**Khmer Health Advocates**
West Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
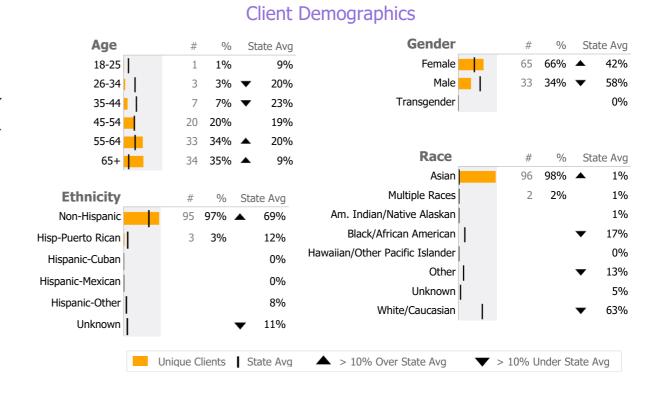Provider Quality Dashboard
Reporting Period: July 2021 - September 2021   (Data as of Feb 01, 2022)

## Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|---|
| | Unique Clients | 98 | 100 | -2% | |
| | Admits | 2 | | | |
| | Discharges | | 4 | -100% | ▼ |
| | Service Hours | 178 | 71 | 151% | ▲ |

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

## Clients by Level of Care

| Program Type | Level of Care Type | | # | % |
|---|---|---|---|---|
| **Mental Health** | | | | |
| | Case Management | | 98 | 100.0% |

## Client Demographics

### Age

| Age | | # | % | State Avg | |
|---|---|---|---|---|---|
| 18-25 | | 1 | 1% | 9% | |
| 26-34 | | 3 | 3% | 20% | ▼ |
| 35-44 | | 7 | 7% | 23% | ▼ |
| 45-54 | | 20 | 20% | 19% | |
| 55-64 | | 33 | 34% | 20% | ▲ |
| 65+ | | 34 | 35% | 9% | ▲ |

### Ethnicity

| Ethnicity | | # | % | State Avg | |
|---|---|---|---|---|---|
| Non-Hispanic | | 95 | 97% | 69% | ▲ |
| Hisp-Puerto Rican | | 3 | 3% | 12% | |
| Hispanic-Cuban | | | | 0% | |
| Hispanic-Mexican | | | | 0% | |
| Hispanic-Other | | | | 8% | |
| Unknown | | | | 11% | ▼ |

### Gender

| Gender | | # | % | State Avg | |
|---|---|---|---|---|---|
| Female | | 65 | 66% | 42% | ▲ |
| Male | | 33 | 34% | 58% | ▼ |
| Transgender | | | | 0% | |

### Race

| Race | | # | % | State Avg | |
|---|---|---|---|---|---|
| Asian | | 96 | 98% | 1% | ▲ |
| Multiple Races | | 2 | 2% | 1% | |
| Am. Indian/Native Alaskan | | | | 1% | |
| Black/African American | | | | 17% | ▼ |
| Hawaiian/Other Pacific Islander | | | | 0% | |
| Other | | | | 13% | ▼ |
| Unknown | | | | 5% | |
| White/Caucasian | | | | 63% | ▼ |

■ Unique Clients    | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

## Survey Data Not Available

Variances in data may be indicative of operational adjustments related to the pandemic.

**CAMHP-Community Approach to Managing Health Progra**
Khmer Health Advocates
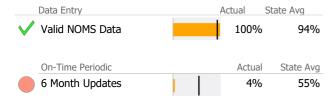Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021  (Data as of Feb 01, 2022)

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 98 | 100 | -2% | |
| Admits | 2 | - | | |
| Discharges | - | 4 | -100% | ▼ |
| Service Hours | 178 | 71 | 151% | ▲ |

## Data Submission Quality

| Data Entry | | Actual | State Avg |
|---|---|---|---|
| ✔ Valid NOMS Data | | 100% | 94% |

| On-Time Periodic | | Actual | State Avg |
|---|---|---|---|
| 🔴 6 Month Updates | | 4% | 55% |

## Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|---|---|---|---|---|
| Admissions | ▨ | | | 33% |
| Discharges | | | | 0% |
| Services | | | ▨ | 33% |

▨ 1 or more Records Submitted to DMHAS

## Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|
| Treatment Completed Successfully | | N/A | N/A | 50% | 55% | N/A |

## Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|
| 🔴 Employed | | 4 | 4% | 20% | 13% | -16% | ▼ |
| 🔴 Social Support | | 18 | 18% | 60% | 66% | -42% | ▼ |
| 🔴 Stable Living Situation | | 22 | 22% | 80% | 69% | -58% | ▼ |

## Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|
| 🔴 Clients Receiving Services | | 50 | 51% | 90% | 76% | -39% | ▼ |

▲ > 10% Over    ▼ < 10% Under

◼ Actual    | Goal    ✔ Goal Met    🔴 Below Goal

\* State Avg based on 29 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.