Yale University-Behavioral Health
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2021 - September 2021   (Data as of Feb 01, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	270	263	3%
	Admits	9	18	-50% ▼
	Discharges	16	6	167% ▲
	Service Hours	691	556	24% ▲

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Outpatient		270	100.0%

Consumer Satisfaction Survey   (Based on 110 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Recovery		97%	80%	79%
✓ Outcome		93%	80%	83%

Legend: ▮ Satisfied % | Goal %   ▮ 0-80%   ▮ 80-100%   ✓ Goal Met   🔴 Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	19	7%	9%
26-34	34	13%	20%
35-44	47	17%	23%
45-54	50	19%	19%
55-64	57	21%	20%
65+	63	23% ▲	9%

Gender

	#	%	State Avg
Female	143	53% ▲	42%
Male	127	47% ▼	58%
Transgender			0%

Ethnicity

	#	%	State Avg
Non-Hispanic	243	90% ▲	69%
Hispanic-Other	19	7%	8%
Unknown	6	2%	11%
Hisp-Puerto Rican	2	1% ▼	12%
Hispanic-Cuban			0%
Hispanic-Mexican			0%

Race

	#	%	State Avg
White/Caucasian	162	60%	63%
Black/African American	61	23%	17%
Other	31	11%	13%
Asian	9	3%	1%
Unknown	5	2%	5%
Multiple Races	2	1%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

Legend: ▮ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Outpatient Services   917-210
Yale University-Behavioral Health
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021   (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	270	263	3%	
Admits	9	18	-50%	▼
Discharges	16	6	167%	▲
Service Hours	691	556	24%	▲

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✓ Valid NOMS Data		99%	86%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
✓ 6 Month Updates		99%	54%

Co-occurring	Actual % vs Goal %	Actual	State Avg
✓ MH Screen Complete		100%	89%
✓ SA Screen Complete		100%	89%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		9	56%	50%	40%	6%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		256	95%	60%	57%	35%	▲
✓ Stable Living Situation		267	99%	95%	66%	4%	
✓ Employed		88	33%	30%	21%	3%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Clients Receiving Services		245	96%	90%	74%	6%	

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		8	89%	75%	79%	14%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.