Positive Directions
Westport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - June 2021   (Data as of Sep 20, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	50	48	4%	
	Admits	19	35	-46%	▼
	Discharges	30	18	67%	▲
	Service Hours	668	489	37%	▲

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Outpatient		50	100.0%

Consumer Satisfaction Survey   (Based on 6 FY20 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	General Satisfaction		100%	80%	92%
✓	Outcome		100%	80%	83%
✓	Recovery		100%	80%	79%
✓	Quality and Appropriateness		83%	80%	93%
✓	Participation in Treatment		83%	80%	92%
✓	Overall		83%	80%	91%
✓	Respect		83%	80%	91%
✓	Access		83%	80%	88%

Satisfied % | Goal %   0-80%   80-100%   ✓ Goal Met   ⬤ Under Goal

Client Demographics

Age
		#	%		State Avg
18-25		12	29%	▲	10%
26-34		8	20%		22%
35-44		5	12%	▼	23%
45-54		7	17%		19%
55-64		8	20%		18%
65+		1	2%		7%

Gender
		#	%		State Avg
Female		31	62%	▲	41%
Male		19	38%	▼	59%
Transgender					0%

Ethnicity
		#	%		State Avg
Non-Hispanic		43	86%	▲	68%
Hispanic-Other		4	8%		8%
Hisp-Puerto Rican		3	6%		11%
Hispanic-Cuban					0%
Hispanic-Mexican					0%
Unknown				▼	12%

Race
		#	%		State Avg
White/Caucasian		39	78%	▲	61%
Other		7	14%		13%
Black/African American		3	6%	▼	17%
Unknown		1	2%		6%
Am. Indian/Native Alaskan					0%
Asian					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%

Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

420 Post Road SA OP 790200
Positive Directions
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - June 2021   (Data as of Sep 20, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	50	48	4%	
Admits	19	35	-46%	▼
Discharges	30	18	67%	▲
Service Hours	668	489	37%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	86%
✓	Valid TEDS Data	99%	86%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	87%	26%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	92%
✓	SA Screen Complete	100%	96%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		12	40%	50%	51%	-10%	▼

Recovery

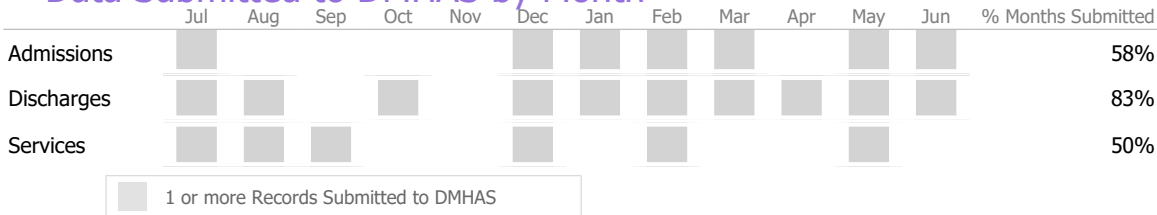| National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		50	100%	75%	79%	25%	▲
✓	Abstinence/Reduced Drug Use		33	66%	55%	49%	11%	▲
✓	Stable Living Situation		50	100%	95%	78%	5%	
🔴	Employed		23	46%	50%	32%	-4%	
🔴	Self Help		19	38%	60%	18%	-22%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		18	90%	90%	72%	0%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		17	89%	75%	61%	14%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■					■	■	■			■	■	58%
Discharges	■	■		■		■	■	■	■	■	■	■	83%
Services	■	■	■			■		■			■		50%

■ 1 or more Records Submitted to DMHAS

Legend:
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 111 Active Standard Outpatient Programs

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