Easter Seals of Capital Region and Eastern CT
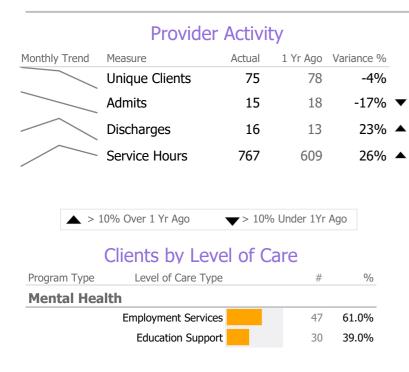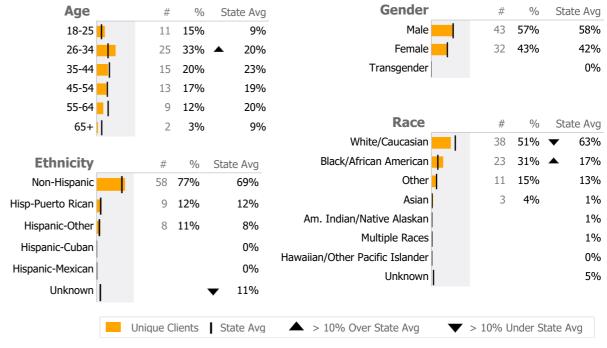Windsor, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2021 - September 2021   (Data as of Feb 01, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	75	78	-4%	
	Admits	15	18	-17%	▼
	Discharges	16	13	23%	▲
	Service Hours	767	609	26%	▲

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Employment Services		47	61.0%
	Education Support		30	39.0%

Consumer Satisfaction Survey   (Based on 54 FY21 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	General Satisfaction		100%	80%	92%
✓	Respect		98%	80%	91%
✓	Access		96%	80%	88%
✓	Participation in Treatment		94%	80%	92%
✓	Quality and Appropriateness		89%	80%	93%
✓	Overall		89%	80%	91%
✓	Recovery		85%	80%	79%
🔴	Outcome		75%	80%	83%

Satisfied % | Goal %   ▨ 0-80%   ▨ 80-100%   ✓ Goal Met   🔴 Under Goal

Client Demographics

Age

		#	%		State Avg
18-25		11	15%		9%
26-34		25	33%	▲	20%
35-44		15	20%		23%
45-54		13	17%		19%
55-64		9	12%		20%
65+		2	3%		9%

Gender

		#	%	State Avg
Male		43	57%	58%
Female		32	43%	42%
Transgender				0%

Ethnicity

		#	%		State Avg
Non-Hispanic		58	77%		69%
Hisp-Puerto Rican		9	12%		12%
Hispanic-Other		8	11%		8%
Hispanic-Cuban					0%
Hispanic-Mexican					0%
Unknown				▼	11%

Race

		#	%		State Avg
White/Caucasian		38	51%	▼	63%
Black/African American		23	31%	▲	17%
Other		11	15%		13%
Asian		3	4%		1%
Am. Indian/Native Alaskan					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%
Unknown					5%

Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Easter Seals Capital Region Eastern CT
Easter Seals of Capital Region and Eastern CT
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	47	48	-2%	
Admits	10	10	0%	
Discharges	10	9	11%	▲
Service Hours	360	223	62%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		30	62%	35%	47%	27%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		37	97%	90%	91%	7%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	90%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▪	▪	▪	100%
Discharges	▪	▪	▪	100%
Services	▪			33%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 39 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Supported Education 609272
Easter Seals of Capital Region and Eastern CT
Mental Health - Education Support - Education Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	30	32	-6%	
Admits	5	8	-38%	▼
Discharges	6	4	50%	▲
Service Hours	407	387	5%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Enrolled in Educational Program		21	70%	35%	74%	35%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		24	100%	90%	85%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	100%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	84%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▪	▪		67%
Discharges	▪	▪		67%
Services	▪			33%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 5 Active Education Support Programs

Variances in data may be indicative of operational adjustments related to the pandemic.