

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	133	166	-20% ▼
	Admits	10	4	150% ▲
	Discharges	16	40	-60% ▼
	Service Hours	424	685	-38% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	87	65.4%
	Case Management	46	34.6%

Consumer Satisfaction Survey (Based on 46 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		98%	80%	92%
✓ Access		98%	80%	88%
✓ Quality and Appropriateness		98%	80%	93%
✓ Respect		98%	80%	91%
✓ Outcome		95%	80%	83%
✓ Overall		93%	80%	91%
✓ Participation in Treatment		93%	80%	92%
✓ Recovery		93%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	7	5%	9%
26-34	24	18%	20%
35-44	35	27%	23%
45-54	25	19%	19%
55-64	34	26%	20%
65+	7	5%	9%

Gender	#	%	State Avg
Male	89	68%	58%
Female	42	32%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	116	87%	▲ 69%
Hisp-Puerto Rican	16	12%	12%
Hispanic-Mexican	1	1%	0%
Hispanic-Cuban			0%
Hispanic-Other			8%
Unknown			▼ 11%

Race	#	%	State Avg
Black/African American	71	53%	▲ 17%
White/Caucasian	41	31%	▼ 63%
Other	11	8%	13%
Multiple Races	8	6%	1%
Hawaiian/Other Pacific Islander	1	1%	0%
Unknown	1	1%	5%
Am. Indian/Native Alaskan			1%
Asian			1%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	67	66	2%
Admits	3	1	200% ▲
Discharges	6	5	20% ▲
Service Hours	321	519	-38% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		29	43%	35%	47%	8%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		51	84%	90%	91%	-6%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		90%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	18	11% ▲
Admits	1	1	0%
Discharges	2	1	100% ▲
Service Hours	104	165	-37% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		12	60%	35%	47%	25% ▲

Service Utilization

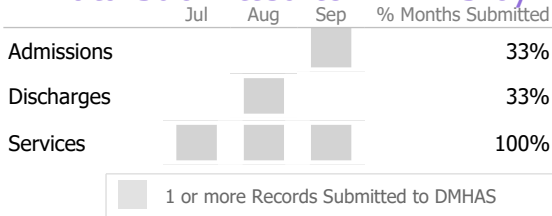
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		18	100%	90%	91%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		90%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		95%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

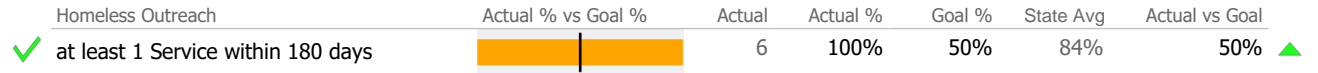
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Employment Services Programs

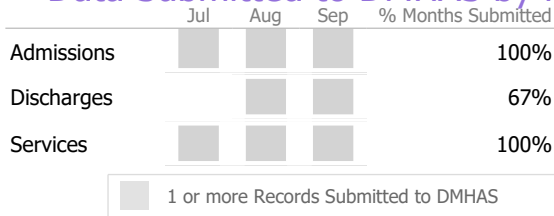
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	83	-45% ▼
Admits	6	2	200% ▲
Discharges	8	34	-76% ▼
Service Hours	-	-	

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 43 Active Outreach & Engagement Programs