

### Provider Activity

| Monthly Trend | Measure        | Actual | 1 Yr Ago | Variance % |   |
|---------------|----------------|--------|----------|------------|---|
|               | Unique Clients | 19     | 16       | 19%        | ▲ |
|               | Admits         | 6      | 3        | 100%       | ▲ |
|               | Discharges     | 4      | 1        | 300%       | ▲ |
|               | Service Hours  | 148    | -        |            |   |
|               | Bed Days       | 3,011  | 2,524    | 19%        | ▲ |

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

| Program Type         | Level of Care Type   | #  | %      |
|----------------------|----------------------|----|--------|
| <b>Mental Health</b> | Residential Services | 19 | 100.0% |

### Client Demographics

|                                 | #  | %   | State Avg |
|---------------------------------|----|-----|-----------|
| <b>Age</b>                      |    |     |           |
| 18-25                           | 15 | 79% | ▲ 9%      |
| 26-34                           | 4  | 21% | 21%       |
| 35-44                           |    |     | ▼ 23%     |
| 45-54                           |    |     | ▼ 19%     |
| 55-64                           |    |     | ▼ 19%     |
| 65+                             |    |     | 9%        |
| <b>Gender</b>                   |    |     |           |
| Male                            | 18 | 95% | ▲ 59%     |
| Female                          | 1  | 5%  | ▼ 41%     |
| Transgender                     |    |     | 0%        |
| <b>Race</b>                     |    |     |           |
| Black/African American          | 8  | 42% | ▲ 17%     |
| Other                           | 6  | 32% | ▲ 13%     |
| Unknown                         | 3  | 16% | 6%        |
| White/Caucasian                 | 2  | 11% | ▼ 62%     |
| Am. Indian/Native Alaskan       |    |     | 0%        |
| Asian                           |    |     | 1%        |
| Multiple Races                  |    |     | 1%        |
| Hawaiian/Other Pacific Islander |    |     | 0%        |
| <b>Ethnicity</b>                |    |     |           |
| Non-Hispanic                    | 8  | 42% | ▼ 68%     |
| Hispanic-Other                  | 5  | 26% | ▲ 8%      |
| Hisp-Puerto Rican               | 5  | 26% | ▲ 11%     |
| Unknown                         | 1  | 5%  | 11%       |
| Hispanic-Cuban                  |    |     | 0%        |
| Hispanic-Mexican                |    |     | 1%        |

Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

# Bridgeway YAS

My People Clinical Services LLC

Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

## Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 5      | 5        | 0%         |
| Admits         | 1      | 2        | -50% ▼     |
| Discharges     | 2      | -        |            |
| Bed Days       | 657    | 640      | 3%         |

## Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 87%    | 77%       |
| On-Time Periodic       | Actual | State Avg |
| 6 Month Updates        | 50%    | 93%       |
| Co-occurring           | Actual | State Avg |
| MH Screen Complete     | 0%     | 98%       |
| SA Screen Complete     | 0%     | 88%       |
| Diagnosis              | Actual | State Avg |
| Valid Axis I Diagnosis | 100%   | 99%       |

## Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully      |                    | 2      | 100%     | 60%    | 75%       | 40% ▲          |
| ✓ Follow-up within 30 Days of Discharge |                    | 2      | 100%     | 90%    | 81%       | 10%            |

## Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Employed                        |                    | 1      | 20%      | 25%    | 13%       | -5%            |
| ● Stable Living Situation         |                    | 4      | 80%      | 95%    | 96%       | -15% ▼         |
| ● Social Support                  |                    | 1      | 20%      | 60%    | 86%       | -40% ▼         |

## Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS    | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate |                 | 4    | 1,071 days | 0.5      | 89%      | 90%    | 94%       | -1%            |

Legend: ■ < 90% ■ 90-110% ■ > 110%

## Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions |     |     |     | ■   |     |     | 17%                |
| Discharges |     |     | ■   |     | ■   |     | 33%                |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 80 Active Supervised Apartments Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 4      | 4        | 0%         |
| Admits         | 1      | -        |            |
| Discharges     | -      | 1        | -100% ▼    |
| Bed Days       | 665    | 673      | -1%        |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 90%    | 77%       |
| 6 Month Updates        | 33%    | 93%       |
| MH Screen Complete     | 0%     | 98%       |
| SA Screen Complete     | 0%     | 88%       |
| Valid Axis I Diagnosis | 100%   | 99%       |

### Discharge Outcomes

|                                       | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully      |                    | N/A    | N/A      | 60%    | 75%       | N/A            |
| Follow-up within 30 Days of Discharge |                    | N/A    | N/A      | 90%    | 81%       | N/A            |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support                    |                    | 2      | 50%      | 60%    | 86%       | -10%           |
| Employed                          |                    | 0      | 0%       | 25%    | 13%       | -25% ▼         |
| Stable Living Situation           |                    | 2      | 50%      | 95%    | 96%       | -45% ▼         |

### Bed Utilization

|                      | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 3    | 901 days | 0.4      | 120%     | 90%    | 94%       | 30% ▲          |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions |     |     | ■   |     |     |     | 17%                |
| Discharges |     |     |     |     |     |     | 0%                 |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 80 Active Supervised Apartments Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 3      |          |            |
| Admits         | 2      | -        |            |
| Discharges     | -      | -        |            |
| Service Hours  | 148    | -        |            |
| Bed Days       | 422    | -        |            |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 100%   | 77%       |
| On-Time Periodic       | Actual | State Avg |
| 6 Month Updates        | 100%   | 93%       |
| Co-occurring           | Actual | State Avg |
| MH Screen Complete     | 0%     | 98%       |
| SA Screen Complete     | 0%     | 88%       |
| Diagnosis              | Actual | State Avg |
| Valid Axis I Diagnosis | 100%   | 99%       |

### Discharge Outcomes

|                                       | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully      |                    | N/A    | N/A      | 60%    | 75%       | N/A            |
| Follow-up within 30 Days of Discharge |                    | N/A    | N/A      | 90%    | 81%       | N/A            |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support                  |                    | 2      | 67%      | 60%    | 86%       | 7%             |
| ● Employed                        |                    | 0      | 0%       | 25%    | 13%       | -25%           |
| ● Stable Living Situation         |                    | 2      | 67%      | 95%    | 96%       | -28%           |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate |                 | 3    | 181 days | 0.6      | 76%      | 90%    | 94%       | -14%           |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions |     |     |     |     |     |     | 33%                |
| Discharges |     |     |     |     |     |     | 0%                 |
| Services   |     |     |     |     |     |     | 50%                |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 80 Active Supervised Apartments Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 9      | 7        | 29% ▲      |
| Admits         | 2      | 1        | 100% ▲     |
| Discharges     | 2      | -        |            |
| Bed Days       | 1,267  | 1,211    | 5%         |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 82%    | 77%       |
| On-Time Periodic       |        |           |
| 6 Month Updates        | 100%   | 93%       |
| Co-occurring           |        |           |
| MH Screen Complete     | 0%     | 98%       |
| SA Screen Complete     | 0%     | 88%       |
| Diagnosis              |        |           |
| Valid Axis I Diagnosis | 100%   | 99%       |

### Discharge Outcomes

|                                       | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully      |                    | 0      | 0%       | 60%    | 75%       | -60% ▼         |
| Follow-up within 30 Days of Discharge |                    | N/A    | N/A      | 90%    | 81%       | N/A            |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Stable Living Situation           |                    | 8      | 89%      | 95%    | 96%       | -6%            |
| Employed                          |                    | 0      | 0%       | 25%    | 13%       | -25% ▼         |
| Social Support                    |                    | 1      | 11%      | 60%    | 86%       | -49% ▼         |

### Bed Utilization

|                      | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 8    | 634 days | 0.5      | 86%      | 90%    | 94%       | -4%            |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions |     |     | ■   |     |     | ■   | 33%                |
| Discharges |     |     | ■   |     |     | ■   | 33%                |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

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