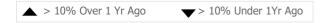
Provider Activity Actual 1

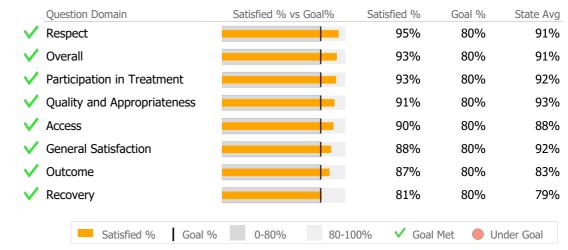




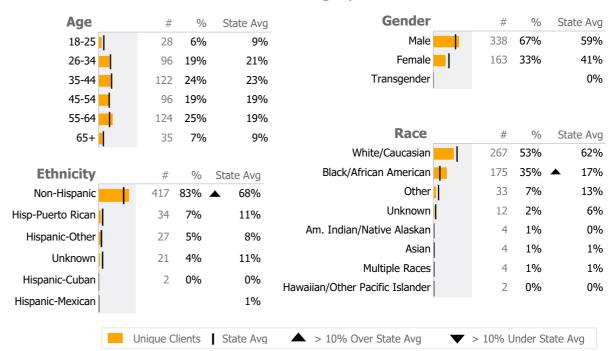
Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Residential Services	160	28.6%
	Crisis Services	149	26.6%
	Case Management	123	22.0%
	Community Support	115	20.5%
	Housing Services	1	0.2%
Forensic MH			
	Crisis Services	12	2.1%

Consumer Satisfaction Survey (Based on 216 FY21 Surveys)



Client Demographics



40 South Main St Norwalk Programs

Continuum of Care

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

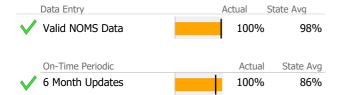
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	22	-9%	
Admits	-	2	-100%	•
Discharges	2	1	100%	•
Service Hours	331	415	-20%	•

Recovery

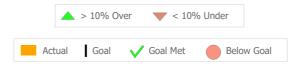
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
V	Stable Living Situation		20	100%	85%	94%	15%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Clients Receiving Services		18	100%	90%	95%	10%

Data Submission Quality



Data Submitted to DMHAS by Month





* State Avg based on 65 Active Supportive Housing – Development Programs

A Common Bond 903-250 (was Frank St.-SHP 903-250)

Continuum of Care

Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity Discharge Outcomes Variance % Measure Actual 1 Yr Ago Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal **Unique Clients** 10 -20% 2 100% 60% 75% 40% 🔺 Treatment Completed Successfully 3 2 Admits 50% Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal 2 Discharges 4 -50% 50% 90% 81% -40% Follow-up within 30 Days of Discharge **Bed Days** 987 1,235 -20% **T** Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal **Data Submission Quality** 8 5% Stable Living Situation 100% 95% 96% Data Entry Actual State Avg 5 86% 2% 62% 60% Social Support Valid NOMS Data 100% 77% 1 12% 25% 13% -13% **Employed** On-Time Periodic Actual State Avg **Bed Utilization** 6 Month Updates 100% 93% 12 Months Trend Avg LOS Beds Turnover Actual % Goal % State Avg Actual vs Goal 349 days Avg Utilization Rate 77% 90% 94% -13% 0.5 Actual State Avg Co-occurring 67% 98% MH Screen Complete >110% 90-110% < 90% SA Screen Complete 100% 88% Diagnosis State Avg Actual 100% 99% ✓ Valid Axis I Diagnosis Data Submitted to DMHAS by Month Sep Nov % Months Submitted ▲ > 10% Over < 10% Under</p> Admissions 50% Discharges 33% ✓ Goal Met Actual Goal Below Goal 1 or more Records Submitted to DMHAS * State Avg based on 80 Active Supervised Apartments Programs

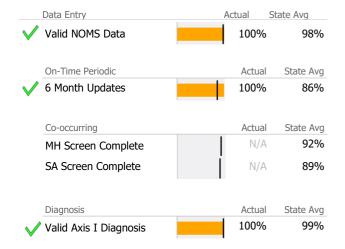
Mental Health - Residential Services - MH Intensive Res. Rehabilitation

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	4	25% 🔺
Admits	-	-	
Discharges	1	1	0%
Bed Days	768	694	11% 🔺

Data Submission Quality



Data Submitted to DMHAS by Month



Discharge Outcomes



Bed Utilization





* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Forensic MH - Crisis Services - Respite Bed

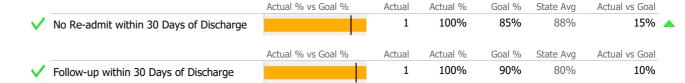
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	2	50%	•
Admits	2	1	100%	•
Discharges	1	2	-50%	•
Bed Days	220	146	51%	•

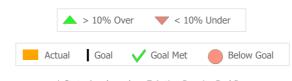
Discharge Outcomes



Bed Utilization







^{*} State Avg based on 7 Active Respite Bed Programs

Beverly Avenue

Continuum of Care

Mental Health - Residential Services - MH Intensive Res. Rehabilitation

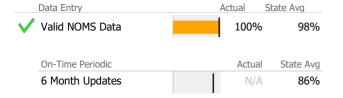
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2		
Admits	2	-	
Discharges	-	-	
Red Days	150	_	

Data Submission Quality

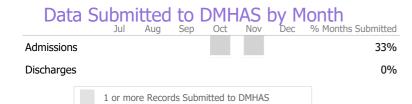


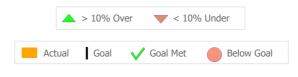
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	67%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	82%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

Bed Utilization







^{*} State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Mental Health - Crisis Services - Respite Bed

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

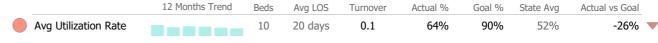
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	74	86	-14%	,
Admits	72	89	-19% v	,
Discharges	73	87	-16% 🔻	,
Bed Days	1,185	1,366	-13% 🔻	•

Discharge Outcomes



Bed Utilization



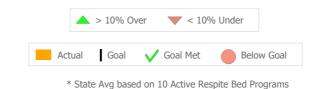
< 90% 90-110% >110%

Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec % Months Submitted

Admissions 100%

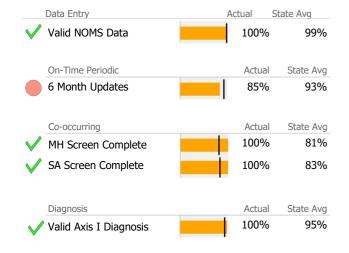
Discharges 100%



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	16	0%	
Admits	3	3	0%	
Discharges	1	-		
Service Hours	721	1,004	-28% 🔻	,

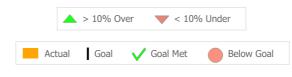
Data Submission Quality



Discharge Outcomes





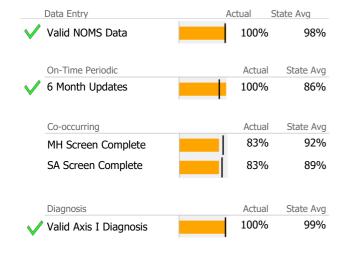


^{*} State Avg based on 24 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Bed Days	920	920	0%

Data Submission Quality



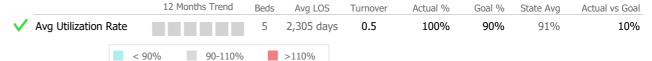
Data Submitted to DMHAS by Month

	Jul Aug	Sep Oct		% Months Submitted
Admissions				0%
Discharges				0%
	1 or more Record	ds Submitted to	DMHAS	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	67%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	82%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

Bed Utilization





^{*} State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Community Integration 903280

Continuum of Care

Mental Health - Case Management - Standard Case Management

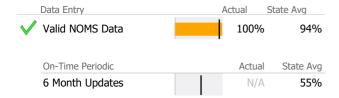
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

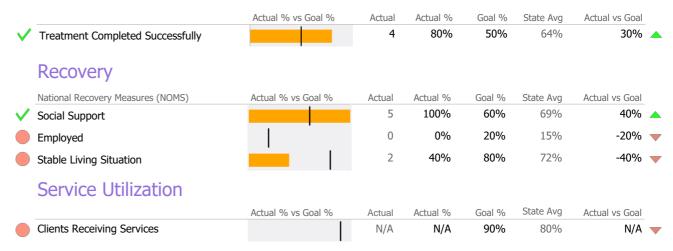
Program Activity

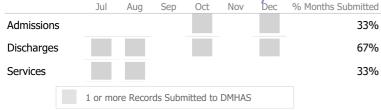
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	6	-33%	▼
Admits	2	3	-33%	•
Discharges	5	3	67%	•
Service Hours	11	156	-93%	•

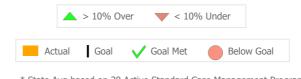
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 30 Active Standard Case Management Programs

CORP-Transitional Beds 903-254

Continuum of Care

Forensic MH - Crisis Services - Respite Bed

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	3	33%	•
Admits	2	2	0%	
Discharges	1	1	0%	
Bed Days	426	503	-15%	•

Data Submission Quality

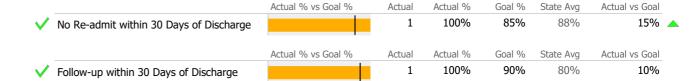
Data Entry	Actual	State Ava



Data Submitted to DMHAS by Month

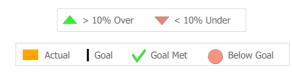


Discharge Outcomes



Bed Utilization





^{*} State Avg based on 7 Active Respite Bed Programs

Crisis/Respite Program 903-202

Continuum of Care

Mental Health - Crisis Services - Respite Bed

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	77	99	-22%	▼
Admits	76	97	-22%	•
Discharges	77	99	-22%	•
Bed Days	1,154	1,148	1%	

Discharge Outcomes

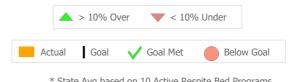


Bed Utilization



90-110% >110%

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
	1 or mo	re Recor	ds Subn	nitted to	DMHAS		



^{*} State Avg based on 10 Active Respite Bed Programs

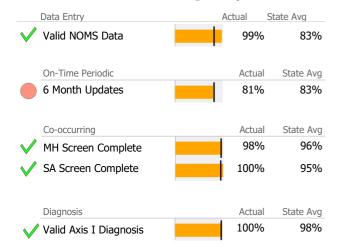
Continuum of Care

Mental Health - Community Support - CSP

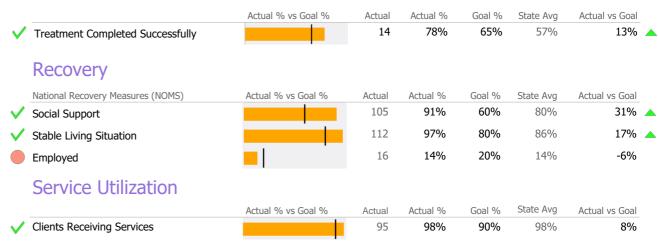
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	115	118	-3%	
Admits	8	12	-33%	•
Discharges	18	10	80%	•
Service Hours	923	1,478	-38%	•

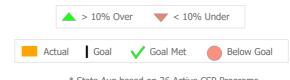
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 36 Active CSP Programs

Extended Living 24-hr Expansion Program 602

Continuum of Care

Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

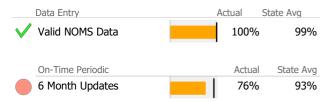
Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity Discharge Outcomes Variance % Measure Actual 1 Yr Ago Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal **Unique Clients** 15 9 67% 0 0% 60% 75% -60% -Treatment Completed Successfully 3 Admits Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal Discharges 1 N/A N/A 90% 81% N/A Follow-up within 30 Days of Discharge **Bed Days** 9,988 1,656 503% Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal **Data Submission Quality** Social Support 15 100% 60% 86% 40% Data Entry Actual State Avg 15 95% 96% 5% 100% Stable Living Situation Valid NOMS Data 100% 77% 7% 25% 13% -18% **Employed** 1 On-Time Periodic Actual State Avg **Bed Utilization** 6 Month Updates 100% 93% 12 Months Trend Avg LOS Actual vs Goal Beds Turnover Actual % Goal % State Avg Avg Utilization Rate 18 606 days 302% 90% 94% 212% 📤 0.6 Co-occurring Actual State Avg 100% 98% MH Screen Complete 90-110% >110% < 90% SA Screen Complete 100% 88% Diagnosis State Avg Actual 100% 99% ✓ Valid Axis I Diagnosis Data Submitted to DMHAS by Month Nov ▲ > 10% Over < 10% Under</p> Admissions 50% Discharges 17% ✓ Goal Met Actual Goal Below Goal 1 or more Records Submitted to DMHAS * State Avg based on 80 Active Supervised Apartments Programs

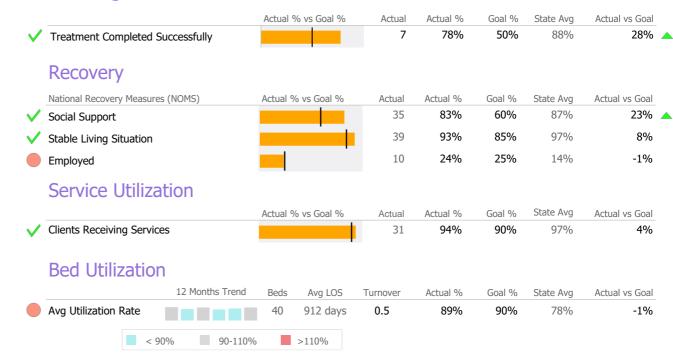
Program Activity

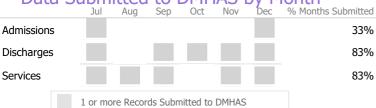
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	42	45	-7%	
Admits	5	6	-17% 🔻	
Discharges	9	5	80% 🔺	
Service Hours	1,165	2,903	-60% ▼	
Bed Days	6,535	7,284	-10%	

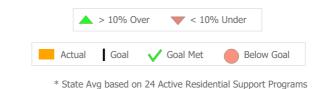
Data Submission Quality



Discharge Outcomes







Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Mental Health - Case Management - Supportive Housing - Scattered Site

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Actual %

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	12	-8%
Admits	-	3	-100% 🔻
Discharges	-	-	
Service Hours	347	317	9%

Recovery

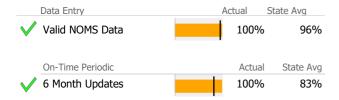
National Recovery Measures (NOMS)

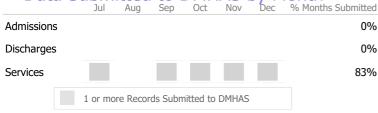
Stable Living Situation		11	100%	85%	88%	15%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		11	100%	90%	96%	10%

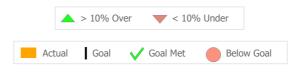
Actual

Actual % vs Goal %

Data Submission Quality







^{*} State Avg based on 109 Active Supportive Housing - Scattered Site Programs

Housing Resource Coord. 903-266

Continuum of Care

Mental Health - Housing Services - Housing Coordination

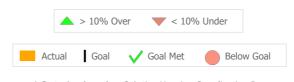
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1	23	-96%	•
Admits	-	-		
Discharges	-	-		





Hrtfd Ave Supervised Living

Continuum of Care

Mental Health - Residential Services - MH Intensive Res. Rehabilitation

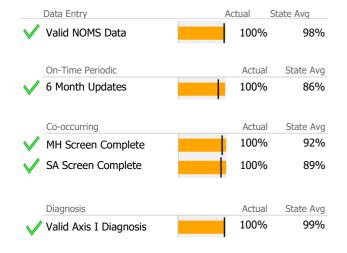
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Bed Days	736	736	0%

Data Submission Quality



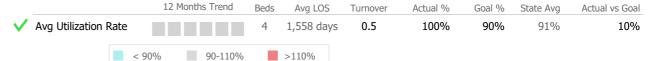
Data Submitted to DMHAS by Month

	Jul Aug	Sep Oct Nov	Dec % Months Submitted
Admissions			0%
Discharges			0%
	1 or more Record	ds Submitted to DMHAS	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	67%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	82%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

Bed Utilization





^{*} State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Independent Community Living 903-601

Continuum of Care

Mental Health - Residential Services - MH Intensive Res. Rehabilitation

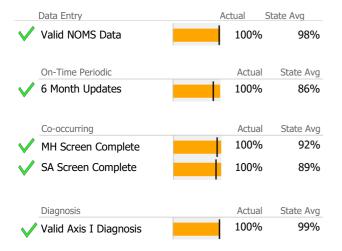
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

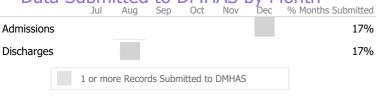
Program Activity Actual 1 Yr Ago Variance % 7 6 17%



Data Submission Quality



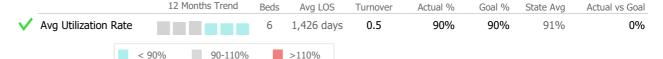
Data Submitted to DMHAS by Month



Discharge Outcomes



Bed Utilization





^{*} State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Diagnosis

✓ Valid Axis I Diagnosis

Goal %

Goal %

Goal %

Goal %

90%

60%

State Ava

State Avg

State Ava

State Avg

75%

81%

Actual vs Goal

Actual vs Goal

Actual vs Goal

Actual vs Goal

N/A

N/A

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Actual %

Actual %

Actual %

Actual %

N/A

N/A

Actual

N/A

Actual

N/A

Actual

Turnover

Program Activity Discharge Outcomes Variance % Measure Actual 1 Yr Ago **Unique Clients** 8 -13% Treatment Completed Successfully 2 Admits -100% Discharges 1 -100% Follow-up within 30 Days of Discharge 14% **Bed Days** 1,288 1,125 Recovery National Recovery Measures (NOMS) **Data Submission Quality** Social Support

State Avg

99%

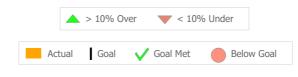
Actual 100%

6 26% 86% 60% 86% Data Entry Actual State Avg 95% 96% 5% 100% Stable Living Situation Valid NOMS Data 100% 77% 0 0% 25% 13% -25% **Employed**









^{*} State Avg based on 80 Active Supervised Apartments Programs

Actual % vs Goal %

Actual % vs Goal %

Actual % vs Goal %

Avg LOS

Forensic MH - Crisis Services - Respite Bed

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	8	-38% ▼
Admits	5	7	-29% ▼
Discharges	2	8	-75% ▼
Bed Days	229	91	152% 🔺

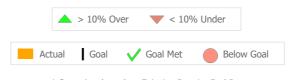
Discharge Outcomes



Bed Utilization







^{*} State Avg based on 7 Active Respite Bed Programs

1 or more Records Submitted to DMHAS

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity Discharge Outcomes Variance % Measure Actual 1 Yr Ago Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal **Unique Clients** 6 -17% 2 100% 60% 75% 40% 🔺 Treatment Completed Successfully 0% Admits 1 Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal 2 Discharges 2 100% 90% 81% 10% Follow-up within 30 Days of Discharge Service Hours 146 375 -61% Recovery Bed Davs 613 1,089 -44% **-**National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal 5 Social Support 100% 60% 86% 40% **Data Submission Quality** 25% -5% 20% 13% **Employed** Data Entry Actual State Avg 3 60% 95% 96% -35% Stable Living Situation Valid NOMS Data 100% 77% **Bed Utilization** On-Time Periodic Actual State Avg 12 Months Trend Beds Avg LOS Turnover Actual % Goal % State Avg Actual vs Goal 6 Month Updates 100% 93% Avg Utilization Rate 808 days 56% 90% -34% 8.0 94% Co-occurring State Avg Actual 90-110% >110% < 90% MH Screen Complete 100% 98% SA Screen Complete 100% 88% Diagnosis State Avg Actual 100% 99% ✓ Valid Axis I Diagnosis Data Submitted to DMHAS by Month Nov ▲ > 10% Over < 10% Under</p> Admissions 17% Discharges 33% ✓ Goal Met Actual Goal Below Goal Services 83% * State Avg based on 80 Active Supervised Apartments Programs

Meggat Park Supervised Residential

Continuum of Care

Mental Health - Residential Services - MH Intensive Res. Rehabilitation

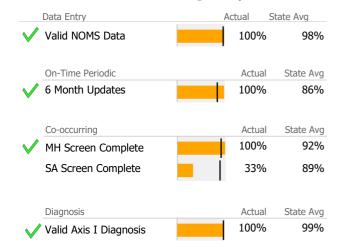
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	4	-25% 🔻	•
Admits	-	-		
Discharges	-	-		
Bed Days	552	736	-25% 🔻	•

Data Submission Quality



Data Submitted to DMHAS by Month

Dati	a c	Jul Jul	Aug		Oct			% Months Submitted
Admissions	5			-				0%
Discharges	6							0%
		1 or mor	e Record	ls Sub	mitted to	DMHA:	S	

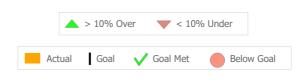
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	67%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	82%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

Bed Utilization



>110%



90-110%

^{*} State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

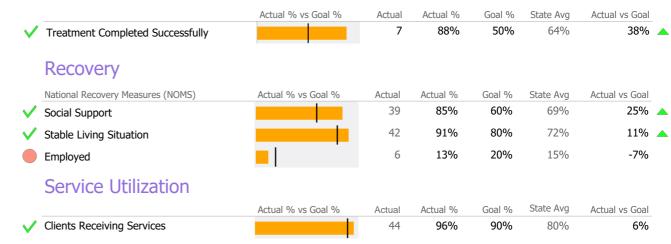
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	46	73	-37%	•
Admits	24	-		
Discharges	8	40	-80%	•
Service Hours	889	76		

Data Submission Quality

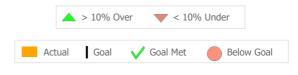
Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	6 94%
On-Time Periodic	Actua	al State Avg
6 Month Updates	649	6 55%

Discharge Outcomes



Data Submitted to DMHAS by Month



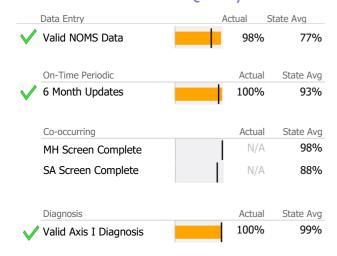


* State Avg based on 30 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	8	-13% ~
Admits	-	2	-100% 🔻
Discharges	1	2	-50% ▼
Bed Days	1,287	1,057	22% 🔺

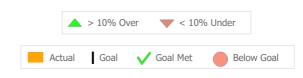
Data Submission Quality



Discharge Outcomes





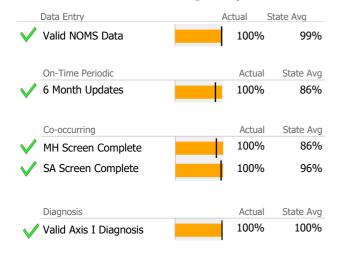


^{*} State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	16	-6%	
Admits	2	5	-60%	•
Discharges	4	3	33%	•
Bed Days	2,302	2,063	12%	_

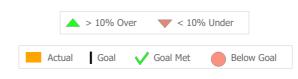
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 24 Active Group Home Programs

Program Activity

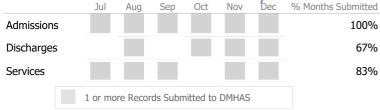
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	44	-25%	•
Admits	19	22	-14%	•
Discharges	14	27	-48%	•
Service Hours	115	118	-3%	

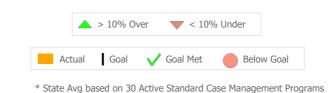
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99	94%
On-Time Periodic	Act	ual State Avg
6 Month Updates	33	55%

Discharge Outcomes







North Colony Supported Living Program

Continuum of Care

Mental Health - Residential Services - MH Intensive Res. Rehabilitation

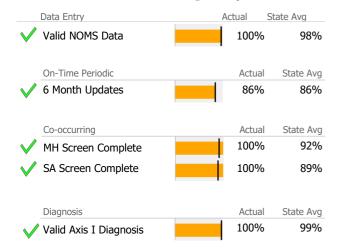
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	7	0%
Admits	-	-	
Discharges	-	-	
Bed Days	1,288	1,288	0%

Data Submission Quality



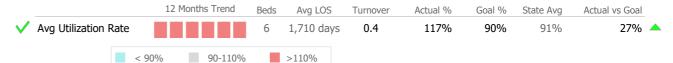
Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
	1 or mor	e Record	ls Subr	nitted to D	OMHAS		

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	67%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	82%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

Bed Utilization





^{*} State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Mental Health - Case Management - Supportive Housing - Scattered Site

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Actual %

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	11	0%
Admits	2	2	0%
Discharges	-	-	
Service Hours	151	253	-40% ▼

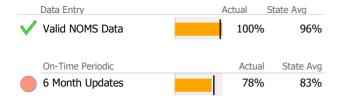
Recovery

National Recovery Measures (NOMS)

	Stable Living Situation		9	82%	85%	88%	-3%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Clients Receiving Services		10	91%	90%	96%	1%

Actual % vs Goal %

Data Submission Quality





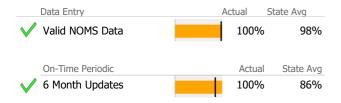


^{*} State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	6	17%	•
Admits	1	-		
Discharges	1	-		
Service Hours	112	182	-38%	•
Bed Days	1,001	1,104	-9%	

Data Submission Quality



Discharge Outcomes



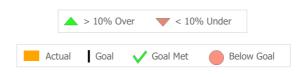
Bed Utilization



>110%

Data Submitted to DMHAS by Month





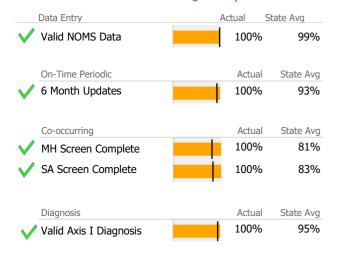
90-110%

^{*} State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	4	0%	
Admits	-	2	-100%	•
Discharges	-	-		
Service Hours	76	342	-78%	•

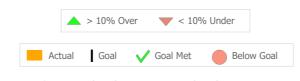
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 24 Active Residential Support Programs

Admissions

Discharges

1 or more Records Submitted to DMHAS

Mental Health - Residential Services - Supervised Apartments

Program Activity Discharge Outcomes Variance % Measure Actual 1 Yr Ago Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal **Unique Clients** 3 -25% N/A N/A 60% 75% N/A Treatment Completed Successfully 2 -100% Admits Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal Discharges Follow-up within 30 Days of Discharge N/A N/A 90% 81% N/A 552 **Bed Days** 668 -17% Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal **Data Submission Quality** 3 40% Social Support 100% 60% 86% Data Entry Actual State Avg 3 95% 96% 5% 100% Stable Living Situation Valid NOMS Data 100% 77% 0 0% 25% 13% -25% **Employed** On-Time Periodic Actual State Avg **Bed Utilization** 6 Month Updates 100% 93% 12 Months Trend Beds Avg LOS Turnover Actual % Goal % State Avg Actual vs Goal Avg Utilization Rate 90% 94% 10% 735 days 0.5 100% Co-occurring Actual State Avg 100% 98% MH Screen Complete 90-110% >110% < 90% SA Screen Complete 100% 88% Diagnosis State Avg Actual 100% 99% ✓ Valid Axis I Diagnosis Data Submitted to DMHAS by Month Sep Nov ▲ > 10% Over < 10% Under</p>

Actual

Goal

✓ Goal Met

* State Avg based on 80 Active Supervised Apartments Programs

Below Goal

0%

0%

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

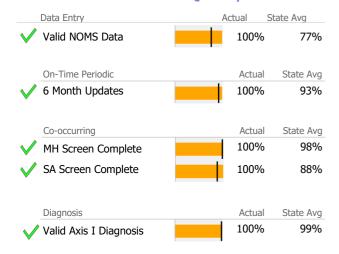
Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Mental Health - Residential Services - Supervised Apartments

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	-	-	
Discharges	-	-	
Bed Davs	552	552	0%

Data Submission Quality



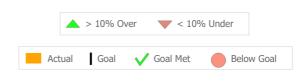
Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	5							0%
Discharges	6							0%
		1 or mo	re Recor	ds Subn	nitted to	DMHAS		

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	60%	75%	N/A	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V	Employed		2	67%	25%	13%	42%	_
V	Social Support		3	100%	60%	86%	40%	_
/	Stable Living Situation	·	3	100%	95%	96%	5%	
	Bed Utilization							
	12 Months Trend	Beds Ava LOS	Turnover	Actual %	Goal %	State Ava	Actual vs Goal	





^{*} State Avg based on 80 Active Supervised Apartments Programs

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	6	-67%	•
Admits	3	5	-40%	•
Discharges	1	6	-83%	•
Bed Days	173	42	312%	•

Data Submission Quality

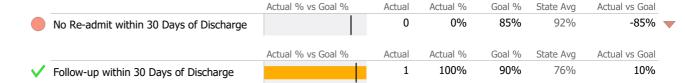
Data Entry	Actual	State Avo



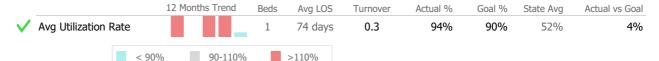
Data Submitted to DMHAS by Month

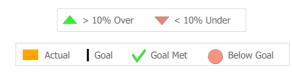
	Jul	Aug	Sep	0		Nov	Dec	% Months Submitted
Admissions								50%
Discharges								17%
	1 or mo	re Record	ls Sub	mitte	to [AHMC	S	

Discharge Outcomes



Bed Utilization





* State Avg based on 10 Active Respite Bed Programs