

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	28	42	-33% ▼
	Admits	6	11	-45% ▼
	Discharges	3	9	-67% ▼
	Service Hours	235	344	-32% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	28	100.0%

Consumer Satisfaction Survey

(Based on 3 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
● Recovery		67%	80%	79%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	3	12%	9%
26-34	8	32%	▲ 21%
35-44	3	12%	▼ 23%
45-54	4	16%	19%
55-64	6	24%	19%
65+	1	4%	9%

Gender	#	%	State Avg
Female	20	71%	▲ 41%
Male	8	29%	▼ 59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	22	79%	▲ 68%
Hispanic-Other	4	14%	8%
Hisp-Puerto Rican	2	7%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			▼ 11%

Race	#	%	State Avg
White/Caucasian	19	68%	62%
Other	6	21%	13%
Black/African American	3	11%	17%
Am. Indian/Native Alaskan			0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			6%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	87%
Valid TEDS Data	100%	87%
On-Time Periodic		
6 Month Updates	65%	18%
Co-occurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	33%	50%	50%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		26	93%	75%	74%	18% ▲
Self Help		20	71%	60%	14%	11% ▲
Employed		16	57%	50%	30%	7%
Abstinence/Reduced Drug Use		16	57%	55%	39%	2%
Stable Living Situation		27	96%	95%	72%	1%

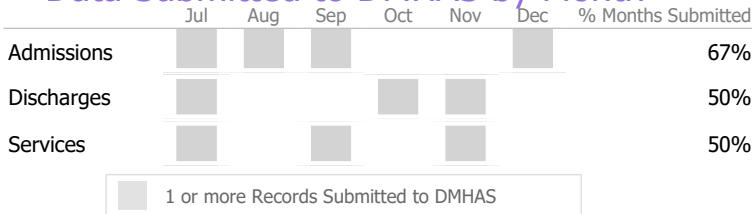
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		23	92%	90%	55%	2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		4	67%	75%	63%	-8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.