

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	524	458	14%	▲
	Admits	49	31	58%	▲
	Discharges	28	46	-39%	▼
	Service Hours	957	934	2%	

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Outpatient	524	100.0%

### Consumer Satisfaction Survey (Based on 146 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		95%	80%	92%
✓ Respect		94%	80%	91%
✓ Access		90%	80%	88%
✓ Participation in Treatment		85%	80%	92%
✓ Quality and Appropriateness		84%	80%	93%
✓ Overall		84%	80%	91%
● Outcome		60%	80%	83%
● Recovery		39%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	29	6%	9%
26-34	64	12%	20%
35-44	93	18%	23%
45-54	125	24%	19%
55-64	135	26%	20%
65+	78	15%	9%

Gender	#	%	State Avg
Female	337	64%	▲ 42%
Male	187	36%	▼ 58%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	314	60%	▲ 12%
Non-Hispanic	151	29%	▼ 69%
Hispanic-Other	46	9%	8%
Unknown	8	2%	11%
Hispanic-Mexican	3	1%	0%
Hispanic-Cuban	2	0%	0%

Race	#	%	State Avg
Other	239	46%	▲ 13%
White/Caucasian	148	28%	▼ 63%
Black/African American	114	22%	17%
Multiple Races	8	2%	1%
Unknown	7	1%	5%
Hawaiian/Other Pacific Islander	4	1%	0%
Am. Indian/Native Alaskan	2	0%	1%
Asian	2	0%	1%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

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### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	86%
On-Time Periodic		
6 Month Updates	51%	54%
Co-occurring		
MH Screen Complete	100%	89%
SA Screen Complete	100%	89%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		13	46%	50%	40%	-4%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		366	70%	60%	57%	10%
Stable Living Situation		451	86%	95%	66%	-9%
Employed		67	13%	30%	21%	-17% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		369	74%	90%	74%	-16% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		27	55%	75%	79%	-20% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs