

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,391	1,418	-2%
	Admits	737	618	19%
	Discharges	692	625	11%
	Service Hours	2,990	1,909	57%
	Bed Days	27,440	22,232	23%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		98%	80%	93%
✓ Overall		98%	80%	91%
✓ Participation in Treatment		97%	80%	92%
✓ General Satisfaction		97%	80%	92%
✓ Respect		96%	80%	91%
✓ Access		93%	80%	88%
✓ Outcome		92%	80%	83%
✓ Recovery		88%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	758	51.3%
	Residential Services	376	25.5%
	Recovery Support	155	10.5%
	Employment Services	90	6.1%
Mental Health			
	Case Management	51	3.5%
	Employment Services	47	3.2%

Client Demographics

Age	#	%	State Avg
18-25	60	4%	10%
26-34	317	23%	22%
35-44	418	30%	23%
45-54	336	24%	19%
55-64	223	16%	19%
65+	36	3%	8%

Ethnicity	#	%	State Avg
Non-Hispanic	1,174	84%	68%
Hisp-Puerto Rican	169	12%	11%
Hispanic-Other	38	3%	8%
Unknown	8	1%	12%
Hispanic-Mexican	2	0%	1%
Hispanic-Cuban		0%	

Gender	#	%	State Avg
Male	809	58%	59%
Female	581	42%	41%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	788	57%	62%
Black/African American	316	23%	17%
Other	276	20%	13%
Asian	6	0%	1%
Am. Indian/Native Alaskan	2	0%	0%
Multiple Races	2	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%
Unknown			6%

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	90	100	-10%
Admits	49	35	40% ▲
Discharges	30	54	-44% ▼
Service Hours	528	522	1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	█	19	21%	35%	34%	-14% ▼

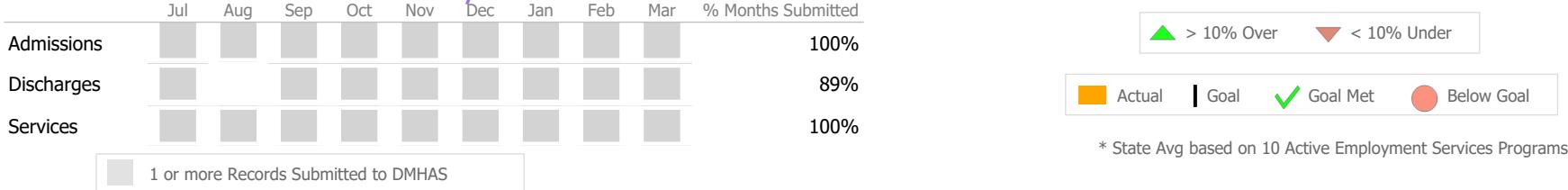
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	█	61	95%	90%	91%	5%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	█	100% 85%
✓ On-Time Periodic 6 Month Updates	█	100% 84%

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	42	0%
Admits	29	31	-6%
Discharges	35	37	-5%
Bed Days	2,934	3,054	-4%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	 	28	80%	70%	69%	10%
✓ No Re-admit within 30 Days of Discharge	 	32	91%	85%	91%	6%
● Follow-up within 30 Days of Discharge	 	24	86%	90%	69%	-4%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	 	99%
✓ Valid TEDS Data	 	99%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	 	0%

Co-occurring	Actual	State Avg
MH Screen Complete	 	52%
SA Screen Complete	 	52%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	 	100%

Recovery

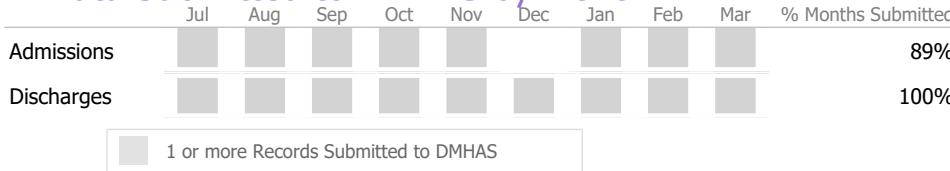
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	 	33	79%	70%	66%	9%

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	    	15	116 days	0.2	71%	90%	89%	-19%



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	7	0%
Admits	4	5	-20% ▼
Discharges	5	5	0%
Bed Days	430	437	-2%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	100%	70%	69%	30% ▲
✓ No Re-admit within 30 Days of Discharge		5	100%	85%	91%	15% ▲
● Follow-up within 30 Days of Discharge		4	80%	90%	69%	-10%

Data Submission Quality

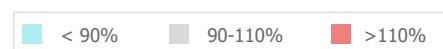
	Actual	State Avg
✓ Valid NOMS Data		100%
✓ Valid TEDS Data		100%
On-Time Periodic		
6 Month Updates	N/A	8%
Co-occurring		
MH Screen Complete	25%	95%
SA Screen Complete	25%	92%
Diagnosis		
✓ Valid Axis I Diagnosis		100%

Recovery

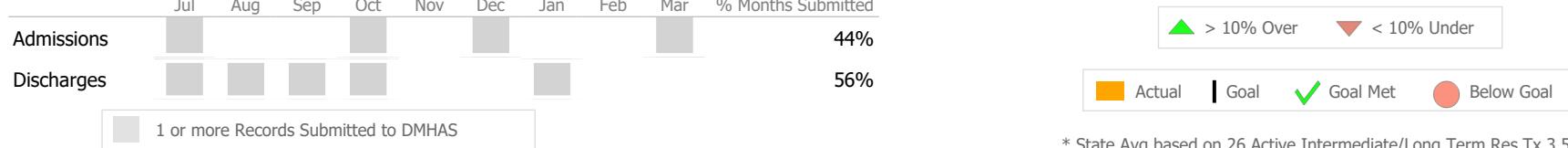
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		6	86%	70%	66%	16% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	 3	90 days	0.3	52%	90%	89%	-38% ▼	



Data Submitted to DMHAS by Month



* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	139	138	1%
Admits	118	110	7%
Discharges	111	109	2%
Bed Days	9,238	7,572	22% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 97%;"><div style="width: 70%;"></div></div>	97	87%	70%	69%	17% ▲
✓ No Re-admit within 30 Days of Discharge	<div style="width: 102%;"><div style="width: 92%;"></div></div>	102	92%	85%	91%	7% ▲
● Follow-up within 30 Days of Discharge	<div style="width: 75%;"><div style="width: 77%;"></div></div>	75	77%	90%	69%	-13% ▼

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	99%	86%
✓ Valid TEDS Data	100%	93%
● On-Time Periodic		
6 Month Updates	0%	8%
Co-occurring		
MH Screen Complete	37%	95%
SA Screen Complete	37%	92%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%

Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	<div style="width: 120%;"><div style="width: 83%;"></div></div>	120	83%	70%	66%	13% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 41%;"><div style="width: 105%;"></div></div>	41	105 days	0.2	82%	90%	89%	-8%



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual ■ Goal ■ Goal Met ■ Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

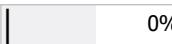
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	196	148	32%	▲
Admits	154	116	33%	▲
Discharges	137	103	33%	▲
Bed Days	14,838	11,169	33%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		111	81%	70%	69%	11% ▲
✓ No Re-admit within 30 Days of Discharge		131	96%	85%	91%	11% ▲
● Follow-up within 30 Days of Discharge		80	72%	90%	69%	-18% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%
✓ Valid TEDS Data		99%
On-Time Periodic	Actual	State Avg
● 6 Month Updates		0%
Co-occurring	Actual	State Avg
MH Screen Complete		34%
SA Screen Complete		34%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%

Recovery

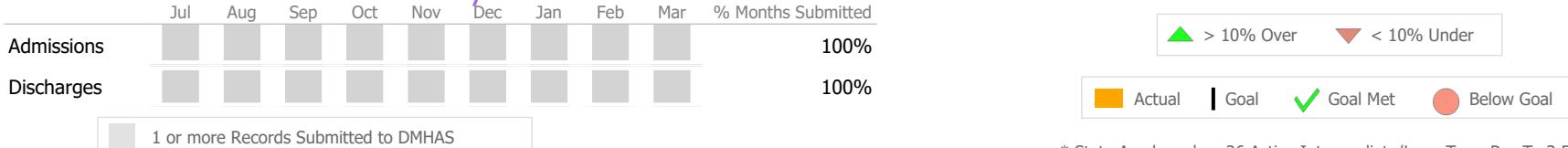
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		163	82%	70%	66%	12% ▲

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		49	171 days	0.2	111%	90%	89%	21% ▲



Data Submitted to DMHAS by Month

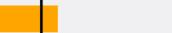


* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	19	11%	▲
Admits	7	9	-22%	▼
Discharges	13	10	30%	▲
Service Hours	199	131	52%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		9	43%	35%	47%	8%

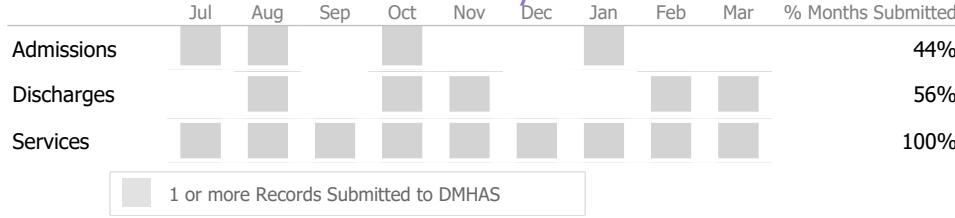
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		8	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		99%	92%
✓ On-Time Periodic 6 Month Updates		100%	91%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	758	679	12% ▲
Admits	321	260	23% ▲
Discharges	326	236	38% ▲
Service Hours	2,116	1,126	88% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
Valid TEDS Data	98%	85%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	15%

Co-occurring	Actual	State Avg
MH Screen Complete	79%	92%
SA Screen Complete	79%	93%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	█	68	21%	50%	50%	-29% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested	█	559	70%	75%	76%	-5% ▼
Abstinence/Reduced Drug Use	█	296	37%	55%	42%	-18% ▼
Employed	█	191	24%	50%	33%	-26% ▼
Stable Living Situation	█	532	66%	95%	75%	-29% ▼
Self Help	█	55	7%	60%	15%	-53% ▼

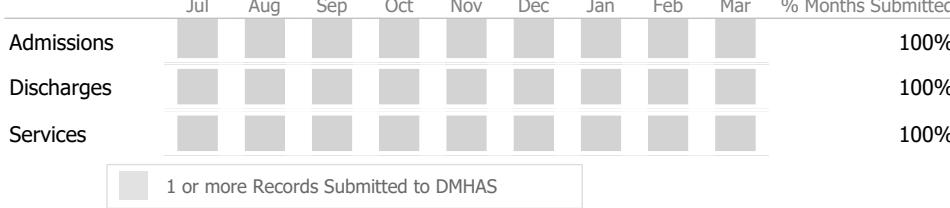
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	█	342	72%	90%	58%	-18% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	█	119	40%	75%	65%	-35% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 108 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	305	149	105%	▲
Admits	241	126	91%	▲
Discharges	230	85	171%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	99%
Valid TEDS Data	73%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	78%

Co-occurring	Actual	State Avg
MH Screen Complete	2%	87%
SA Screen Complete	2%	89%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		226	98%	50%	57%	48% ▲

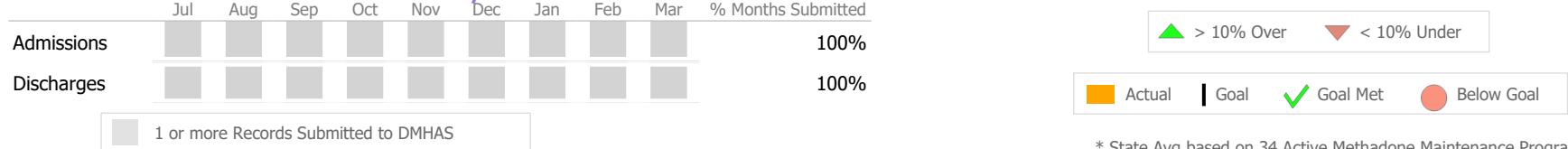
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		227	70%	50%	61%	20% ▲
● Not Arrested		220	68%	75%	87%	-7%
● Employed		27	8%	40%	37%	-32% ▼
● Stable Living Situation		133	41%	90%	82%	-49% ▼
● Self Help		5	2%	60%	53%	-58% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year		17	6%	50%	66%	-44% ▼

Data Submitted to DMHAS by Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	26	19	37%	▲
Admits	21	9	133%	▲
Discharges	15	15	0%	
Service Hours	147	130	13%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		8	31%	35%	47%	-4%

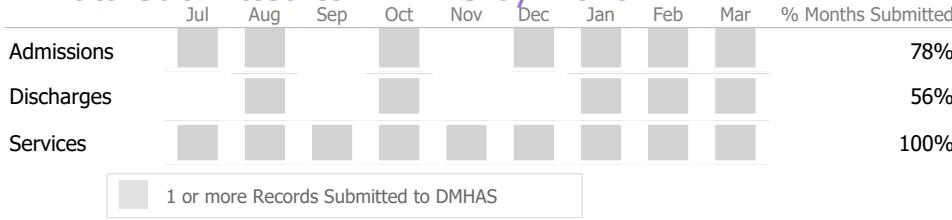
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		12	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	92%
On-Time Periodic		
✓ 6 Month Updates	100%	91%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	24	-8%
Admits	2	4	-50% ▼
Discharges	1	6	-83% ▼

Data Submission Quality

Data Entry Actual State Avg

Valid TEDS Data  N/A 0%

Co-occurring Actual State Avg

MH Screen Complete  0% 73%

SA Screen Complete  0% 74%

Diagnosis Actual State Avg

✓ Valid Axis I Diagnosis  100% 5%

Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions  22%

Discharges  11%

▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 8 Active Peer Based Mentoring Programs

 1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	133	102	30%	▲
Admits	21	28	-25%	▼
Discharges	-	-		

Data Submission Quality

Data Entry Actual State Avg

Valid TEDS Data  N/A 0%

Co-occurring Actual State Avg

MH Screen Complete  0% 73%

SA Screen Complete  0% 74%

Diagnosis Actual State Avg

✓ Valid Axis I Diagnosis  100% 5%

Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions  44%

Discharges  0%

▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 8 Active Peer Based Mentoring Programs

 1 or more Records Submitted to DMHAS

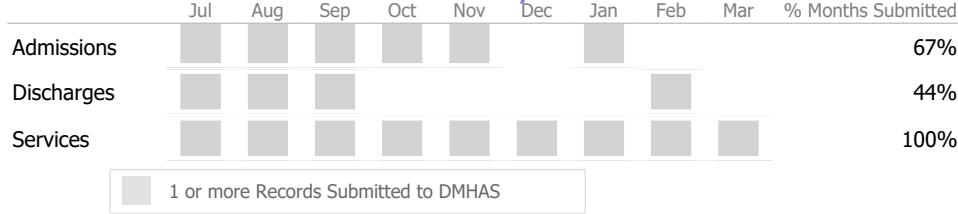
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	51	87	-41% ▼
Admits	11	11	0%
Discharges	19	50	-62% ▼
Service Hours	-	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	 	11	100%	50%	94%	50% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 48 Active Outreach & Engagement Programs