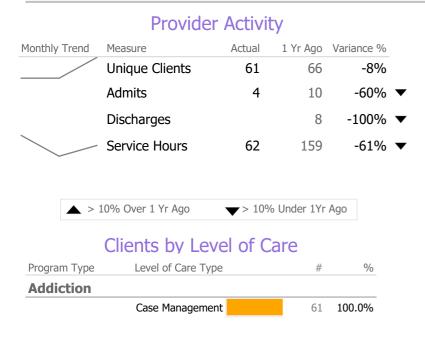
Norwich Human Services

Norwich, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	3	5%	9%	Female	36	59%	▲ 42%
26-34	8	13%	20%	Male 📒 📔	25	41%	▼ 58%
35-44	17	28%	23%	Transgender			0%
45-54	18	30%	▲ 19%				
55-64	15	25%	20%				
65+			9%	Race	#	%	State Avg
				White/Caucasian	44	72%	63%
Ethnicity	#	%	State Avg	Black/African American	6	10%	17%
Non-Hispanic	48	79%	69%	Other	3	5%	13%
Unknown	9	15%	11%	Unknown	3	5%	5%
Hisp-Puerto Rican	4	7%	12%	Am. Indian/Native Alaskan	2	3%	1%
Hispanic-Cuban			0%	Multiple Races	2	3%	1%
				Hawaiian/Other Pacific Islander	1	2%	0%
Hispanic-Mexican			0%	Asian			1%
Hispanic-Other			8%				
	Unique C	Clients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder St	tate Avg

Survey Data Not Available

SOR - HCWH-Norwich HS

Norwich Human Services Addiction - Case Management - Outreach & Engagement

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	61	66	-8%	
Admits	4	10	-60%	▼
Discharges	-	8	-100%	▼
Service Hours	62	159	-61%	▼

Service Engagement



Data Submitted to DMHAS by Month



	> 10% 0	ver v < 100	% Under	
Actual	Goal	V Goal Met	Belo	w Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.