

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
| | Unique Clients | 9 | 10 | -10% |
| | Admits | | 1 | -100% ▼ |
| | Discharges | | 1 | -100% ▼ |
| | Service Hours | | - | |
| | Bed Days | 828 | 828 | 0% |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 9 FY21 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Quality and Appropriateness | | 100% | 80% | 93% |
| ✓ Participation in Treatment | | 100% | 80% | 92% |
| ✓ General Satisfaction | | 100% | 80% | 92% |
| ✓ Overall | | 100% | 80% | 91% |
| ✓ Respect | | 100% | 80% | 91% |
| ✓ Access | | 100% | 80% | 88% |
| ✓ Outcome | | 100% | 80% | 83% |
| ✓ Recovery | | 100% | 80% | 79% |

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|----------------------|---|--------|
| Mental Health | Residential Services | 9 | 100.0% |

Client Demographics

| Age | # | % | State Avg |
|-------|---|-----|-----------|
| 18-25 | | | 9% |
| 26-34 | 3 | 33% | ▲ 20% |
| 35-44 | 2 | 22% | 23% |
| 45-54 | 2 | 22% | 19% |
| 55-64 | 2 | 22% | 20% |
| 65+ | | | 9% |

| Gender | # | % | State Avg |
|-------------|---|------|-----------|
| Male | 9 | 100% | ▲ 58% |
| Female | | | ▼ 42% |
| Transgender | | | 0% |

| Ethnicity | # | % | State Avg |
|-------------------|---|-----|-----------|
| Non-Hispanic | 7 | 78% | 69% |
| Hisp-Puerto Rican | 2 | 22% | 12% |
| Hispanic-Cuban | | | 0% |
| Hispanic-Mexican | | | 0% |
| Hispanic-Other | | | 8% |
| Unknown | | | ▼ 11% |

| Race | # | % | State Avg |
|---------------------------------|---|-----|-----------|
| White/Caucasian | 6 | 67% | 63% |
| Other | 2 | 22% | 13% |
| Black/African American | 1 | 11% | 17% |
| Am. Indian/Native Alaskan | | | 1% |
| Asian | | | 1% |
| Multiple Races | | | 1% |
| Hawaiian/Other Pacific Islander | | | 0% |
| Unknown | | | 5% |

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 9 | 10 | -10% |
| Admits | - | 1 | -100% ▼ |
| Discharges | - | 1 | -100% ▼ |
| Bed Days | 828 | 828 | 0% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 75% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 93% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 98% |
| SA Screen Complete | 100% | 87% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 60% | 66% | N/A |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 82% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 9 | 100% | 60% | 84% | 40% ▲ |
| ✓ Stable Living Situation | | 9 | 100% | 95% | 96% | 5% |
| ● Employed | | 0 | 0% | 25% | 11% | -25% ▼ |

Bed Utilization

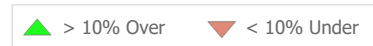
| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | | 9 | 1,202 days | 1.0 | 100% | 90% | 94% | 10% |



Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 0% |
| Discharges | | | | 0% |

1 or more Records Submitted to DMHAS



* State Avg based on 80 Active Supervised Apartments Programs

Variances in data may be indicative of operational adjustments related to the pandemic.