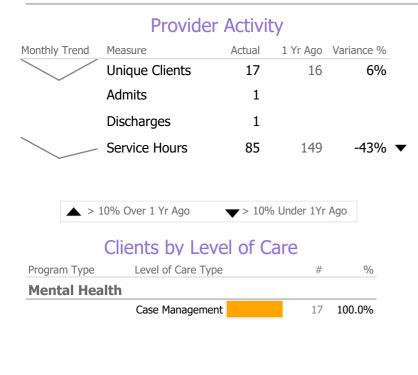
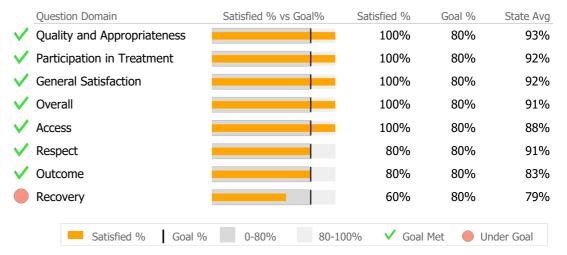
Thames Valley Council for Comm Action Inc Jewett City, CT

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)



Consumer Satisfaction Survey (Based on 15 FY21 Surveys)



Client Demographics

Age		#	%	Sta	ate Avg	Gender	#	%	State Avg
18-25					9%	Male 🗾	9	53%	58%
26-34		1	6%	\bullet	20%	Female	8	47%	42%
35-44		5	29%		23%	Transgender			0%
45-54		6	35%		19%				
55-64		2	12%		20%				
65+		3	18%		9%	Race	#	%	State Avg
						White/Caucasian	11	65%	63%
Ethnicity		#	%	State	e Avg	Black/African American	4	24%	17%
Non-Hispanic		14	82%		69%	Am. Indian/Native Alaskan	1	6%	1%
Hispanic-Other	•	3	18%		8%	Asian	1	6%	1%
Hispanic-Cuban					0%	Multiple Races			1%
Hispanic-Mexican					0%	Hawaiian/Other Pacific Islander			0%
•						Other			▼ 13%
Hisp-Puerto Rican				▼	12%	Unknown			5%
Unknown				▼	11%				
		Unique (Clients	Sta	ate Avg	▲ > 10% Over State Avg	> 10% l	Jnder St	ate Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Next Step Supportive Hsg301551

Measure

Admits

Discharges

Service Hours

Unique Clients

Thames Valley Council for Comm Action Inc Mental Health - Case Management - Supportive Housing – Scattered Site Connecticut Dept of Mental Health and Addiction Services

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Quality Dashboard

Program Activity

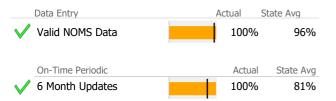
Variance %

6%

-43% 🔻

Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		16	94%	85%	88%	9%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		11	69%	90%	90%	-21%

Data Submission Quality



Actual

17

1

1

85

1 Yr Ago

16

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149

Data Submitted to DMHAS by Month

	Ju	l Aug	Sep	% Months Submitted			
Admissions				33%			
Discharges				33%			
Services				100%			
	1 or	1 or more Records Submitted to DMHAS					
	1 0.						

	> 10% 0	ver 🔻 < 109	% Under	
Actual	Goal	🗸 Goal Met	Belo	w Goal

* State Avg based on 108 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.