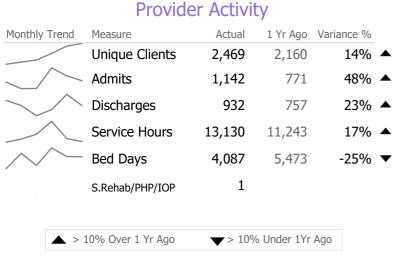
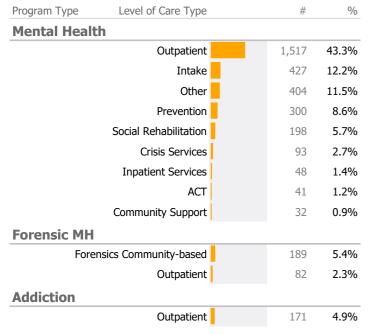
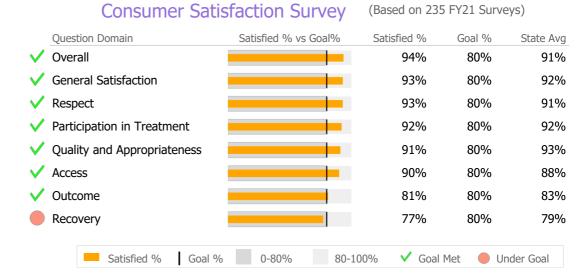
#### **Connecticut Mental Health Center** New Haven, CT

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)



#### Clients by Level of Care





#### **Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	276	12%	9%	Male 🗾	1,459	59%	59%
26-34	392	16%	21%	Female	996	40%	41%
35-44	501	21%	23%	Transgender	13	1%	0%
45-54	438	18%	19%				
55-64	520	22%	19%				
65+	261	11%	9%	Race	#	%	State Avg
				White/Caucasian 📒 📔	851	36%	▼ 62%
Ethnicity	#	%	State Avg	Black/African American 📙	819	34%	<b>▲</b> 17%
Non-Hispanic	1,590	64%	68%	Other 📙	574	24%	<b>▲</b> 13%
Hisp-Puerto Rican	348	14%	11%	Unknown	49	2%	6%
Hispanic-Other	266	11%	8%	Asian	39	2%	1%
Unknown	211	9%	11%	Multiple Races	38	2%	1%
				Am. Indian/Native Alaskan	13	1%	0%
Hispanic-Mexican	53	2%	1%	Hawaiian/Other Pacific Islander	1	0%	0%
Hispanic-Cuban	1	0%	0%				
				•			
	Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% l	Jnder S	tate Avg

#### **ACT Team Pre Admit**

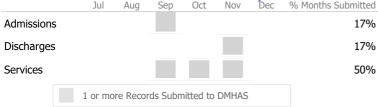
Connecticut Mental Health Center Mental Health - Other - Other

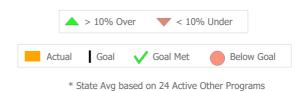
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	5	-20% 🔻
Admits	2	-	
Discharges	2	3	-33% 🔻
Service Hours	8	1	

#### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

# Data Submitted to Sep Oct Nov Dec % Months Submitted





Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	13	23% 🔺	•
Admits	3	4	-25% 🔻	•
Discharges	6	4	50% 🔺	•
Service Hours	1	1	100% 🔺	•

#### Data Submitted to DMHAS by Month

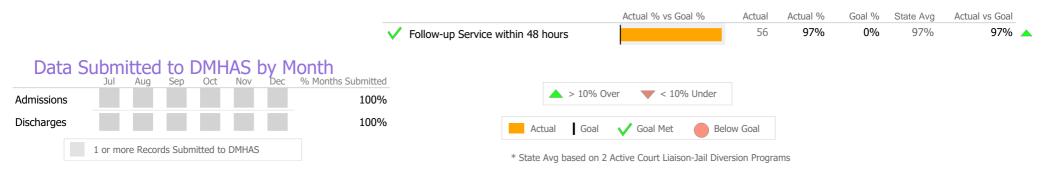
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							33%
Discharges							50%
Services							33%

	> 10% 0	ver	<b>V</b> < 100	% Under	
Actual	Goal	$\checkmark$	Goal Met	Belo	w Goal

\* State Avg based on 16 Active Central Intake Programs

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	100	68	47%	
Admits	65	39	67%	
Discharges	52	34	53%	

#### Jail Diversion



Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	21	-57% 🔻
Admits	9	20	-55% 🔻
Discharges	9	21	-57% 🔻
Service Hours	1	8	-87% 🔻

#### Data Submitted to DMHAS by Month

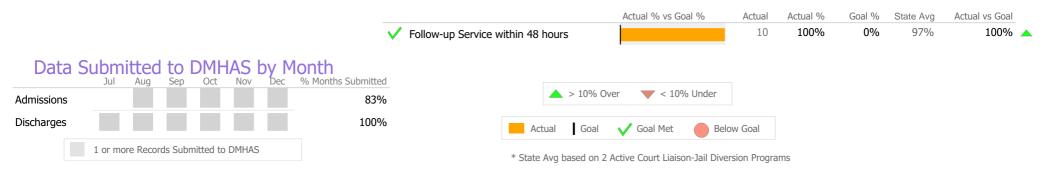
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							67%
Services							17%

	> 10% 0	ver 🔍 < 10%	6 Under	
Actual	Goal	🗸 Goal Met	Below	Goal

\* State Avg based on 16 Active Central Intake Programs

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	39	-36%	▼
Admits	11	17	-35%	▼
Discharges	14	26	-46%	▼

#### Jail Diversion

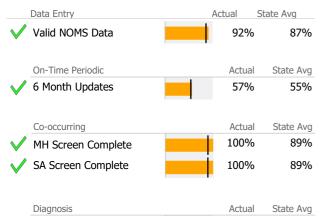


#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	93	92	1%
Admits	7	9	-22% 🔻
Discharges	12	9	33% 🔺
Service Hours	581	652	-11% 🔻

# Data Submission Quality

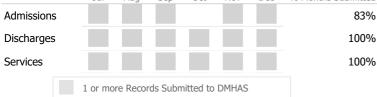
Valid Axis I Diagnosis



#### **Discharge Outcomes**

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		1	8%	50%	42%	-42%	
	_	•						
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Social Support		59	63%	60%	59%	3%	
	Stable Living Situation		83	89%	95%	69%	-6%	
	Employed		10	11%	30%	23%	-19%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Clients Receiving Services		81	100%	90%	80%	10%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	2 or more Services within 30 days		7	100%	75%	77%	25%	

# Data Submitted to DMHAS by Month



100%

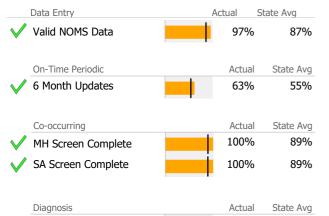
98%

	<b>^</b> >	> 10% Ov	er	▼ < 10%	Under	
Act	ual	Goal	$\checkmark$	Goal Met	Belo	w Goal

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	218	228	-4%	
Admits	12	23	-48% 🔻	
Discharges	10	11	-9%	
Service Hours	1,464	1,594	-8%	

# Data Submission Quality

Valid Axis I Diagnosis



#### **Discharge Outcomes**

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		2	20%	50%	42%		
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Social Support		145	67%	60%	59%	7%	
	Stable Living Situation		190	87%	95%	69%	-8%	
	Employed	<mark>—</mark>   '	39	18%	30%	23%	-12%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Clients Receiving Services		204	98%	90%	80%	8%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	2 or more Services within 30 days		9	75%	75%	77%	0%	

# Data Submitted to DMHAS by Month



100%

98%

	▲ > 10	)% Over	▼ < 10%	Under	
Actu	ial G	ioal 🗸	Goal Met	Below Goa	

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	33	-42% 🔻
Admits	19	32	-41% 🔻
Discharges	19	33	-42% 🔻
Service Hours	5	17	-73% 🔻

#### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							67%

	> 10% 0	ver 🔻 < 10	% Under	
Actual	Goal	🗸 Goal Met	Belo	w Goal

\* State Avg based on 16 Active Central Intake Programs

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	24	8%
Admits	10	11	-9%
Discharges	9	9	0%
Transfers - In	1	-	
Transfers - Out	1	1	0%
Bed Days	2,906	2,749	6%

# Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	66%	84%
On-Time Periodic	Actua	State Avg
6 Month Updates	0%	8%
Co-occurring	Actua	State Avg
MH Screen Complete	91%	92%
V SA Screen Complete	100%	100%
Disenseis		Ctata Aug



#### Data Submitted to DMHAS by Month

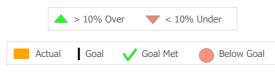


#### **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	_
Treatment Completed Successfully		8	80%	95%	87%	-15%	-
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Vo Re-admit within 30 Days of Discharge		8	89%	85%	94%	4%	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Follow-up within 30 Days of Discharge		7	88%	90%	71%	-2%	

#### **Bed Utilization**





\* State Avg based on 10 Active Acute Psychiatric Programs

#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	3	267%	
Admits	11	2	450%	
Discharges	10	3	233%	
Bed Days	123	6	1950%	

# Data Submission Quality

Valid Axis I Diagnosis

	Data Entry	Actual	State Avg	
	Valid NOMS Data	77%	o 84	1%
	On-Time Periodic	Actua	I State A	Avg
	6 Month Updates	N/A	8	3%
	Co-occurring	Actua	I State A	Avg
$\checkmark$	MH Screen Complete	100%	92	2%
$\checkmark$	SA Screen Complete	100%	b 100	)%
	Diagnosis	Actua	I State A	Avg

#### **Discharge Outcomes**

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Treatment Completed Successfully		10	100%	95%	87%	5%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	No Re-admit within 30 Days of Discharge		10	100%	85%	94%	15%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		0	0%	90%	71%	-90%	

#### Bed Utilization

	12 Mon	ths Trend Beds	s Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization	Rate	12	14 days	5 1.1	6%	90%	88%	-84%
	< 90%	90-110%	>110%					



100%

100%

	> 10% 0	ver 🔻 < 100	% Under
Actual	Goal	V Goal Met	Below Goal

\* State Avg based on 10 Active Acute Psychiatric Programs

#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	41	43	-5%	
Admits	2	1	100%	
Discharges	3	2	50%	
Service Hours	546	513	6%	

# Data Submission Quality

Data Entry	Actual S	State Avg
Valid NOMS Data	98%	84%
On-Time Periodic	Actual	State Avg
6 Month Updates	89%	89%
·		
	A shuel	Chatta Auro
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	State Avg 95%
	1	5
MH Screen Complete	N/A	95%



# Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		0	0%	65%	52%	-65%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	No Re-admit within 30 Days of Discharge		1	100%	85%	96%	15%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	46%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Stable Living Situation		36	88%	60%	92%	28%	
	Social Support		22	54%	60%	79%	-6%	
	Employed		1	2%	15%	16%	-13%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Clients Receiving Services		38	100%	90%	99%	10%	





	<b>&gt;</b>	10% Ove	r	▼ < 10%	Under	
Act	cual	Goal	$\checkmark$	Goal Met	Belo	w Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs

#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	15	-7%	
Admits	6	8	-25% 🔻	•
Discharges	7	10	-30% 🔻	7
Transfers - In	1	1	0%	
Transfers - Out	1	1	0%	
Bed Days	1,058	1,648	-36% 🔻	•

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	75%	84%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	8%
Co-occurring	Actual	State Avg
MH Screen Complete	86%	92%
V SA Screen Complete	. 100%	100%
Diagnosis	Actual	State Avg

	Diagnosis	Actual	State Avg	
$\checkmark$	Valid Axis I Diagnosis	100%	100%	

#### Data Submitted to DMHAS by Month

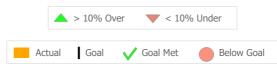


#### **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		6	75%	95%	87%	-20%	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
No Re-admit within 30 Days of Discharge		6	86%	85%	94%	1%	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Follow-up within 30 Days of Discharge		6	100%	90%	71%	10%	

#### **Bed Utilization**

	12	2 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
Avg Utilization F	Rate		12	222 days	0.6	48%	90%	88%	-42%	•
	< 90%	90-110%		>110%						



\* State Avg based on 10 Active Acute Psychiatric Programs

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	82	76	8%	
Admits	22	7	214% 🔺	•
Discharges	20	13	54% 🔺	•
Service Hours	1,574	831	89% 🔺	•

# Data Submission Quality

91%	93%
Actual	State Avg
96%	91%
Actual	State Avg
100%	84%
100%	83%
	96% Actual 100%



# Data Submitted to DMHAS by Month



# Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		7	35%	50%	37%	-15%	
	2							
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Self Help		81	99%	60%	35%	39%	
	Social Support		37	45%	60%	63%	-15%	
	Stable Living Situation		61	74%	95%	79%	-21%	
	Employed		5	6%	30%	21%	-24%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Clients Receiving Services		62	100%	90%	98%	10%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	2 or more Services within 30 days		21	95%	75%	95%	20%	



Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	12	50%	
Admits	18	10	80%	
Discharges	18	12	50%	

#### Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
<ul> <li>Evaluation within 1.5 hours of Request</li> </ul>		18	100%	75%	70%	25%	
Community Location Evaluation		18	100%	80%	69%	20%	
✓ Follow-up Service within 48 hours		2	100%	90%	67%	10%	

# Data Submitted to DMHAS by Month



	<b>&gt;</b> > 10	% Over	▼ < 10% l	Jnder	
Act	tual Go	oal 🗸 G	Goal Met	Below Goal	

\* State Avg based on 26 Active Mobile Crisis Team Programs

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	32	37	-14% 🔻	,
Admits	3	6	-50% 🔻	,
Discharges	-	4	-100% 🔻	,
Service Hours	739	345	114% 🔺	

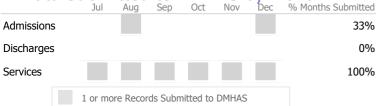
# Data Submission Quality

	Data Entry	Actual	State Avg
$\checkmark$	Valid NOMS Data	99%	83%
	On-Time Periodic	Actua	State Avg
$\checkmark$	6 Month Updates	97%	83%
•			
	- ·		
	Co-occurring	Actua	I State Avg
	MH Screen Complete	N/A	96%
	SA Screen Complete	N/A	95%
	Diagnosis	Actua	I State Avg
	Valid Axis I Diagnosis	56%	98%

#### **Discharge Outcomes**

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		N/A	N/A	65%	57%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Stable Living Situation		27	84%	80%	86%	4%
$\checkmark$	Social Support	·	20	62%	60%	80%	2%
	Employed		1	3%	20%	14%	-17% 🔷
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Clients Receiving Services		32	100%	90%	98%	10%

#### Data Submitted to DMHAS by Month



	> 10% 0	ver <b>v</b> < 100	% Under	
Actua	Goal	🗸 Goal Met	Below	Goal

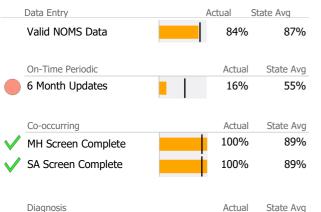
\* State Avg based on 36 Active CSP Programs

#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	118	106	11%	
Admits	61	43	42%	
Discharges	51	42	21%	
Service Hours	538	517	4%	

# Data Submission Quality

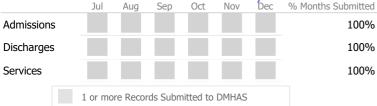
Valid Axis I Diagnosis



#### **Discharge Outcomes**

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		16	31%	50%	42%	-19%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Employed		22	19%	30%	23%	-11%	
	Social Support	· I	51	43%	60%	59%	-17%	
	Stable Living Situation	i	81	69%	95%	69%	-26%	
	Service Utilization							
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		56	84%	90%	80%	-6%	
	Service Engagement							
	<u> </u>							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	2 or more Services within 30 days		51	84%	75%	77%	9%	

#### Data Submitted to DMHAS by Month



84%

98%

	> 10% 0	ver 🔻 < 109	% Under
Actual	Goal	V Goal Met	Below Goal

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	189	111	70%	
Admits	145	69	110%	
Discharges	140	49	186%	

#### Jail Diversion



Admissions Discharges

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	76	36	111%	
Admits	74	38	95%	
Discharges	72	38	89%	

#### Crisis

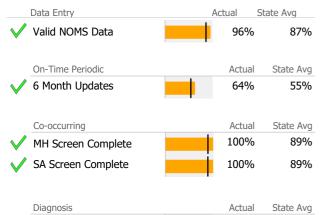
			Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	$\checkmark$	Evaluation within 1.5 hours of Request		49	91%	75%	70%	16%	
	$\checkmark$	Community Location Evaluation		46	85%	80%	69%	5%	
		Follow-up Service within 48 hours		9	53%	90%	67%	-37%	
Data Submitted to DMHAS by Month Jul Aug Sep Oct Nov Dec % Mont	hs Submitted 100%	▲ > 10% Ov	ver 🔍 < 10% Under						
Discharges	100%	Actual Goal	V Goal Met 🛛 🔴 Bel	ow Goal					
1 or more Records Submitted to DMHAS		* Chate Aver beauding	DC Ashira Makila Crisis Tas	D					

\* State Avg based on 26 Active Mobile Crisis Team Programs

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	177	184	-4%	
Admits	13	4	225%	
Discharges	10	21	-52%	▼
Service Hours	813	622	31%	

# Data Submission Quality

Valid Axis I Diagnosis



#### **Discharge Outcomes**

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		3	30%	50%	42%	-20%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Social Support		105	59%	60%	59%	-1%	
	Stable Living Situation		159	90%	95%	69%	-5%	
	Employed	• I	17	10%	30%	23%	-20%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Clients Receiving Services		163	98%	90%	80%	8%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		9	69%	75%	77%	-6%	

# Data Submitted to DMHAS by Month

77%

98%



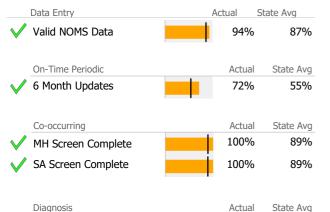
	<b>^</b> >	> 10% Ov	ver 🔻 < 10%	o Under
Actu	ual	Goal	V Goal Met	Below Goal

#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	251	265	-5%	
Admits	16	6	167%	
Discharges	20	22	-9%	
Service Hours	1,054	883	19%	

# Data Submission Quality

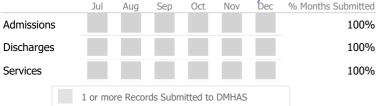
Valid Axis I Diagnosis



#### **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		4	20%	50%	42%	-30%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		157	63%	60%	59%	3%	
Stable Living Situation		205	82%	95%	69%	-13%	
Employed	<b>.</b>   .	26	10%	30%	23%	-20%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		226	98%	90%	80%	8%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		13	81%	75%	77%	6%	

# Data Submitted to DMHAS by Month



76%

98%

	▲ > 10%	% Over	🗸 < 10% Ur	nder
Actu	ual Go	al 🗸 Go	oal Met	Below Goal

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	288	306	-6%
Admits	4	4	0%
Discharges	4	18	-78% 🔻
Service Hours	1,172	1,117	5%

# Data Submission Quality

Data Entry	Actual	State Avg
🗸 Valid NOMS Data	97%	% 87%
On-Time Periodic	Actua	al State Avg
🗸 6 Month Updates	93%	6 55%
·		
Co-occurring	Actu	al State Avg
MH Screen Complete	N/	A 89%
SA Screen Complete	N/	A 89%
Diagnosis	Actua	al State Avg
Diagnosis		
Valid Axis I Diagnosis	87%	6 98%

#### **Discharge Outcomes**

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		1	25%	50%	42%	-25%	
	_							
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Social Support		192	67%	60%	59%	7%	
	Stable Living Situation		257	89%	95%	69%	-6%	
	Employed		23	8%	30%	23%	-22%	▼
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Clients Receiving Services		280	99%	90%	80%	9%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		1	25%	75%	77%	-50%	•

#### Data Submitted to DMHAS by Month



	<b>▲</b> >	10% Ove	er	▼ < 10%	Under	
Act	ual	Goal	$\checkmark$	Goal Met	Belo	w Goal

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	310	180	72%	
Admits	292	163	79%	
Discharges	248	164	51%	
Service Hours	43	4		

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%
	1 or me	ore Recor	ds Subn	nitted to	DMHAS		

	> 10% 0	ver 🔻 < 10	% Under	
Actual	Goal	V Goal Met	Belov	w Goal

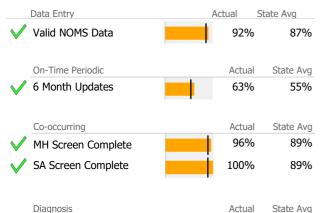
\* State Avg based on 16 Active Central Intake Programs

#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	96	83	16%	
Admits	27	21	29%	
Discharges	22	29	-24%	▼
Service Hours	576	383	51%	

# Data Submission Quality

Valid Axis I Diagnosis



#### **Discharge Outcomes**

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		8	36%	50%	42%	-14%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Social Support		75	77%	60%	59%	17%	
$\checkmark$	Employed		41	42%	30%	23%	12%	
	Stable Living Situation		90	93%	95%	69%	-2%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Clients Receiving Services		74	99%	90%	80%	9%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	2 or more Services within 30 days		25	93%	75%	77%	18%	

# Data Submitted to DMHAS by Month



76%

98%

	> 10% 0	ver 🔻 < 100	% Under
Actual	Goal	🗸 Goal Met	Below Goal

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	9	•
Admits	-	1	-100% 🔻
Discharges	-	8	-100% 🔻

# Data Submission Quality

Data Entry	Actual S	tate Avg
Valid NOMS Data	N/A	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	86%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	92%
SA Screen Complete	N/A	89%

#### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	67%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	82%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

#### **Bed Utilization**

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	N/A	N/A	0%	90%	91%	-90%

#### Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	S							0%
Discharges	5							0%
		1 or mo	ore Recor	ds Subn	nitted to	DMHAS		

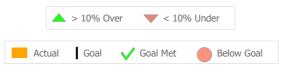
	<b></b>	> 10% Ov	rer	▼ < 10%	Under	
Act	ual	Goal	$\checkmark$	Goal Met	Belo	ow Goal

\* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	300	320	-6%
Admits	-	-	
Discharges	11	7	57% 🔺

#### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							83%
	1 or mo	ore Recor	ds Subn	nitted to	DMHAS		



\* State Avg based on 1 Active Prevention Programs

Connecticut Mental Health Center

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	198	210	-6%	
Admits	7	3	133% 🔺	
Discharges	5	15	-67% 🔻	
Service Hours	219	132	66% 🔺	
Social Rehab/PHP/IOP Days	1	0		

#### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		29	15%	90%	70%	-75% 🔻



	<b>^</b> >	10% Ove	er 🔻	< 10%	Under	
Act	cual	Goal	V Goal	Met	Belo	w Goal

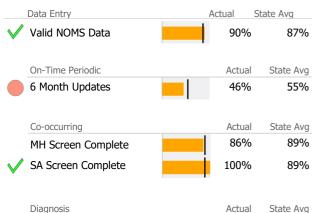
\* State Avg based on 34 Active Social Rehabilitation Programs

#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	48	34	41%	
Admits	7	11	-36%	▼
Discharges	16	1	1500%	
Service Hours	276	348	-21%	▼

# Data Submission Quality

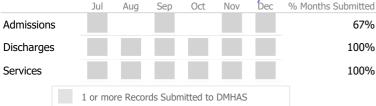
Valid Axis I Diagnosis



#### **Discharge Outcomes**

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		3	19%	50%	42%	-31%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Social Support		26	54%	60%	59%	-6%	
	Stable Living Situation		41	85%	95%	69%	-10%	
	Employed	<b>—</b>	7	15%	30%	23%	-15%	-
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Clients Receiving Services		29	91%	90%	80%	1%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	2 or more Services within 30 days		7	100%	75%	77%	25%	

#### Data Submitted to DMHAS by Month



71%

98%

	<b>▲</b> :	> 10% 0\	/er	▼ < 10%	6 Under	
Ac	tual	Goal	$\checkmark$	Goal Met	Bel	ow Goal

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	1	1800% 🔺
Admits	12	1	1100% 🔺
Discharges	3	-	
Service Hours	-	-	

# Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							33%
Services							0%
	1 or mo	ore Recor	ds Subm	nitted to	DMHAS		

	<b>^</b> >	10% Ove	er	▼ < 1	.0% Unde	r	
Act	ual	Goal	$\checkmark$	Goal Met		Below	Goal

\* State Avg based on 24 Active Other Programs

Mental Health - Other - Other

#### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	2	1	100% 🔺
Discharges	-	1	-100% 🔻
Service Hours	-	-	

### Data Submitted to DMHAS by Month

	-	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions								33%
Discharges								0%
Services								0%
	1 0	or mor	e Recor	ds Subm	itted to	DMHAS		

	> 10%	Over 🔻	< 10% Under	
Actua	Goal	V Goal N	Met Bel	ow Goal

\* State Avg based on 24 Active Other Programs

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	67	15	347%	
Admits	38	14	171%	
Discharges	-	3	-100%	▼
Service Hours	2	-		

# Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	;							100%
Discharges								0%
Services								17%
		1 or m	ore Recor	ds Subm	itted to	DMHAS		

	> 10% 0	ver 🔻 < 100	% Under
Actual	Goal	V Goal Met	Below Goal

\* State Avg based on 24 Active Other Programs

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	4	325%	
Admits	9	3	200%	
Discharges	-	1	-100%	▼
Service Hours	-	14	-100%	▼

#### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							0%
Services							0%
	1 or	more Reco	ords Sub	mitted to	DMHAS	5	

	> 10% 0	/er	<b>V</b> < 10	% Under	
Actual	Goal	$\checkmark$	Goal Met	Belo	w Goal

\* State Avg based on 24 Active Other Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

#### Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	S							0%
Discharge	S							0%
		1 or mo	ore Reco	ds Subn	nitted to	DMHAS		

	<b>^</b> >	10% Ove	er	▼ < 10%	Under	
Act	ual	Goal	$\checkmark$	Goal Met	Belo	w Goal

\* State Avg based on 24 Active Other Programs

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	1	100% 🔺	
Admits	1	1	0%	
Discharges	-	-		
Service Hours	-	5	-100% 🔻	

#### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							0%
Services							0%
	1 or n	nore Reco	rds Subr	nitted to	DMHAS		

	> 10% 0	ver 🔻 < 10	% Under	
Actual	Goal	V Goal Met	Belov	v Goal

\* State Avg based on 24 Active Other Programs

Mental Health - Other - Other

#### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9		
Admits	9	-	
Discharges	-	-	
Service Hours	27	-	

## Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	s							17%
Discharge	S							0%
Services								17%
		1 or mo	ore Recor	ds Subm	nitted to	DMHAS		

		> 10% 0\	/er	<b>V</b> < 10 <sup>0</sup>	% Under	
Ac	tual	Goal	$\checkmark$	Goal Met	Belo	w Goal

\* State Avg based on 24 Active Other Programs

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	1	600%	
Admits	3	-		
Discharges	1	-		
Service Hours	24	-		

# Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							50%
Discharges							17%
Services							67%
	1 or mo	ore Recor	ds Subn	nitted to	DMHAS		

	<b>^</b> >	10% Ove	r	▼ < 10	)% Under	í -
Act	ual	Goal	<b>~</b>	Goal Met		Below Goal

\* State Avg based on 24 Active Other Programs

Mental Health - Other - Other

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	1	1900%
Admits	7	-	
Discharges	-	-	
Service Hours	21	-	



		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	S							67%
Discharges	5							0%
Services								67%
		1 or mo	re Recor	ds Subm	nitted to	DMHAS		

	> 10% 0	ver	▼ < 10	% Under	
Actual	Goal	$\checkmark$	Goal Met	Belo	w Goal

\* State Avg based on 24 Active Other Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

### Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	S							0%
Discharge	5							0%
		1 or mo	ore Recor	ds Subn	nitted to	DMHAS		

	> 10% 0	ver 🔻 < 10%	% Under	
Actual	Goal	🗸 Goal Met	Below Goal	

\* State Avg based on 24 Active Other Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

### Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	S							0%
Discharge	S							0%
		1 or mo	ore Reco	ds Subn	nitted to	DMHAS		

	<b></b>	10% Ov	er	▼ < 10%	Under	
Act	tual	Goal	$\checkmark$	Goal Met	Belo	w Goal

\* State Avg based on 24 Active Other Programs

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	15	60%	
Admits	9	12	-25%	▼
Discharges	2	1	100%	
Service Hours	-	-		

#### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							33%
Services							0%
	1 or mo	ore Recor	ds Subr	nitted to	DMHAS		

	> 10% 0	ver <b>v</b> < 10 <sup>0</sup>	% Under	
Actual	Goal	🗸 Goal Met	Below	Goal

\* State Avg based on 24 Active Other Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	55	40	38% 🔺
Admits	55	40	38% 🔺
Discharges	55	40	38% 🔺
Service Hours	116	68	72% 🔺

### Data Submitted to DMHAS by Month

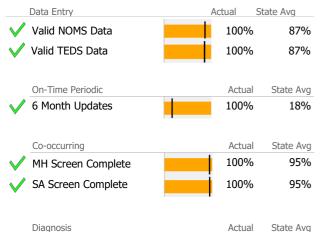
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%
1 or more Records Submitted to DMHAS							

	> 10% 0	ver 🔻 < 100	% Under	
Actual	Goal	V Goal Met	Below Goal	

\* State Avg based on 16 Active Central Intake Programs

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	1	100%	
Admits	1	-		
Discharges	-	-		
Service Hours	16	4		

# **Data Submission Quality**





### **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	50%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		2	100%	55%	39%	45%
Self Help		2	100%	60%	14%	40%
Not Arrested		2	100%	75%	74%	25%
Stable Living Situation		2	100%	95%	72%	5%
Employed	·	1	50%	50%	30%	0%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		2	100%	90%	55%	10%
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		1	100%	75%	63%	25%

### Data Submitted to DMHAS by Month



	▲ > 10% (	Over 🔻 < 1	.0% Under
Actu	al Goal	V Goal Met	Below Goal

\* State Avg based on 107 Active Standard Outpatient Programs

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	169	140	21%	
Admits	55	40	38%	
Discharges	42	38	11%	
Service Hours	1,335	1,012	32%	

### Data Submission Quality

Data Entry	Actual S	State Avg
Valid NOMS Data	92%	87%
Valid TEDS Data	97%	87%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	93%	18%
Co-occurring	Actual	State Avg
V MH Screen Complete	100%	95%
V SA Screen Complete	100%	95%
	Г	



### **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	17%	50%	50%	-33%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		167	99%	60%	14%	39%
Not Arrested		125	74%	75%	74%	-1%
Stable Living Situation		157	93%	95%	72%	-2%
Abstinence/Reduced Drug Use	· · ·	81	48%	55%	39%	-7%
Employed		65	38%	50%	30%	-12%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		123	97%	90%	55%	7%
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		52	95%	75%	63%	20%

#### Data Submitted to DMHAS by Month



	<b>&gt;</b>	10% Ove	r	<b>V</b> < 10	% Under	
Act	ual	Goal	$\checkmark$	Goal Met		Below Goal

\* State Avg based on 107 Active Standard Outpatient Programs

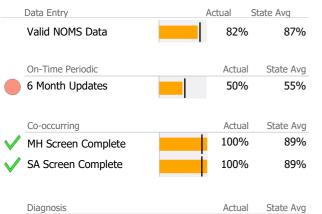
Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	11	-9%
Admits	3	1	200% 🔺
Discharges	2	3	-33% 🔻
Service Hours	41	34	20% 🔺

# Data Submission Quality

Valid Axis I Diagnosis



### **Discharge Outcomes**

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		0	0%	50%	42%	-50%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Employed		0	0%	30%	23%	-30%	
	Stable Living Situation	I	4	40%	95%	69%	-55%	
	Social Support	i	0	0%	60%	59%	-60%	
	Service Utilization							
	Service Othization				0 10	Ctata Aug		
	Cliente Dessiving Convises	Actual % vs Goal %	Actual 8	Actual %	Goal %	State Avg 80%	Actual vs Goal	
V	Clients Receiving Services		0	100%	90%	00%	10%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		2	67%	75%	77%	-8%	

# Data Submitted to DMHAS by Month

90%

98%



	▲ > 10%	Over 🔍 <	10% Under	
Actu	ual Goal	V Goal Me	t 🛑 Belo	w Goal

\* State Avg based on 74 Active Standard Outpatient Programs

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	235	158	49%	
Admits	51	48	6%	
Discharges	5	8	-38%	▼

#### Data Submitted to DMHAS by Month



	> 10% 0	ver 🔻 < 100	% Under
Actual	Goal	🗸 Goal Met	Below Goal

\* State Avg based on 1 Active Outreach & Engagement Programs

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	36	49	-27% 🔻	
Admits	15	14	7%	
Discharges	3	8	-63% 🔻	
Service Hours	437	506	-14% 🔻	

# Data Submission Quality

Valid Axis I Diagnosis

	Data Entry	Actual S	State Avg
	Valid NOMS Data	86%	87%
	On-Time Periodic	Actual	State Avg
	6 Month Updates	0%	55%
	Co-occurring	Actual	State Avg
	MH Screen Complete	25%	89%
$\checkmark$	SA Screen Complete	100%	89%
	Diagnosis	Actual	State Avg

### **Discharge Outcomes**

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		1	33%	50%	42%	-17%	-
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Social Support		19	53%	60%	59%	-7%	
	Employed	,	0	0%	30%	23%	-30%	
	Stable Living Situation	I	23	64%	95%	69%	-31%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		29	88%	90%	80%	-2%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	2 or more Services within 30 days		14	93%	75%	77%	18%	



1 or more Records Submitted to DMHAS

100%

98%

	▲ > 10% O	ver 💙 < 109	% Under
Act	cual Goal	V Goal Met	Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	15	0%
Admits	15	12	25% 🔺
Discharges	15	15	0%
Service Hours	-	-	

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							83%
Services							0%
	1 or mo	ore Recor	ds Subm	nitted to	DMHAS		

	> 10% 0	ver 🔻 < 10	% Under	
Actual	Goal	V Goal Met	Below	v Goal

\* State Avg based on 16 Active Central Intake Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	9	-56% 🔻
Admits	4	9	-56% 🔻
Discharges	4	9	-56% 🔻
Service Hours	-	-	

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							50%
Discharges							50%
Services							0%
	1 or mo	ore Recor	ds Subr	nitted to	DMHAS		

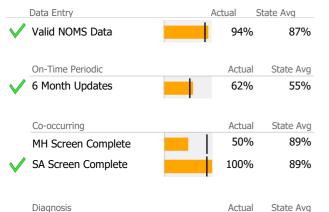
	> 10% 0	ver 🔻 < 100	% Under	
Actual	Goal	🗸 Goal Met	Below Go	al

\* State Avg based on 16 Active Central Intake Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	79	86	-8%
Admits	4	9	-56% 🔻
Discharges	7	7	0%
Service Hours	1,501	1,633	-8%

# Data Submission Quality

Valid Axis I Diagnosis



### **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		3	43%	50%	42%	-7%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		44	56%	60%	59%	-4%	
Employed	<u> </u>	17	22%	30%	23%	-8%	
Stable Living Situation		58	73%	95%	69%	-22%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		71	99%	90%	80%	9%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		4	100%	75%	77%	25%	

### Data Submitted to DMHAS by Month



92%

98%

	<b>^</b> >	10% Ove	er	▼ < 10%	Under	
Act	tual	Goal	$\checkmark$	Goal Met	Belo	w Goal

\* State Avg based on 74 Active Standard Outpatient Programs