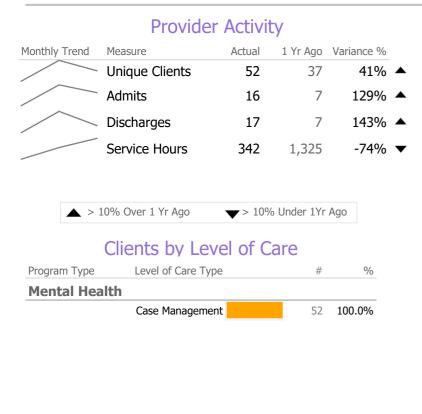
## YWCA of Hartford

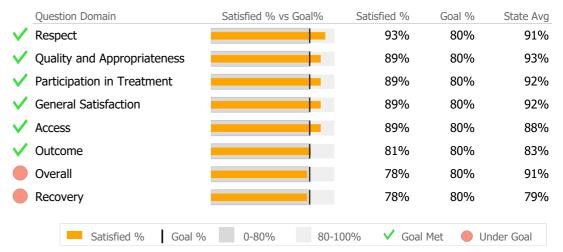
Hartford, CT

#### Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)



### Consumer Satisfaction Survey (Based on 27 FY21 Surveys)



#### **Client Demographics**

Age	#	%	State Avg	Gender	4	£ %	State Avg
18-25	4	8%	9%	Female	4	77%	<b>▲</b> 42%
26-34	4	8%	<b>▼</b> 20%	Male 📒 📔	12	2 23%	▼ 58%
35-44	12	23%	23%	Transgender			0%
45-54	12	23%	19%				
55-64	13	25%	20%				
65+ 📘	7	13%	9%	Race	7	ŧ %	State Avg
				Black/African American	2	56%	<b>▲</b> 17%
Ethnicity	#	%	State Avg	White/Caucasian 📒	1	5 29%	▼ 63%
Non-Hispanic	39	75%	69%	Multiple Races		1 8%	1%
Hispanic-Other	10	19%	▲ 8%	Other <mark> </mark>	:	6%	13%
Hisp-Puerto Rican	3	6%	12%	Asian		2%	1%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan			1%
·				Hawaiian/Other Pacific Islander			0%
Hispanic-Mexican			0%	Unknown			5%
Unknown			▼ 11%				
	Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10%	Under S	state Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	22	55% 🔺	
Admits	16	7	129% 🔺	
Discharges	17	7	143% 🔺	
Service Hours	259	1,217	-79% 🔻	

## Service Engagement



# Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under	
Actual 🛛 Goal 🗸 Goal Met 🥚 Below Goal	

\* State Avg based on 43 Active Outreach & Engagement Programs

#### Soromundi Commons

# YWCA of Hartford

Connecticut Dept of Mental Health and Addiction Services

#### Program Quality Dashboard

Mental Health - Case Management - Supportive Housing - Development

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	111 Ago 15	20%	
Admits	-	-		
Discharges	-	-		
Service Hours	83	108	-23% 🔻	,

#### Recoverv

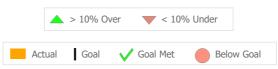
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Stable Living Situation		18	100%	85%	93%	15% 🔺
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Clients Receiving Services		18	100%	90%	91%	10%

## Data Submission Quality

Data Entry	Actual State Avg
Valid NOMS Data	N/A 98%
On-Time Periodic	Actual State Avg
V 6 Month Updates	93% 87%

### Data Submitted to DMHAS by Month

	0%
	0%
	100%



\* State Avg based on 65 Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.