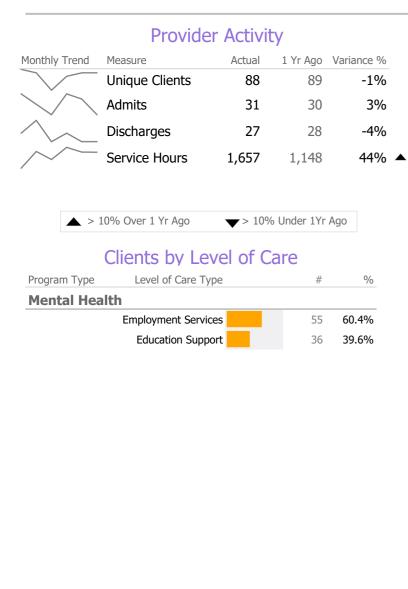
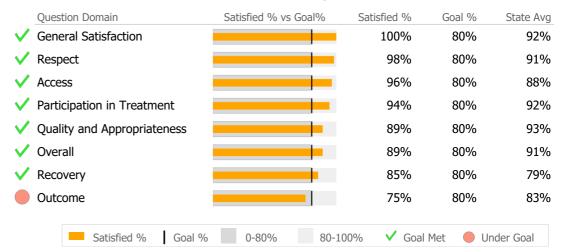
Easter Seals of Capital Region and Eastern CT Windsor, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)



Consumer Satisfaction Survey (Based on 54 FY21 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25 📕	12	14%	9%	Male Male	50	57%	59%
26-34	31	35%	▲ 21%	Female	38	43%	41%
35-44 📒	16	18%	23%	Transgender			0%
45-54	15	17%	19%				
55-64 📕	11	13%	19%				
65+	3	3%	9%	Race	#	%	State Avg
				White/Caucasian 📒	44	50%	▼ 62%
Ethnicity	#	%	State Avg	Black/African American 📙	27	31%	▲ 17%
Non-Hispanic	69	78%	68%	Other <mark> </mark>	14	16%	13%
Hisp-Puerto Rican	11	13%	11%	Asian	3	3%	1%
Hispanic-Other	8	9%	8%	Am. Indian/Native Alaskan			0%
Hispanic-Cuban			0%	Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%
Hispanic-Mexican			1%	Unknown			6%
Unknown			▼ 11%				
=	Unique C	lients	State Avg	▲ > 10% Over State Avg ▼	> 10% L	Inder St	ate Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Easter Seals Capital Region Eastern CT

Easter Seals of Capital Region and Eastern CT Mental Health - Employment Services - Employment Services Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	55	57	-4%
Admits	18	19	-5%
Discharges	18	19	-5%
Service Hours	788	434	82% 🔺

Recovery

~	National Recovery Measures (NOMS) Employed	Actual % vs Goal %	Actual 34	Actual % 61%	Goal % 35%	State Avg 49%	Actual vs Goal 26%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		36	95%	90%	94%	5%	

Data Submission Quality

Data Entry	Actual S	tate Avg
Valid NOMS Data	100%	91%
On-Time Periodic	Actual	State Avg
6 Month Updates	4%	89%

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions								100%
Discharges								100%
Services								33%
1 or more Records Submitted to DMHAS								

	^ >	· 10% Ove	er	▼ < 10%	Under	
Act	ual	Goal	\checkmark	Goal Met	Belo	w Goal

* State Avg based on 39 Active Employment Services Programs

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	36	35	3%	
Admits	13	11	18% 🔺	
Discharges	9	9	0%	
Service Hours	869	714	22% 🔺	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Enrolled in Educational Program		24	63%	35%	72%	28%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		29	100%	90%	96%	10%	

Data Submission Quality

	Data Entry	Actual	State Avg
\checkmark	Valid NOMS Data	100%	100%
	On-Time Periodic	Actual	State Avg
	6 Month Updates	0%	75%

Data Submitted Jul Aug to DMHAS by Month Jul Aug Sep Oct Nov Dec % Months Submitted Admissions Image: Constraints Image: Constraints 83% Discharges Image: Constraints Image: Constraints 83% Services Image: Constraints Image: Constraints 33% 1 or more Records Submitted to DMHAS Image: Constraints Image: Constraints

	> 10% Ov	rer	< 100	% Under	
Actual	Goal	\checkmark	Goal Met	Belov	w Goal

* State Avg based on 5 Active Education Support Programs