Easter Seals of Capital Region and Eastern CT
Windsor, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - June 2021   (Data as of Sep 20, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	112	114	-2%
	Admits	56	55	2%
	Discharges	55	58	-5%
	Service Hours	2,479	3,059	-19% ▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Employment Services	73	62.4%
	Education Support	44	37.6%

Consumer Satisfaction Survey   (Based on 62 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Recovery		98%	80%	79%
✓ Outcome		86%	80%	83%

▬ Satisfied %		Goal %	▨ 0-80%	▨ 80-100%	✓ Goal Met	⬤ Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	19	17%	10%
26-34	30	27%	22%
35-44	29	26%	23%
45-54	16	14%	19%
55-64	16	14%	18%
65+	2	2%	7%

Gender

	#	%	State Avg
Male	68	61%	59%
Female	44	39%	41%
Transgender			0%

Ethnicity

	#	%		State Avg
Non-Hispanic	89	79%	▲	68%
Hisp-Puerto Rican	13	12%		11%
Hispanic-Other	10	9%		8%
Hispanic-Cuban				0%
Hispanic-Mexican				0%
Unknown			▼	12%

Race

	#	%		State Avg
White/Caucasian	59	53%		61%
Black/African American	32	29%	▲	17%
Other	18	16%		13%
Asian	3	3%		1%
Am. Indian/Native Alaskan				0%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Unknown				6%

▬ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Easter Seals Capital Region Eastern CT
Easter Seals of Capital Region and Eastern CT
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	73	73	0%
Admits	36	35	3%
Discharges	36	36	0%
Service Hours	911	1,673	-46% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		43	58%	35%	43%	23% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		35	92%	90%	98%	2%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	90%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	93%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services	▪	▪		▪	▪		▪			▪			50%

▪ 1 or more Records Submitted to DMHAS
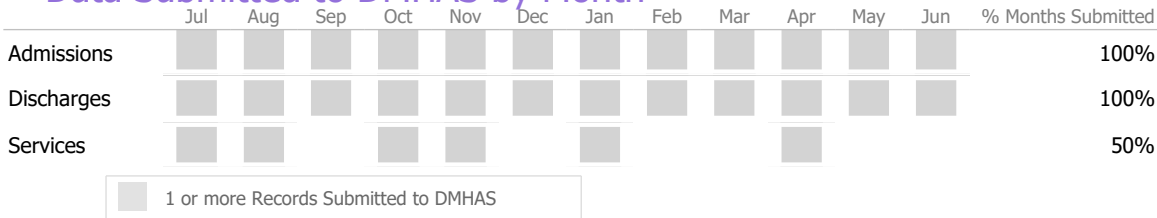
▲ > 10% Over   ▼ < 10% Under
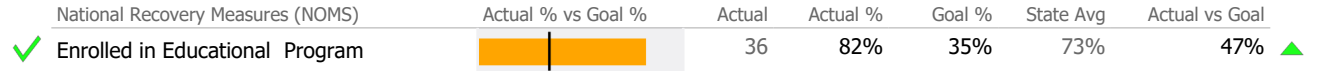
🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 39 Active Employment Services Programs

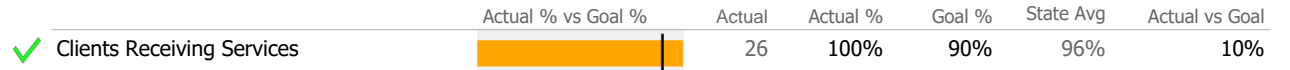Variances in data may be indicative of operational adjustments related to the pandemic.

Supported Education 609272
Easter Seals of Capital Region and Eastern CT
Mental Health - Education Support - Education Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	44	46	-4%	
Admits	20	20	0%	
Discharges	19	22	-14%	▼
Service Hours	1,568	1,387	13%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Enrolled in Educational Program		36	82%	35%	73%	47%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		26	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	73%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪		▪	▪	▪	▪	92%
Discharges			▪	▪	▪			▪	▪	▪	▪	▪	67%
Services	▪			▪	▪		▪	▪		▪			50%

▪ 1 or more Records Submitted to DMHAS
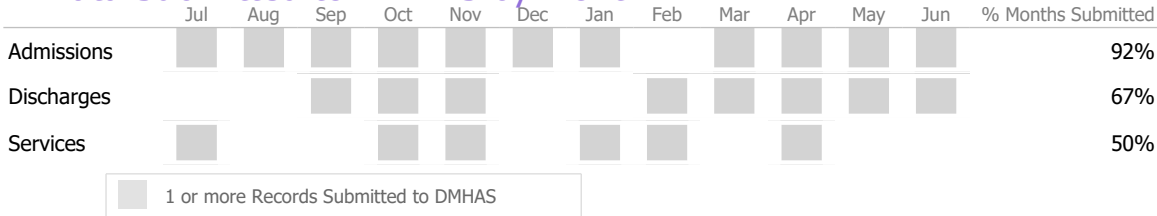
▲ > 10% Over	▼ < 10% Under

🟧 Actual		Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 5 Active Education Support Programs

Variances in data may be indicative of operational adjustments related to the pandemic.