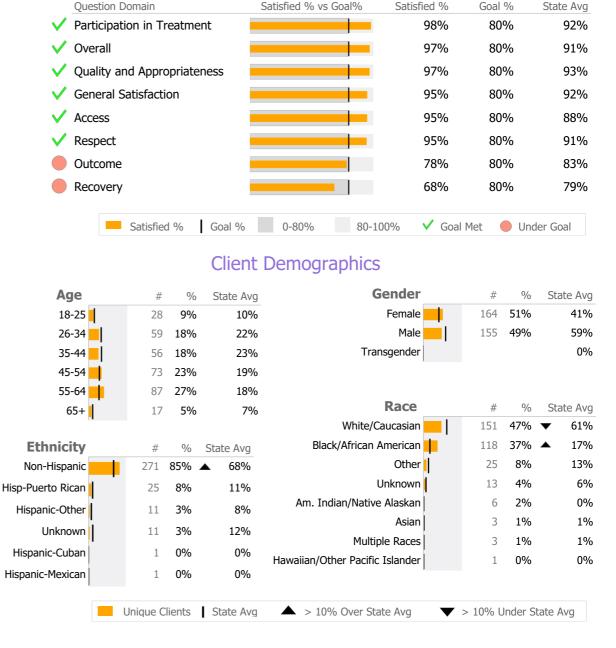
Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

(Based on 100 FY20 Surveys)

Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

#### **Provider Activity** 1 Yr Ago Variance % Monthly Trend Actual Measure **Unique Clients** 320 353 -9% Admits 172 190 -9% Discharges 157 213 -26% ▼ Service Hours **-17%** ▼ 1,298 1,566 **Bed Days** -20% ▼ 1,496 1,873 ▲ > 10% Over 1 Yr Ago > 10% Under 1Yr Ago Clients by Level of Care Program Type Level of Care Type % **Mental Health** Outpatient 202 63.1% Crisis Services 118 36.9%



**Consumer Satisfaction Survey** 

#### **Respite Bed Program**

Yale-New Haven Hospital

Mental Health - Crisis Services - Respite Bed

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

# **Program Activity**

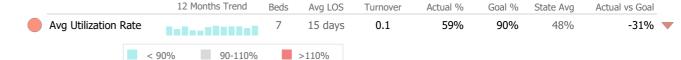
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	118	134	<b>-12%</b> ▼
Admits	121	138	-12% 🔻
Discharges	121	143	-15% 🔻
Bed Days	1,496	1,873	<b>-20%</b> ▼

# **Discharge Outcomes**

< 90%



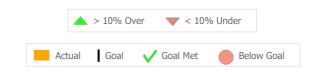
### **Bed Utilization**



90-110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS	;							



<sup>\*</sup> State Avg based on 10 Active Respite Bed Programs

1 or more Records Submitted to DMHAS

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

#### **Program Activity Discharge Outcomes** Actual % Measure Actual 1 Yr Ago Variance % Actual % vs Goal % Actual Goal % State Ava Actual vs Goal **Unique Clients** 202 221 -9% Treatment Completed Successfully 0 0% 50% 36% -50% 51 Admits 52 -2% Recovery Discharges 36 70 **-49% \** National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal Service Hours 1,298 1,566 -17% 149 74% 60% 62% 14% 🔺 Social Support 189 94% 95% 75% -1% Stable Living Situation **Data Submission Quality** -7% **Employed** 47 23% 30% 24% Data Entry Actual State Avg Service Utilization Valid NOMS Data 98% 86% State Avg Actual % vs Goal % Actual Actual % Goal % Actual vs Goal Clients Receiving Services 158 95% 90% 85% 5% On-Time Periodic Actual State Avg 6 Month Updates 98% 54% Service Engagement Outpatient Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal Co-occurring Actual State Avg 100% 80% 28 55% 75% 75% -20% 2 or more Services within 30 days MH Screen Complete SA Screen Complete 100% 81% Diagnosis State Avg Actual 100% 98% ✓ Valid Axis I Diagnosis Data Submitted to DMHAS by Month Mar % Months Submitted > 10% Over < 10% Under</p> Admissions 100% Discharges 75% ✓ Goal Met Actual Goal Below Goal 83% Services \* State Avg based on 88 Active Standard Outpatient Programs