Khmer Health Advocates
West Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - June 2021   (Data as of Sep 20, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	99	101	-2%
	Admits	2	2	0%
	Discharges	6	3	100% ▲
	Service Hours	334	1	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		99	100.0%

Client Demographics

Age

Age		#	%	State Avg
18-25				10%
26-34		3	3% ▼	22%
35-44		6	6% ▼	23%
45-54		22	22%	19%
55-64		36	36% ▲	18%
65+		32	32% ▲	7%

Gender

Gender		#	%	State Avg
Female		65	66% ▲	41%
Male		34	34% ▼	59%
Transgender				0%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		96	97% ▲	68%
Hisp-Puerto Rican		3	3%	11%
Hispanic-Cuban				0%
Hispanic-Mexican				0%
Hispanic-Other				8%
Unknown			▼	12%

Race

Race		#	%	State Avg
Asian		97	98% ▲	1%
Multiple Races		2	2%	1%
Am. Indian/Native Alaskan				0%
Black/African American			▼	17%
Hawaiian/Other Pacific Islander				0%
Other			▼	13%
Unknown				6%
White/Caucasian			▼	61%

▨ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Survey Data Not Available

Variances in data may be indicative of operational adjustments related to the pandemic.

CAMHP-Community Approach to Managing Health Progra
Khmer Health Advocates
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	99	101	-2%
Admits	2	2	0%
Discharges	6	3	100% ▲
Service Hours	334	1	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		0	0%	50%	64%	-50% ▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Employed		12	12%	20%	12%	-8%
🔴	Social Support		29	29%	60%	72%	-31% ▼
🔴	Stable Living Situation		34	34%	80%	82%	-46% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✅	Valid NOMS Data	98%	95%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	9%	59%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Clients Receiving Services		65	69%	90%	71%	-21% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions								▪		▪			17%
Discharges			▪						▪	▪			25%
Services									▪	▪		▪	33%

▪ 1 or more Records Submitted to DMHAS
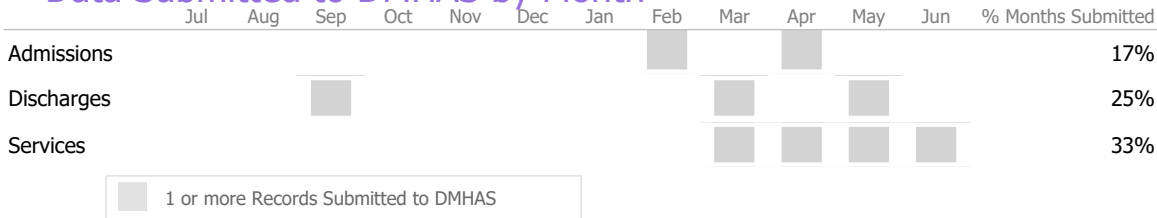
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✅ Goal Met   🔴 Below Goal

* State Avg based on 26 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.