

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	8	10	-20% ▼
	Admits	10	7	43% ▲
	Discharges	11	10	10%
	Service Hours	-	-	-
	Bed Days	269	298	-10%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 19 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Participation in Treatment		89%	80%	92%
✓ General Satisfaction		89%	80%	92%
✓ Respect		89%	80%	91%
✓ Access		89%	80%	88%
✓ Overall		84%	80%	91%
● Outcome		68%	80%	83%
● Recovery		68%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Inpatient Services	8	100.0%

Client Demographics

Age	#	%	State Avg
18-25	1	13%	10%
26-34	1	13%	22%
35-44	2	25%	23%
45-54	1	13%	19%
55-64	1	13%	18% ▼
65+	3	38%	7% ▲

Gender	#	%	State Avg
Male	5	63%	59%
Female	3	38%	41%
Transgender	0	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	4	50%	68% ▼
Unknown	3	38%	12% ▲
Hispanic-Other	1	13%	8%
Hispanic-Cuban	0	0%	0%
Hispanic-Mexican	0	0%	0%
Hisp-Puerto Rican	0	0%	11% ▼

Race	#	%	State Avg
White/Caucasian	5	63%	61%
Asian	1	13%	1% ▲
Black/African American	1	13%	17%
Multiple Races	1	13%	1% ▲
Am. Indian/Native Alaskan	0	0%	0%
Hawaiian/Other Pacific Islander	0	0%	0%
Other	0	0%	13% ▼
Unknown	0	0%	6%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	6	-33% ▼
Admits	3	6	-50% ▼
Discharges	4	6	-33% ▼
Bed Days	99	73	36% ▲

Discharge Outcomes

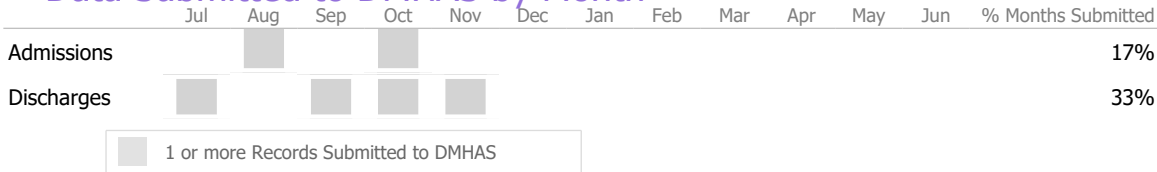
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	95%	80%	5%
● No Re-admit within 30 Days of Discharge		2	50%	85%	86%	-35% ▼
● Follow-up within 30 Days of Discharge		3	75%	90%	78%	-15% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		2	34 days	0.5	14%	90%	86%	-76% ▼

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		NaN
Valid TEDS Data		N/A

On-Time Periodic	Actual	State Avg
6 Month Updates		N/A

Co-occurring	Actual	State Avg
MH Screen Complete		N/A
SA Screen Complete		N/A

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 0 Active Observation Bed Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	4	50% ▲
Admits	7	1	600% ▲
Discharges	7	4	75% ▲
Bed Days	170	45	278% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	NaN
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Co-occurring	Actual	State Avg
✓ MH Screen Complete	14%	2%
✓ SA Screen Complete	0%	0%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

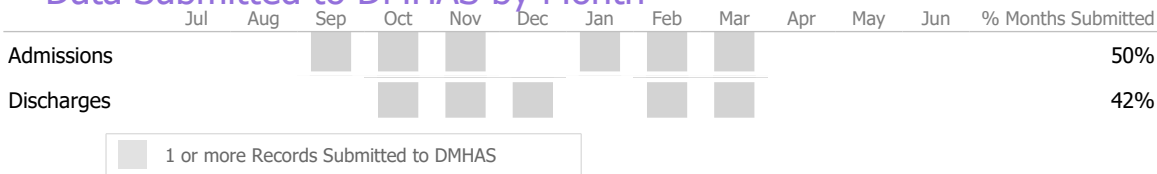
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	100%	95%	100%	5%
● No Re-admit within 30 Days of Discharge		5	71%	85%	94%	-14% ▼
● Follow-up within 30 Days of Discharge		5	71%	90%	52%	-19% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		3	28 days	0.4	16%	90%	49%	-74%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Acute Pyschiatric - Intermediate Programs

Variations in data may be indicative of operational adjustments related to the pandemic.