

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
| | Unique Clients | 5 | 5 | 0% |
| | Admits | 1 | 1 | 0% |
| | Discharges | 1 | 1 | 0% |
| | Service Hours | 51 | 57 | -11% ▼ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|--------------------|---|--------|
| Mental Health | Case Management | 5 | 100.0% |

Client Demographics

| Age | # | % | State Avg |
|-------|---|-----|-----------|
| 18-25 | | | 9% |
| 26-34 | 1 | 20% | 21% |
| 35-44 | | | ▼ 23% |
| 45-54 | 1 | 20% | 19% |
| 55-64 | 2 | 40% | ▲ 19% |
| 65+ | 1 | 20% | ▲ 9% |

| Ethnicity | # | % | State Avg |
|-------------------|---|------|-----------|
| Non-Hispanic | 5 | 100% | ▲ 68% |
| Hispanic-Cuban | | | 0% |
| Hispanic-Mexican | | | 1% |
| Hispanic-Other | | | 8% |
| Hisp-Puerto Rican | | | ▼ 11% |
| Unknown | | | ▼ 11% |

| Gender | # | % | State Avg |
|-------------|---|-----|-----------|
| Male | 3 | 60% | 59% |
| Female | 2 | 40% | 41% |
| Transgender | | | 0% |

| Race | # | % | State Avg |
|---------------------------------|---|-----|-----------|
| White/Caucasian | 4 | 80% | ▲ 62% |
| Black/African American | 1 | 20% | 17% |
| Am. Indian/Native Alaskan | | | 0% |
| Asian | | | 1% |
| Multiple Races | | | 1% |
| Hawaiian/Other Pacific Islander | | | 0% |
| Other | | | ▼ 13% |
| Unknown | | | 6% |

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Next Steps SupportiveHsg414551

ACCESS Agency

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 5 | 5 | 0% |
| Admits | 1 | 1 | 0% |
| Discharges | 1 | 1 | 0% |
| Service Hours | 51 | 57 | -11% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Stable Living Situation | | 4 | 80% | 85% | 88% | -5% |

Service Utilization

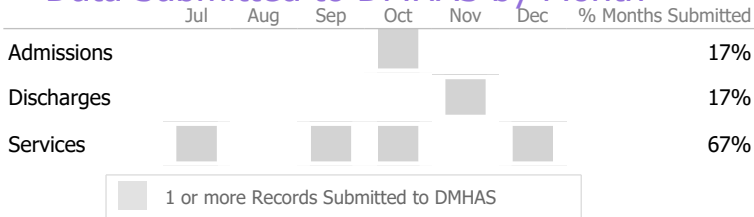
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 4 | 100% | 90% | 96% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | | 96% |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates | | 83% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.