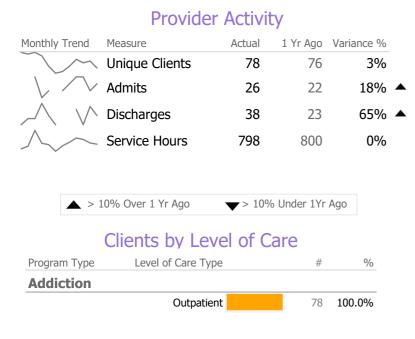**Stafford Family Services**
Stafford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - June 2021   (Data as of Sep 20, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	78	76	3%	
	Admits	26	22	18%	▲
	Discharges	38	23	65%	▲
	Service Hours	798	800	0%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Outpatient		78	100.0%

Client Demographics

Age

Age		#	%	State Avg
18-25		5	6%	10%
26-34		19	25%	22%
35-44		22	29%	23%
45-54		13	17%	19%
55-64		13	17%	18%
65+		5	6%	7%

Gender

Gender		#	%	State Avg
Male		44	56%	59%
Female		34	44%	41%
Transgender				0%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		74	95% ▲	68%
Unknown		2	3%	12%
Hispanic-Other		1	1%	8%
Hisp-Puerto Rican		1	1%	11%
Hispanic-Cuban				0%
Hispanic-Mexican				0%

Race

Race		#	%	State Avg
White/Caucasian		76	97% ▲	61%
Black/African American		1	1% ▼	17%
Other		1	1% ▼	13%
Am. Indian/Native Alaskan				0%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Unknown				6%

▮ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Variances in data may be indicative of operational adjustments related to the pandemic.

Substance Abuse Outpt. 947200
Stafford Family Services
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	78	76	3%	
Admits	26	22	18%	▲
Discharges	38	23	65%	▲
Service Hours	798	800	0%	

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	96%	86%
✔	Valid TEDS Data	96%	86%

On-Time Periodic		Actual	State Avg
✔	6 Month Updates	76%	26%

Co-occurring		Actual	State Avg
✔	MH Screen Complete	100%	92%
✔	SA Screen Complete	100%	96%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		7	18%	50%	51%	-32%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Not Arrested		74	94%	75%	79%	19%	▲
✔	Stable Living Situation		75	95%	95%	78%	0%	
●	Employed		36	46%	50%	32%	-4%	
●	Abstinence/Reduced Drug Use		32	41%	55%	49%	-14%	▼
●	Self Help		7	9%	60%	18%	-51%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		41	100%	90%	72%	10%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	2 or more Services within 30 days		24	92%	75%	61%	17%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													83%
Services													75%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 111 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.