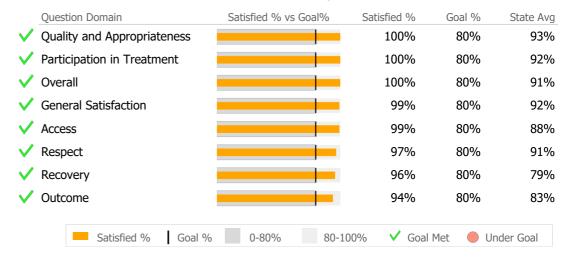
Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)



Consumer Satisfaction Survey (Based on 115 FY20 Surveys)



Client Demographics

Age		#	%	State Avg	Gender	#	%	State Avg
18-25 📕		37	12%	10%	Female	165	53%	▲ 41%
26-34	1	39	12%	22%	Male 🗾	149	47%	▼ 59%
35-44		53	17%	23%	Transgender			0%
45-54 📒		52	17%	19%				
55-64		71	23%	18%				
65+ 📘		63	20%	▲ 7%	Race	#	%	State Avg
					White/Caucasian	182	58%	61%
Ethnicity		#	%	State Avg	Black/African American 📕	80	25%	17%
Non-Hispanic		284	90%	▲ 68%	Other 📘	36	11%	13%
Hispanic-Other		22	7%	8%	Asian	11	3%	1%
Unknown		5	2%	12%	Unknown	4	1%	6%
Hisp-Puerto Rican		3	1%	11%	Multiple Races	2	1%	1%
1					Am. Indian/Native Alaskan			0%
Hispanic-Mexican		1	0%	0%	Hawaiian/Other Pacific Islander			0%
Hispanic-Cuban				0%				
	Unique Clients State Avg 🔺 > 10% Over State Avg 🔻 > 10% Under State Avg						ate Avg	

Variances in data may be indicative of operational adjustments related to the pandemic.

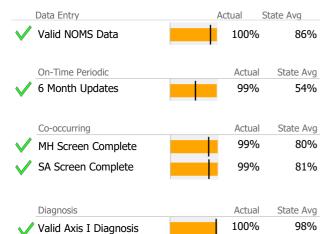
Outpatient Services 917-210

Yale University-Behavioral Health Mental Health - Outpatient - Standard Outpatient

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	315	300	5%	
Admits	72	41	76%	
Discharges	56	62	-10%	
Service Hours	2,654	2,362	12%	

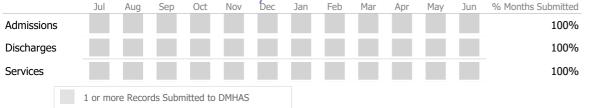
Data Submission Quality



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		21	38%	50%	36%	-12%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		298	94%	60%	62%	34%	
\checkmark	Employed		113	36%	30%	24%	6%	
\checkmark	Stable Living Situation	· ·	316	100%	95%	75%	5%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		261	100%	90%	85%	10%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	2 or more Services within 30 days		63	89%	75%	75%	14%	
F	Apr. May Jup 9/ Months Submitted							

Data Submitted to DMHAS by Month





* State Avg based on 88 Active Standard Outpatient Programs