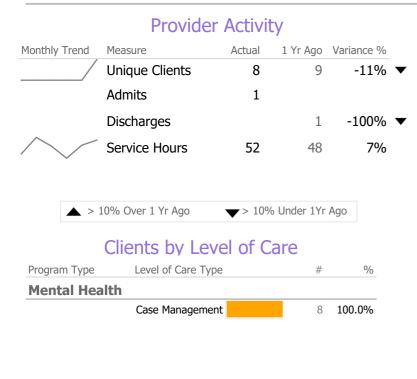**Alliance For Living**
New London, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2021 - December 2021   (Data as of Apr 18, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	8	9	-11%	▼
	Admits	1			
	Discharges		1	-100%	▼
	Service Hours	52	48	7%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	8	100.0%

Consumer Satisfaction Survey   (Based on 5 FY21 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	Participation in Treatment		100%	80%	92%
✓	General Satisfaction		100%	80%	92%
✓	Overall		100%	80%	91%
✓	Respect		100%	80%	91%
✓	Access		80%	80%	88%
●	Outcome		75%	80%	83%
●	Recovery		60%	80%	79%

Legend: Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age

		#	%	State Avg
18-25				9%
26-34		1	13%	21%
35-44			▼	23%
45-54		2	25%	19%
55-64		2	25%	19%
65+		3	38% ▲	9%

Ethnicity

	#	%	State Avg
Non-Hispanic	8	100% ▲	68%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			8%
Hisp-Puerto Rican		▼	11%
Unknown		▼	11%

Gender

	#	%	State Avg
Male	4	57%	59%
Female	3	43%	41%
Transgender			0%

Race

	#	%	State Avg
White/Caucasian	5	63%	62%
Black/African American	2	25%	17%
Am. Indian/Native Alaskan	1	13% ▲	0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other		▼	13%
Unknown			6%

Legend: Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

BOS 193 Units New London
Alliance For Living
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	9	-11%	▼
Admits	1	-		
Discharges	-	1	-100%	▼
Service Hours	52	48	7%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Stable Living Situation		8	100%	85%	88%	15%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		8	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	96%	96%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	83%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions						▉	17%
Discharges							0%
Services	▉	▉	▉	▉	▉	▉	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.