The Village for Families and Children Inc.
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2021 - December 2021   (Data as of Apr 18, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	192	259	-26%	▼
	Admits	50	85	-41%	▼
	Discharges	95	91	4%	
	Service Hours	716	1,110	-35%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Medication Assisted Treatment	128	66.0%
	Case Management	66	34.0%

Consumer Satisfaction Survey   (Based on 64 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		92%	80%	92%
✓ Quality and Appropriateness		92%	80%	93%
✓ General Satisfaction		90%	80%	92%
✓ Overall		89%	80%	91%
✓ Access		88%	80%	88%
✓ Outcome		84%	80%	83%
✓ Respect		84%	80%	91%
● Recovery		73%	80%	79%

▮ Satisfied %	│ Goal %	▮ 0-80%	▮ 80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		20	10%	9%
26-34		48	25%	21%
35-44		57	30%	23%
45-54		30	16%	19%
55-64		29	15%	19%
65+		8	4%	9%

Gender

Gender		#	%		State Avg
Female		101	53%	▲	41%
Male		91	47%	▼	59%
Transgender					0%

Race

Race		#	%		State Avg
White/Caucasian		96	50%	▼	62%
Other		60	31%	▲	13%
Black/African American		33	17%		17%
Unknown		3	2%		6%
Am. Indian/Native Alaskan					0%
Asian					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		100	52%	▼	68%
Hisp-Puerto Rican		50	26%	▲	11%
Hispanic-Other		39	20%	▲	8%
Unknown		3	2%		11%
Hispanic-Cuban					0%
Hispanic-Mexican					1%

▮ Unique Clients	│ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

MAT - Naltrexone - Hartford
The Village for Families and Children Inc.
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	14	36%	▲
Admits	5	3	67%	▲
Discharges	10	4	150%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		4	40%	50%	50%	-10%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✅ Abstinence/Reduced Drug Use		13	68%	55%	66%	13%	▲
🔴 Not Arrested		14	74%	75%	89%	-1%	
🔴 Employed		7	37%	50%	50%	-13%	▼
🔴 Stable Living Situation		14	74%	95%	84%	-21%	▼
🔴 Self Help		5	26%	60%	39%	-34%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		91%	95%
✅ Valid TEDS Data		100%	100%

On-Time Periodic	Actual	State Avg
🔴 6 Month Updates	0%	5%

Co-occurring		Actual	State Avg
MH Screen Complete		60%	87%
✅ SA Screen Complete		100%	96%

Diagnosis		Actual	State Avg
✅ Valid Axis I Diagnosis		100%	98%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							50%
Discharges							50%

☐ 1 or more Records Submitted to DMHAS
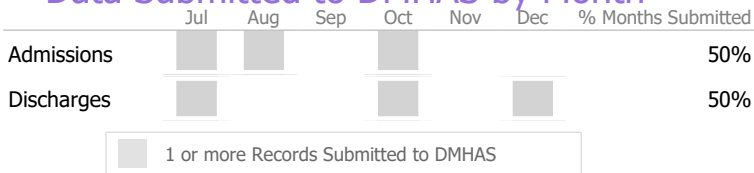
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✅ Goal Met   🔴 Below Goal

* State Avg based on 6 Active Naltrexone Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

SOR E-MAT
The Village for Families and Children Inc.
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	111	98	13%	▲
Admits	19	15	27%	▲
Discharges	65	8	713%	▲
Service Hours	282	336	-16%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	95%	91%
✓	Valid TEDS Data	99%	92%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	10%	24%

Co-occurring	Actual	State Avg
MH Screen Complete	68%	75%
SA Screen Complete	89%	93%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		39	60%	50%	48%	10%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested		88	79%	75%	62%	4%	
🔴 Abstinence/Reduced Drug Use		55	50%	55%	41%	-5%	
🔴 Stable Living Situation		77	69%	95%	59%	-26%	▼
🔴 Employed		20	18%	50%	20%	-32%	▼
🔴 Self Help		26	23%	60%	14%	-37%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		41	89%	90%	37%	-1%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪				67%
Services	▪	▪		▪	▪	▪	83%

☐ 1 or more Records Submitted to DMHAS

Legend:
▲ > 10% Over   ▼ < 10% Under
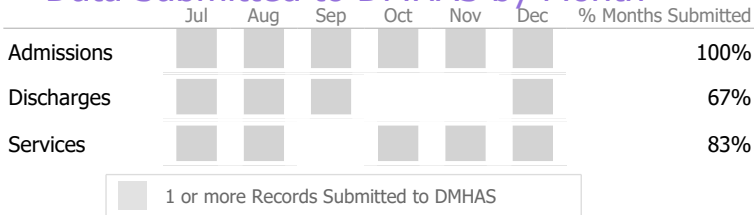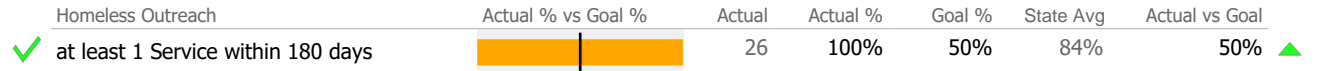
☐ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 20 Active Buprenorphine Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.
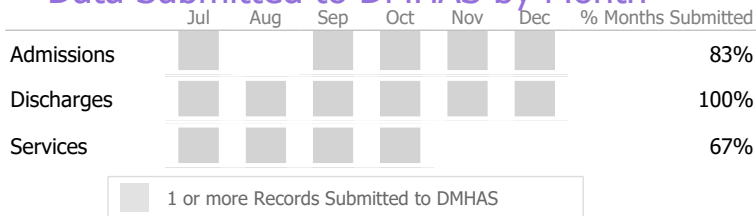
Women's REACH Program
The Village for Families and Children Inc.
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	66	154	-57%	▼
Admits	26	67	-61%	▼
Discharges	20	79	-75%	▼
Service Hours	435	775	-44%	▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days		26	100%	50%	84%	50%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							100%
Services							67%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 22 Active Outreach & Engagement Programs

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