New Milford Hospital
New Milford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - June 2021   (Data as of Sep 20, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	305	340	-10%	
	Admits	23	20	15%	▲
	Discharges	33	58	-43%	▼
	Service Hours	1,283	1,713	-25%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Outpatient		305	100.0%

Client Demographics

Age

	#	%	State Avg
18-25	18	6%	10%
26-34	51	17%	22%
35-44	49	16%	23%
45-54	53	17%	19%
55-64	81	27%	18%
65+	53	17%	7%

Ethnicity

	#	%		State Avg
Non-Hispanic	293	96%	▲	68%
Hispanic-Other	5	2%		8%
Hisp-Puerto Rican	4	1%		11%
Unknown	2	1%	▼	12%
Hispanic-Mexican	1	0%		0%
Hispanic-Cuban				0%

Gender

	#	%		State Avg
Female	195	64%	▲	41%
Male	110	36%	▼	59%
Transgender				0%

Race

	#	%		State Avg
White/Caucasian	295	97%	▲	61%
Black/African American	5	2%	▼	17%
Other	3	1%	▼	13%
Am. Indian/Native Alaskan	1	0%		0%
Multiple Races	1	0%		1%
Asian				1%
Hawaiian/Other Pacific Islander				0%
Unknown				6%

▮ Unique Clients	❘ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Variances in data may be indicative of operational adjustments related to the pandemic.

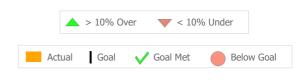**23 Poplar St. OP Clin 515-210**
New Milford Hospital
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	305	340	-10%	▼
Admits	23	20	15%	▲
Discharges	33	58	-43%	▼
Service Hours	1,283	1,713	-25%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	86%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	96%	54%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	80%
✓	SA Screen Complete	100%	81%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		3	9%	50%	36%	-41%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		295	97%	60%	62%	37%	▲
✓	Employed		140	46%	30%	24%	16%	▲
✓	Stable Living Situation		297	97%	95%	75%	2%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Clients Receiving Services		229	84%	90%	85%	-6%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		2	9%	75%	75%	-66%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▪	▪				▪	▪		▪			67%
Discharges		▪	▪	▪			▪	▪			▪	▪	58%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪		▪		92%

▪ 1 or more Records Submitted to DMHAS

Legend:
▲ > 10% Over ▼ < 10% Under
🟧 Actual | Goal ✓ Goal Met 🔴 Below Goal

* State Avg based on 88 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.