Chemical Abuse Services Agency (CASA) Bridgeport, CT

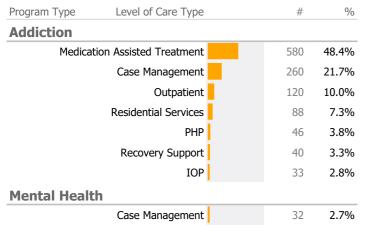
Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

(Based on 269 FY21 Surveys)

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)



Clients by Level of Care



	· · · · ·			
Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
V Overall		90%	80%	91%
Quality and Appropriateness		85%	80%	93%
✓ General Satisfaction		82%	80%	92%
Respect		77%	80%	91%
Participation in Treatment		75%	80%	92%
Recovery		74%	80%	79%
Access		72%	80%	88%
Outcome		66%	80%	83%
Satisfied % Goal %	6 0-80% 80-1	.00% Goal	Met 🛛 🕘 Ur	nder Goal

Consumer Satisfaction Survey

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	36	3%	9%	Male 🗾	691	65%	59%
26-34	214	20%	21%	Female	367	35%	41%
35-44	293	28%	23%	Transgender			0%
45-54	253	24%	19%				
55-64	207	20%	19%				
65+	52	5%	9%	Race	#	%	State Avg
				Other	484	46%	▲ 13%
Ethnicity	#	%	State Avg	White/Caucasian 🦰 📔	387	37%	▼ 62%
Non-Hispanic	553	52%	▼ 68%	Black/African American	165	16%	17%
Hisp-Puerto Rican	400	38%	▲ 11%	Unknown	10	1%	6%
Hispanic-Other	76	7%	8%	Am. Indian/Native Alaskan	7	1%	0%
Hispanic-Mexican	24	2%	1%	Asian	3	0%	1%
				Hawaiian/Other Pacific Islander	2	0%	0%
Unknown	5	0%	▼ 11%	Multiple Races	1	0%	1%
Hispanic-Cuban	1	0%	0%				
	Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder St	ate Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Areyto Apts PILOTS Dev.124-551

Chemical Abuse Services Agency (CASA) Mental Health - Case Management - Supportive Housing – Development Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	21	0%
Admits	1	1	0%
Discharges	1	1	0%
Service Hours	20	111	-82%

	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Stable Living Situation		20	95%	85%	94%	10%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Clients Receiving Services		4	20%	90%	95%	-70% 🔻

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	86%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							17%
Services							67%
	1 or m	ore Recor	ds Subn	nitted to	DMHAS		

	>	10% Ov	/er	V < 10	% Under	
Actua	al	Goal	\checkmark	Goal Met	Belo	w Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

Recovery

CASA Harrison Pilots 989732

Chemical Abuse Services Agency (CASA) Mental Health - Case Management - Supportive Housing – Development Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

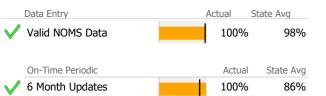
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	-	-	
Discharges	-	-	
Service Hours	79	28	180% 🔺

Recovery

/							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Stable Living Situation		6	100%	85%	94%	15%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		6	100%	90%	95%	10%	
	Stable Living Situation Service Utilization	Stable Living Situation Service Utilization Actual % vs Goal %	Stable Living Situation 6 Service Utilization Actual % vs Goal %	Stable Living Situation 6 100% Service Utilization Actual % vs Goal % Actual %	Stable Living Situation 6 100% 85% Service Utilization Actual % vs Goal % Actual % Goal % Goal %	Stable Living Situation 6 100% 85% 94% Service Utilization Actual % vs Goal % Actual % Goal % State Avg	Stable Living Situation 6 100% 85% 94% 15% Service Utilization Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal

Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							100%
	1 or mo	ore Recor	ds Subn	nitted to	DMHAS		

		- 10% Ove	er	▼ < 10%	Under	
Ac	tual	Goal	\checkmark	Goal Met	Belo	w Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

Chemical Abuse Services Agency (CASA) Addiction - Outpatient - Standard Outpatient

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	15	-33%	•
Admits	3	8	-63%	▼
Discharges	5	7	-29%	▼
Service Hours	-	44	-100%	•

Data Submission Quality

Data Entry		Actual S	State Avg
Valid NOMS Data		100%	87%
Valid TEDS Data		100%	87%
	•		
On-Time Periodic		Actual	State Avg
6 Month Updates		0%	18%
Co-occurring		Actual	State Avg
V MH Screen Complete		100%	95%
V SA Screen Complete		100%	95%
		•	
Diagnosis		Actual	State Avo



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	60%	50%	50%	10%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		9	90%	75%	74%	15%
Abstinence/Reduced Drug Use		7	70%	55%	39%	15%
Stable Living Situation	i	8	80%	95%	72%	-15%
Employed		3	30%	50%	30%	-20%
Self Help	■ <u>`</u>	1	10%	60%	14%	-50%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	55%	N/A
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	63%	-75%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							33%
Discharges							33%
Services							0%
	1 or mo	re Recor	ds Subr	nitted to	DMHAS		

	^ >	10% Ove	er	▼ < 10%	Unde	er	
Ac	tual	Goal	\checkmark	Goal Met		Below	Goal

* State Avg based on 107 Active Standard Outpatient Programs

Casa Hostos Intermediate Res

Chemical Abuse Services Agency (CASA) Addiction - Residential Services - Transitional/Halfway House 3.1 Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	31	-16% 🔻
Admits	20	27	-26% 🔻
Discharges	18	26	-31% 🔻
Bed Days	1,040	954	9%

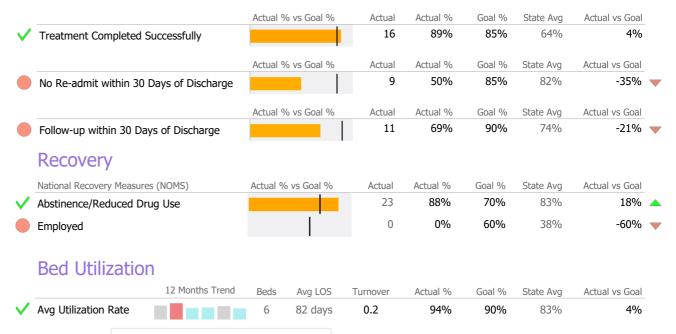
Data Submission Quality

Valid Axis I Diagnosis

 \checkmark

Data Entry	Actual	State Avg
Valid NOMS Data	100%	6 88%
Valid TEDS Data	100%	6 93%
On-Time Periodic	Actu	al State Avg
6 Month Updates	0%	% 33%
Co-occurring	Actu	al State Avg
V MH Screen Complete	100%	6 97%
V SA Screen Complete	1009	6 97%
Diagnosis	Actu	al State Avg

Discharge Outcomes



< 90%	90-110%	>110%

Data Submitted to DMHAS by Month



100%

100%

	> 10% 0	ver	▼ < 10	% Under	
Actual	Goal	\checkmark	Goal Met	Belo	w Goal

* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	33	6%
Admits	27	22	23% 🔺
Discharges	21	23	-9%
Service Hours	-	6	-100% 🔻
Social Rehab/PHP/IOP Days	0	332	-100% 🔻

Data Submission Quality

100% 100%	37% 35%
100%	35%
Actual	State Avg
33%	50%
Actual	State Avg
100%	33%
1000/	33%

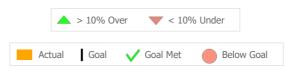


Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	S							100%
Discharge	5							83%
Services								0%
		1 or mo	ore Recor	ds Subm	nitted to	DMHAS		

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		12	57%	50%	63%	7%	-
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
No Re-admit within 30 Days of Discharge		16	76%	85%	78%	-9%	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	_
Follow-up within 30 Days of Discharge		9	75%	90%	65%	-15%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		17	46%	50%	39%	-4%	
Stable Living Situation		30	81%	95%	85%	-14%	
Self Help	<mark> </mark>	7	19%	60%	33%	-41%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	24%	N/A	



* State Avg based on 12 Active Partial Hospitalization Services Programs

Chemical Abuse Services Agency (CASA)

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	52	-37%	▼
Admits	22	26	-15%	•
Discharges	24	30	-20%	•
Service Hours	16	198	-92%	•
Social Rehab/PHP/IOP Days	307	201	53%	

Data Submission Quality

Data Entry	Actual S	itate Avg
Valid NOMS Data	100%	83%
Valid TEDS Data	99%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%
I		
Co-occurring	Actual	State Avg
V MH Screen Complete	100%	86%
V SA Screen Complete	100%	86%
•		
Diagnosis	Actual	State Avo

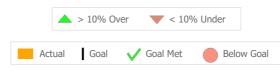


Data Submitted to DMHAS by Month



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		17	71%	50%	56%	21%	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Follow-up within 30 Days of Discharge		14	82%	90%	65%	-8%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Not Arrested		32	97%	75%	74%	22%	
Abstinence/Reduced Drug Use		21	64%	55%	47%	9%	
Stable Living Situation		33	100%	95%	84%	5%	
Employed	– 1 [–]	5	15%	50%	29%	-35%	
Self Help		2	6%	60%	13%	-54%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		9	100%	90%	57%	10%	



* State Avg based on 57 Active Standard IOP Programs

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	123	39	215% 🔺	
Admits	55	4	1275% 🔺	
Discharges	1	-		
Service Hours	19	5		

Service Engagement



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							17%
Services							33%
1 or more Records Submitted to DMHAS							

	> 10% 0	ver 🔻 < 100	% Under
Actual	Goal	V Goal Met	Below Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Chemical Abuse Services Agency (CASA) Addiction - Medication Assisted Treatment - Methadone Maintenance

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	574	609	-6%
Admits	106	94	13% 🔺
Discharges	138	118	17% 🔺
Service Hours	1,982	2,040	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
	·	
On-Time Periodic	Actual	State Avg
🗸 6 Month Updates	97%	78%
Co-occurring	Actual	State Avg
V MH Screen Complete	100%	87%
V SA Screen Complete	100%	88%
•		
Diagnosis	Actual	State Avg



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		94	68%	50%	57%	18%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Abstinence/Reduced Drug Use		512	88%	50%	61%	38%	
\checkmark	Self Help		536	92%	60%	54%	32%	
\checkmark	Not Arrested		582	100%	75%	87%	25%	
\checkmark	Stable Living Situation		560	96%	90%	82%	6%	
	Employed	—	187	32%	40%	38%	-8%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		436	98%	90%	88%	8%	
	Service Engagement							
	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Length of Stay over 1 Year		405	71%	50%	68%	21%	

Data Submitted to DMHAS by Month



	> 10% 0	ver	▼ < 10	1% Unde	r
Actual	Goal	\checkmark	Goal Met		Below Goal

* State Avg based on 34 Active Methadone Maintenance Programs

CASA MAAS OP NonMethMn 989202

Chemical Abuse Services Agency (CASA)

Addiction - Outpatient - Standard Outpatient

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	71	63	13%	
Admits	39	35	11%	
Discharges	27	38	-29%	▼
Service Hours	423	307	38%	

Data Submission Quality

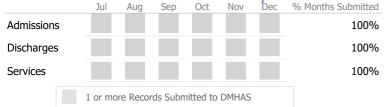
Data Entry	Actual S	itate Avg
Valid NOMS Data	100%	87%
Valid TEDS Data	100%	87%
On-Time Periodic	Actual	State Avg
V 6 Month Updates	67%	18%
Co-occurring	Actual	State Avg
V MH Screen Complete	100%	95%
V SA Screen Complete	100%	95%



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		17	63%	50%	50%	13%	
	5							
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Not Arrested		71	99%	75%	74%	24%	
\checkmark	Abstinence/Reduced Drug Use		56	78%	55%	39%	23%	
\checkmark	Self Help		51	71%	60%	14%	11%	
\checkmark	Stable Living Situation		70	97%	95%	72%	2%	
	Employed		22	31%	50%	30%	-19%	
	Service Utilization							
		Astro-LO(Casto)		A sturn L O/	Carl 0/	State Avg		
		Actual % vs Goal %	Actual	Actual %	Goal %	5	Actual vs Goal	
\checkmark	Clients Receiving Services		41	91%	90%	55%	1%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	2 or more Services within 30 days		32	82%	75%	63%	7%	

Data Submitted to DMHAS by Month



		> 10% Ove	er	▼ < 10%	Under	
A	ctual	Goal	\checkmark	Goal Met	Belo	w Goal

* State Avg based on 107 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	7	57%	
Admits	8	5	60%	
Discharges	6	5	20%	
Service Hours	76	9		
Social Rehab/PHP/IOP Days	186	33	464%	

Data Submission Quality

Data Entry	Actual S	tate Avg
Valid NOMS Data	100%	37%
Valid TEDS Data	100%	35%
On-Time Periodic	 Actual	State Avg
V 6 Month Updates	100%	50%
Co-occurring	Actual	State Avg
V MH Screen Complete	100%	33%
V SA Screen Complete	100%	33%
Diagnosis	 Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		5	83%	50%	63%	33%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	No Re-admit within 30 Days of Discharge		5	83%	85%	78%	-2%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		2	40%	90%	65%	-50%	-
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Self Help		8	73%	60%	33%	13%	
\checkmark	Stable Living Situation		11	100%	95%	85%	5%	
	Employed	— .	2	18%	50%	39%	-32%	-
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		5	100%	90%	24%	10%	

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	S							50%
Discharge	5							67%
Services								67%
	1	l or m	ore Recor	ds Subn	nitted to	DMHAS		

	> 10% 0	ver 🔻 < 100	% Under	
Actual	Goal	🗸 Goal Met	Below	/ Goal

* State Avg based on 12 Active Partial Hospitalization Services Programs

CASA Recovery PILOTS 989255

Chemical Abuse Services Agency (CASA) Mental Health - Case Management - Supportive Housing – Development Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	1	1	0%
Discharges	1	1	0%
Service Hours	-	8	-100% 🔻

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Stable Living Situation		4	80%	85%	94%	-5%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	95%	N/A	

Data Submission Quality

	Data Entry	Actual	State Avg	
\checkmark	Valid NOMS Data	100%	98%	
	On-Time Periodic	Actual	State Avg	
	6 Month Updates	0%	86%	

Data Submitted to DMHAS by Month Jul Aug Sep Oct Nov Dec % Months Submitted Admissions 17%

Admissions		17%
Discharges		17%
Services		0%
	1 or more Records Submitted to DMHAS	

		• 10% Ove	er	▼ < 10%	Under	
Ac	tual	Goal	\checkmark	Goal Met	Belo	w Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

CASA Res Intensive 989601

Chemical Abuse Services Agency (CASA) Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7 Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

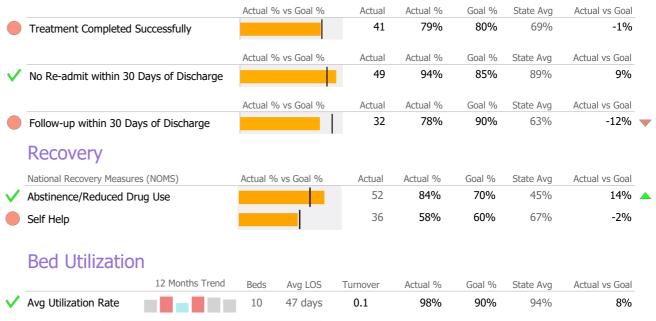
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	60	57	5%
Admits	54	57	-5%
Discharges	52	53	-2%
Bed Days	1,811	1,356	34% 🔺

Data Submission Quality

Valid Axis I Diagnosis

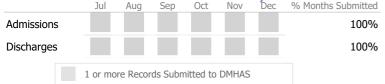
Data Entry	Actual S	State Avg
Valid NOMS Data	100%	87%
Valid TEDS Data	100%	96%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	0%	0%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	94%
V SA Screen Complete	100%	94%
Diagnosis	Actual	State Avg

Discharge Outcomes



< 90% 90-110% >110%

Data Submitted to DMHAS by Month



100%

100%

	> 10% 0	ver	V < 109	% Under	
Actual	Goal	V 0	Goal Met	Belo	w Goal

* State Avg based on 7 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	9	11%	
Admits	3	3	0%	
Discharges	5	1	400%	
Bed Days	1,222	1,394	-12%	▼

Data Submission Quality

Jul

Admissions

Discharges

Data Entry	A	ctual S	State Avg
Valid NOMS Data		100%	100%
On-Time Periodic		Actual	State Avg
6 Month Updates		0%	76%

Data Submitted to DMHAS by Month Aug Sep

1 or more Records Submitted to DMHAS

Oct

Nov

Dec

Discharge Outcomes

%			Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
% 🔺		Treatment Completed Successfully		1	20%	85%	50%	-65%
%			Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
% 🔺		Follow-up within 30 Days of Discharge		0	0%	90%	40%	-90%
% ▼		Recovery						
		National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		Self Help		3	30%	60%	57%	-30%
Avg 100%		Bed Utilization	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
te Avg 76%		Avg Utilization Rate	10 480 days	0.6	66%	90%	84%	-24%
1onth		< 90% 90-110%	o >110%					
% Months Sul	bmitted 33%	▲ > 10% Ove	er 🛛 💙 < 10% Under	r				
	67%	Actual Goal	✓ Goal Met	Below Goal				

* State Avg based on 3 Active AIDS Residential Programs

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	6	383%	
Admits	3	4	-25%	▼
Discharges	21	1	2000%	
Service Hours	8	5	41%	

Service Engagement



Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	S							17%
Discharge	S							33%
Services								17%
		1 or mo	re Recor	ds Subm	nitted to	DMHAS		

	> 10% 0	/er 🔻 < 10	0% Under	
Actual	Goal	🗸 Goal Met	Belo	w Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	s							0%
Discharge	S							0%
1 or more Records Submitted to DMHAS								

	> 10% 0	ver 🔻 < 109	% Under	
Actual	Goal	V Goal Met	Below	Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

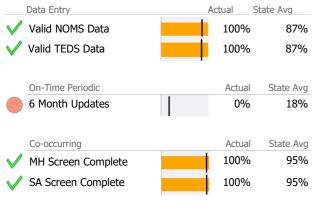
Chemical Abuse Services Agency (CASA)

Addiction - Outpatient - Standard Outpatient

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	20	-5%
Admits	11	12	-8%
Discharges	10	9	11% 🔺
Service Hours		91	-100% 🔻

Data Submission Quality

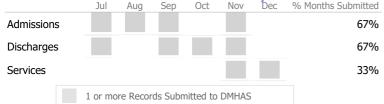




Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	60%	50%	50%	10%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		16	84%	50%	30%	34%
Not Arrested		16	84%	75%	74%	9%
Abstinence/Reduced Drug Use	·	12	63%	55%	39%	8%
Stable Living Situation		19	100%	95%	72%	5%
Self Help	– 1 [–]	2	11%	60%	14%	-49%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1	11%	90%	55%	-79%
Convice Engagement						
Service Engagement						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Data Submitted to DMHAS by Month



	▲ > 10% C	Over 🔻 < 10	% Under
Actu	al Goal	V Goal Met	Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	19	5%	
Admits	15	7	114%	
Discharges	14	10	40%	
Service Hours	202	81	150%	

Data Submission Quality

Data Entry	Actual S	tate Avg
Valid NOMS Data	100%	87%
🗸 Valid TEDS Data	97%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	18%
Co-occurring	Actual	State Avg
V MH Screen Complete	100%	95%
🗸 SA Screen Complete	100%	95%
	т	



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		12	86%	50%	50%	36%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Abstinence/Reduced Drug Use		16	80%	55%	39%	25%	
\checkmark	Not Arrested		20	100%	75%	74%	25%	
\checkmark	Stable Living Situation		20	100%	95%	72%	5%	
	Employed	– 1 .	3	15%	50%	30%	-35%	
	Self Help		0	0%	60%	14%	-60%	▼
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		6	100%	90%	55%	10%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	2 or more Services within 30 days		15	100%	75%	63%	25%	

Data Submitted to DMHAS by Month



	> 10% 0	ver	< 10	% Under	
Actual	Goal	\checkmark	Goal Met	Belov	w Goal

* State Avg based on 107 Active Standard Outpatient Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	70	-43% 🔻
Admits	-	20	-100% 🔻
Discharges	2	42	-95% 🔻
Service Hours	-	5	-100% 🔻

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	S							0%
Discharge	s							33%
Services								0%
		1 or mo	re Recor	ds Subn	nitted to	DMHAS		

	> 10% 0	/er	V < 10	% Under	
Actual	Goal	\checkmark	Goal Met	Belo	w Goal

* State Avg based on 8 Active Peer Based Mentoring Programs

Chemical Abuse Services Agency (CASA) Addiction - Residential Services - Recovery House

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	19	0%
Admits	17	11	55% 🔺
Discharges	12	17	-29% 🔻
Bed Days	962	1,649	-42% 🔻

Discharge Outcomes



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							67%
	1 or 1	more Reco	ords Sub	mitted to	o DMHAS		

	▲ >	10% Ove	er	▼ < 10%	Unde	r
Act	tual	Goal	\checkmark	Goal Met		Below Goal

* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	19	-63% 🔻
Admits	-	10	-100% 🔻
Discharges	-	11	-100% 🔻
Service Hours	-	2	-100% 🔻

Data Submission Quality

Valid Axis I Diagnosis

Data Entry	Act	ual	State Avg
Valid NOMS Data		N/A	91%
Valid TEDS Data		N/A	92%
On-Time Periodic		Actual	State Avg
6 Month Updates		0%	24%
Co-occurring		Actual	State Avg
MH Screen Complete		N/A	75%
SA Screen Complete		N/A	93%
Diagnosis		Actual	State Avg

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	48%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		4	57%	75%	62%	-18% 🔻
Employed		0	0%	50%	20%	-50% 🔷
Abstinence/Reduced Drug Use		0	0%	55%	41%	-55% 🔻
Self Help		0	0%	60%	14%	-60% 🔻
Stable Living Situation	—	2	29%	95%	59%	-66% 🔻
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	37%	N/A 🔷

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%
	1 or mo	ore Recor	ds Subn	nitted to	DMHAS		

100%

99%

▲ > 10% Over ▼ < 10% Under Actual Goal ✓ Goal Met Below Goal

* State Avg based on 20 Active Buprenorphine Maintenance Programs

Unique Clients0Admits-Discharges-Service Hours-	Measure	Actual	1 Yr Ago	Variance %
Discharges	Unique Clients	0		
	Admits	-	-	
Service Hours	Discharges	-	-	
	Service Hours	-	-	

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	S							0%
Discharge	S							0%
		1 or mo	ore Recor	ds Subr	nitted to	DMHAS		

	> 10% 0	ver 🔻 < 100	% Under	
Actual	Goal	V Goal Met	Belov	w Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	108	121	-11%
Admits	53	69	-23%
Discharges	72	66	9%
Service Hours	579	502	15%

Service Engagement



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							83%
Services							100%
	1 or mo	ore Recor	ds Subm	nitted to	DMHAS		

	> 10% 0	/er 🔻 < 10	0% Under	
Actual	Goal	🗸 Goal Met	Belo	w Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.