

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
| | Unique Clients | 3,197 | 3,275 | -2% |
| | Admits | 1,907 | 2,200 | -13% ▼ |
| | Discharges | 2,094 | 2,065 | 1% |
| | Service Hours | 23,386 | 28,904 | -19% ▼ |
| | Bed Days | 31,975 | 35,735 | -11% ▼ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 171 FY20 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Quality and Appropriateness | | 100% | 80% | 93% |
| ✓ Overall | | 99% | 80% | 91% |
| ✓ Participation in Treatment | | 99% | 80% | 92% |
| ✓ Respect | | 98% | 80% | 91% |
| ✓ General Satisfaction | | 96% | 80% | 92% |
| ✓ Outcome | | 95% | 80% | 83% |
| ✓ Access | | 95% | 80% | 88% |
| ✓ Recovery | | 91% | 80% | 79% |

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|-------------------------------|-------|-------|
| Addiction | Medication Assisted Treatment | 2,277 | 65.1% |
| | Residential Services | 618 | 17.7% |
| | Outpatient | 536 | 15.3% |
| Mental Health | Residential Services | 69 | 2.0% |

Client Demographics

| Age | # | % | State Avg |
|-------|-----|-----|-----------|
| 18-25 | 197 | 6% | 10% |
| 26-34 | 752 | 24% | 22% |
| 35-44 | 893 | 28% | 23% |
| 45-54 | 691 | 22% | 19% |
| 55-64 | 552 | 17% | 18% |
| 65+ | 111 | 3% | 7% |

| Gender | # | % | State Avg |
|-------------|-------|-----|-----------|
| Male | 2,153 | 67% | 59% |
| Female | 1,042 | 33% | 41% |
| Transgender | | | 0% |

| Ethnicity | # | % | State Avg |
|-------------------|-------|-----|-----------|
| Non-Hispanic | 2,226 | 70% | 68% |
| Hisp-Puerto Rican | 597 | 19% | 11% |
| Hispanic-Other | 247 | 8% | 8% |
| Unknown | 107 | 3% | 12% |
| Hispanic-Cuban | 13 | 0% | 0% |
| Hispanic-Mexican | 7 | 0% | 0% |

| Race | # | % | State Avg |
|---------------------------------|-------|-----|-----------|
| White/Caucasian | 1,698 | 53% | 61% |
| Other | 691 | 22% | 13% |
| Black/African American | 593 | 19% | 17% |
| Asian | 103 | 3% | 1% |
| Unknown | 75 | 2% | 6% |
| Multiple Races | 22 | 1% | 1% |
| Am. Indian/Native Alaskan | 9 | 0% | 0% |
| Hawaiian/Other Pacific Islander | 6 | 0% | 0% |

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 9 | 7 | 29% ▲ |
| Admits | 2 | - | |
| Discharges | 1 | - | |
| Bed Days | 2,534 | 2,562 | -1% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 76% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 67% | 88% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 91% |
| SA Screen Complete | 100% | 77% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 0 | 0% | 60% | 79% | -60% ▼ |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 79% | N/A |

Recovery

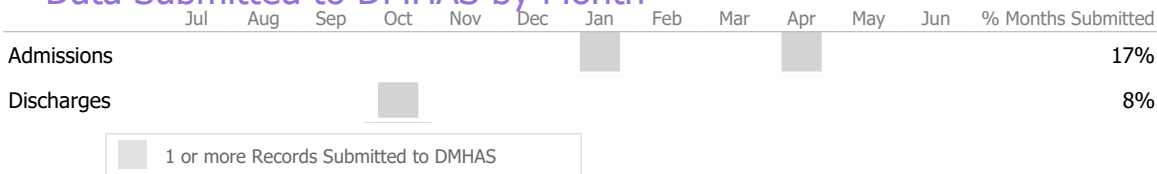
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 8 | 89% | 60% | 84% | 29% ▲ |
| Stable Living Situation | | 9 | 100% | 95% | 94% | 5% |
| Employed | | 0 | 0% | 25% | 12% | -25% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 7 | 5,229 days | 0.2 | 99% | 90% | 94% | 9% |

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 28 | 29 | -3% |
| Admits | 3 | 5 | -40% ▼ |
| Discharges | 5 | 4 | 25% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 23% | 90% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 89% |
| SA Screen Complete | 100% | 92% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 95% |

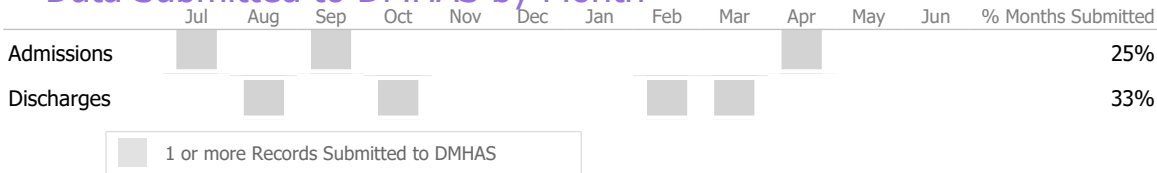
Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 2 | 40% | 50% | 77% | -10% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 24 | 86% | 60% | 82% | 26% ▲ |
| Stable Living Situation | | 28 | 100% | 85% | 96% | 15% ▲ |
| Employed | | 3 | 11% | 25% | 11% | -14% ▼ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Residential Support Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 12 | 11 | 9% |
| Admits | 4 | 3 | 33% ▲ |
| Discharges | 4 | 3 | 33% ▲ |
| Bed Days | 2,669 | 2,646 | 1% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 94% | 99% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 67% | 83% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 80% | 82% |
| SA Screen Complete | 80% | 93% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 92% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 4 | 100% | 80% | 86% | 20% ▲ |
| ✓ No Re-admit within 30 Days of Discharge | | 4 | 100% | 85% | 94% | 15% ▲ |
| ● Follow-up within 30 Days of Discharge | | 3 | 75% | 90% | 90% | -15% ▼ |

Recovery

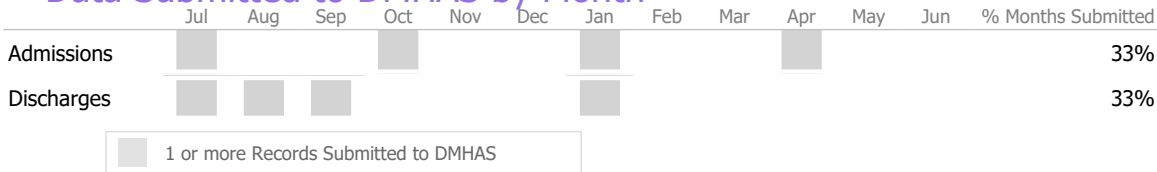
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 10 | 83% | 60% | 83% | 23% ▲ |
| ● Stable Living Situation | | 10 | 83% | 90% | 97% | -7% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | | 8 | 715 days | 0.3 | 91% | 90% | 90% | 1% |

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Group Home Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1,087 | 1,165 | -7% |
| Admits | 304 | 405 | -25% ▼ |
| Discharges | 404 | 391 | 3% |
| Service Hours | 10,259 | 10,338 | -1% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| Valid TEDS Data | 99% | 100% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 80% |
| Co-occurring | | |
| MH Screen Complete | 100% | 90% |
| SA Screen Complete | 100% | 90% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 214 | 53% | 50% | 55% | 3% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Not Arrested | | 1,132 | 98% | 75% | 94% | 23% ▲ |
| ✓ Abstinence/Reduced Drug Use | | 806 | 69% | 50% | 69% | 19% ▲ |
| ✓ Self Help | | 809 | 70% | 60% | 55% | 10% |
| ✓ Employed | | 537 | 46% | 40% | 42% | 6% |
| ✓ Stable Living Situation | | 1,112 | 96% | 90% | 91% | 6% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 759 | 100% | 90% | 90% | 10% |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Length of Stay over 1 Year | | 793 | 73% | 50% | 69% | 23% ▲ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Discharges | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Services | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 214 | 223 | -4% |
| Admits | 209 | 219 | -5% |
| Discharges | 208 | 220 | -5% |
| Bed Days | 4,966 | 4,893 | 1% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 100% | 83% |
| Valid TEDS Data | 100% | 97% |
| On-Time Periodic | | |
| 6 Month Updates | N/A | 0% |
| Co-occurring | | |
| MH Screen Complete | 100% | 93% |
| SA Screen Complete | 100% | 93% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 167 | 80% | 80% | 68% | 0% |
| ● No Re-admit within 30 Days of Discharge | | 169 | 81% | 85% | 90% | -4% |
| ● Follow-up within 30 Days of Discharge | | 117 | 70% | 90% | 66% | -20% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Self Help | | 210 | 94% | 60% | 50% | 34% |
| ✓ Abstinence/Reduced Drug Use | | 208 | 93% | 70% | 41% | 23% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | | 15 | 25 days | 0.1 | 91% | 90% | 88% | 1% |

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active SA Intensive Res. Rehabilitation 3.7 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1,099 | 1,135 | -3% |
| Admits | 425 | 436 | -3% |
| Discharges | 437 | 446 | -2% |
| Service Hours | 9,370 | 13,698 | -32% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| Valid TEDS Data | 100% | 100% |
| On-Time Periodic | | |
| 6 Month Updates | 97% | 80% |
| Co-occurring | | |
| MH Screen Complete | 100% | 90% |
| SA Screen Complete | 100% | 90% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 229 | 52% | 50% | 55% | 2% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Not Arrested | | 1,162 | 98% | 75% | 94% | 23% ▲ |
| ✓ Self Help | | 768 | 64% | 60% | 55% | 4% |
| ✓ Abstinence/Reduced Drug Use | | 627 | 53% | 50% | 69% | 3% |
| ✓ Stable Living Situation | | 1,124 | 94% | 90% | 91% | 4% |
| ● Employed | | 430 | 36% | 40% | 42% | -4% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 754 | 100% | 90% | 90% | 10% |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Length of Stay over 1 Year | | 706 | 64% | 50% | 69% | 14% ▲ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 92% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 323 | 315 | 3% |
| Admits | 321 | 308 | 4% |
| Discharges | 321 | 309 | 4% |
| Bed Days | 7,661 | 7,537 | 2% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| Valid TEDS Data | 100% | 99% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | N/A | N/A |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 95% |
| SA Screen Complete | 100% | 95% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 242 | 75% | 50% | 79% | 25% ▲ |
| No Re-admit within 30 Days of Discharge | | 278 | 87% | 85% | 89% | 2% |
| Follow-up within 30 Days of Discharge | | 176 | 73% | 90% | 69% | -17% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use | | 323 | 94% | 70% | 85% | 24% ▲ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 23 | 25 days | 0.1 | 91% | 90% | 70% | 1% |

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | | | | 100% |
| Discharges | | | | | | | | | | | | | 100% |

Legend: 1 or more Records Submitted to DMHAS (grey bar)

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 503 | 388 | 30% ▲ |
| Admits | 355 | 352 | 1% |
| Discharges | 415 | 220 | 89% ▲ |
| Service Hours | 2,826 | 2,685 | 5% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 86% |
| Valid TEDS Data | 92% | 86% |
| On-Time Periodic | | |
| 6 Month Updates | 98% | 26% |
| Co-occurring | | |
| MH Screen Complete | 100% | 92% |
| SA Screen Complete | 100% | 96% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 97% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 235 | 57% | 50% | 51% | 7% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Not Arrested | | 556 | 97% | 75% | 79% | 22% ▲ |
| ✓ Abstinence/Reduced Drug Use | | 379 | 66% | 55% | 49% | 11% ▲ |
| ✓ Self Help | | 364 | 64% | 60% | 18% | 4% |
| ✓ Stable Living Situation | | 547 | 96% | 95% | 78% | 1% |
| ○ Employed | | 228 | 40% | 50% | 32% | -10% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 155 | 99% | 90% | 72% | 9% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ 2 or more Services within 30 days | | 292 | 91% | 75% | 61% | 16% ▲ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Discharges | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Services | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 111 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 65 | 144 | -55% ▼ |
| Admits | 3 | 119 | -97% ▼ |
| Discharges | 65 | 99 | -34% ▼ |
| Service Hours | 48 | 988 | -95% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 100% | 86% |
| Valid TEDS Data | 92% | 86% |
| On-Time Periodic | | |
| 6 Month Updates | N/A | 26% |
| Co-occurring | | |
| MH Screen Complete | 100% | 92% |
| SA Screen Complete | 100% | 96% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 98% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 18 | 28% | 50% | 51% | -22% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Not Arrested | | 61 | 94% | 75% | 79% | 19% ▲ |
| Abstinence/Reduced Drug Use | | 43 | 66% | 55% | 49% | 11% ▲ |
| Employed | | 35 | 54% | 50% | 32% | 4% |
| Stable Living Situation | | 63 | 97% | 95% | 78% | 2% |
| Self Help | | 32 | 49% | 60% | 18% | -11% ▼ |

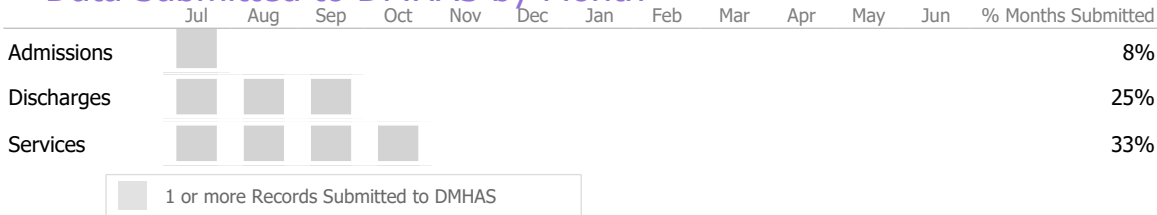
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | N/A | N/A | 90% | 72% | N/A ▼ |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 3 | 100% | 75% | 61% | 25% ▲ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

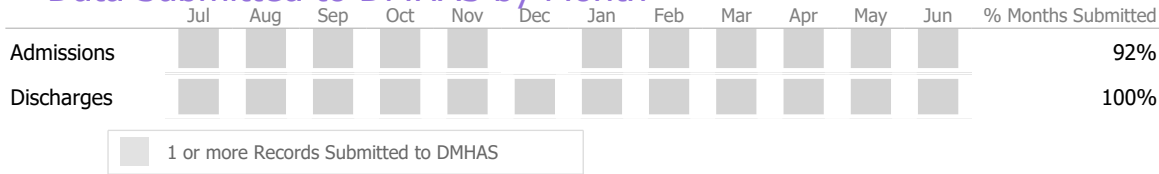
* State Avg based on 111 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 80 | 135 | -41% ▼ |
| Admits | 65 | 112 | -42% ▼ |
| Discharges | 57 | 125 | -54% ▼ |
| Bed Days | 6,907 | 10,009 | -31% ▼ |

Data Submitted to DMHAS by Month



* State Avg based on 4 Active Shelter Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 163 | 177 | -8% |
| Admits | 147 | 163 | -10% |
| Discharges | 112 | 166 | -33% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | N/A | 99% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 0% | 80% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 108 | 96% | 50% | 55% | 46% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Employed | | 0 | 0% | 40% | 42% | -40% ▼ |
| ● Abstinence/Reduced Drug Use | | 0 | 0% | 50% | 69% | -50% ▼ |
| ● Self Help | | 0 | 0% | 60% | 55% | -60% ▼ |
| ● Not Arrested | | 0 | 0% | 75% | 94% | -75% ▼ |
| ● Stable Living Situation | | 0 | 0% | 90% | 91% | -90% ▼ |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Length of Stay over 1 Year | | 8 | 5% | 50% | 69% | -45% ▼ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Discharges | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal


* State Avg based on 33 Active Methadone Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0 | | |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | - | - | |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | | | | 0% |
| Discharges | | | | | | | | | | | | | 0% |

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 9 Active Peer Based Mentoring Programs

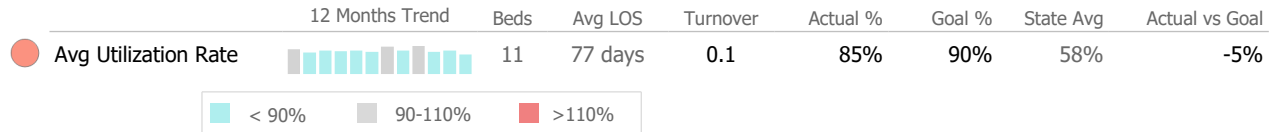
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 56 | 61 | -8% |
| Admits | 52 | 53 | -2% |
| Discharges | 48 | 56 | -14% ▼ |
| Bed Days | 3,398 | 3,820 | -11% ▼ |

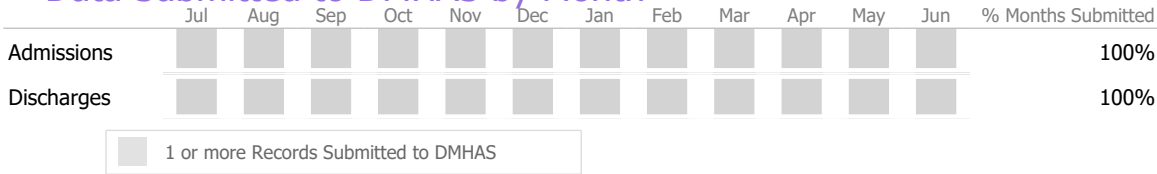
Discharge Outcomes



Bed Utilization



Data Submitted to DMHAS by Month



* State Avg based on 12 Active Recovery House Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 18 | 18 | 0% |
| Admits | 10 | 10 | 0% |
| Discharges | 10 | 10 | 0% |
| Service Hours | 883 | 1,194 | -26% ▼ |
| Bed Days | 2,717 | 2,865 | -5% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | 100% | 76% |
| 6 Month Updates | 0% | 88% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 9 | 90% | 60% | 79% | 30% ▲ |
| Follow-up within 30 Days of Discharge | | 8 | 89% | 90% | 79% | -1% |

Recovery

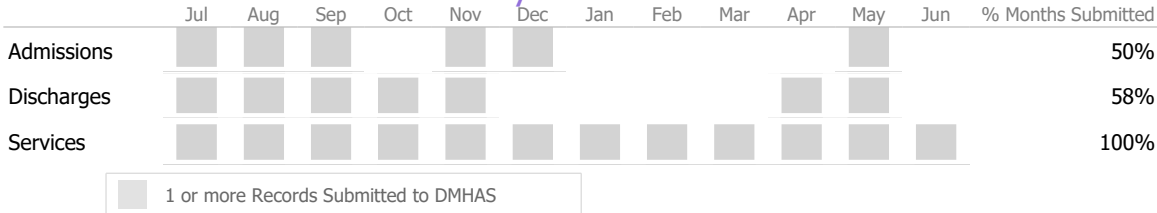
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 18 | 100% | 60% | 84% | 40% ▲ |
| Employed | | 6 | 33% | 25% | 12% | 8% |
| Stable Living Situation | | 18 | 100% | 95% | 94% | 5% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 8 | 320 days | 0.2 | 93% | 90% | 94% | 3% |

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 9 | 18 | -50% ▼ |
| Admits | 7 | 15 | -53% ▼ |
| Discharges | 7 | 16 | -56% ▼ |
| Bed Days | 1,123 | 1,403 | -20% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 96% |
| On-Time Periodic | | |
| 6 Month Updates | 0% | 88% |
| Co-occurring | | |
| MH Screen Complete | 100% | 100% |
| SA Screen Complete | 100% | 95% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 96% |

Discharge Outcomes

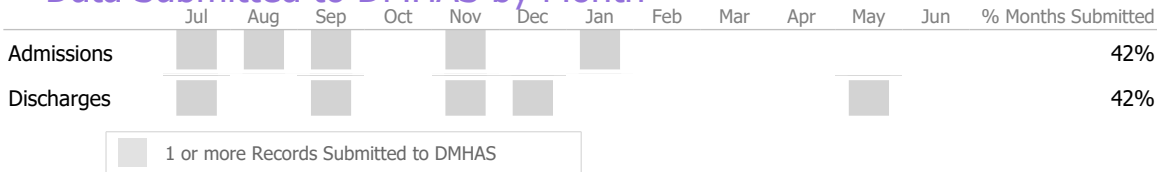
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 6 | 86% | 95% | 86% | -9% |
| No Re-admit within 30 Days of Discharge | | 7 | 100% | 85% | 100% | 15% ▲ |
| Follow-up within 30 Days of Discharge | | 5 | 83% | 90% | 88% | -7% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 5 | 181 days | 0.3 | 62% | 90% | 65% | -28% ▼ |

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Transitional Programs

Variations in data may be indicative of operational adjustments related to the pandemic.