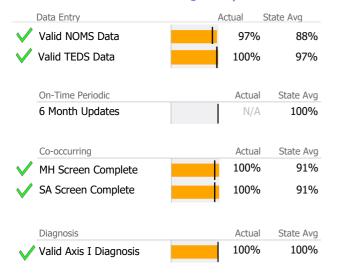


Addiction - Residential Services - Transitional/Halfway House 3.1

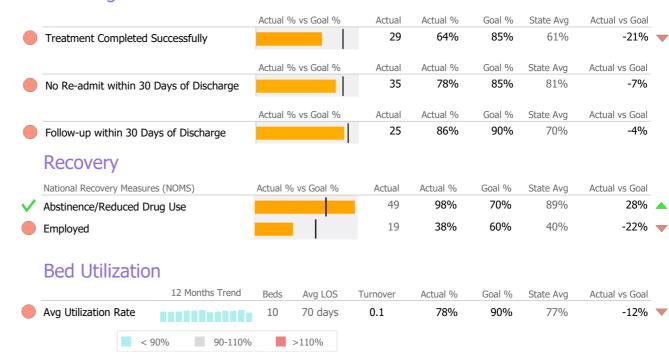
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	47	60	-22%	•
Admits	41	52	-21%	•
Discharges	45	51	-12%	•
Bed Days	2,831	3,294	-14%	•

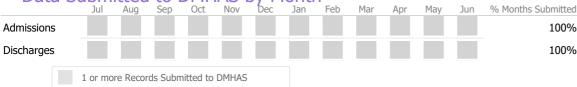
Data Submission Quality

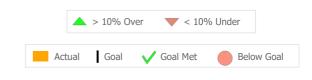


Discharge Outcomes









^{*} State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Program Activity Discharge Outcomes Variance % Measure Actual 1 Yr Ago Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal **Unique Clients** 32 48 -33% 🔻 15 65% 85% 61% -20% -Treatment Completed Successfully 22 Admits 39 **-44% ** Actual % vs Goal % Goal % Actual Actual % State Avg Actual vs Goal 23 Discharges 39 -41% **T** 21 91% 85% 81% 6% No Re-admit within 30 Days of Discharge Bed Davs 2,334 -31% 3,369 Actual % vs Goal % Actual % Actual vs Goal Actual Goal % State Avg Follow-up within 30 Days of Discharge 13 87% 90% 70% -3% **Data Submission Quality** Recovery Data Entry Actual State Avg National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal Valid NOMS Data 99% 88% 31 97% 70% 89% 27% 🔺 Abstinence/Reduced Drug Use Valid TEDS Data 100% 97% 14 44% 60% 40% -16% **Employed** On-Time Periodic Actual State Avg **Bed Utilization** 6 Month Updates N/A 100% 12 Months Trend Avg LOS Turnover Actual % Goal % State Ava Actual vs Goal Avg Utilization Rate 121 days 0.2 58% 90% 77% -32% Co-occurring Actual State Avg 100% 91% MH Screen Complete < 90% 90-110% >110% SA Screen Complete 100% 91% Diagnosis Actual State Avg ✓ Valid Axis I Diagnosis 100% 100% Data Submitted to DMHAS by Month % Months Submitted > 10% Over < 10% Under</p> 83% Admissions 83% Discharges Actual ✓ Goal Met Goal Below Goal 1 or more Records Submitted to DMHAS * State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

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Addiction - Residential Services - Medically Monitored Detox 3.7D

Program Activity Discharge Outcomes Variance % State Avg Measure Actual 1 Yr Ago Actual % vs Goal % Actual Actual % Goal % Actual vs Goal **Unique Clients** 896 968 -7% Treatment Completed Successfully 741 65% 80% 67% -15% -11% Admits 1,146 1,286 Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal Discharges 1,146 1,288 -11% 901 79% 85% 80% -6% No Re-admit within 30 Days of Discharge **Bed Days** 4,806 5,527 -13% Actual % vs Goal % Actual % Actual vs Goal Actual Goal % State Avg Follow-up within 30 Days of Discharge 415 56% 90% 54% -34% **Data Submission Quality Bed Utilization** Data Entry Actual State Avg Valid NOMS Data 92% 80% 12 Months Trend Avg LOS Turnover Actual % Goal % State Avg Actual vs Goal Valid TEDS Data 100% 98% Avg Utilization Rate 90% 20 4 days 0.0 66% 72% -24% **T** 90-110% >110% On-Time Periodic Actual State Avg 6 Month Updates N/A N/A Co-occurring Actual State Avg 97% 96% MH Screen Complete SA Screen Complete 97% 95% Diagnosis Actual State Avg 100% 100% ✓ Valid Axis I Diagnosis Data Submitted to DMHAS by Month % Months Submitted > 10% Over < 10% Under</p> Admissions 100% 100% Discharges ✓ Goal Met Actual Goal Below Goal 1 or more Records Submitted to DMHAS

SCADD

Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

Program Activity Discharge Outcomes Variance % Measure Actual 1 Yr Ago Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal **Unique Clients** 41 83 -51% 21 57% 70% 68% -13% Treatment Completed Successfully Admits 38 61 -38% 🔻 Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal 37 Discharges 75 -51% 28 76% 85% 89% -9% No Re-admit within 30 Days of Discharge Bed Days 3,339 6,938 **-52% ▼** Actual % vs Goal % Actual % Actual vs Goal Actual Goal % State Avg Follow-up within 30 Days of Discharge 10 48% 90% 71% -42% -**Data Submission Quality** Recovery Data Entry Actual State Avg Goal % National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % State Ava Actual vs Goal Valid NOMS Data 93% 88% 40 87% 70% 69% 17% Abstinence/Reduced Drug Use Valid TEDS Data 100% 98% **Bed Utilization** On-Time Periodic Actual State Avg 12 Months Trend Beds Avg LOS Turnover Actual % Goal % State Avg Actual vs Goal 6 Month Updates N/A 4% Avg Utilization Rate 42% 90% -48% **T** 100 days 0.3 83% Co-occurring Actual State Avg >110% < 90% 90-110% 93% 88% MH Screen Complete SA Screen Complete 98% 88% Diagnosis Actual State Avg ✓ Valid Axis I Diagnosis 100% 100% Data Submitted to DMHAS by Month Mar % Months Submitted > 10% Over < 10% Under</p> 100% Admissions 92% Discharges Actual ✓ Goal Met Goal Below Goal 1 or more Records Submitted to DMHAS * State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity Discharge Outcomes Measure Actual 1 Yr Ago Variance % Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal **Unique Clients** 233 366 -36% 130 60% 70% 68% -10% Treatment Completed Successfully Admits 239 306 -22% 🔻 Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal Discharges 218 352 -38% 175 80% 85% 89% -5% No Re-admit within 30 Days of Discharge Bed Days 14,071 22,467 **-37% ▼** Actual % vs Goal % Actual % Actual vs Goal Actual Goal % State Avg Follow-up within 30 Days of Discharge 100 77% 90% 71% -13% **Data Submission Quality** Recovery Data Entry Actual State Avg Goal % National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % State Ava Actual vs Goal Valid NOMS Data 89% 88% 203 78% 70% 69% 8% Abstinence/Reduced Drug Use Valid TEDS Data 100% 98% **Bed Utilization** On-Time Periodic State Avg Actual 12 Months Trend Beds Avg LOS Turnover Actual % Goal % State Avg Actual vs Goal 6 Month Updates N/A 4% Avg Utilization Rate 90% -39% 70 days 0.2 51% 83% Co-occurring Actual State Avg >110% < 90% 90-110% 93% 88% MH Screen Complete SA Screen Complete 93% 88% Diagnosis Actual State Avg ✓ Valid Axis I Diagnosis 100% 100% Data Submitted to DMHAS by Month % Months Submitted > 10% Over < 10% Under</p> 100% Admissions 100% Discharges ✓ Goal Met Actual Goal Below Goal 1 or more Records Submitted to DMHAS * State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

SCADD

Addiction - Residential Services - Transitional/Halfway House 3.1

1 or more Records Submitted to DMHAS

Program Activity Discharge Outcomes Variance % Measure Actual 1 Yr Ago Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal **Unique Clients** 62 75 -17% 29 55% 85% 61% -30% Treatment Completed Successfully 56 Admits 63 -11% Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal 53 Discharges 67 -21% 45 85% 85% 81% 0% No Re-admit within 30 Days of Discharge **Bed Days** 2.973 **-30% ▼** 4,224 Actual % vs Goal % Actual % Actual vs Goal Actual Goal % State Avg Follow-up within 30 Days of Discharge 16 55% 90% 70% -35% **Data Submission Quality** Recovery Data Entry Actual State Avg National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal Valid NOMS Data 88% 88% 61 95% 70% 89% 25% 🔺 Abstinence/Reduced Drug Use Valid TEDS Data 100% 97% 9 14% 60% 40% -46% **Employed** On-Time Periodic Actual State Avg **Bed Utilization** 6 Month Updates N/A 100% 12 Months Trend Avg LOS Turnover Actual % Goal % State Ava Actual vs Goal Avg Utilization Rate 65 days 0.2 63% 90% 77% -27% **T** Co-occurring Actual State Avg 100% 91% MH Screen Complete < 90% 90-110% >110% SA Screen Complete 100% 91% Diagnosis Actual State Avg ✓ Valid Axis I Diagnosis 100% 100% Data Submitted to DMHAS by Month % Months Submitted > 10% Over < 10% Under</p> 100% Admissions 100% Discharges ✓ Goal Met Actual Goal Below Goal

Addiction - IOP - Standard IOP

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	82	191	-57%	▼
Admits	82	195	-58%	•
Discharges	86	209	-59%	•
Service Hours	192	95	102%	•
Social Rehab/PHP/IOP Days	1,576	1,539	2%	

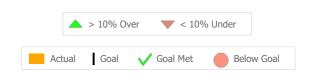
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	71%	83%
✓ Valid TEDS Data	100%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	1%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	99%	85%
✓ SA Screen Complete	98%	86%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes







^{*} State Avg based on 62 Active Standard IOP Programs

* State Avg based on 111 Active Standard Outpatient Programs

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Addiction - Outpatient - Standard Outpatient

1 or more Records Submitted to DMHAS

Program Activity Discharge Outcomes Variance % Measure Actual 1 Yr Ago Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal **Unique Clients** 632 982 -36% 252 41% 50% 51% -9% Treatment Completed Successfully Admits 568 933 -39% Recovery Discharges 612 1,000 -39% National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal Service Hours 4,064 5,397 -25% 501 71% 55% 49% 16% 🔺 Abstinence/Reduced Drug Use 90% 95% 78% -5% 633 Stable Living Situation **Data Submission Quality** -5% **Employed** 312 45% 50% 32% Data Entry Actual State Avg 385 55% 75% -20% 79% Not Arrested Valid NOMS Data 76% 86% -38% 🔻 156 22% 60% 18% Self Help Valid TEDS Data 99% 86% Service Utilization On-Time Periodic Actual State Avg Goal % State Avg Actual % vs Goal % Actual % Actual vs Goal Actual 6 Month Updates 100% 26% Clients Receiving Services 86 93% 90% 72% 3% Service Engagement Co-occurring Actual State Avg 98% 92% MH Screen Complete Outpatient Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal SA Screen Complete 99% 96% 320 62% 75% 61% -13% 2 or more Services within 30 days Diagnosis Actual State Avg ✓ Valid Axis I Diagnosis 100% 99% Data Submitted to DMHAS by Month Mar % Months Submitted Jun > 10% Over < 10% Under</p> Admissions 100% 100% Discharges Actual Goal ✓ Goal Met Below Goal Services 100%

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

Forensic SA - Case Management - Standard Case Management

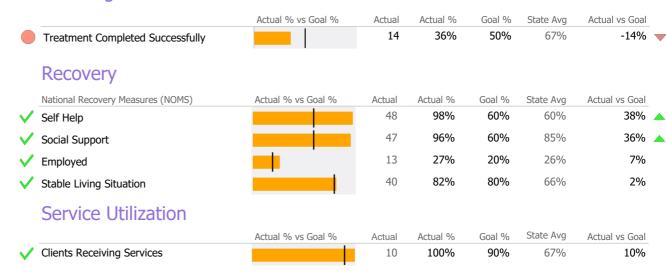
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	81	-43% ▼
Admits	36	71	-49% ▼
Discharges	39	76	-49% ▼
Service Hours	271	613	-56% ~

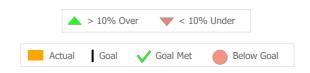
Data Submission Quality

Data Entry	Actual S	tate Avg
Valid NOMS Data	99%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	8%

Discharge Outcomes







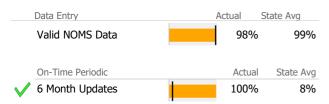
^{*} State Avg based on 8 Active Standard Case Management Programs

Forensic SA - Case Management - Standard Case Management

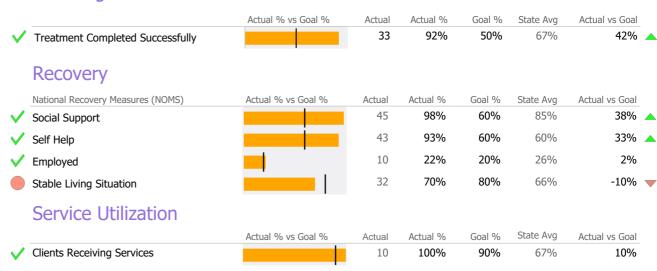
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	124	- 65% ▼
Admits	40	83	-52% ▼
Discharges	36	121	-70% ▼
Service Hours	70	216	-67% ▼

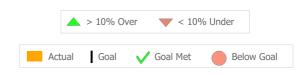
Data Submission Quality



Discharge Outcomes





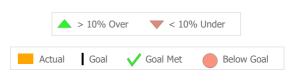


^{*} State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	173	388	-55%	lacktriangle
Admits	12	193	-94%	•
Discharges	45	228	-80%	\blacksquare

Data	Submi	itted	to I	DMH	IAS I	by M	lonth	1					
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													50%
Discharges													100%
	1 or mor	re Recor	ds Subn	nitted to	DMHAS								

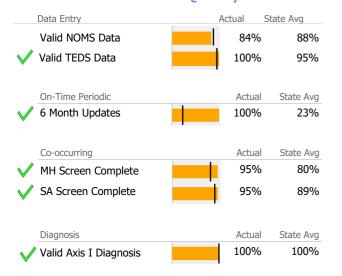


^{*} State Avg based on 17 Active Pre-trial Intervention Programs Programs

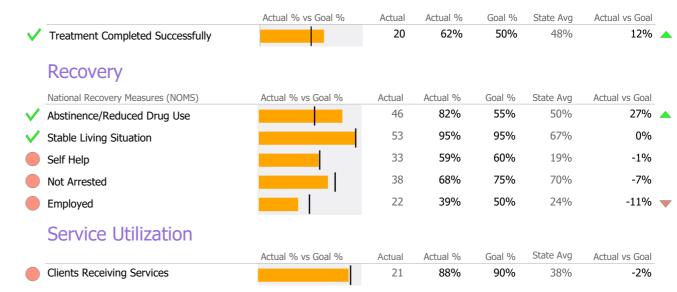
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	56	76	-26% 🔻	,
Admits	36	52	-31% 🔻	,
Discharges	32	60	-47% ¬	•
Service Hours	269	188	43% 🔺	

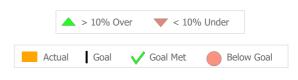
Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													92%
Services													100%
	1 or mo	ore Record	ds Subn	nitted to	DMHAS								



^{*} State Avg based on 21 Active Buprenorphine Maintenance Programs

Program Activity Discharge Outcomes Variance % Actual % Measure Actual 1 Yr Ago Actual % vs Goal % Actual Goal % State Ava Actual vs Goal **Unique Clients** 15 6 150% 0 0% 50% 48% -50% Treatment Completed Successfully 6 83% 🔺 Admits 11 Recovery 2 Discharges 15 650% National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal Service Hours 3 11 **-74% ▼** 12 80% 55% 50% 25% 🔺 Abstinence/Reduced Drug Use 9 60% 50% 24% 10% **Employed Data Submission Quality** 95% Stable Living Situation 14 93% 67% -2% Data Entry Actual State Avg 5 33% 75% -42% 70% Not Arrested Valid NOMS Data 73% 88% 7% Self Help 60% 19% -53% Valid TEDS Data 100% 95% Service Utilization On-Time Periodic State Avg Actual State Avg Actual % vs Goal % Actual % Goal % Actual vs Goal Actual 6 Month Updates N/A 23% Clients Receiving Services N/A N/A 90% 38% N/A 🔻 Co-occurring Actual State Avg 100% 80% MH Screen Complete SA Screen Complete 100% 89% Diagnosis Actual State Avg 100% 100% ✓ Valid Axis I Diagnosis Data Submitted to DMHAS by Month Sep Mar Apr May Jun % Months Submitted > 10% Over < 10% Under</p> Admissions 17% 33% Discharges Actual Goal ✓ Goal Met Below Goal Services 33% * State Avg based on 21 Active Buprenorphine Maintenance Programs 1 or more Records Submitted to DMHAS

Program Activity Discharge Outcomes Measure Actual 1 Yr Ago Variance % Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal Unique Clients N/A N/A 50% 70% N/A Treatment Completed Successfully Admits Recovery Discharges National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal Service Hours N/A N/A 55% 46% -55% -Abstinence/Reduced Drug Use 50% 35% -50% N/A **Employed** N/A **Data Submission Quality** -75% -Not Arrested N/A N/A 75% 68% Data Entry Actual State Avg 36% -60% N/A N/A 60% Self Help Valid NOMS Data N/A 79% 95% 82% -95% -N/A N/A Stable Living Situation Valid TEDS Data N/A 96% Service Utilization On-Time Periodic State Avg Actual Goal % State Avg Actual vs Goal Actual % vs Goal % Actual % Actual 6 Month Updates N/A 17% Clients Receiving Services N/A N/A 90% 72% N/A 🔻 Co-occurring Actual State Avg N/A 95% MH Screen Complete SA Screen Complete N/A 97% Data Submitted to DMHAS by Month Oct Nov % Months Submitted Mar Apr May Jun > 10% Over < 10% Under</p> Admissions 0% Discharges 0% Actual ✓ Goal Met Below Goal Goal 1 or more Records Submitted to DMHAS * State Avg based on 7 Active Naltrexone Programs

Pro	ogram Ac	tivity			Service Ut	ilization						
Measure	Actual	1 Yr Ago	Variance %				Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Unique Clients	68	168	-60% ▼		Clients Receiving	Services		7	50%	90%	60%	-40% 🔻
Admits	27	133	-80% ▼									
Discharges	59	136	-57% ▼									
Service Hours	22	63	-65% ▼									
					Jail Divers	sion						
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
				_	/ Follow-up Service	within 48 hours		0	0%	0%	100%	0%
Data Sub	mitted to	DΜΗΔ	S by Mont	th								
Ju Ju			lov Dec Jan	Feb Mar	Apr May Jun	% Months Submitted			4004.0			
Admissions						75%		>	> 10% Over	< 100	% Under	
Discharges						100%		Actual	Goal 🗸	Goal Met	Below	Goal
Services						42%		* State Avg ba	sed on 5 Activ	e Court Liaise	on-Tail Diversi	on Programs
1 or	more Records Sub	mitted to DM	1HAS					Julie Avg Da	Jea on J Activ	C Court Liaist	on Juli Diversi	on riograms