

Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,191	1,232	-3%
	Admits	640	667	-4%
	Discharges	701	637	10%
	Service Hours	12,622	8,344	51% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Case Management	1,191	100.0%

Consumer Satisfaction Survey

(Based on 39 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Respect		97%	80%	91%
✓ Outcome		92%	80%	83%
✓ Recovery		89%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	43	4%	10%
26-34	351	29%	22%
35-44	414	35% ▲	23%
45-54	215	18%	19%
55-64	164	14%	19%
65+	4	0%	8%

Gender	#	%	State Avg
Female	619	52% ▲	41%
Male	571	48% ▼	59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	823	69%	68%
Unknown	281	24% ▲	12%
Hisp-Puerto Rican	71	6%	11%
Hispanic-Other	13	1%	8%
Hispanic-Mexican	2	0%	1%
Hispanic-Cuban	1	0%	0%

Race	#	%	State Avg
White/Caucasian	674	57%	62%
Unknown	183	15%	6%
Black/African American	167	14%	17%
Other	152	13%	13%
Am. Indian/Native Alaskan	9	1%	0%
Asian	5	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%
Multiple Races			1%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	334	366	-9%
Admits	135	186	-27% ▼
Discharges	150	157	-4%
Service Hours	3,337	2,496	34% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	68%	49%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		89	59%	50%	67%	9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		139	41%	20%	27%	21% ▲
✓ Self Help		227	67%	60%	51%	7%
● Stable Living Situation		249	74%	80%	79%	-6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		162	86%	90%	76%	-4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	571	526	9%
Admits	325	272	19% ▲
Discharges	345	285	21% ▲
Service Hours	8,554	4,899	75% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	78%	78%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		511	86%	50%	86%	36% ▲
Employed		139	23%	20%	24%	3%
Self Help		362	61%	60%	62%	1%
Stable Living Situation		416	70%	80%	71%	-10% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		225	90%	90%	90%	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

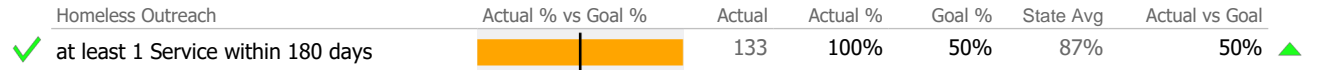
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Intensive Case Management Programs

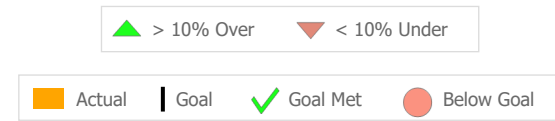
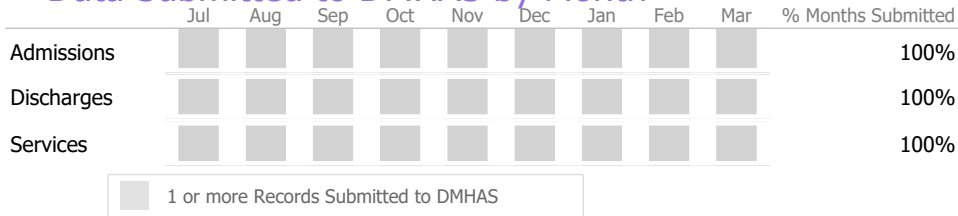
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	179	179	0%
Admits	134	116	16% ▲
Discharges	119	122	-2%
Service Hours	730	949	-23% ▼

Service Engagement



Data Submitted to DMHAS by Month



* State Avg based on 22 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	148	197	-25% ▼
Admits	46	93	-51% ▼
Discharges	87	73	19% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	92%
6 Month Updates	21%	49%

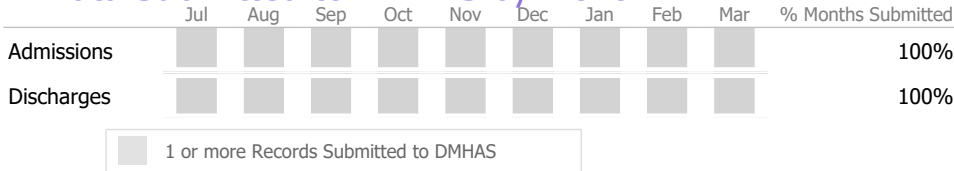
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		77	89%	50%	67%	39% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		25	17%	20%	27%	-3%
Stable Living Situation		112	75%	80%	79%	-5%
Self Help		74	49%	60%	51%	-11% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.