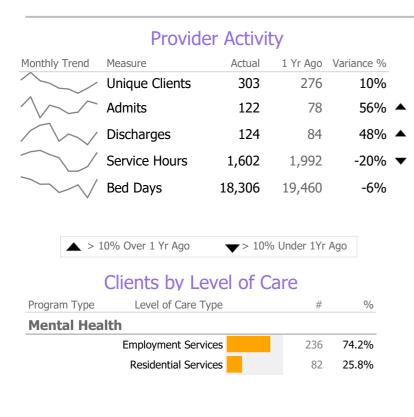
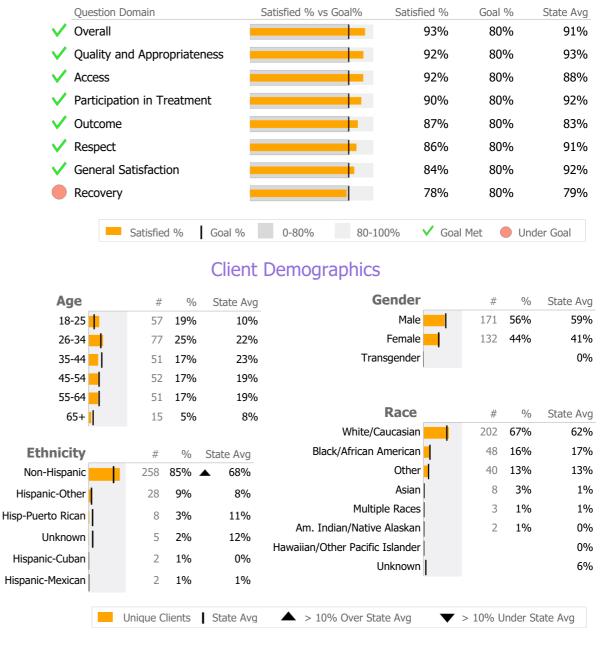
(Based on 118 FY21 Surveys)

Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)





**Consumer Satisfaction Survey** 

#### **Beecher House ABI/TBI - 165**

Ability Beyond

Mental Health - Residential Services - Group Home

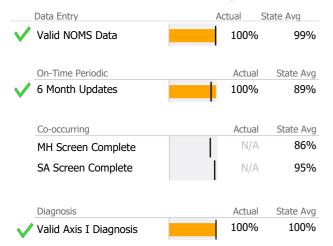
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	5	-20%	•
Admits	-	-		
Discharges	-	1	-100%	•
Bed Days	1,096	1,234	-11%	•

### **Data Submission Quality**



#### **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	72%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	88%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	67%	N/A

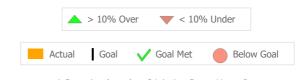
#### Recovery



#### **Bed Utilization**







<sup>\*</sup> State Avg based on 24 Active Group Home Programs

#### **Program Activity Discharge Outcomes** Measure Actual 1 Yr Ago Variance % Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal Unique Clients 3 3 0% N/A N/A 60% 72% N/A Treatment Completed Successfully -100% Admits 1 Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal Discharges N/A N/A 90% 79% N/A Follow-up within 30 Days of Discharge 822 **Bed Days** 624 32% Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal **Data Submission Quality** 2 67% 7% Social Support 60% 85% Data Entry Actual State Avg 3 95% 95% 5% 100% Stable Living Situation Valid NOMS Data 100% 78% 0 0% 25% 12% -25% **Employed** On-Time Periodic Actual State Avg **Bed Utilization** 6 Month Updates 100% 90% 12 Months Trend Beds Avg LOS Turnover Actual % Goal % State Avg Actual vs Goal Avg Utilization Rate 90% 92% 10% 1,112 days 0.3 100% Actual State Avg Co-occurring 98% N/A MH Screen Complete 90-110% >110% < 90% SA Screen Complete N/A 88% State Avg Diagnosis Actual 100% 99% ✓ Valid Axis I Diagnosis Data Submitted to DMHAS by Month Nov Mar % Months Submitted > 10% Over < 10% Under</p> Admissions 0% Discharges 0% ✓ Goal Met Actual Goal Below Goal 1 or more Records Submitted to DMHAS \* State Avg based on 80 Active Supervised Apartments Programs

#### **Employment Svs (YAS)**

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

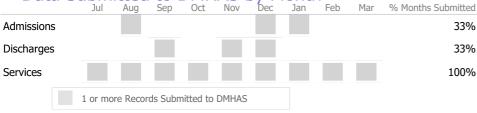
## Program Activity Recovery

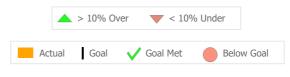
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	4	100%	•
Admits	4	-		
Discharges	4	-		
Service Hours	84	168	-50%	•

Nationa	al Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Emplo	yed		5	62%	35%	47%	27%	•
Ser	vice Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients	Receiving Services		4	100%	90%	96%	10%	

#### **Data Submission Quality**







<sup>\*</sup> State Avg based on 39 Active Employment Services Programs

#### **Employment Svs Reg 1 - 271 (Norwalk)**

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

### **Program Activity**

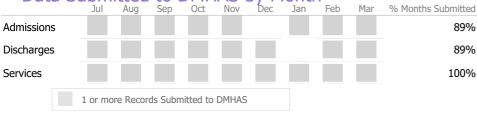
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	89	84	6%	
Admits	33	25	32% 🔺	
Discharges	37	31	19% 🔺	
Service Hours	541	571	-5%	

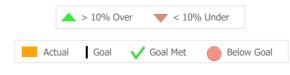
#### Recovery



#### **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	92%
On-Time Periodic	Actua	l State Avg
√ 6 Month Updates	100%	91%





<sup>\*</sup> State Avg based on 39 Active Employment Services Programs

#### **Employment Svs Reg 5 - 270 (Danbury)**

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	140	122	15% 🔺	
Admits	70	40	75% 🔺	
Discharges	67	40	68% 🔺	
Service Hours	976	1,253	-22% 🔻	

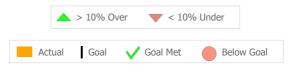
#### Recovery



#### **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	92%
On-Time Periodic	Actua	al State Avg
6 Month Updates	100%	6 91%

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admission	S										100%
Discharge	S										100%
Services											100%
		1 or m	ore Recoi	ds Subr	nitted to	DMHAS	;				



<sup>\*</sup> State Avg based on 39 Active Employment Services Programs

#### Fiduciary for Temp Housing Prog (THP) 252

Ability Beyond

Mental Health - Other - Fiduciary

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

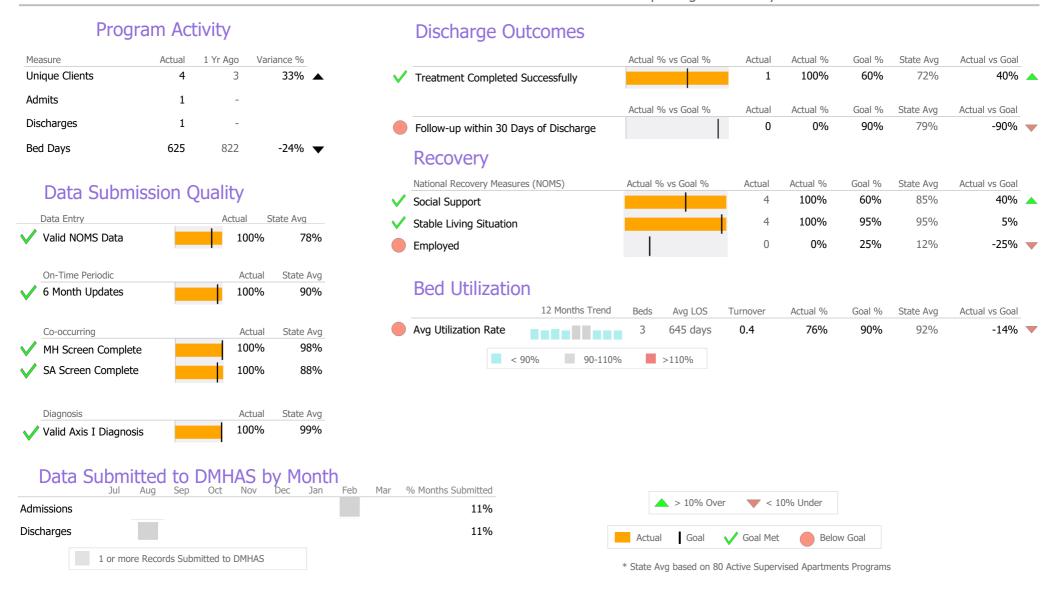
#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

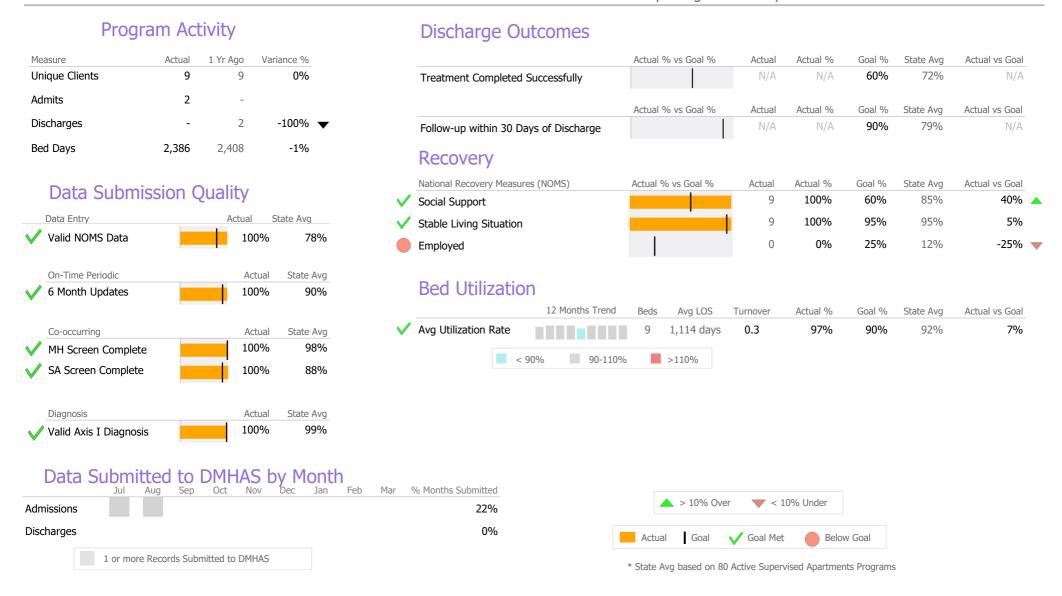


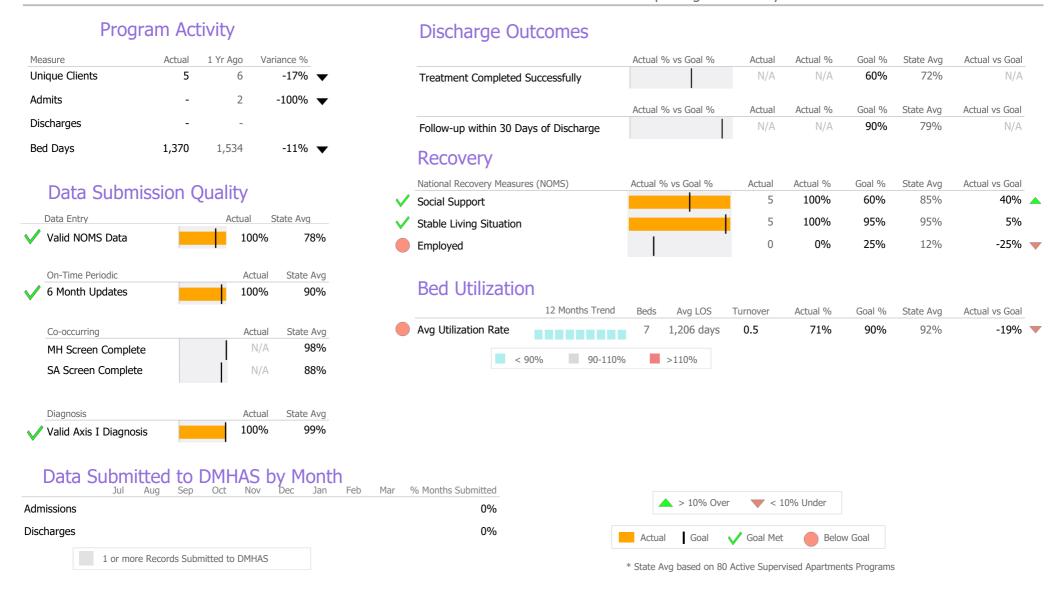


<sup>\*</sup> State Avg based on 5 Active Fiduciary Programs



#### **Program Activity Discharge Outcomes** Measure 1 Yr Ago Variance % Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal Unique Clients 0% N/A N/A 60% 72% N/A Treatment Completed Successfully Admits Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal Discharges N/A N/A 90% 79% N/A Follow-up within 30 Days of Discharge 1.096 **Bed Days** 1,096 0% Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal **Data Submission Quality** 40% Social Support 4 100% 60% 85% Data Entry Actual State Avg 95% 95% 5% 4 100% Stable Living Situation Valid NOMS Data 100% 78% 0 0% 25% 12% -25% **Employed** On-Time Periodic Actual State Avg **Bed Utilization** 6 Month Updates 100% 90% 12 Months Trend Avg LOS Turnover Actual % Goal % State Avg Actual vs Goal Avg Utilization Rate 90% 92% 10% 1,359 days 0.3 100% Actual State Avg Co-occurring 98% N/A MH Screen Complete 90-110% >110% < 90% SA Screen Complete N/A 88% State Avg Diagnosis Actual 100% 99% ✓ Valid Axis I Diagnosis Data Submitted to DMHAS by Month Nov Mar % Months Submitted > 10% Over < 10% Under</p> Admissions 0% Discharges 0% ✓ Goal Met Actual Goal Below Goal 1 or more Records Submitted to DMHAS \* State Avg based on 80 Active Supervised Apartments Programs





#### **Program Activity Discharge Outcomes** Variance % Measure Actual 1 Yr Ago Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal **Unique Clients** 5 6 -17% N/A N/A 60% 72% N/A Treatment Completed Successfully 2 Admits -100% Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal 2 Discharges -100% N/A N/A 90% 79% N/A Follow-up within 30 Days of Discharge 32% 🔺 **Bed Days** 1,370 1.034 Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal **Data Submission Quality** 5 Social Support 100% 60% 85% 40% Data Entry Actual State Avg 5 95% 95% 5% 100% Stable Living Situation Valid NOMS Data 100% 78% 0 0% 25% 12% -25% **Employed** On-Time Periodic Actual State Avg **Bed Utilization** 6 Month Updates 100% 90% 12 Months Trend Beds Avg LOS Turnover Actual % Goal % State Avg Actual vs Goal Avg Utilization Rate 90% 92% 10% 525 days 0.3 100% Actual State Avg Co-occurring 98% N/A MH Screen Complete 90-110% >110% < 90% SA Screen Complete N/A 88% State Avg Diagnosis Actual 100% 99% ✓ Valid Axis I Diagnosis Data Submitted to DMHAS by Month Nov Mar % Months Submitted > 10% Over < 10% Under</p> Admissions 0% Discharges 0% ✓ Goal Met Actual Goal Below Goal 1 or more Records Submitted to DMHAS \* State Avg based on 80 Active Supervised Apartments Programs

#### **Program Activity Discharge Outcomes** Measure Actual 1 Yr Ago Variance % Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal Treatment Completed Successfully Unique Clients 0% 2 100% 60% 72% 40% 🔺 2 100% Admits 1 Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal 2 100% Discharges 1 Follow-up within 30 Days of Discharge 2 100% 90% 79% 10% **Bed Days** 1.274 1,620 -21% Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal **Data Submission Quality** 40% Social Support 100% 60% 85% Data Entry Actual State Avg 95% 95% 5% 100% Stable Living Situation Valid NOMS Data 100% 78% 14% 25% 12% -11% **Employed** 1 On-Time Periodic Actual State Avg **Bed Utilization** 6 Month Updates 100% 90% 12 Months Trend Beds Avg LOS Turnover Actual % Goal % State Avg Actual vs Goal Avg Utilization Rate 910 days 77% 90% 92% -13% 0.4 Co-occurring Actual State Avg 100% 98% MH Screen Complete >110% 90-110% < 90% SA Screen Complete 100% 88% Diagnosis State Avg Actual 100% 99% ✓ Valid Axis I Diagnosis Data Submitted to DMHAS by Month Nov Mar % Months Submitted > 10% Over < 10% Under</p> Admissions 22% Discharges 22% ✓ Goal Met Actual Goal Below Goal 1 or more Records Submitted to DMHAS \* State Avg based on 80 Active Supervised Apartments Programs

#### **Program Activity Discharge Outcomes** Measure Actual 1 Yr Ago Variance % Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal **Unique Clients** 12 11 9% Treatment Completed Successfully 33% 60% 72% -27% 2 2 0% Admits Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal 3 200% Discharges 1 100% 90% 79% 10% Follow-up within 30 Days of Discharge **Bed Days** 2,647 2,722 -3% Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal **Data Submission Quality** Social Support 11 92% 60% 85% 32% Data Entry Actual State Avg 3 25% 25% 12% 0% **Employed** Valid NOMS Data 100% 78% 11 92% 95% 95% -3% Stable Living Situation On-Time Periodic Actual State Avg **Bed Utilization** 6 Month Updates 100% 90% 12 Months Trend Beds Avg LOS Turnover Actual % Goal % State Avg Actual vs Goal Avg Utilization Rate 97% 90% 92% 7% 10 794 days 0.3 Co-occurring Actual State Avg 100% 98% MH Screen Complete 90-110% >110% < 90% SA Screen Complete 100% 88% Diagnosis State Avg Actual 100% 99% ✓ Valid Axis I Diagnosis Data Submitted to DMHAS by Month Sep Nov Mar % Months Submitted ▲ > 10% Over < 10% Under</p> Admissions 22% Discharges 33% ✓ Goal Met Actual Goal Below Goal 1 or more Records Submitted to DMHAS \* State Avg based on 80 Active Supervised Apartments Programs

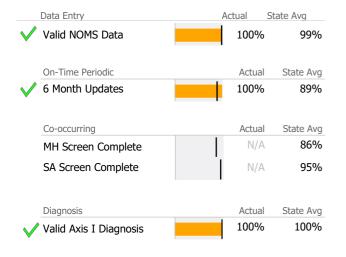
\* State Avg based on 80 Active Supervised Apartments Programs

#### **Program Activity Discharge Outcomes** Variance % Measure Actual 1 Yr Ago Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal **Unique Clients** 23 20 15% 5 62% 60% 72% 2% Treatment Completed Successfully 8 100% Admits 4 Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal 8 5 Discharges 60% 5 100% 90% 79% 10% Follow-up within 30 Days of Discharge **Bed Days** 3,700 4,204 -12% Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal **Data Submission Quality** Social Support 19 83% 60% 85% 23% Data Entry Actual State Avg 23 95% 95% 5% 100% Stable Living Situation Valid NOMS Data 100% 78% 6 26% 25% 12% 1% **Employed** On-Time Periodic Actual State Avg **Bed Utilization** 6 Month Updates 100% 90% 12 Months Trend Beds Avg LOS Turnover Actual % Goal % State Avg Actual vs Goal Avg Utilization Rate 668 days 84% 90% 92% 16 0.3 -6% Actual State Avg Co-occurring 75% 98% MH Screen Complete >110% 90-110% < 90% SA Screen Complete 75% 88% State Avg Diagnosis Actual 100% 99% ✓ Valid Axis I Diagnosis Data Submitted to DMHAS by Month Mar % Months Submitted > 10% Over < 10% Under</p> Admissions 67% Discharges 67% ✓ Goal Met Actual Goal Below Goal 1 or more Records Submitted to DMHAS

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	5	-20%	•
Admits	-	1	-100%	•
Discharges	-	1	-100%	•
Bed Days	1,096	1,066	3%	

#### **Data Submission Quality**



#### **Discharge Outcomes**

			Actual <sup>o</sup>	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Success	fully			N/A	N/A	80%	72%	N/A
			Actual	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	No Re-admit within 30 Days of	Discharge			N/A	N/A	85%	88%	N/A
			Actual	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Di	ischarge			N/A	N/A	90%	67%	N/A
	Recovery								
	National Recovery Measures (NOMS	5)	Actual 9	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Social Support				3	75%	60%	82%	15%
/	Stable Living Situation				4	100%	90%	98%	10%
	Bed Utilization								
	12 N	Ionths Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
/	Avg Utilization Rate		4	2,002 days	0.3	100%	90%	87%	10%
	< 90%	90-110%		>110%					



