Connecticut Renaissance Inc.
Shelton, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - June 2021   (Data as of Sep 20, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,248	1,923	-35%	▼
	Admits	727	1,175	-38%	▼
	Discharges	687	1,419	-52%	▼
	Service Hours	723	764	-5%	
	Bed Days	29,351	33,420	-12%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	893	71.3%
Addiction			
	Residential Services	225	18.0%
	Outpatient	134	10.7%

Consumer Satisfaction Survey   (Based on 260 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		98%	80%	92%
✓ Quality and Appropriateness		97%	80%	93%
✓ Overall		96%	80%	91%
✓ Respect		95%	80%	91%
✓ Outcome		94%	80%	83%
✓ Access		91%	80%	88%
✓ Recovery		91%	80%	79%
✓ General Satisfaction		89%	80%	92%

Satisfied % | Goal %   ▒ 0-80%   ░ 80-100%   ✓ Goal Met   ● Under Goal

Client Demographics

Age

		#	%	State Avg
18-25		223	18%	10%
26-34		347	28%	22%
35-44		322	26%	23%
45-54		207	17%	19%
55-64		110	9%	18%
65+		34	3%	7%

Gender

		#	%		State Avg
Male		963	77%	▲	59%
Female		283	23%	▼	41%
Transgender					0%

Ethnicity

		#	%		State Avg
Non-Hispanic		824	66%		68%
Hispanic-Other		368	29%	▲	8%
Hisp-Puerto Rican		33	3%		11%
Unknown		17	1%	▼	12%
Hispanic-Mexican		5	0%		0%
Hispanic-Cuban		1	0%		0%

Race

		#	%		State Avg
White/Caucasian		955	77%	▲	61%
Black/African American		216	17%		17%
Other		47	4%		13%
Asian		22	2%		1%
Unknown		6	0%		6%
Am. Indian/Native Alaskan		1	0%		0%
Hawaiian/Other Pacific Islander		1	0%		0%
Multiple Races					1%

Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

CTR - Bettor Choice
Connecticut Renaissance Inc.
Addiction - Outpatient - Gambling Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	17	35%	▲
Admits	12	8	50%	▲
Discharges	12	6	100%	▲
Service Hours	192	140	38%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		4	33%	75%	69%	-42%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		11	100%	90%	98%	10%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	2 or more Services within 30 days		9	75%	75%	77%	0%

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	94%	90%
✔	Valid TEDS Data	46%	42%

On-Time Periodic		Actual	State Avg
✔	6 Month Updates	86%	45%

Co-occurring		Actual	State Avg
✔	MH Screen Complete	100%	99%
✔	SA Screen Complete	100%	99%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■			■	■		■	■					58%
Discharges	■			■	■	■		■	■	■			67%
Services	■		■	■	■	■	■	■	■	■	■		92%

■ 1 or more Records Submitted to DMHAS
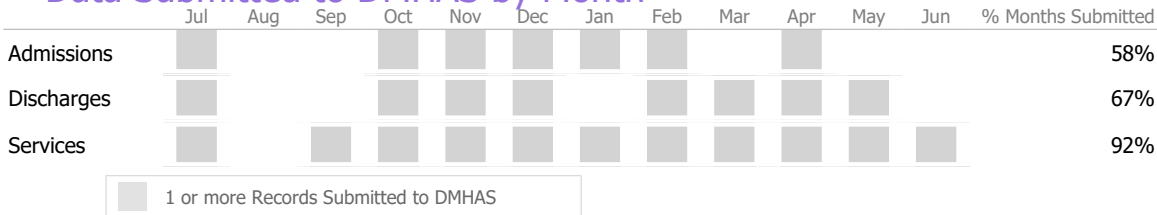
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 4 Active Gambling Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

McAuliffe Center 301752
Connecticut Renaissance Inc.
Addiction - Residential Services - SA Intensive Residential - Enhanced

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	128	149	-14%	▼
Admits	125	140	-11%	▼
Discharges	121	150	-19%	▼
Bed Days	4,707	6,366	-26%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		103	85%	50%	79%	35%	▲
✓	No Re-admit within 30 Days of Discharge		107	88%	85%	89%	3%	
●	Follow-up within 30 Days of Discharge		67	65%	90%	69%	-25%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		87	64%	70%	85%	-6%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		98%	99%
Valid TEDS Data		96%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	N/A

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	95%
✓ SA Screen Complete		100%	95%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
● Avg Utilization Rate		20	42 days	0.1	64%	90%	70%	-26%	▼

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Norwalk Adult OP 301730
Connecticut Renaissance Inc.
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	114	142	-20%	▼
Admits	60	97	-38%	▼
Discharges	60	85	-29%	▼
Service Hours	531	527	1%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		85%	86%
✓ Valid TEDS Data		87%	86%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		15%	26%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		98%	92%
✓ SA Screen Complete		98%	96%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		30	50%	50%	51%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		59	48%	55%	49%	-7%
● Employed		52	42%	50%	32%	-8%
● Stable Living Situation		99	80%	95%	78%	-15% ▼
● Not Arrested		71	58%	75%	79%	-17% ▼
● Self Help		5	4%	60%	18%	-56% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		34	54%	90%	72%	-36% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		32	56%	75%	61%	-19% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													92%
Services													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under
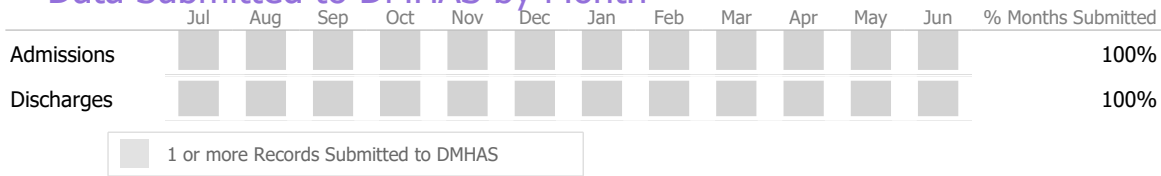
■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 111 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

PTIP-1120 Main St. 301712
Connecticut Renaissance Inc.
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	893	1,420	-37%	▼
Admits	441	770	-43%	▼
Discharges	418	972	-57%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Renaissance West-CSSD 301700
Connecticut Renaissance Inc.
Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	98	199	-51%	▼
Admits	89	157	-43%	▼
Discharges	76	192	-60%	▼
Bed Days	24,644	27,054	-9%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		54	71%	70%	68%	1%	
✓	No Re-admit within 30 Days of Discharge		73	96%	85%	89%	11%	▲
⬤	Follow-up within 30 Days of Discharge		25	46%	90%	71%	-44%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	90%	88%
✓	Valid TEDS Data	98%	98%

On-Time Periodic		Actual	State Avg
	6 Month Updates	N/A	4%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	88%
✓	SA Screen Complete	100%	88%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Recovery

National Recovery Measures (NOMS)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Abstinence/Reduced Drug Use		77	79%	70%	69%	9%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
⬤	Avg Utilization Rate		90	78 days	0.6	75%	90%	83%	-15%	▼

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ⬤ Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.