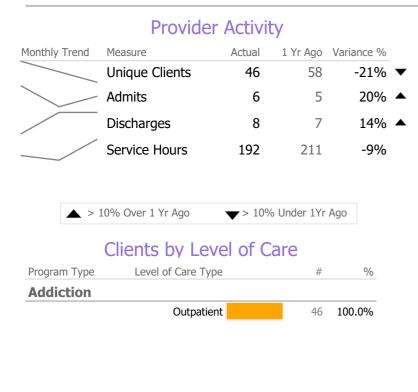
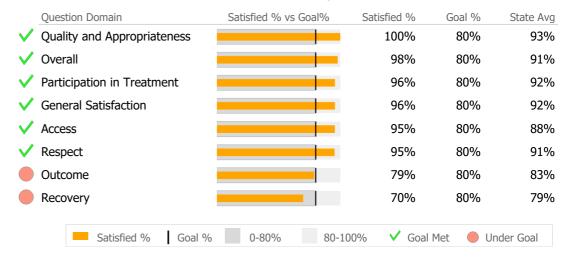
### **Stafford Family Services** Stafford, CT

### Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)



### Consumer Satisfaction Survey (Based on 45 FY21 Surveys)



#### **Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	3	7%	9%	Male 🗾	24	52%	58%
26-34	12	26%	20%	Female	22	48%	42%
35-44	13	28%	23%	Transgender			0%
45-54 📕	7	15%	19%				
55-64 📕	8	17%	20%				
65+	3	7%	9%	Race	#	%	State Avg
				White/Caucasian	44	96%	<b>▲</b> 63%
Ethnicity	#	%	State Avg	Other	2	4%	13%
Non-Hispanic	42	91%	▲ 69%	Am. Indian/Native Alaskan			1%
Hispanic-Other	2	4%	8%	Asian			1%
Unknown	2	4%	11%	Black/African American			▼ 17%
Hispanic-Cuban			0%	Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%
Hispanic-Mexican			0%	Unknown			5%
Hisp-Puerto Rican			▼ 12%				
	Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder Si	ate Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	46	58	-21%	▼
Admits	6	5	20%	
Discharges	8	7	14%	
Service Hours	192	211	-9%	

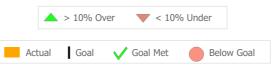
# **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	93%	87%
Valid TEDS Data	96%	88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	59%	25%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	94%
SA Screen Complete	100%	94%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

# Data Submitted to DMHAS by Month



	Discharge Outcomes							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		3	38%	50%	50%	-12%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Not Arrested		45	98%	75%	69%	23%	
$\checkmark$	Stable Living Situation	i	45	98%	95%	67%	3%	
	Employed	·	20	43%	50%	25%	-7%	
	Abstinence/Reduced Drug Use		20	43%	55%	37%	-12%	
	Self Help	• Î	3	7%	60%	13%	-53%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		33	87%	90%	50%	-3%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	2 or more Services within 30 days		6	100%	75%	62%	25%	



\* State Avg based on 106 Active Standard Outpatient Programs

**Discharge Outcomes**