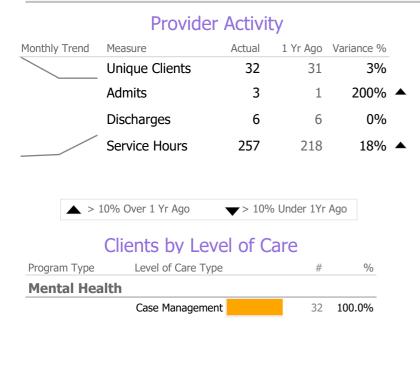
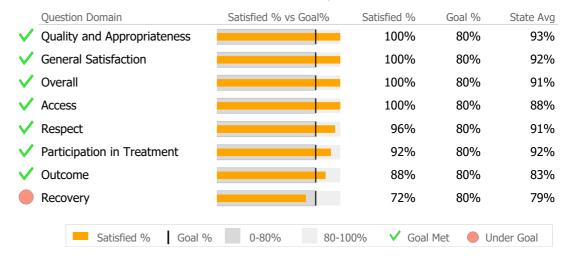
Community Health Center Inc.

Middletown, CT

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)



Consumer Satisfaction Survey (Based on 26 FY21 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	1	3%	9%	Female	17	53%	▲ 42%
26-34	2	6%	▼ 20%	Male 📒	15	47%	▼ 58%
35-44	9	28%	23%	Transgender			0%
45-54	9	28%	19%				
55-64	6	19%	20%				
65+ 📕	5	16%	9%	Race	#	%	State Avg
				White/Caucasian	21	66%	63%
Ethnicity	#	%	State Avg	Black/African American 👖	9	28%	▲ 17%
Non-Hispanic	28	88%	▲ 69%	Asian	1	3%	1%
Hispanic-Other	2	6%	8%	Other	1	3%	13%
Hisp-Puerto Rican	1	3%	12%	Am. Indian/Native Alaskan			1%
Unknown	1	3%	11%	Multiple Races			1%
1	1	570		Hawaiian/Other Pacific Islander			0%
Hispanic-Cuban			0%	Unknown			5%
Hispanic-Mexican			0%				
	Unique C	Clients	State Avg	▲ > 10% Over State Avg	7 > 10% l	Jnder S	tate Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Case Management 302294

Community Health Center Inc. Mental Health - Case Management - Standard Case Management

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	32	31	3%	
Admits	3	1	200%	
Discharges	6	6	0%	
Service Hours	257	218	18%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	959	% 94%
On-Time Periodic	Actu	al State Avg
V 6 Month Updates	909	% 55%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Treatment Completed Successfully		3	50%	50%	55%	0%
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Stable Living Situation		26	81%	80%	69%	1%
	Social Support		19	59%	60%	66%	-1%
	Employed		5	16%	20%	13%	-4%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		25	96%	90%	76%	6%

Data Submitted to DMHAS by Month

	> 10% 0	ver 🔷 < 10%	6 Under	
Actual	Goal	🗸 Goal Met	Below	Goal

* State Avg based on 29 Active Standard Case Management Programs