	80%	93%
●	General Satisfaction		67%	80%	92%
●	Overall		67%	80%	91%
●	Access		67%	80%	88%
●	Outcome		67%	80%	83%
●	Recovery		67%	80%	79%

▮ Satisfied %	❘ Goal %	▮ 0-80%	▮ 80-100%	Goal Met	● Under Goal

Client Demographics

Age

	#	%	State Avg
18-25			10%
26-34	1	20%	22%
35-44		▼	23%
45-54	1	20%	19%
55-64	2	40% ▲	19%
65+	1	20% ▲	8%

Gender

	#	%	State Avg
Female	4	80% ▲	41%
Male	1	20% ▼	59%
Transgender			0%

Race

	#	%	State Avg
White/Caucasian	3	60%	62%
Black/African American	2	40% ▲	17%
Am. Indian/Native Alaskan			0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other		▼	13%
Unknown			6%

Ethnicity

	#	%	State Avg
Non-Hispanic	4	80% ▲	68%
Hisp-Puerto Rican	1	20%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			8%
Unknown		▼	12%

▮ Unique Clients	❘ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Next Steps Supportive Housing - Pilots
Beth El Center Inc.
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	5	0%	
Admits	1	-		
Discharges	-	1	-100%	▼
Service Hours	65	72	-9%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		5	100%	85%	95%	15%	▲

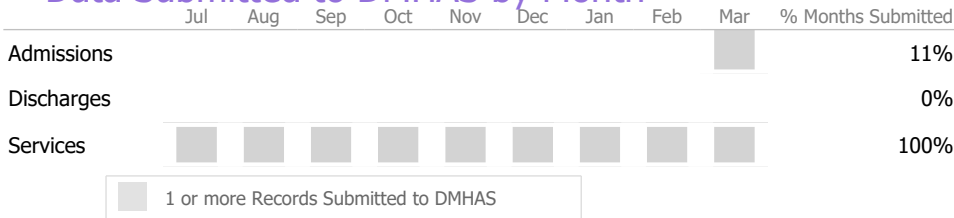## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		4	80%	90%	96%	-10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions									▦	11%
Discharges										0%
Services	▦	▦	▦	▦	▦	▦	▦	▦	▦	100%

▦ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▦ Actual	❘ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

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