

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	717	480	49%	▲
	Admits	489	271	80%	▲
	Discharges	495	261	90%	▲
	Service Hours		-		
	Bed Days	47,040	41,771	13%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 13 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		92%	80%	91%
✓ Outcome		92%	80%	83%
✓ Recovery		92%	80%	79%
✓ Access		92%	80%	88%
✓ Respect		91%	80%	91%
✓ Quality and Appropriateness		83%	80%	93%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Inpatient Services	466	64.9%
	Outpatient Services	256	35.1%
Mental Health	Inpatient Services	252	35.1%
	Outpatient Services	466	64.9%

Client Demographics

Age	#	%	State Avg
18-25	45	6%	9%
26-34	137	19%	21%
35-44	190	26%	23%
45-54	139	19%	19%
55-64	136	19%	19%
65+	70	10%	9%

Gender	#	%	State Avg
Male	473	66%	59%
Female	242	34%	41%
Transgender	2	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	585	82%	▲ 68%
Hisp-Puerto Rican	79	11%	11%
Hispanic-Other	41	6%	8%
Unknown	10	1%	11%
Hispanic-Cuban	2	0%	0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	419	58%	62%
Black/African American	168	23%	17%
Other	102	14%	13%
Asian	9	1%	1%
Multiple Races	8	1%	1%
Unknown	7	1%	6%
Am. Indian/Native Alaskan	4	1%	0%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	174	183	-5%
Admits	30	38	-21% ▼
Discharges	30	37	-19% ▼
Bed Days	26,841	26,740	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	84%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	8%
Co-occurring	Actual	State Avg
MH Screen Complete	93%	92%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		25	83%	95%	87%	-12% ▼
No Re-admit within 30 Days of Discharge		26	93%	85%	94%	8%
Follow-up within 30 Days of Discharge		20	80%	90%	71%	-10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		140	1,152 days	0.4	104%	90%	88%	14% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 10 Active Acute Psychiatric Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	28	21% ▲
Admits	6	11	-45% ▼
Discharges	6	-	
Bed Days	5,193	4,216	23% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	84%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	8%
Co-occurring	Actual	State Avg
MH Screen Complete	67%	92%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	83%	95%	87%	-12% ▼
No Re-admit within 30 Days of Discharge		5	100%	85%	94%	15% ▲
Follow-up within 30 Days of Discharge		2	40%	90%	71%	-50% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		45	1,097 days	0.7	63%	90%	88%	-27% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							50%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	15	0%
Admits	3	-	
Discharges	2	2	0%
Bed Days	2,391	2,630	-9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	84%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	8%
Co-occurring	Actual	State Avg
MH Screen Complete	67%	92%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	100%	95%	87%	5%
No Re-admit within 30 Days of Discharge		2	100%	85%	94%	15%
Follow-up within 30 Days of Discharge		0	0%	90%	71%	-90%

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate				15	1,317 days	0.5	87%	90%	88%	-3%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							33%
Discharges							33%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Acute Psychiatric Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	32	-3%
Admits	9	15	-40% ▼
Discharges	11	15	-27% ▼
Transfers - In	1	-	
Bed Days	3,724	3,230	15% ▲

Discharge Outcomes

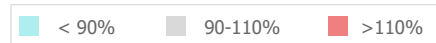
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		10	91%	95%	87%	-4%
✓ No Re-admit within 30 Days of Discharge		10	91%	85%	94%	6%
✓ Follow-up within 30 Days of Discharge		9	90%	90%	71%	0%

Data Submission Quality

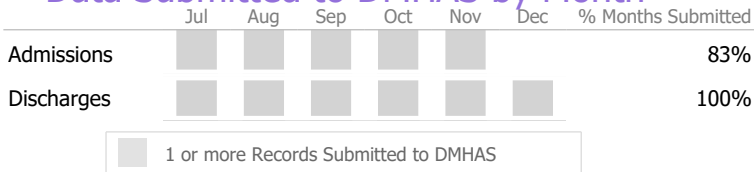
Data Entry	Actual	State Avg
✓ Valid NOMS Data		84%
● On-Time Periodic		
6 Month Updates		8%
Co-occurring		
✓ MH Screen Complete		92%
✓ SA Screen Complete		100%
Diagnosis		
✓ Valid Axis I Diagnosis		100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	364 days	0.4	101%	90%	88%	11% ▲



Data Submitted to DMHAS by Month



* State Avg based on 10 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Medically Managed Detox 4.0

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	293	135	117% ▲
Admits	306	134	128% ▲
Discharges	192	86	123% ▲
Transfers - Out	115	49	135% ▲
Bed Days	1,721	777	121% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		206	67%	80%	67%	-13% ▼
✓ No Re-admit within 30 Days of Discharge		188	98%	85%	98%	13% ▲
● Follow-up within 30 Days of Discharge		54	51%	90%	51%	-39% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		54%
✓ Valid TEDS Data		54%
On-Time Periodic		
6 Month Updates	N/A	N/A
Co-occurring		
✓ MH Screen Complete		51%
✓ SA Screen Complete		51%
Diagnosis		
✓ Valid Axis I Diagnosis		100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	6 days	0.1	23%	90%	23%	-67% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Medically Managed Detox 4.2 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Medically Monitored Intensive Inpt. 3.7

Connecticut Valley Hospital

Addiction - Inpatient Services - NA

Connecticut Dept of Mental Health and Addiction Services

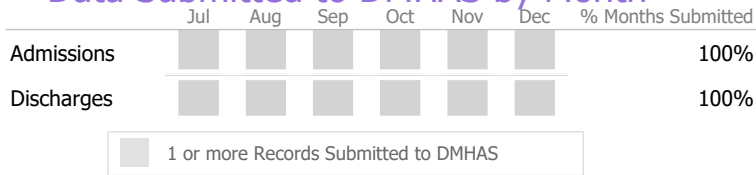
Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	289	138	109% ▲
Admits	135	73	85% ▲
Discharges	254	121	110% ▲
Transfers - In	132	60	120% ▲
Transfers - Out	18	10	80% ▲
Bed Days	7,170	4,178	72% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active NA Programs

Variations in data may be indicative of operational adjustments related to the pandemic.