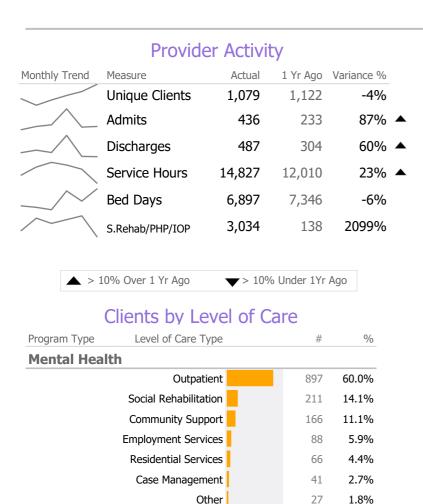
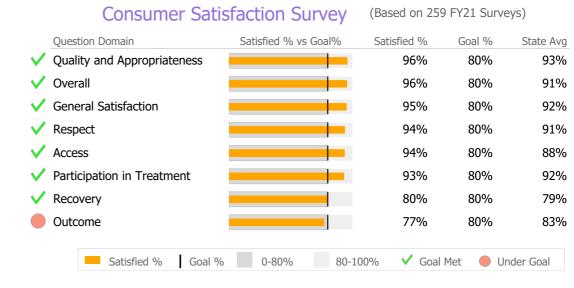
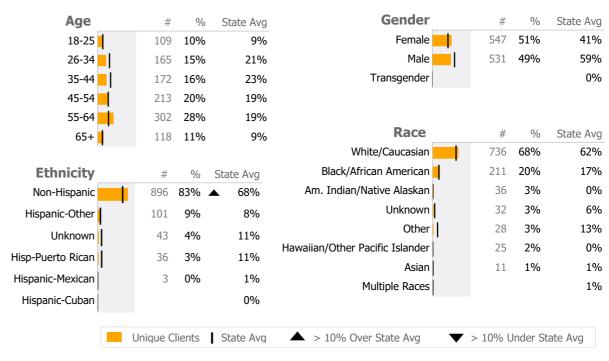
Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)





Client Demographics



AXS Center -211

Sound Community Services Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

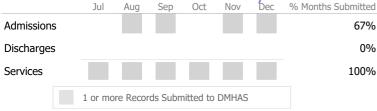
Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

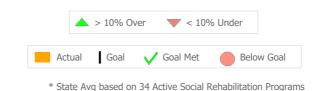
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	32	38% 🔺
Admits	11	6	83% 🔺
Discharges	-	7	-100% ▼
Service Hours	1,908	53	
Social Rehab/PHP/IOP Days	181	5	3520%

Service Utilization



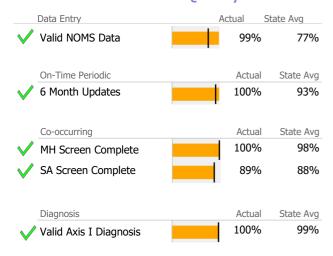




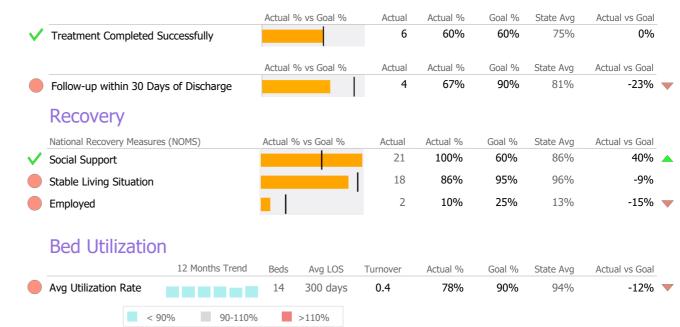
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	22	-5%	
Admits	9	9	0%	
Discharges	10	12	-17%	•
Bed Days	2,020	2,210	-9%	

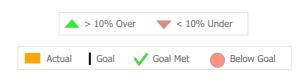
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 80 Active Supervised Apartments Programs

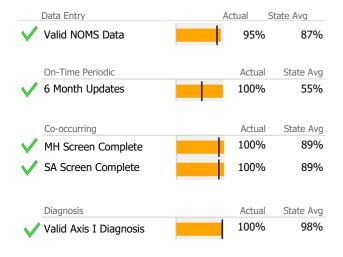
Sound Community Services Inc.

Mental Health - Outpatient - Standard Outpatient

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	316	329	-4%	
Admits	17	18	-6%	
Discharges	39	31	26%	•
Service Hours	598	521	15%	•

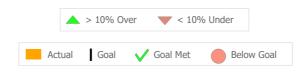
Data Submission Quality



Discharge Outcomes





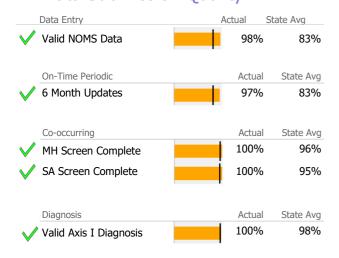


^{*} State Avg based on 74 Active Standard Outpatient Programs

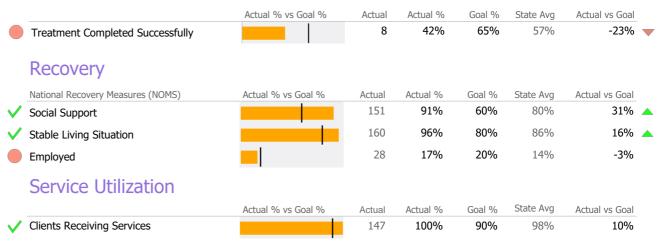
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	166	190	-13%	•
Admits	15	43	-65%	•
Discharges	19	33	-42%	•
Service Hours	2,326	2,156	8%	

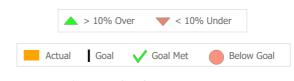
Data Submission Quality



Discharge Outcomes







Employment Services 406-270

Sound Community Services Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	88	102	-14%	•
Admits	27	36	-25%	•
Discharges	17	34	-50%	•
Service Hours	879	989	-11%	•

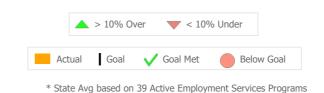
Recovery



Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	6 91%
On-Time Periodic	Actua	al State Avg
6 Month Updates	98%	6 89%

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	5							100%
Discharges	5							83%
Services								100%
		1 or mo	ore Record	ds Subm	itted to	DMHAS		



Michael Kerr RespitePrgm406201

Sound Community Services Inc.

Mental Health - Residential Services - Transitional

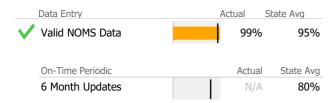
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

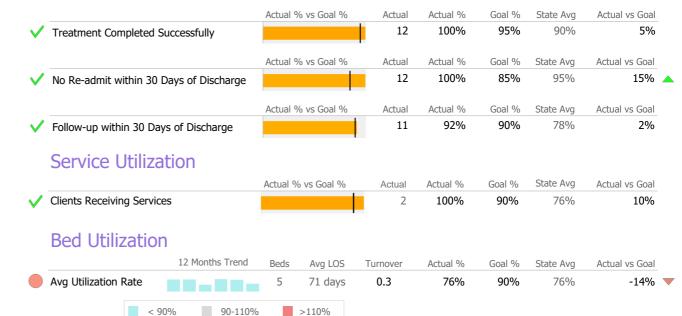
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	17	-18%	▼
Admits	11	14	-21%	•
Discharges	12	14	-14%	•
Service Hours	733	707	4%	
Bed Days	695	524	33%	•

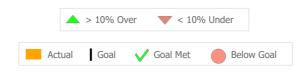
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 7 Active Transitional Programs

Modified IntensRehabPrgm406281

Sound Community Services Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

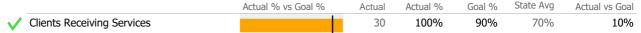
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

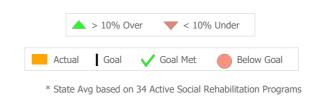
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	40	34	18%	•
Admits	5	13	-62%	•
Discharges	11	4	175%	•
Service Hours	287	130	120%	•
Social Rehab/PHP/IOP Days	3	0		

Service Utilization







Next Step 406-552

Sound Community Services Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	8	38%	•
Admits	7	-		
Discharges	3	1	200%	•
Service Hours	118	113	4%	

Recovery

./	Clients Receiving Services		8	100%	90%	96%	10%
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Service Utilization						
	Stable Living Situation		9	82%	85%	88%	-3%
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	96%
On-Time Periodic	Actual	State Avg
√ 6 Month Updates	100%	83%



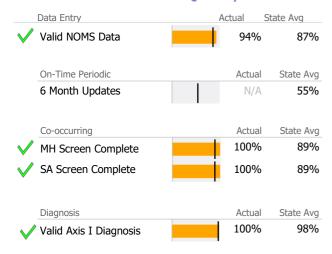


^{*} State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	206	262	-21%	•
Admits	-	27	-100%	•
Discharges	207	30	590%	•
Service Hours	413	1,428	-71%	•

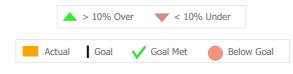
Data Submission Quality



Discharge Outcomes





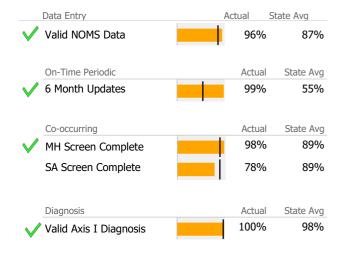


^{*} State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	762	638	19%	•
Admits	295	44	570%	•
Discharges	116	117	-1%	
Service Hours	3,262	2,651	23%	•

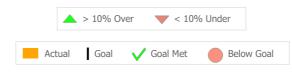
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 74 Active Standard Outpatient Programs

PILOTS 406-551

Sound Community Services Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

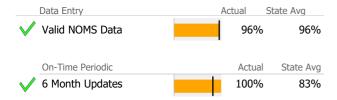
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	26	-4%
Admits	1	2	-50% ▼
Discharges	7	2	250% 🔺
Service Hours	337	499	-32% 🔻

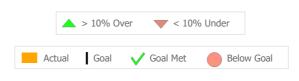
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
V	Stable Living Situation		25	100%	85%	88%	15% 🔺
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
V	Clients Receiving Services		18	100%	90%	96%	10%

Data Submission Quality







^{*} State Avg based on 109 Active Supportive Housing – Scattered Site Programs

PILOTS Development 406-554

Sound Community Services Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

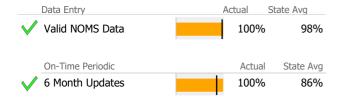
Program Activity

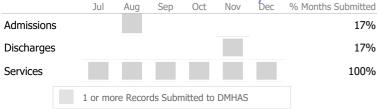
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	1	1	0%
Discharges	1	1	0%
Service Hours	208	115	82%

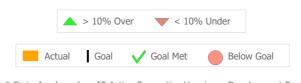
Recovery

1	Clients Receiving Services		8	100%	90%	95%	10%
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Service Utilization						
	Stable Living Situation		7	78%	85%	94%	-7%
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Data Submission Quality







^{*} State Avg based on 65 Active Supportive Housing - Development Programs

Discharges

1 or more Records Submitted to DMHAS

Sound Community Services Inc.

Souria Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

Program Activity Discharge Outcomes Measure Actual 1 Yr Ago Variance % Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal Treatment Completed Successfully **Unique Clients** 5 **-40% ** 100% 60% 75% 40% 🔺 Admits 1 0% Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal Discharges 1 1 0% 100% 90% 81% 10% Follow-up within 30 Days of Discharge 431 702 **Bed Days** -39% Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal **Data Submission Quality** 3 Social Support 100% 60% 86% 40% Data Entry Actual State Avg 3 95% 96% 5% 100% Stable Living Situation Valid NOMS Data 100% 77% 0 0% 25% 13% -25% **Employed** On-Time Periodic Actual State Avg **Bed Utilization** 6 Month Updates 100% 93% 12 Months Trend Beds Avg LOS Turnover Actual % Goal % State Avg Actual vs Goal Avg Utilization Rate 59% 90% 94% -31% 371 days 0.7 Co-occurring Actual State Avg 100% 98% MH Screen Complete >110% 90-110% < 90% SA Screen Complete 100% 88% Diagnosis State Avg Actual 100% 99% ✓ Valid Axis I Diagnosis Data Submitted to DMHAS by Month ▲ > 10% Over < 10% Under</p> Admissions 17%

Actual

Goal

✓ Goal Met

* State Avg based on 80 Active Supervised Apartments Programs

Below Goal

17%

SocialRehab-TheOasisCntr406280

Sound Community Services Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

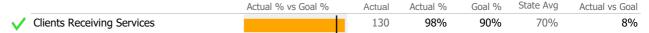
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	166	152	9%
Admits	24	11	118% 🔺
Discharges	35	11	218% 🔺
Service Hours	3,006	968	
Social Rehab/PHP/IOP Days	2,850	133	2043% 🔺

Service Utilization



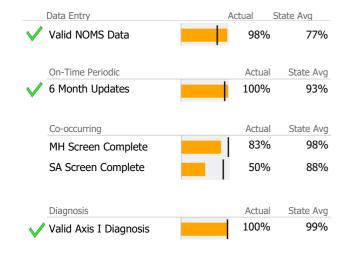
Data	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							100%
Services							100%
	1 or mor	e Record	s Subn	nitted to	DMHAS		



Program Activity

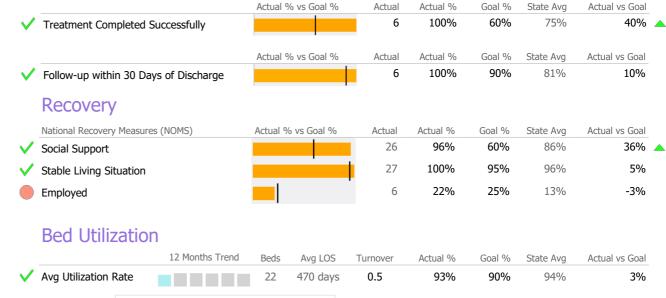
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	27	27	0%	
Admits	6	7	-14% 🔻	
Discharges	6	5	20% 🔺	
Bed Days	3,751	3,910	-4%	

Data Submission Quality



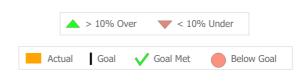
Discharge Outcomes

< 90%



Data Submitted to DMHAS by Month





90-110%

>110%

^{*} State Avg based on 80 Active Supervised Apartments Programs

YAS - Scattered Sites

Sound Community Services Inc.

Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

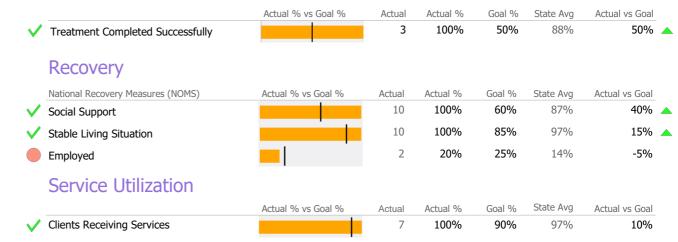
Program Activity

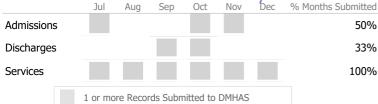
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	7	43%	•
Admits	6	1	500%	•
Discharges	3	1	200%	•
Service Hours	754	1,680	-55%	•

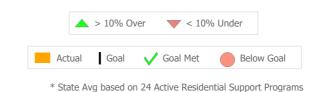
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	93%

Discharge Outcomes







YAS Fiduciary

Sound Community Services Inc.

Mental Health - Other - Fiduciary

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	27	0%
Admits	-	-	
Discharges	-	-	
Service Hours	_	_	

Data Submitted to DMHAS by Month
Jul Aug Sep Oct Nov Dec % Months Submitted

Admissions 0% 0% Discharges 0% Services

1 or more Records Submitted to DMHAS

