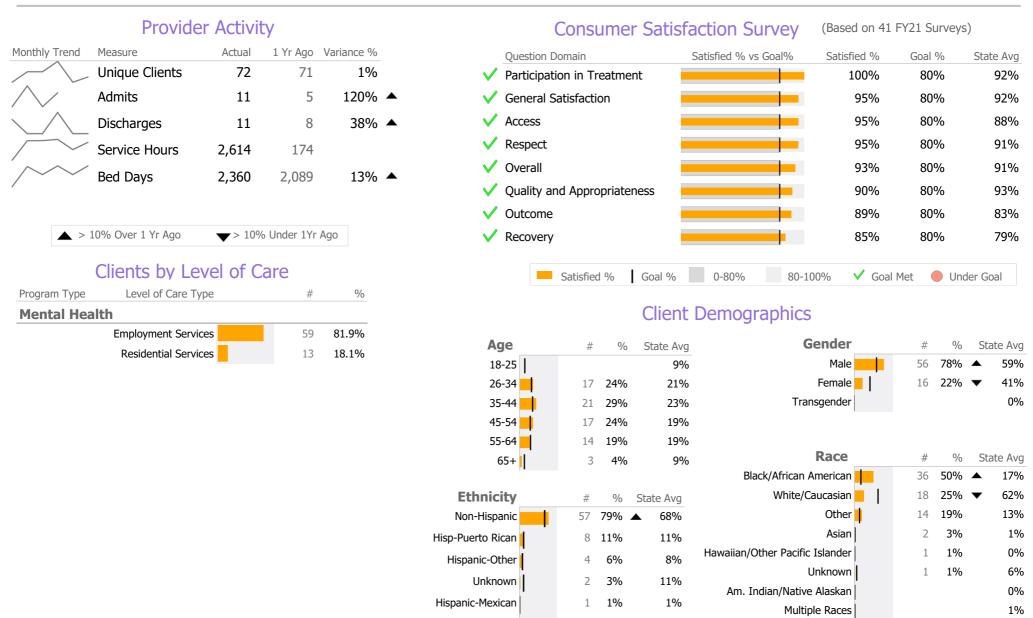
Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)



0%

▲ > 10% Over State Avg

▼ > 10% Under State Avg

Unique Clients State Avg

Hispanic-Cuban

165 Ocean Tr.SupvApts 109-250

Goodwill of Western and Northern CT Inc.

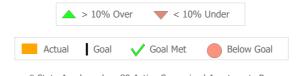
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity Discharge Outcomes Measure Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal Actual 1 Yr Ago Variance % Actual 5 **Unique Clients** 25% N/A 60% 75% N/A Treatment Completed Successfully N/A Admits 1 Actual % vs Goal % Actual % State Avg Actual Goal % Actual vs Goal Discharges 90% 81% N/A Follow-up within 30 Days of Discharge Bed Days 888 736 21% Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal Actual **Data Submission Quality** 5 100% 95% 96% 5% Stable Living Situation Data Entry State Avg Actual 3 60% 60% 86% 0% Social Support Valid NOMS Data 100% 77% 0 0% 25% -25% -13% **Employed** On-Time Periodic Actual State Avg **Bed Utilization** 6 Month Updates 75% 93% 12 Months Trend Avg LOS Actual % Actual vs Goal Turnover Goal % State Avg Avg Utilization Rate 31% 🔺 2,604 days 0.4 121% 90% 94% Co-occurring State Avg Actual 0% 98% MH Screen Complete 90-110% >110% < 90% SA Screen Complete 0% 88% Diagnosis Actual State Avg 100% 99% Valid Axis I Diagnosis





^{*} State Avg based on 80 Active Supervised Apartments Programs

ABI/TBI Manchester House109165

Goodwill of Western and Northern CT Inc.

Mental Health - Residential Services - Group Home

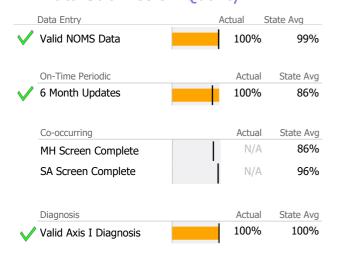
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	-	
Discharges	-	-	
Bed Days	368	368	0%

Data Submission Quality

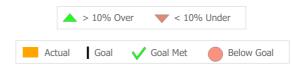


Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	S							0%
Discharges	5							0%

Discharge Outcomes

		Actual	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully			N/A	N/A	80%	73%	N/A
		Actual	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	No Re-admit within 30 Days of Discharge			N/A	N/A	85%	92%	N/A
		Actual	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge			N/A	N/A	90%	70%	N/A
	Recovery							
	National Recovery Measures (NOMS)	Actual ^o	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
•	Social Support			2	100%	60%	82%	40%
•	Stable Living Situation			2	100%	90%	97%	10%
	Bed Utilization							
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	Avg Utilization Rate	2	4,184 days	0.5	100%	90%	93%	10%
	< 90% 90-110%		>110%					



^{*} State Avg based on 24 Active Group Home Programs

Cheshire House-Marion Rd109165

Goodwill of Western and Northern CT Inc.

Mental Health - Residential Services - Group Home

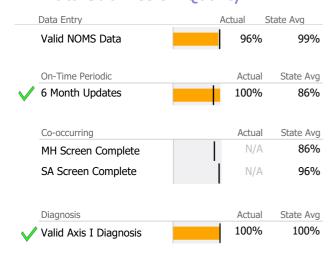
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	5	0%	
Admits	-	-		
Discharges	-	1	-100% ~	
Bed Days	920	801	15% 🔺	

Data Submission Quality

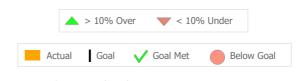


Data Submitted to DMHAS by Month

		Jui	Aug	Sep	UCT	IVOV	Dec	% Months Submitted
Admissions	5							0%
Discharges	5							0%

Discharge Outcomes

			Actual	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Succe	ssfully			N/A	N/A	80%	73%	N/A	
			Actual	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	No Re-admit within 30 Days	of Discharge			N/A	N/A	85%	92%	N/A	
			Actual	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge				N/A	N/A	90%	70%	N/A	
	Recovery									
	National Recovery Measures (NC	MS)	Actual o	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Social Support				4	80%	60%	82%	20%	4
/	Stable Living Situation				5	100%	90%	97%	10%	
	Bed Utilization									
	1	2 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
/	Avg Utilization Rate		5	2,981 days	0.5	100%	90%	93%	10%	
	< 90%	90-110%		>110%						



* State Avg based on 24 Active Group Home Programs

Goodwill Employment Services 109-271

Goodwill of Western and Northern CT Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	59	59	0%	
Admits	10	5	100%	•
Discharges	11	7	57%	•
Service Hours	2,614	174		

Recovery

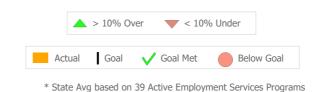
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V	Employed		32	52%	35%	49%	17%	4
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
./	Clients Receiving Services		50	98%	90%	94%	8%	

Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							100%
Services							100%



The Wellness Program

Admissions

Discharges

Goodwill of Western and Northern CT Inc.

1 or more Records Submitted to DMHAS

Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity Discharge Outcomes Measure 1 Yr Ago Variance % Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal **Unique Clients** 0% N/A N/A 60% 75% N/A Treatment Completed Successfully Admits Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal Discharges N/A N/A 90% 81% N/A Follow-up within 30 Days of Discharge **Bed Days** 184 184 0% Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal **Data Submission Quality** Social Support 100% 60% 86% 40% Data Entry Actual State Avg 95% 96% 5% 100% Stable Living Situation Valid NOMS Data 100% 77% 0 0% 25% 13% -25% **Employed** On-Time Periodic Actual State Avg **Bed Utilization** 6 Month Updates 100% 93% 12 Months Trend Avg LOS Beds Turnover Actual % Goal % State Avg Actual vs Goal 2,740 days 94% Avg Utilization Rate 33% 90% -57% 1.5 Actual State Avg Co-occurring 98% N/A MH Screen Complete 90-110% >110% < 90% SA Screen Complete N/A 88% State Avg Diagnosis Actual 100% 99% ✓ Valid Axis I Diagnosis Data Submitted to DMHAS by Month

▲ > 10% Over

Goal

Actual

< 10% Under</p>

Below Goal

✓ Goal Met

* State Avg based on 80 Active Supervised Apartments Programs

0%

0%