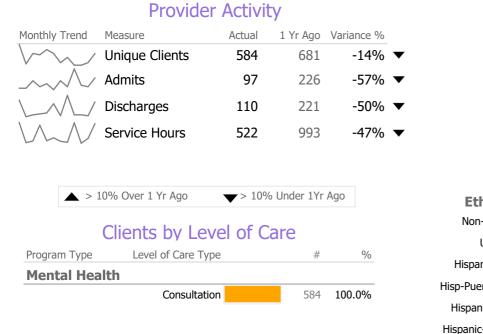
Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)



# **Client Demographics**

| Age            | 7      | ¥ %          | State Avg    | Gender                          | #         | %        | State Avg |
|----------------|--------|--------------|--------------|---------------------------------|-----------|----------|-----------|
| 18-25          | 2      | 6 <b>4%</b>  | 10%          | Male 🗾                          | 396       | 68%      | 59%       |
| 26-34          | 119    | 9 20%        | 22%          | Female <mark>—</mark>           | 188       | 32%      | 41%       |
| 35-44          | 11     | 1 <b>19%</b> | 23%          | Transgender                     |           |          | 0%        |
| 45-54          | 12     | 7 22%        | 19%          |                                 |           |          |           |
| 55-64          | 16     | 2 28%        | 18%          |                                 |           |          |           |
| 65+            | 3      | 9 7%         | 7%           | Race                            | #         | %        | State Avg |
|                |        |              |              | White/Caucasian                 | 328       | 67%      | 61%       |
| Ethnicity      | #      | %            | State Avg    | Black/African American 📙        | 68        | 14%      | 17%       |
| Non-Hispanic   | 363    | 62%          | 68%          | Other <mark> </mark>            | 43        | 9%       | 13%       |
| Unknown 📘      | 143    | 24%          | <b>▲</b> 12% | Unknown                         | 39        | 8%       | 6%        |
| Hispanic-Other | 42     | 7%           | 8%           | Am. Indian/Native Alaskan       | 5         | 1%       | 0%        |
| p-Puerto Rican | 35     | 6%           | 11%          | Multiple Races                  | 5         | 1%       | 1%        |
| •              |        |              |              | Asian                           | 3         | 1%       | 1%        |
| lispanic-Cuban | 1      | 0%           | 0%           | Hawaiian/Other Pacific Islander |           |          | 0%        |
| panic-Mexican  |        |              | 0%           |                                 |           |          |           |
|                |        |              |              |                                 |           |          |           |
|                | Unique | Clients      | State Avg    | > 10% Over State Avg            | ▼ > 10% l | Jnder St | ate Avg   |

#### Survey Data Not Available

| Measure        | Actual | 1 Yr Ago | Variance % |  |
|----------------|--------|----------|------------|--|
| Unique Clients | 56     | 72       | -22% 🔻     |  |
| Admits         | -      | 23       | -100% 🔻    |  |
| Discharges     | -      | 16       | -100% 🔻    |  |
| Service Hours  | 31     | 59       | -48% 🔻     |  |

# ▲ > 10% Over ✓ < 10% Under</li> Actual Goal ✓ Goal Met Below Goal

\* State Avg based on 10 Active Consultation Programs

# Data Submitted to Sep OCt Nov Dec Jan





| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 69     | 77       | -10% 🔻     |
| Admits         | 17     | 23       | -26% 🔻     |
| Discharges     | 12     | 26       | -54% 🔻     |
| Service Hours  | 55     | 193      | -72% 🔻     |

#### Data Submitted to DMHAS by Month

|            | Jul    | Aug      | Sep      | Oct       | Nov   | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|--------|----------|----------|-----------|-------|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions |        |          |          |           |       |     |     |     |     |     |     |     | 67%                |
| Discharges |        |          |          |           |       |     |     |     |     |     |     |     | 67%                |
| Services   |        |          |          |           |       |     |     |     |     |     |     |     | 75%                |
|            | 1 or m | ore Reco | rds Subr | nitted to | DMHAS |     |     |     |     |     |     |     |                    |

|       | > 10% 0 | ver <b>v</b> < 10 <sup>0</sup> | % Under |      |
|-------|---------|--------------------------------|---------|------|
| Actua | Goal    | V Goal Met                     | Below G | Goal |

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 72     | 70       | 3%         |
| Admits         | 15     | 28       | -46% 🔻     |
| Discharges     | 11     | 13       | -15% 🔻     |
| Service Hours  | 113    | 109      | 3%         |

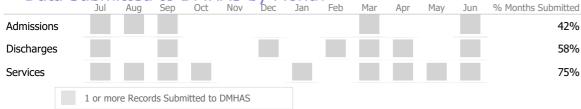
#### Data Submitted to DMHAS by Month

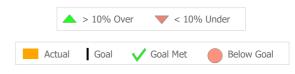




| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 106    | 155      | -32% 🔻     |
| Admits         | 23     | 83       | -72% 🔻     |
| Discharges     | 62     | 76       | -18% 🔻     |
| Service Hours  | 24     | 107      | -78% 🔻     |

#### Data Submitted to DMHAS by Month





| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 97     | 101      | -4%        |
| Admits         | 2      | -        |            |
| Discharges     | -      | 6        | -100% 🔻    |
| Service Hours  | 1      | 10       | -86% 🔻     |

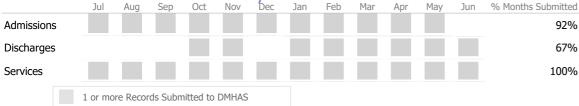
#### Data Submitted to DMHAS by Month



|      | ▲ > 10% | Over 🔻 <  | 10% Under |         |
|------|---------|-----------|-----------|---------|
| Actu | al Goal | V Goal Me | et 🛑 Belo | ow Goal |

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 70     | 86       | -19% 🔻     |
| Admits         | 20     | 24       | -17% 🔻     |
| Discharges     | 21     | 35       | -40% 🔻     |
| Service Hours  | 138    | 99       | 40% 🔺      |

#### Data Submitted to DMHAS by Month



|       | ▲ > 10% C | Over 🔻 < 10 | % Under |      |
|-------|-----------|-------------|---------|------|
| Actua | al Goal   | 🗸 Goal Met  | Below   | Goal |

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 103    | 102      | 1%         |
| Admits         | 2      | 17       | -88% 🔻     |
| Discharges     | 2      | 1        | 100% 🔺     |
| Service Hours  | 89     | 280      | -68% 🔻     |

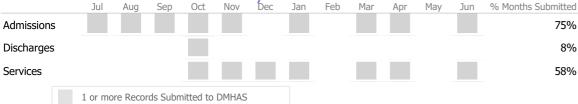
# Data Submitted to DMHAS by Month



|        | × > 10% Ov | ver 🔍 < 10° | % Under   |  |
|--------|------------|-------------|-----------|--|
| Actual | Goal       | V Goal Met  | Below Goa |  |

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 33     | 61       | -46% 🔻     |
| Admits         | 18     | 28       | -36% 🔻     |
| Discharges     | 2      | 48       | -96% 🔻     |
| Service Hours  | 71     | 135      | -48% 🔻     |

Data Submitted to DMHAS by Month

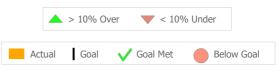


|        | > 10% 0 | ver 🔍 < 109 | % Under |        |
|--------|---------|-------------|---------|--------|
| Actual | Goal    | V Goal Met  | Below   | v Goal |

| Measure        | Actual | 1 Yr Ago | Variance % |  |  |
|----------------|--------|----------|------------|--|--|
| Unique Clients | 0      |          |            |  |  |
| Admits         | -      | -        |            |  |  |
| Discharges     | -      | -        |            |  |  |

#### Data Submitted to DMHAS by Month

|            | Jul     | Aug      | Sep      | Oct       | Nov   | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|---------|----------|----------|-----------|-------|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions |         |          |          |           |       |     |     |     |     |     |     |     | 0%                 |
| Discharges |         |          |          |           |       |     |     |     |     |     |     |     | 0%                 |
|            | 1 or mo | ore Reco | rds Subn | nitted to | DMHAS |     |     |     |     |     |     |     |                    |



\* State Avg based on 0 Active Screening Programs