

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	35	36	-3%
	Admits	7	7	0%
	Discharges	10	10	0%
	Service Hours	211	149	41% ▲
	Bed Days	1,015	874	16% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	23	65.7%
	Residential Services	12	34.3%

Client Demographics

Age	#	%	State Avg
18-25	1	3%	9%
26-34	10	29%	21%
35-44	4	11%	23% ▼
45-54	5	14%	19%
55-64	12	34%	19% ▲
65+	3	9%	9%

Ethnicity	#	%	State Avg
Non-Hispanic	21	60%	68%
Hispanic-Other	11	31%	8% ▲
Hisp-Puerto Rican	3	9%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			11% ▼

Gender	#	%	State Avg
Male	27	77%	59% ▲
Female	8	23%	41% ▼
Transgender			0%

Race	#	%	State Avg
Black/African American	16	46%	17% ▲
White/Caucasian	13	37%	62% ▼
Multiple Races	4	11%	1%
Asian	1	3%	1%
Other	1	3%	13%
Am. Indian/Native Alaskan			0%
Hawaiian/Other Pacific Islander			0%
Unknown			6%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

ODFC 0285

Pacific House (formerly Shelter for the Homeless)

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	24	-4%
Admits	1	1	0%
Discharges	3	4	-25% ▼
Service Hours	88	61	44% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		24	100%	85%	88%	15% ▲

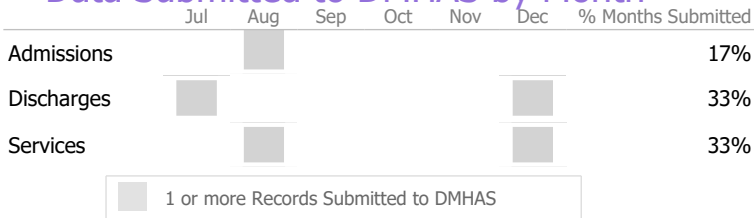
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		22	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		83%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		N/A	N/A	85%	88%	-85% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	96%	N/A ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 96%

On-Time Periodic	Actual	State Avg
6 Month Updates		N/A 83%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	6	6	0%
Discharges	7	6	17% ▲
Service Hours	122	87	40% ▲
Bed Days	1,015	874	16% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		6	86%	95%	90%	-9%
✓ No Re-admit within 30 Days of Discharge		7	100%	85%	95%	15% ▲
● Follow-up within 30 Days of Discharge		5	83%	90%	78%	-7%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		95%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	80%
Co-occurring	Actual	State Avg
✓ MH Screen Complete		55%
✓ SA Screen Complete		45%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		91%

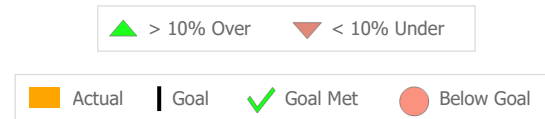
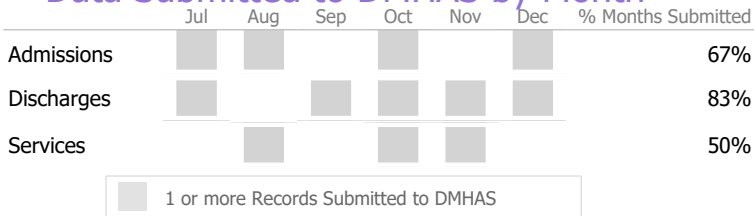
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		3	60%	90%	76%	-30% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		8	255 days	0.4	69%	90%	76%	-21% ▼

Data Submitted to DMHAS by Month



* State Avg based on 7 Active Transitional Programs

Variations in data may be indicative of operational adjustments related to the pandemic.