The Village for Families and Children Inc.
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2021 - September 2021   (Data as of Feb 01, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	162	220	-26%	▼
	Admits	20	36	-44%	▼
	Discharges	84	49	71%	▲
	Service Hours	302	559	-46%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Medication Assisted Treatment	117	71.3%
	Case Management	47	28.7%

Consumer Satisfaction Survey   (Based on 64 FY21 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Participation in Treatment		92%	80%	92%
✓	Quality and Appropriateness		92%	80%	93%
✓	General Satisfaction		90%	80%	92%
✓	Overall		89%	80%	91%
✓	Access		88%	80%	88%
✓	Outcome		84%	80%	83%
✓	Respect		84%	80%	91%
●	Recovery		73%	80%	79%

Legend: ▮ Satisfied % | Goal % ▮ 0-80% ▮ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	14	9%	9%
26-34	39	24%	20%
35-44	49	30%	23%
45-54	24	15%	19%
55-64	28	17%	20%
65+	8	5%	9%

Gender

	#	%	State Avg
Male	82	51%	58%
Female	80	49%	42%
Transgender			0%

Ethnicity

	#	%		State Avg
Non-Hispanic	78	48%	▼	69%
Hisp-Puerto Rican	44	27%	▲	12%
Hispanic-Other	37	23%	▲	8%
Unknown	3	2%		11%
Hispanic-Cuban				0%
Hispanic-Mexican				0%

Race

	#	%		State Avg
White/Caucasian	76	47%	▼	63%
Other	57	35%	▲	13%
Black/African American	26	16%		17%
Unknown	3	2%		5%
Am. Indian/Native Alaskan				1%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%

Legend: ▮ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

MAT - Naltrexone - Hartford
The Village for Families and Children Inc.
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	12	50%	▲
Admits	4	1	300%	▲
Discharges	7	3	133%	▲

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		89%	93%
✔ Valid TEDS Data		100%	100%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		0%	10%

Co-occurring		Actual	State Avg
MH Screen Complete		50%	77%
✔ SA Screen Complete		100%	92%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				33%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		4	57%	50%	62%	7%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Abstinence/Reduced Drug Use		12	67%	55%	69%	12%	▲
🔴 Not Arrested		13	72%	75%	85%	-3%	
🔴 Employed		7	39%	50%	46%	-11%	▼
🔴 Self Help		7	39%	60%	40%	-21%	▼
🔴 Stable Living Situation		13	72%	95%	83%	-23%	▼

Legend:
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 6 Active Naltrexone Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

SOR E-MAT
The Village for Families and Children Inc.
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021   (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	101	88	15%	▲
Admits	9	5	80%	▲
Discharges	63	3	2000%	▲
Service Hours	98	123	-20%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	95%	92%
✓	Valid TEDS Data	99%	94%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	7%	23%

Co-occurring		Actual	State Avg
	MH Screen Complete	67%	76%
	SA Screen Complete	78%	92%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▪	▪	▪	100%
Discharges	▪	▪	▪	100%
Services	▪	▪		67%

▪ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		38	60%	50%	54%	10%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		79	78%	75%	58%	3%	
🔴	Abstinence/Reduced Drug Use		50	50%	55%	40%	-5%	
🔴	Stable Living Situation		71	70%	95%	56%	-25%	▼
🔴	Employed		19	19%	50%	19%	-31%	▼
🔴	Self Help		22	22%	60%	13%	-38%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		30	79%	90%	39%	-11%	▼

▲ > 10% Over   ▼ < 10% Under
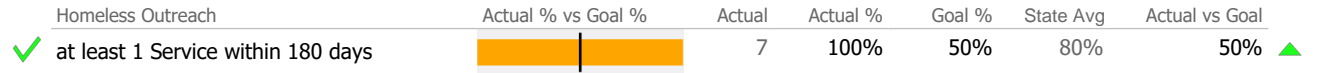
🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 20 Active Buprenorphine Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.
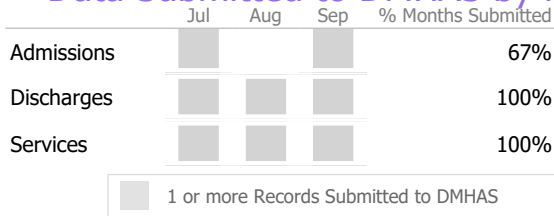
Women's REACH Program
The Village for Families and Children Inc.
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	47	125	-62%	▼
Admits	7	30	-77%	▼
Discharges	14	43	-67%	▼
Service Hours	203	436	-53%	▼

Service Engagement

Homeless Outreach		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	at least 1 Service within 180 days		7	100%	50%	80%	50%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▪		▪	67%
Discharges	▪	▪	▪	100%
Services	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.