

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % | |
|---------------|----------------|--------|----------|------------|---|
| | Unique Clients | 26 | 33 | -21% | ▼ |
| | Admits | 4 | 2 | 100% | ▲ |
| | Discharges | 1 | 5 | -80% | ▼ |
| | Service Hours | 122 | 155 | -21% | ▼ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|------------------|--------------------|----|--------|
| Addiction | Outpatient | 26 | 100.0% |

Consumer Satisfaction Survey

(Based on 3 FY21 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Quality and Appropriateness | | 100% | 80% | 93% |
| ✓ Participation in Treatment | | 100% | 80% | 92% |
| ✓ General Satisfaction | | 100% | 80% | 92% |
| ✓ Overall | | 100% | 80% | 91% |
| ✓ Respect | | 100% | 80% | 91% |
| ✓ Access | | 100% | 80% | 88% |
| ✓ Outcome | | 100% | 80% | 83% |
| ● Recovery | | 67% | 80% | 79% |

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

| Age | # | % | State Avg |
|-------|---|-----|-----------|
| 18-25 | 3 | 13% | 9% |
| 26-34 | 7 | 29% | 20% |
| 35-44 | 3 | 13% | 23% |
| 45-54 | 4 | 17% | 19% |
| 55-64 | 6 | 25% | 20% |
| 65+ | 1 | 4% | 9% |

| Gender | # | % | State Avg |
|-------------|----|-----|-----------|
| Female | 18 | 69% | 42% |
| Male | 8 | 31% | 58% |
| Transgender | | | 0% |

| Ethnicity | # | % | State Avg |
|-------------------|----|-----|-----------|
| Non-Hispanic | 22 | 85% | 69% |
| Hispanic-Other | 2 | 8% | 8% |
| Hisp-Puerto Rican | 2 | 8% | 12% |
| Hispanic-Cuban | | | 0% |
| Hispanic-Mexican | | | 0% |
| Unknown | | | 11% |

| Race | # | % | State Avg |
|---------------------------------|----|-----|-----------|
| White/Caucasian | 18 | 69% | 63% |
| Other | 5 | 19% | 13% |
| Black/African American | 3 | 12% | 17% |
| Am. Indian/Native Alaskan | | | 1% |
| Asian | | | 1% |
| Multiple Races | | | 1% |
| Hawaiian/Other Pacific Islander | | | 0% |
| Unknown | | | 5% |

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 26 | 33 | -21% ▼ |
| Admits | 4 | 2 | 100% ▲ |
| Discharges | 1 | 5 | -80% ▼ |
| Service Hours | 122 | 155 | -21% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 100% | 87% |
| Valid TEDS Data | 100% | 88% |
| On-Time Periodic | | |
| 6 Month Updates | 88% | 25% |
| Co-occurring | | |
| MH Screen Complete | 100% | 94% |
| SA Screen Complete | 100% | 94% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 0 | 0% | 50% | 50% | -50% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Not Arrested | | 24 | 92% | 75% | 69% | 17% ▲ |
| Self Help | | 19 | 73% | 60% | 13% | 13% ▲ |
| Employed | | 15 | 58% | 50% | 25% | 8% |
| Abstinence/Reduced Drug Use | | 15 | 58% | 55% | 37% | 3% |
| Stable Living Situation | | 25 | 96% | 95% | 67% | 1% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 25 | 100% | 90% | 50% | 10% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 4 | 100% | 75% | 62% | 25% ▲ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 100% |
| Discharges | | | | 33% |
| Services | | | | 67% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

* State Avg based on 106 Active Standard Outpatient Programs