

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	155	129	20%	▲
	Admits	47	41	15%	▲
	Discharges	22	32	-31%	▼
	Service Hours	285	160	78%	▲
	Bed Days	38,604	31,212	24%	▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	92	56.4%
	Residential Services	71	43.6%

### Client Demographics

Age	#	%	State Avg
18-25	13	8%	9%
26-34	28	18%	21%
35-44	32	21%	23%
45-54	37	24%	19%
55-64	31	20%	19%
65+	14	9%	9%

Ethnicity	#	%	State Avg
Non-Hispanic	108	70%	68%
Hispanic-Other	47	30%	8%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			11%
Unknown			11%

Gender	#	%	State Avg
Male	94	61%	59%
Female	61	39%	41%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	110	71%	62%
Black/African American	38	25%	17%
Multiple Races	3	2%	1%
Other	2	1%	13%
Am. Indian/Native Alaskan	1	1%	0%
Unknown	1	1%	6%
Asian			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	13	8%
Admits	2	2	0%
Discharges	3	1	200% ▲
Service Hours	99	71	40% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		8	57%	85%	88%	-28% ▼

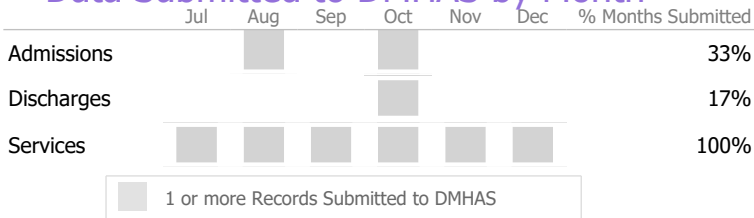
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		9	82%	90%	96%	-8%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		92% / 96%
On-Time Periodic	Actual	State Avg
6 Month Updates		44% / 83%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	23	4%
Admits	4	-	
Discharges	2	1	100% ▲
Service Hours	147	83	78% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		10	42%	85%	94%	-43% ▼

### Service Utilization

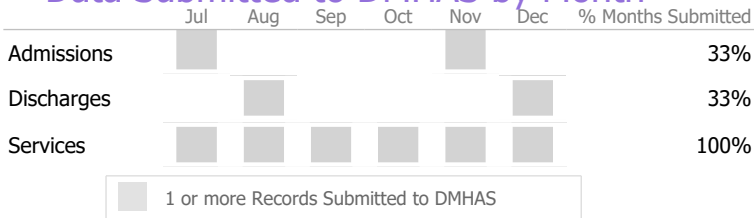
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		19	86%	90%	95%	-4%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		94% vs 98%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		56% vs 86%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

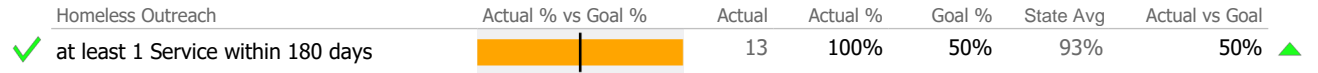
\* State Avg based on 65 Active Supportive Housing – Development Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

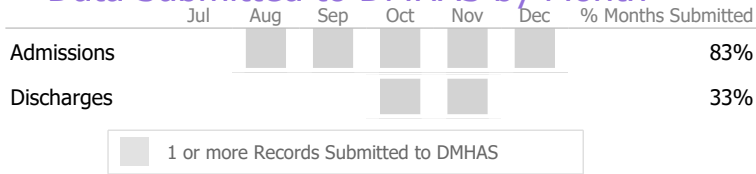
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	25	40% ▲
Admits	13	9	44% ▲
Discharges	9	12	-25% ▼

### Service Engagement



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

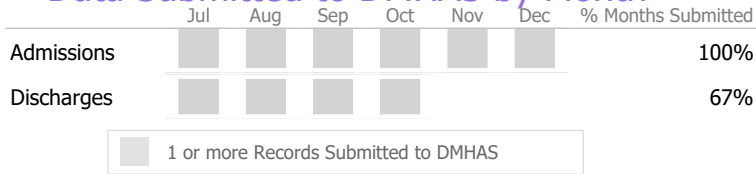
\* State Avg based on 47 Active Outreach & Engagement Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	71	59	20% ▲
Admits	22	27	-19% ▼
Discharges	8	17	-53% ▼
Bed Days	38,604	31,212	24% ▲

### Data Submitted to DMHAS by Month



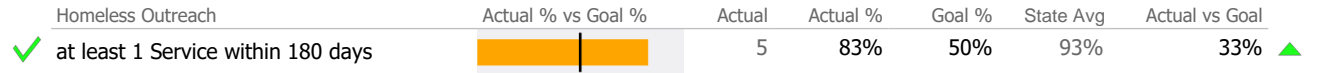
\* State Avg based on 4 Active Shelter Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

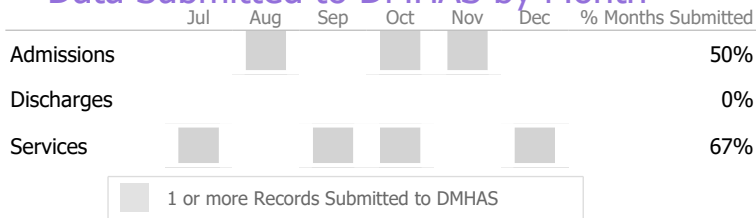
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	23	9%
Admits	6	3	100% ▲
Discharges	-	1	-100% ▼
Service Hours	39	7	

### Service Engagement



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 47 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

\* State Avg based on 47 Active Outreach & Engagement Programs