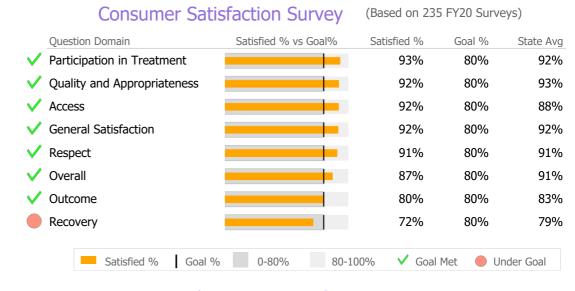
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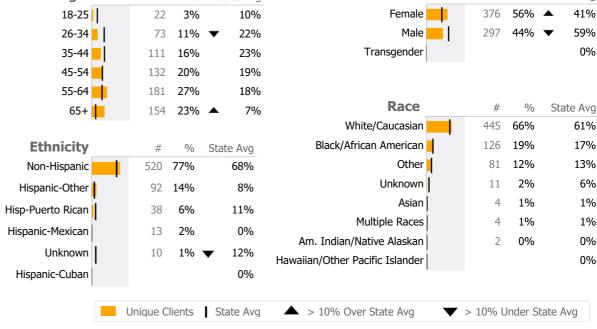
State Avg

Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

Provider Activity 1 Yr Ago Variance % Monthly Trend Measure Actual **Unique Clients** 673 683 -1% Admits 65 61 7% Discharges 69 101 -32% ▼ Service Hours -33% ▼ 5,227 7,762 ▲ > 10% Over 1 Yr Ago > 10% Under 1Yr Ago Clients by Level of Care Program Type Level of Care Type % **Mental Health** Outpatient 628 82.2% Community Support 136 17.8%



Age # % State Avg Gender



24 Stevens St OP Clin.115-211

Norwalk Hospital

Valid Axis I Diagnosis

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

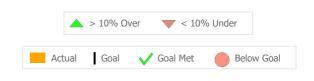
Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

Program Activity Discharge Outcomes Measure Actual % vs Goal % Actual % Goal % Actual vs Goal Actual 1 Yr Ago Variance % Actual State Avg **Unique Clients** 628 635 -1% 3% 50% 36% -47% Treatment Completed Successfully Admits 42 23 83% Recovery Discharges 34 51 -33% 🔻 National Recovery Measures (NOMS) Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal Actual Service Hours 2,686 2,497 8% 274 44% 60% 62% -16% Social Support 84 13% 30% 24% -17% **Employed Data Submission Quality** 462 74% 95% 75% -21% Stable Living Situation Data Entry State Avg Actual Service Utilization Valid NOMS Data 97% 86% State Avg Actual % vs Goal % Actual % Goal % Actual vs Goal Actual Clients Receiving Services 416 70% 90% 85% -20% On-Time Periodic State Avg Actual 6 Month Updates 50% 54% Service Engagement Outpatient Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal State Avg Actual Co-occurring Actual 19 45% 75% 75% -30% 0% 80% 2 or more Services within 30 days MH Screen Complete SA Screen Complete 0% 81% Diagnosis Actual State Avg



98%

100%



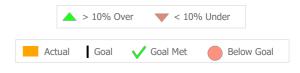
^{*} State Avg based on 88 Active Standard Outpatient Programs

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

Program Activity Discharge Outcomes Actual % Measure Actual 1 Yr Ago Variance % Actual % vs Goal % Actual Goal % State Ava Actual vs Goal Unique Clients 136 162 -16% 9 26% 65% 56% -39% Treatment Completed Successfully 23 Admits 38 -39% Recovery 35 Discharges 50 -30% National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal Service Hours 2,541 5,266 -52% 134 98% 60% 81% 38% 🔺 Social Support 133 97% 80% 88% 17% 🔺 Stable Living Situation **Data Submission Quality** 21 -5% **Employed** 15% 20% 13% Data Entry Actual State Avg Service Utilization Valid NOMS Data 100% 81% State Avg Actual % vs Goal % Actual Actual % Goal % Actual vs Goal Clients Receiving Services 103 98% 90% 98% 8% On-Time Periodic Actual State Avg 6 Month Updates 95% 86% Co-occurring Actual State Avg 100% 87% MH Screen Complete SA Screen Complete 43% 77% Diagnosis State Avg Actual 100% 98% ✓ Valid Axis I Diagnosis





^{*} State Avg based on 36 Active CSP Programs